

SERVICE INDUSTRIES
QUALIFICATION FACTSHEET

**LEVEL 3 AWARD, CERTIFICATE AND DIPLOMA IN
CLEANING SUPERVISION SKILLS**

7648-03



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Framework Qualification	Credit	Funded	GLH	QAN	City & Guilds number
Level 3 Award in Cleaning Supervision Skills	8 Minimum	Available	34 Minimum	500/9337/X	7648-03
Level 3 Certificate in Cleaning Supervision Skills	27 Minimum	Available	164 Minimum	500/9326/5	7648-03
Level 3 Diploma in Cleaning Supervision Skills	37 Minimum	Available	232 Minimum	500/9338/1	7648-03

QUALIFICATION AIM

Geared to those who are already employed in a cleaning position, this qualification encourages the development of more complex professional knowledge, allowing learners to obtain the specific skills needed to thrive in a supervisory role.

Achievement provides individuals with recognition of their abilities, proving to colleagues and employers that they have the competency, vision and practicality to do the job in a safe, efficient and skilled manner.

QUALIFICATION LEVELS

This is a level 3 competency-based qualification delivered and assessed in a real working environment. As well as appealing to individuals who prefer less formal training methods, it also means learners can realistically combine work commitments and study.

Across award, certificate and diploma learners acquire understanding of relevant subject area, including; health and safety, resource control, recruitment and training, implementing systems and setting team objectives.

PROGRESSION ROUTES

On completion, learners achieve a renewed sense of belonging in their profession, providing them with the inspiration to strive for progression.

Training providers can offer advancement across the award, certificate and diploma of this qualification, as well as further learning opportunities with a Level 2 Certificate in Local Environmental Services (7729) or a Level 3 Certificate in Facilities Management (7724).

PRODUCT INFORMATION

KEY FEATURES

Learners take a combination of mandatory and optional units.
The amount of units required varies depending on the size of the qualification.

KEY BENEFITS

Mandatory units allow training providers to offer consistent and trusted learning content, while the benefit of optional units encourages collaboration with learners, to create a qualification reflecting their individual needs and aspirations.
The structure of the qualification is designed to be manageable, easy and rewarding for both new and existing training providers to deliver.

Structure

Learners are assessed by observation in the workplace and through evidence in the form of work based documents.
Short answer questions are available as a tool to support the practical aspect.

Assessment is undertaken in the workplace based on relevant work activities, allowing assessors to determine the practical attainment of skills.
Observing learners in a familiar context acts to boost their confidence and sense of belonging within the profession. In addition, the short answer questions provided have the benefit of simplifying and improving the assessment process for training providers.

Assessment

The qualification is supported by a pool of bespoke services and materials.
Benefits include; a qualification handbook, logbook and newsletter.

Offered free of charge, the qualification handbook ensures that training providers are fully informed about how to deliver this qualification. Handbook content includes assessor and verifier requirements and assessment methods and criteria.
Logbooks permit for evidential material to be charted and organised, allowing tutors to monitor the progress of learners and offer them informed feedback and advice.

Support

REASONS TO CHOOSE CITY & GUILDS

Relevant to industry demand

City & Guilds qualifications are hailed as a mark of quality by 99% of employers, making us the most recognised UK awarding body. This strong brand essence places learners ahead of their contemporaries and essentially, the competition.

First class support

Making it as simple as possible for training providers to deliver this qualification, City & Guilds provides a dedicated Business Manager to respond to your individual needs as a customer.

Breadth of portfolio

This qualification gives learners a wide choice of progressive pathways including the popular Cleaning Apprenticeship. Training providers will be given information about our full range of up-to-the-minute qualifications, as well as guidance in seeking approval.

For more information call +44 (0) 844 543 0000 email centresupport@cityandguilds.com or visit www.cityandguilds.com