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City & Guilds

Level 2 Certificate in Cleaning and Support Services Skills (500/8104/4)

OVERVIEW

What does this qualification cover?

This qualification covers the practical skills and knowledge to undertake a wide variety of cleaning and support duties both internally and externally in a variety of locations. There is a wide variety of units covering all aspects of internal and external cleaning, including cleaning food areas, waste areas and also a variety of different equipment and surfaces. There are also units on support services, covering maintenance and minor repairs and working safely at heights.

You will take a number of mandatory and optional units depending on your job role.

This is a Framework qualification.

Who could take this qualification? OR who is this qualification suitable for?

This qualification is suitable for you if you already possess some knowledge of basic cleaning and or support operations and want to expand your skills by taking on more advanced cleaning operations and/or support services.

Ideally you should already have completed a Level 1 cleaning qualification or possess an understanding of basic cleaning and/or support services operations. You also need to be employed within a cleaning/support services role in order that you can gather the evidence for your portfolio of evidence.

This qualification is suitable for anyone from 16 years old or over.

WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

- Hygiene and cleaning operative
- Industrial cleaning operative
- Street cleaning operative
- Maintenance operative
- Caretaker

You could progress onto the 'Cleaning and environmental support services' apprenticeship or the following qualifications:

- Level 3 Certificate in Cleaning Supervision Skills (500/9326/5)
- Level 3 Award in First Line Management (500/3586/1)
- Level 3 Diploma in First Line Management (500/3587/3)
- Level 3 Certificate in First Line Management (500/3585/X)

WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by

'The Worshipful Company of Environmental Cleaners'