

24 Sept 2014

1 Giltspur Street
London
EC1A 9DD
T +44 (0)20 7294 2468
F +44 (0)20 7294 2400
www.cityandguilds.com

City & Guilds

Level 3 Certificate in Cleaning Supervision Skills (500/9326/5)

OVERVIEW

What does this qualification cover?

This qualification covers the practical skills and knowledge to supervise cleaning operations and also supervise cleaning operatives. It also contains units on training and development of staff and performance management and also the management of resources.

You will take a number of mandatory and optional units depending on your role within the cleaning industry

This is a Framework qualification.

Who could take this qualification? OR who is this qualification suitable for?

This qualification is suitable for you if you already possess an understanding of all aspects of cleaning operations and are now in a management role supervising other individuals. Ideally you should have undertaken the Level 2 Certificate in cleaning and support skills (500/8104/1) or a similar qualification and have an understanding of all aspects of cleaning operations. You also need to be employed in order that you can provide a portfolio of evidence for this qualification from your workplace.

This qualification is suitable for anyone from 18 years old or over.

WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

- Specialist flooring cleaner
- Specialist carpet cleaner
- Cleaning supervisor
- Caretaker

You could progress onto the 'Cleaning and environmental support services' apprenticeship or the following Institute of Leadership and Management (ILM) qualifications:

- Level 3 Award in First Line Management (500/3586/1)
- Level 3 Diploma in First Line Management (500/3587/3)
- Level 3 Certificate in First Line Management (500/3585/X)

WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by

'The Worshipful Company of Environmental Cleaners'