City & Guilds  
1 Giltspur Street  
London  
EC1A 9DD  

01 October 2014  

Dear Chris,  

As a City of London Livery Company representing the cleaning industry we very much recognise the importance of the following qualifications which provide a benchmark of competence for those employed within the cleaning industry:  
- Level 2 Certificate in Cleaning and Support Services Skills (500/8104/4)  
- Level 3 Certificate in Cleaning Supervision Skills (500/9236/5)  

They also provide the skills and knowledge for learners to gain a wider understanding of the cleaning industry and the potential for learners to take up a position as a professional operative, either working for another organisation or self employed. This can cover a range of roles such as:  
- Working as a housekeeper  
- A cleaner in private homes  
- A cleaner in commercial premises such as a hotel or office buildings  
- Passenger Transport Cleaner  
- Industrial Cleaner  
- Street Cleansing Operatives  
- Hygiene and Cleaning Operative  
- Neighbourhood Services Operative  
- Cleaning Supervisor or Team Leader  

These qualifications may allow learners to progress to further qualifications at Levels 2 and 3, such as:  
- Level 2 Diploma in Cleaning and Support Services Skills (500/8182/2)  
- Level 2 Certificate in Facilities Services (600/5476/1)  
- Level 3 Diploma in Cleaning Supervision Skills (500/9338/1)  
- Level 3 Certificate in Facilities Management Practice (600/0605/5)  

Yours sincerely,  

[Signature]  

Maureen Marden  
Chairman, Education Committee  
and Deputy Master