# Level 2 Certificate in Local Environmental Services Skills Framework (7729-02)

# **City Guilds**

Candidate logbook QAN - 501/1053/6 www. cityan dguil ds. com September 2011 Version 1.0

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# Level 2 Certificate in Local Environmental Services Skills Framework (7729-02)

# Cityl)p Guilds

**Candidate logbook** 

www. cityan dguil ds.com September 2011

# City & Guilds

Believe you can



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# 1 About your candidate logbook

# 1.1 Contact details

Candidate name	
Candidate enrolment no	
Centre name	
Centre number	
Start date	

Keep a record of relevant contact details in the space provided below. You may find it helpful to make a note of phone numbers and e-mail addresses here.

Your Assessor(s)	
Your Internal Verifier	
Quality Assurance Contact	

### 1 About your candidate logbook

# 1.2 Introduction to the logbook

This logbook will help you complete your qualification. It contains

- the units you need to achieve to complete your Level 2 Certificate in Local Environmental Services Skills
- information about your responsibilities as a candidate
- forms you can use to record and organise your evidence.

It will also tell you:

- about your qualification
- what you need to do to complete your qualification
- who will help you.

#### **About City & Guilds**

City & Guilds is your awarding body for this qualification. City & Guilds is the UK's leading awarding body for vocational qualifications.

Information about City & Guilds and our qualifications is available on our website **www.cityandguilds.com**.

### 2 About the qualification

The Level 2 Award/Certificate/Diploma in Cleaning Supervision Skills are nationally recognised qualifications gained in the workplace. They are based on National Occupational Standards, which are standards written by employers and experts in your industry.

When you achieve your qualification it will prove that you can work to the standards expected by employers in your industry. This qualification will show you are competent to do a job and have the skills, knowledge and understanding needed to do it well.

This qualification is assessed in the work place. Therefore, you should be carrying out the type of work involved in this qualification, or expect to carry it out in the future. If you are not in work, your centre will need to arrange a work placement for your assessment.

### 3 About the approved centre

#### Types of approved centre

Assessment for your qualification will be carried out at your centre. Your centre may be your place of work, a college, training provider or a combination of these.

City & Guilds approves centres to offer their qualifications and regularly monitors them to make sure they meet our quality standards and follow our assessment policies.

#### Centre responsibilities

Your centre is responsible for the administration of your qualification. Centre staff will

- register you with City & Guilds
- give you your City & Guilds enrolment number
- apply for your certificate(s) when you have completed your qualification or units.

Centres are also responsible for supporting you as your work towards your qualification. Centres will:

- carry out an initial assessment with you
- tell you about any learning or training (and resources) you will need to help you complete your qualification
- provide an induction programme to explain how the assessment process works
- produce an assessment plan for you.

#### **Assessment roles**

The following people at your centre will help you achieve your qualification.

#### The assessor

The assessor is the person you will have the most contact with as you work towards your qualification. Your assessor will:

- Help you identify any training you need
- Agree an assessment plan with you
- Help you plan and organise your workload and evidence
- Observe you carrying out your job in the workplace over a period of time
- Ask you questions about the work you do
- Make decisions about your evidence
- Judge when you are competent and meet the national standards
- Give you feedback about your evidence and competence

Your assessor may be your manager or supervisor at work. You may have more than one assessor depending on which units of the qualification you take.

#### The internal verifier

The internal verifier maintains the quality of assessment within the centre.

#### The external verifier

The external verifier is employed by City & Guilds to ensure that your centre meets the required national standards for quality and assessment.

#### The mentor

The mentor is someone in your workplace who can help and support you as you are working towards your qualification but does not carry out assessments. They may be able to provide you with witness testimony for your qualification.

#### Witness

Witnesses do not judge your overall competence but may provide statements about your performance which can be used as evidence of your work.

#### 4 About candidates

#### **Candidate role and responsibilities**

Your responsibilities as a City & Guilds candidates are to

- provide your centre with your personal details so you can be registered with City & Guilds
- participate in an initial assessment and induction
- agree a personal assessment plan with your assessor
- collect and organise your evidence as agreed in your assessment plan
- attend regular meetings with your assessor to discuss your progress and to amend your plan when required
- meet with other centre and City & Guilds staff to talk about your evidence and qualification
- make sure you understand and comply with Health and Safety law and regulations.

Your centre **may** ask you to agree and sign a learning contract with them to show how you will be assessed for your qualification.

#### **Candidate enrolment number**

Make sure you keep a note of your unique City & Guilds enrolment number on the front page of this logbook.

You will need this number again if you take any other City & Guilds qualifications. Using the same enrolment number helps City & Guilds keep a record of every unit and qualification you complete.

#### Moving to a new centre

If you change jobs or move to a new centre before you complete your Framework, you may be able to complete it at a new centre. Ask your centre to apply for any certificates of unit credit for you before you leave, and add them to your records.

A new centre will need your candidate enrolment number, your assessment records and evidence to help you complete your qualification.

#### 5 The assessment process

#### Initial assessment

Before you start work on your qualification you will meet with your assessor to discuss what you need to do to complete your qualification. This can include

- checking you are taking the right level
- checking you have chosen suitable units
- identifying any training or learning you will need to help you gain your qualification
- agreeing an assessment plan
- signing a learning contract.

#### Skill scan

As part of this meeting, you will discuss the skills and knowledge you may already have, and decide how this can be used towards your Level 2 Certificate in Local Environmental Services Skills. This process is sometimes called a Skill scan.

#### The assessment process

Once you have chosen your units you will make and agree an assessment plan with your assessor. This will show

- the units the plan covers
- when you will be assessed
- where the assessment will take place
- what you will be doing
- what evidence you will produce
- who will assess you.

The plan should also indicate the methods of assessment to be used to collect your evidence. Evidence can include:

- observation by your assessor
- products of your work
- projects and assignments
- questioning this could be verbal, written or computer based
- peer reports
- witness testimonies.

Your centre will explain the different types of evidence to you in more detail. There is an assessment plan form you can use in this logbook.

### 6 Assessment method requirements

This guidance is based on and amplifies the Policies and Principles for Awarding Asset Skills Competence Units in the Framework.

#### **Assessment principles**

- Assessment should normally be at the candidate's workplace. Where the opportunity to assess
  across the range of standards is unavailable, other comparable working environments may be
  used, following agreement from the External Verifier.
- A holistic approach towards the collection of evidence should be encouraged, assessing
  activities generated by the whole work experience rather than focusing on specific tasks. For
  example, if the candidate communicates with a customer whilst engaged in cleaning activities
  these can be assessed against both cleaning and customer service elements.
- Assessors can only assess in their acknowledged area of occupational competence.
- Assessors and Internal Verifiers will be registered with their Approved Centre and be accountable to the organisation for their assessment practice.
- The health and safety of customers and employees must be maintained throughout the assessment process. If any person carrying out assessment verification activities feels that due regard to health and safety is not being taken, they should refuse to continue with the activity(ies) until satisfied that the situation has been resolved.

# **Evidence requirements for the Level 2 Certificate in Local Environmental Services Skills**

The units that make up this qualification may specify which documentation needs to be produced in some of the assessment criteria. This is however not always entirely clear and there should be some allowance for the ways in which different cleaning organisations work.

The primary source of evidence must be in the workplace. It is recommended that the assessment is holistic where possible and evidence should be referenced across all the units where it fits. The evidence provided must demonstrate that competency is consistent, reliable and repeatable. Evidence can be identified in the portfolio rather than having to appear in full but should be made available in a format that meets the quality assistance requirements of the awarding organisation.

Where items of evidence are confidential it is acceptable to remove information which allows individuals or organisations to be identified. Gaps can be filled by the use of personal statements and professional discussion.

#### Simulation/realistic working environment

This should be used only as a last resort and where allowed. See the principles of Assessment for a full definition of a realistic working environment it is, however, unlikely that this will be necessary for this qualification.

#### **Witness Testimony**

Witness testimony should not form the main source of evidence. Centres must comply with City & Guilds guidance over the occupational competence and briefing of witnesses in the use of witness testimony.

#### **Evidence of performance**

In order to provide consistency across awarding organisations and centres the following guidance has been developed. It does not mean that evidence must be provided or each type allowed.

The following list gives suggested examples of the types of evidence which may be used to evidence performance:

#### Observation

Materials developed by the candidate

Documents used regularly and completed to implement activities

Project materials specific to the candidate

Visual or audio records specific to the individual candidate

Staffing structures

Staff development and training records including PDRs and training records

Risk assessments

Contract compliance documentation

Work schedules and rotas

Notes/minutes of meetings (formal and informal)

Resource requirements reviews

Customer feedback/Complaint/Dissatisfaction records

Reporting structures

**Building plans** 

Action plans

Health and safety records

**Emergency systems** 

Monitoring reports

Correspondence, emails and memos

Personal statements

Witness statements

Organisational policies and procedures

Professional discussion

#### Recognition of prior learning and experience (RPL)

Recognition of Prior Learning (RPL) recognises where the candidate's previous experience could contribute to a qualification.

- Evidence from past achievement may be included as permissible evidence within assessment methods.
- Evidence of prior knowledge and understanding can be offered as supplementary evidence, as long as it is a measurable assessed outcome of learning which links to the units of assessment.
- Assessor should make best use of all the assessment methods available to them in ensuring the
  most reliable and effective use is made of claims prior learning and experience which relate to
  the individual circumstances.
- All candidates must demonstrate current competence with respect to recognition of prior learning (RPL).

# 7 Qualification structure, units and rules of combination

To achieve your chosen route you must achieve 20 credits. This is made of

- 7 credits from Mandatory Group A (201-203),
- a minimum of 2 credits from Mandatory Group B (105-106),
- a minimum of 3 credits from Optional Group C (205-220),
- plus a minimum of 8 credits from Optional Group D (250-276 and 301-320).

Tick the units that are most appropriate in your job role.

Your assessor will complete this initial assessment with you. It is only necessary to complete the table for the units you plan to achieve for this qualification.

City & Guilds unit number	Unit accreditation number	SSC unit reference	Unit title	Credit value	Tick
Mandatory	Group A				
201	M/600/2775	C2 01	Reduce risks to health and safety in the workplace	3	
202	D/600/6322	C2 02	Communicate effectively in the workplace	2	
203	R/600/6351	C2 0304	Develop yourself in the job role	2	
Mandatory	Group B				
105	J/600/6279	C1 05	Work with others and follow reporting procedures	2	
106	A/600/6280	C1 06	Work individually and follow reporting procedures	3	
Optional	Group C				
205	K/600/6324	C2 05	Clean and maintain internal surfaces and areas	4	
206	M/600/6325	C2 06	Clean and maintain external surfaces and areas	4	
207	T/600/6326	C2 07	Deal with routine waste	3	
208	J/600/6329	C2 08	Clean washrooms and replenish supplies	3	
209	A/600/6330	C2 09	Clean high risk areas	5	
210	F/600/6331	C2 10	Clean confined spaces	4	
211	J/600/6332	C2 11	Clean food areas	4	
216	T/600/6343	C2 16	Deal with non-routine waste	3	
217	A/600/6344	C2 17	Carry out maintenance and minor 3 repairs		
218	F/600/6345	C2 18	Perform street cleansing manually	3	

City & Guilds unit number	Unit accreditation number	SSC unit reference	Unit title	Credit value	Tick
219	J/600/6346	C2 19	Perform street cleaning mechanically	4	
220	R/600/6348	C2 20	Work safely at heights	3	
Optional	Group D				
250	H/501/0457	CU 11	Prepare and operate a tractor and attachments	5	
251	T/502/1429	CU 19.1	Construct and maintain boundaries	3	
252	D/502/1425	CU 19.2	Construct and maintain paths	3	
301	F/502/1451	CU 20	Repair and maintain structures or surfaces	2	
302	J/502/1452	CU 21.2	Prepare and construct new structures or surfaces	5	
303	A/502/1450	CU 75	Transplant large root-balled plants	4	
253	J/502/1533	CU 76.1	Maintaining plants outdoors	3	
304	J/502/1516	CU 81	Prepare and apply pesticides	7	
305	L/501/0503	CU 85	Design landscape areas and specify materials and components	9	
254	H/502/0468	L.1 & PH1	Clearing horticultural and landscaping sites	3	
255	D/502/0467	L1.2	Levelling and preparing sites for landscaping	4	
256	K/502/0990	L1.3 & L2.1	Preparing ground for seeding and planting	4	
257	A/502/1223	L2.2	Establishing plants and/or seeds in soil	4	
258	H/502/1216	L3.1 & 3.2	Identify the health and maintain the condition of general amenity turf	5	
259	F/502/0395	L4.1	Establish decorative amenity areas	6	
260	J/502/0396	L4.2	Maintain the appearance of decorative amenity areas	7	
261	L/502/0397	L5.1	Maintain the health of sports turf	5	
262	K/502/0424	L6.1	Maintain the condition of sports turf surfaces	7	
263	J/502/0432	L6.2	Renovate and repair sports surfaces	3	
264	Y/502/0466	L11.1,2	Preparing and transporting plants and resources	2	
265	D/502/1229	L15.1	Installing drainage systems	3	
266	T/502/1222	L15.2 & L21.1	Maintain drainage systems		
306	H/502/0499	L18	Maintain and develop decorative 8 horticultural features		
307	L/502/0500	L19.1	Set and mark out landscape sites to establish grassed and planted areas	3	

City & Guilds unit number	Unit accreditation number	SSC unit reference	Unit title	Credit value	Tick
308	D/502/0503	L19.2	Evaluate ground and environmental conditions to establish grassed and planted areas	3	
309	D/502/0856	L19.3	Prepare sites for soft landscape establishment	3	
310	H/502/0857	L19.4	Establish planted areas	3	
311	H/502/0504	L19.5	Establish glass swards	3	
312	R/502/0501	L20.1,2	Plan the maintenance, repair and renovation of sports turf areas	6	
313	D/502/0498	L20.3	Plan and set out sports areas	3	
314	Y/502/0497	L22.1	Plan and maintain planted areas	3	
315	H/502/1183	L22.2	Plan and renovate planted areas	3	
316	R/502/1227	L23.1	Prepare sites for landscape works	6	
317	T/502/1186	L23.2	Design and install drainage systems	4	
267	A/502/1187	L24.1	Laying hard surfaces for external landscaping	4	
268	F/502/1188	L24.2	Construct free standing walls	4	
269	F/502/1191	L24.3	Install hard landscape features and structures	6	
318	J/502/1189	L24.4	Plan and construct water features	6	
270	M/502/1283	L24.5	Construct rock gardens	6	
319	A/502/1190	L25.1	Repair and restore walls	4	
320	K/502/0438	L25.2	Restore soft landscape areas	4	
271	R/502/0434	L27.1	Use and maintain non-powered and hand held powered tools and equipment	3	
272	H/502/0499	L27.2	Use and maintain pedestrian controlled powered equipment	3	
273	H/502/0440	L27.3	Use and maintain ride-on powered equipment	3	
274	T/502/0443	L27.4	Use and maintain chippers and/or shredders	3	
275	Y/601/2636	ASPC05/1	Control vertebrate pests	5	
276	D/601/2640	ASPC05/2	Control invertebrate pests	5	
Assessment :	Site				
Candidate Sig	gnature		. Candidate Name (Print)		
Assessor Sign	nature		Date		

### 8 Using your logbook

### 8.1 Recording forms

This logbook contains all of the forms you and your assessor will need to plan, review and organise your evidence. Your assessor will be able to help you decide which forms you need to complete and help you fill them in.

These are:

#### Candidate job profile

You can use this form to record your personal details if you don't already have a Candidate resume/CV

#### Skill scan /Initial assessment

This can be used to record the skills and knowledge you may already have. This may be part of your initial assessment.

#### **Expert / witness status list**

This is used to record the details of staff that will provide you with witness testimony.

#### Assessment/Action planning

You and your assessor will use this form to feedback after each session. It will also enable you and your assessor to plan what actions need to be done before the next session.

#### **Summary of achievement**

This form is used to show which units you have chosen and how many units you have completed. When you have completed all your units and are ready to ask for your certificate, you and your assessor will sign this.

#### Please photocopy these forms as required.

#### Units

These record where the evidence you produce meets the requirements of the unit. You should give each piece of evidence a portfolio reference number.

#### **Observation report** (Appendix 7 of this document)

Your assessor will complete during observation. You will both sign this as a true record.

Also available to download from **www.cityandguilds.com** are some standard forms that you might want to include in your portfolio

# Candidate job profile

If you already have your own CV you can use that instead of this form
Name
Place of work
Assessor
Outline of job role
Previous roles & responsibilities relevant to the qualification:
Previous qualification and training relevant to the qualification:

# Skill scan / Initial assessment

Candidate Name:		Workplace:		
Unit title	Unit No.	How do I meet the performance criteria for this unit	Training required	
Reduce risks to health and safety in the workplace	201			
Communicate effectively in the workplace	202			
Develop yourself in the job role	203			
Work with others and follow reporting procedures	105			
Work individually and follow reporting procedures	106			
Clean and maintain internal surfaces and areas	205			
Clean and maintain external surfaces and areas	206			
Deal with routine waste	207			
Clean washrooms and replenish supplies	208			
Clean high risk areas	209			
Clean confined spaces	210	-	_	
Clean food areas	211			
Deal with non-routine waste	216			
Carry out maintenance and minor repairs	217			
Perform street cleansing manually	218			
Perform street cleaning mechanically	219			
Work safely at heights	220			
Prepare and operate a tractor and attachments	250			
Construct and maintain boundaries	251			

Construct and maintain paths	252
Repair and maintain structures or surfaces	301
Prepare and construct new structures or surfaces	302
Transplant large root-balled plants	303
Maintaining plants outdoors	253
Prepare and apply pesticides	304
Design landscape areas and specify materials and components	305
Clearing horticultural and landscaping sites	254
Levelling and preparing sites for landscaping	255
Preparing ground for seeding and planting	256
Establishing plants and/or seeds in soil	257
Identify the health and maintain the condition of general amenity turf	258
Establish decorative amenity areas	259
Maintain the appearance of decorative amenity areas	260
Maintain the health of sports turf	261
Maintain the condition of sports turf surfaces	262
Renovate and repair sports surfaces	263
Preparing and transporting plants and resources	264
Installing drainage systems	265
Maintain drainage systems	266
Maintain and develop decorative horticultural features	306
Set and mark out landscape sites to establish grassed and planted areas	307
Evaluate ground and environmental conditions to establish grassed and planted areas	308

Prepare sites for soft landscape establishment	309	
Establish planted areas	310	_
Establish glass swards	311	_
Plan the maintenance, repair and renovation of sports turf areas	312	
Plan and set out sports areas	313	
Plan and maintain planted areas	314	_
Plan and renovate planted areas	315	_
Prepare sites for landscape works	316	
Design and install drainage systems	317	_
Laying hard surfaces for external landscaping	267	_
Construct free standing walls	268	
Install hard landscape features and structures	269	
Plan and construct water features	318	
Construct rock gardens	270	
Repair and restore walls	319	_
Restore soft landscape areas	320	
Use and maintain non-powered and hand held powered tools and equipment	271	
Use and maintain pedestrian controlled powered equipment	272	_
Use and maintain ride-on powered equipment	273	_
Use and maintain chippers and/or shredders	274	
Control vertebrate pests	275	_
Control invertebrate pests	276	

# **Expert/Witness Status list**

Candidate name	)			
Name and Witr	ness Signature	Status *	Professional relationship t candidate **	Unit or elements witnessed
			_	
			_	
			_	
* Status		.:£: _	2 New your ent fourth	
	expert meeting spec r role of expert witn		3 Non expert famil	iar with the standards
2 Occupational e standards	expert not familiar w	vith the	4 Non expert not f	amiliar with the standards
	l relationship to c			
Manager = M	Supervisor = S	Colleague = Coll	Customer = Cu	s Other (please specify)

# Individual action plan

Candidate		
Assessor		
Unit		
Element		
Sources of evidence	Observation Oral questioning Written questioning (formal) Role plays Expert Witness observations	Witness testimony (candidate and peer reports) Projects and assignment Examination of work products APL Professional evidence from others
Context	Workplace	
Place of assessment		
Assessment dates	From	То
Meeting 1		
	Candidate signature	Assessor signature
Meeting 2		
	Candidate signature	Assessor signature

# **Summary of achievement**

Fill out the completion date column in the following table as you complete each of your selected units. This will show you how well you are doing and what you need to concentrate on to cover the whole Certificate.

Unit	Unit Title	Completion date
	Mandatory Group A	
201	Reduce risks to health and safety in the workplace	
202	Communicate effectively in the workplace	
203	Develop yourself in the job role	
	Mandatory Group B	
105	Work with others and follow reporting procedures	
106	Work individually and follow reporting procedures	
	Optional Group C	
205	Clean and maintain internal surfaces and areas	
206	Clean and maintain external surfaces and areas	
207	Deal with routine waste	
208	Clean washrooms and replenish supplies	
209	Clean high risk areas	
210	Clean confined spaces	
211	Clean food areas	
216	Deal with non-routine waste	
217	Carry out maintenance and minor repairs	
218	Perform street cleansing manually	
219	Perform street cleaning mechanically	
220	Work safely at heights	
	Optional Group D	
250	Prepare and operate a tractor and attachments	
251	Construct and maintain boundaries	
252	Construct and maintain paths	
253	Maintaining plants outdoors	
254	Clearing horticultural and landscaping sites	

255	Levelling and preparing sites for landscaping	
256	Preparing ground for seeding and planting	
257	Establishing plants and/or seeds in soil	
258	Identify the health and maintain the condition of general amenity turf	
259	Establish decorative amenity areas	
260	Maintain the appearance of decorative amenity areas	
261	Maintain the health of sports turf	
262	Maintain the condition of sports turf surfaces	
263	Renovate and repair sports surfaces	
264	Preparing and transporting plants and resources	
265	Installing drainage systems	
266	Maintain drainage systems	
267	Laying hard surfaces for external landscaping	
268	Construct free standing walls	
269	Install hard landscape features and structures	
270	Construct rock gardens	
271	Use and maintain non-powered and hand held powered tools and equipment	
272	Use and maintain pedestrian controlled powered equipment	
273	Use and maintain ride-on powered equipment	
274	Use and maintain chippers and/or shredders	
275	Control vertebrate pests	
276	Control invertebrate pests	
301	Repair and maintain structures or surfaces	
302	Prepare and construct new structures or surfaces	
303	Transplant large root-balled plants	
304	Prepare and apply pesticides	
305	Design landscape areas and specify materials and components	
306	Maintain and develop decorative horticultural features	
307	Set and mark out landscape sites to establish grassed and planted areas	
308	Evaluate ground and environmental conditions to establish grassed and planted areas	
309	Prepare sites for soft landscape establishment	 

310	Establish planted areas	
311	Establish glass swards	
312	Plan the maintenance, repair and renovation of sports turf areas	
313	Plan and set out sports areas	
314	Plan and maintain planted areas	
315	Plan and renovate planted areas	
316	Prepare sites for landscape works	
317	Design and install drainage systems	
318	Plan and construct water features	
319	Repair and restore walls	
320	Restore soft landscape areas	

Competence has been demonstrated in all of the units/award recorded above using the required assessment procedures and the specified conditions/contexts. The evidence meets the requirements for validity, authenticity, currency, reliability and sufficiency.

Candidate name	Enrolment No
Candidate signature	Date
Assessor signature	Date
Internal verifier signature	Date

# **General Report**

Level 2 Certificate in Local Environmental Services Skills (7729)

Candidate:	Assessor:	PRN:
Applicable Units:		·
Evidence type		
☐ Observation		
☐ Product		
$\square$ Professional discussion		
☐ Witness Statement		
☐ Question & Answer		
Report		Unit and Element

Report continued:	Unit and Element
Questions asked with answers:	Unit and Element
Assessor feedback:-	
Candidate signature	Date:
Assessor signature	Date:

# **Incident/Occurrence Log**

Candidate Name: _	signature	
Date	INCIDENT / OCCURRENCE	PRN
<u>Outcome</u>		
	nce is witnessed please complete below	
Witness Name	Position	Signature
Date	INCIDENT / OCCURRENCE	PRN
<u>Outcome</u>		
If incident/occurre	nce is witnessed please complete below	
Witness Name		ature
Date	INCIDENT / OCCURRENCE	PRN

Outcome		
If incident/occurrence is witnessed	please complete below	
Witness Name	Position	Signature

# Unit 105 Work with others and follow reporting procedures

Level: 1
Credit value: 2
Recommended GLH: 17

#### **Unit aim**

This unit is about working with others with the same occupation as yourself in your organisation and following the correct reporting procedures. It is about giving help to others when they need it and responding appropriately when incidents or disagreements arise.

#### Learning outcomes

- Know the organisational requirements before starting work
- Be able to work as part of a team
- Know how to work as part of a team
- Be able to record and report any incidents or disagreements
- Know how to resolve difficult situations and who to report them to

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'know') will normally be covered by your assessor asking you questions.

'What you must do' learning outcomes (which begin 'be able to'), are mainly assessed by your assessor, observing you carrying out your job, in the workplace. However, where parts of the unit are not carried out on a regular basis, other forms of evidence may be used.

# Unit 105 Work with others and follow reporting procedures

Know the organisational requirements before starting work		
You	must be able to:	PRN
1	state the procedures for entering and leaving the workplace	
2	state the importance of following procedures for entering and leaving the workplace	
3	state the standards of behaviour expected in the workplace	
4	state the importance of giving a positive impression to others	
5	state where to obtain the work schedule and instructions.	

Kn	Know how to work as part of a team		
You	must be able to:	PRN	
1	list different ways of communicating with others in the team		
2	state why it is important to check that they have been understood		
3	list tasks that may be shared in the team		
4	state the limits of own responsibility in demonstrating tasks to others		
5	list the types of assistance that may be offered to colleagues		
6	state how to ask for help in carrying out work.		

Knc	w how to resolve difficult situations and who to report them to	
You	must be able to:	PRN
1	describe ways to handle disagreements so that it does not affect the work of the team	
2	state the importance of resolving disagreements as soon as possible	
3	state when and to whom disagreements should be reported	
4	describe risks and problems that may be encountered and how they can be dealt with	
5	state the organisational requirements for recording damage, breakages and disruption	
6	state the importance of reporting any damage, breakages and disruption caused.	

Per	formance evidence required	Portfolio Reference Number (PRN)			
Ве	able to work as part of a t	team		<u>'</u>	
1	follow the correct procedure for workplace				
2	use the work schedule to complete the work as a team				
3	agree with colleagues how to share work so that the team works effectively				
4	welcome new colleagues to the team				
5	show others how to do any tasks they may not have done before, within the limits of own responsibility				
6	answer work related questions from other members of the team				
7	communicate with customers and others in a professional manner to provide any information needed.				
		Type of evidence 🗲			
0 = 0	Observation Q = Question &	s answer $S = Simulation/R$	RWE	1	1

Performance evidence required		Portfolio Reference Number (PRN)			
Ве	able to record and report	any incidents or disagre	ements	•	
1	affect health and safety				
2	record any breakages, damage and disruption in the workplace				
3	report any work that is incomplete and agree arrangements for finishing the work.				
		any problems which: you are unable to deal with alone affect health and safety affect the reputation of the workplace any breakages, damage and disruption in the workplace any work that is incomplete and agree arrangements for			

O = Observation

Q = Question & answer S = Simulation/RWE

Confirm completion of this Unit on the Summary of Achievement page.

# Unit 106 Work individually and follow reporting procedures in a cleaning environment

Level: 1
Credit value: 3
Recommended GLH: 19

#### **Unit aim**

This unit is about working individually without the presence of a supervisor or other team members in a cleaning environment. This unit is also suitable for lone workers.

When working individually you might have to deal with team workers from other occupational areas or the general public by providing them with information, or interacting with them in another way. In these situations it is important to act appropriately to create a positive impression of your employer and/or workplace.

#### **Learning outcomes**

- Be able to ensure own safety when working individually when cleaning
- Know how to ensure own safety when working individually when cleaning
- know expected standards of behaviour in the workplace
- Be able to carry out work individually
- Know how to follow procedures when working individually
- Know how to carry out work individually

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'know') will normally be covered by your assessor asking you questions.

'What you must do' learning outcomes (which begin 'be able to'), are mainly assessed by your assessor, observing you carrying out your job, in the workplace. However, where parts of the unit are not carried out on a regular basis, other forms of evidence may be used.

# Unit 106 Work individually and follow reporting procedures in a cleaning environment

Kno	ow how to ensure own safety when working individually when cl	eaning
You	must be able to:	PRN
1	state the arrangements for contacting the appropriate person	
2	state how often contact should be made when carrying out work	
3	state the procedures for entering the workplace	
4	state types of risks present in the workplace	
5	state the importance of taking action to reduce risks in the workplace	
6	define own level of responsibility for controlling access to the workplace	
7	state the importance of following procedures for access to the workplace	
8	list types of other authorised persons who can enter the workplace	

Kno	Know expected standards of behaviour in the workplace		
You	must be able to:	PRN	
1	state the standards of behaviour expected in the workplace		
2	2 state the importance of giving a positive impression to others		
3	3 list different ways of communicating with others		
4	state why it is important to check that you have been understood		

Kno	ow how to carry out work individually			
You	ou must be able to:			
1	state where to obtain the work schedule and instructions			
2	define the areas in which they are authorised to carry out work			
3	state the importance of assessing how own work is progressing			
4	state the importance of identifying any tasks that they will be unable to complete individually			

Know how to follow procedures when working individually				
You	must be able to:	PRN		
1	state the organisational requirements for reporting to own employer or customer			
2	state employer procedures and rules, including emergency procedures and contacts that apply to the work area			
3	state the organisational requirements for recording damage, breakages and disruption			
4	state the importance of reporting any damage, breakages and disruption caused			
5	state the organisational requirements for leaving the workplace			
6	state the importance of leaving the workplace secure			

Per	formance evidence required	Portfolio Reference Number (PRN)						
Ве	able to ensure own safety	when working individua	ally v	vher	ı cle	eani	ng	
1	maintain agreed levels of contac when carrying out work	t with the appropriate person						
2	follow the correct procedure for workplace	entering and leaving the						
3	identify risks present in the work	place						
4	take action to reduce risks in the	workplace						
5	control access to the workplace responsibility	within the limits of own						
6	respond to customers and other meets their needs	s and provide information that						
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)		
Ве	able to carry out work in	dividually	· · ·	
1	use the work schedule to comp	olete work		
2	identify tasks you are not able to the appropriate person	to complete individually and report		
3	report any problems to the app • you are unable to deal w	' '		
	affect health and safety			
	affect the reputation of	the workplace		
4	record and report any breakag workplace	es, damage and disruption in the		
5	report any work that is incomp finishing the work with the app	lete and agree arrangements for propriate person.		
		Type of evidence		

O = Observation Q = Question & answer S = Simulation/RWE

# Unit 201 Reduce risks to health and safety in the workplace

Level: 2
Credit value: 3
Recommended GLH: 25

#### **Unit aim**

This unit is about reducing risks to health and safety in the workplace. It is about appreciating significant risks in the workplace and knowing how to identify and deal with them.

#### **Learning outcomes**

- Know about your organisation's health and safety procedures
- Be able to identify the hazards and risks in the workplace
- Know how to identify the hazards in the workplace
- Be able to reduce the risks to health and safety in the workplace
- Know how to evaluate risks in the workplace

#### Assessment

The 'What you must know' learning outcomes (beginning with the word 'know') will normally be covered by your assessor asking you questions.

# Unit 201 Reduce risks to health and safety in the workplace

Know about your organisation's health and safety procedures				
You	must be able to:	PRN		
1	describe your responsibilities and legal duties for health and safety in the workplace			
2	identify responsibilities and legal duties for health and safety specific to your own job role			
3	name and locate the person responsible for health and safety in your area of work			
4	describe where and when to get additional health and safety assistance			
5	give reasons why it is important to follow manufacturer's instructions for the safe use of equipment, materials and products			

Kn	ow how to identify the hazards in the workplace	
You	must be able to:	PRN
1	define the term 'hazard'	
2	give examples of hazards which could exist in the workplace and the safe working practices which should be followed and identify those specific to your job role	
3	give reasons why it is important to remain alert to the presence of hazards in the whole workplace	
4	describe why personal presentation and behaviour is important in maintaining health and safety in the workplace	

Kno	ow how to evaluate risks in the workplace				
You	must be able to:	PRN			
1	define the term 'risk'				
2	give reasons why they should deal with or report risks				
3	describe procedures for reporting risks which they are unable to deal with				
4	describe the risks to the environment which may be present in the workplace and your own job				

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Ве	able to identify the hazard	ls and risks in the workp	ace		
1	select the workplace instructions job	s, which are relevant to your			
2	identify aspects of the workplace yourself or others	e which could pose a danger to			
3	give examples of working practic a danger to people in the workpl				
4	assess which aspects of the worl pose the highest risk and report				
5	deal with hazards in accordance requirements	with instructions and legal			
		Type of evidence 🛨			

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	able to reduce the risks to	health and safety in the	wor	kpla	се	·	·	
1	perform duties in accordance will manufacturers instructions and l							
2	use equipment, materials and pr with instructions	oducts safely and in accordance						
3	use relevant equipment to contro	ol risks to health and safety						
4	make suggestions on how to red the workplace to the relevant pe							
5	describe any differences betwee manufacturer's instructions and person							
6	describe how your personal pres work could cause risks to the hea others							
		Type of evidence 🛨						
O = C	Observation Q = Question &	answer $S = Simulation/R$	WE					

### Unit 202 Communicate effectively in the workplace

Level: 2
Credit value: 2
Recommended GLH: 17

#### **Unit aim**

This unit is about communicating politely and effectively with other people that you may encounter when working.

Communicating with others is also important for those that work alone, when workplace procedures must be followed to keep in touch with the workplace and/or colleagues.

#### **Learning outcomes**

- Be able to communicate with others in the workplace
- Understand how to communicate with others in the workplace
- Be able to record and pass on information
- Understand how to record and pass on information

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 202 Communicate effectively in the workplace

Un	Understand how to communicate with others in the workplace				
You	You must be able to:				
1	describe how to respond to different customer needs and attitudes				
2	describe positive and negative behaviour in relation to equality and diversity in the workplace				
3	state when different forms of communication should be used in the workplace				
4	describe how to check that information has been understood				
5	explain how personal behaviour can contribute to the positive image of the organisation				
6	state the importance of communicating all the information necessary to the relevant person				
7	state the importance of responding positively to queries from customers and the public				

Un	Understand how to record and pass on information					
You	You must be able to:					
1	state where to find up-to-date information needed to carry out own job					
2	identify the different ways in which information is recorded					
3	describe the procedures for recording, acknowledging and responding to incoming information					
4	describe what actions to take when encountering problems passing on information					
5	state how to report faults with communication equipment.					

Perf	formance evidence required   Portfolio Reference Nur	mber			
Ве	able to communicate with others in the work	place			
1	respond to the needs and attitudes of customers appropr	iately			
2	present a positive image of the organisation				
3	give customers and others relevant information following organisational requirements				
4	respond promptly, clearly and politely to questions and comments from customers and others				
5	check that customers and others have understood the information correctly				
	Type of evidence	ence 🛨			

O = Observation Q = Question & answer S = Simulation/RWE

Perf	formance evidence required Portfolio Reference Number (PRN)			
Ве	able to record and pass on information			
1	use up to date information to carry out the task			
2	record information following organisational requirements			
3	pass on accurate information promptly and take appropriate action when this cannot be done			
4	report faults with communication equipment			
	Type of evidence →			

O = Observation Q = Question & answer S = Simulation/RWE

### Unit 203 Develop yourself in the job role

Level: 2 Credit value: 2 Recommended GLH: 12

#### **Unit aim**

This unit is about developing yourself in your job by identifying areas for further development and setting yourself targets for achieving this.

#### **Learning outcomes**

- Be able to develop yourself in the job
- Know how to develop yourself in the job

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'know') will normally be covered by your assessor asking you questions.

### Unit 203 Develop yourself in the job role

Kno	Know how to identify the hazards in the workplace				
You	must be able to:	PRN			
1	identify activities that could help with self development				
2	describe how to set targets for personal development				
3	state the importance of setting achievable personal development targets				
4	identify the types of support available to achieve targets				
5	describe the procedures for accessing support				
6	state the importance of reviewing and updating progress against targets				
7	describe the procedures for reviewing and updating progress				
8	list the benefits of discussing progress with others				

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Be a	Be able to develop yourself in the job							
1	identify and agree areas where the	ney could develop further						
2	agree achievable targets for pers	sonal development						
3	agree the time and support requ	ired to achieve targets						
4	demonstrate new skills in the wo	rkplace						
5	request and use feedback on ow	n performance from others						
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

## Unit 205 Clean and maintain internal surfaces and areas

Level: 2 Credit value: 4

**Recommended GLH: 33** 

#### **Unit aim**

This unit is about working efficiently in a routine, low risk environment and following relevant processes and procedures. It covers assessing the area to see what work has to be done, selecting the most appropriate equipment for the task and dealing with spillages and accidents.

#### Learning outcomes

- Be able to prepare to clean and maintain internal surfaces and areas
- Understand how to prepare to clean and maintain internal surfaces and areas
- Be able to clean and maintain internal surfaces
- Understand how to clean and maintain internal surfaces
- Be able to complete the cleaning process
- Know how to complete the cleaning activity

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'know' or 'understand') will normally be covered by your assessor asking you questions.

# Unit 205 Clean and maintain internal surfaces and areas

Und	derstand how to prepare to clean and maintain internal surfaces and	areas
You	must be able to:	PRN
1	describe the sequence for cleaning to avoid re-soiling	
2	list the permits and checks that may be required to work on the premises	
3	state the procedures for entering and leaving the workplace	
4	state the standards of appearance and behaviour required in the workplace	
5	state the importance of personal hygiene when cleaning	
	describe how the following factors can influence the cleaning method used:  • manufacturer's instructions	
	• risk	
,	efficiency	
6	• access	
	• time	
	• surface	
	type of soiling	
7	state how to inspect a work area to decide what cleaning needs to be carried out	
8	state the importance of wearing the required personal protective equipment and for others to see it being worn	
9	state the importance of following a work schedule	
10	describe the best methods and materials for carrying out a specific task identifying possible alternatives	
11	state why different equipment should be used for different tasks	
12	state the importance of using the correct colour coded equipment	

Und	derstand how to clean and maintain internal surfaces	
You	must be able to:	PRN
1	describe how to avoid causing injury or damage when cleaning	
2	state the amount of time allowed for completing the activity	
3	state what results are expected from each cleaning activity	
4	state the techniques to use with chosen equipment and materials	
	describe the consequences of:	
5	using wrong equipment	
5	using wrong materials	
	<ul> <li>not following manufacturer's instructions</li> </ul>	
6	state how to change between cleaning methods to cope with different types of soiling and surface	
7	describe methods that can be used for different types of soiling and surface	
8	state how to identify pest infestation and the action needed to deal with it	
9	state which cleaning methods and techniques may cause nuisance to the public/client and steps that can be taken to avoid this	
10	state the importance of checking the quality of work as it is being done	
11	state tasks that are outside of own responsibility	
12	describe the organisational requirements for dealing with and reporting accidental damage	

Knc	Know how to complete the cleaning activity				
You	u must be able to:				
1	state why tools and equipment should be cleaned after use				
2	state the location of the storage areas for equipment and materials				
3	state why storage areas should be kept clean, safe and secure				
4	describe the organisational requirements for organising replacement and extra resources				

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	Be able to prepare to clean and maintain internal surfaces and areas						
1	follow the correct procedure for workplace	r entering and leaving the					
2	identify the area to be cleaned, taking into account different types of surfaces and areas						
3	inform appropriate people when cleaning is taking place and when it will be completed						
4	select the appropriate equipment and materials for each cleaning task, taking into account surface and type of soiling						
5	select and wear appropriate pe task	rsonal protective equipment for the					
6	ensure that all surfaces are acc out adequate cleaning	essible and can be reached to carry					
7	deal with unattended items foll	owing organisational requirements					
8	ventilate the area						
		Type of evidence →					

Q = Question & answer

S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be able to clean and maintain internal surfaces and areas  remove loose dirt, debris and detritus prior to cleaning						
1	remove loose dirt, debris and d	etritus prior to cleaning				
2	use the correct cleaning metho and surface	se the correct cleaning method for the work area, type of soiling and surface ollow the sequence for cleaning in order to avoid re-soiling				
3	follow the sequence for cleanin					
4	assess the actions required to p cleaning	assess the actions required to prevent disturbance to others when cleaning				
5	avoid obstructions to access who power leads	nen using cleaning equipment and				
6	select and display appropriate	warning signs				
7	adapt the cleaning method accomaterials and problems identifi	ording to the available equipment, ed				
8	report any difficulties in carryin organisational requirements	g out the work in line with				
9	deal with spillages, using the ecappropriate to the surface and	quipment, materials and method type of spillage				
10	report any additional cleaning r responsibility or skill	equired that is outside own				
		Type of evidence 👈				

O = Observation

Q = Question & answer

S = Simulation/RWE

			1			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	Be able to complete the cleaning process					
1	replenish supplies or consumabl	es				
2	leave the area clean and dry					
3	secure cleaning equipment, mat equipment in the correct storage					
4	organise replacement resources	as required				
		Type of evidence →				

Q = Question & answer

S = Simulation/RWE

## Unit 206 Clean and maintain external surfaces and areas

Level: 2 Credit value: 4

**Recommended GLH: 26** 

#### **Unit aim**

This unit is about cleaning and maintaining external surfaces and areas following relevant processes and procedures. It covers assessing the area to see what work has to be done and selecting the most appropriate equipment for the task.

#### **Learning outcomes**

- Be able to prepare to clean and maintain external surfaces and areas
- Understand how to prepare to clean and maintain external surfaces and areas
- Be able to clean and maintain external surfaces and areas
- Understand how to clean and maintain external surfaces and areas
- Be able to complete the cleaning process
- Know how to complete the cleaning activity

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'know' or 'understand') will normally be covered by your assessor asking you questions.

# Unit 206 Clean and maintain external surfaces and areas

Understand how to prepare to clean and maintain external surfaces and a				
You	must be able to:	PRN		
1	list the permits and checks that may be required for the task			
2	state the location of the job and how to get to that location			
3	describe how environmental conditions can affect:  • the cleaning to be carried out			
	the equipment which can be used			
4	state how to inspect a work area to decide what cleaning needs to be carried out			
5	state the standards of appearance and behaviour required			
6	state the importance of wearing the required personal protective equipment and for others to see it being worn			
7	explain why it is important to inspect the work area for public access			
8	describe the best methods and materials for carrying out a specific task identifying possible alternatives			
9	describe why it is important to estimate the time required for the job.			

Unc	erstand how to clean and maintain external surfaces and areas	
You	must be able to:	PRN
1	state the techniques to be used with chosen equipment and materials	
2	describe the tasks that need to be performed	
	describe the consequences of:  • using wrong equipment	
3	using wrong materials	
	not following manufacturer's instructions	
4	state how to change between cleaning methods to cope with different environmental conditions	
5	describe methods that can be used for cleaning external surfaces and areas	
6	state which cleaning methods and techniques may cause nuisance to the public/client and steps that can be taken to avoid this	
7	state the importance of checking the quality of work as it is being done	
8	describe the organisational requirements for dealing with and reporting accidental damage	
9	state the organisational requirements for reporting difficulties which may arise	

Know how to complete the cleaning activity			
You	must be able to:	PRN	
1	state why tools and equipment should be cleaned after use		
2	state the location of the storage areas for equipment and materials		
3	state why storage areas should be kept clean, safe and secure		
4	describe the organisational requirements for organising replacement and extra resources		

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	Be able to prepare to clean and maintain external surfa					S	
1	identify the area to be cleaned to be done	and the order in which tasks need					
2	assess the impact of environmental conditions, ie. temperature, rain, humidity, wind and ice, on the order of tasks						
	select tools and equipment for • efficiency	the task, taking into account:					
3	• risk						
	• time						
	<ul> <li>weather conditions</li> </ul>						
4	check that the tools and equipr	nent required are available for use					
5	select and wear appropriate pe task	rsonal protective equipment for the					
6	check that the equipment can be	oe used safely in the work area					
7	deal with unattended items foll	owing organisational requirements					
		Type of evidence →					

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Be a	Be able to clean and maintain external surfaces and areas							
1	carry out work in a way which d surfaces and areas	oes not affect other exterior						
2	use the correct cleaning metho	d for the work area and surface						
3	adapt the cleaning methods according to available equipment and environmental conditions							
4	report any difficulties in carryin organisational requirements	g out the work in line with						
5	deal with accidental damage							
		Type of evidence →						

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Be a	Be able to complete the cleaning process							
1	organise replacement resources	as required						
2	clean tools and equipment after	use						
3	return tools and equipment to th securely	e correct place and store						
4	report tools and machinery in ne	ed of repair						
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

#### Unit 207 Deal with routine waste

Level: 2 Credit value: 3 Recommended GLH: 24

#### **Unit aim**

This unit is about handling waste in conjunction with cleaning activities and making sure that the waste collection and holding areas are kept clean. This unit requires waste to be handled carefully, ensuring that waste receptacles are handled according to instructions. It is important to maintain personal hygiene when handling waste in order to prevent health and safety risks and to prevent contamination.

This unit does not cover non-routine removal of clinical waste or sharps.

#### Learning outcomes

- Be able to handle routine waste safely
- Understand how to handle routine waste
- Be able to deal with waste containers
- Understand how to deal with waste containers
- Understand how to handle hazardous and suspicious items

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

### Unit 207 Deal with routine waste

Understand how to handle routine waste					
You	must be able to:	PRN			
1	describe the procedures and methods for preparing self and the work area				
2	list different types of personal protective equipment				
3	describe the importance of wearing personal protective equipment and for others to see it being worn				
4	describe the importance of maintaining personal hygiene when handling routine waste				
5	state the organisational requirements for handling and disposing of routine waste				
6	state the correct equipment for handling and disposing of routine waste				
7	state the arrangements for recycling in the workplace				
8	describe the approved methods for transferring waste				
9	describe the organisational requirements for reporting and handling waste spillages				

Understand how to handle hazardous and suspicious items					
You	You must be able to:				
1	state the importance of checking with the appropriate person before removing hazardous items				
2	explain the organisational requirements for dealing with suspicious items				

Un	Understand how to deal with waste containers					
You	must be able to:	PRN				
1	describe why the location and cleaning of waste areas is important in preventing and controlling pests					
2	describe the organisational requirements for dealing with waste containers that are damaged					
3	state the standards of cleanliness required for holding areas, empty holding bins empty collection bins					
4	state who is responsible for cleaning holding areas, empty holding bins and empty collection bins					
5	state the location of waste holding areas					
6	describe methods of taking waste to the holding area safely					
	describe the organisational requirements for reporting:  • dangerous equipment					
7	faulty equipment					
	danger of disease					

Dorf	ormance evidence required	Portfolio Reference Number (PRN)					
PEH	ormance evidence required	T OI CIOIIO NETELETICE IVAITIBET (I INIV)					
Be a	able to handle routine wa	aste safely					
1	prepare self and the work area and safely	to do the task efficiently, correctly					
2	select and wear appropriate pe task	relect and wear appropriate personal protective equipment for the ask					
3	identify the location of the wast	e holding areas					
4	identify different categories of vappropriately	vaste and deal with them					
5	check that waste bags or recep	tacles are secure before handling					
6	identify waste to be collected a	nd transferred to a collection point					
7	ensure that sacks and receptac handling	les are not damaged during					
8	ensure the safety of self and oth receptacles	ners when handling sacks and					
9	check that sacks and receptacle been moved	es are not damaged once they have					
10	take appropriate action if a sack	or receptacle is damaged					
11	apply organisational requireme spillages	nts on the safe removal of waste					
		Type of evidence →					

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to deal with waste containers							
follow organisational requirements to cut down the risk of contaminating surrounding areas								
2	follow organisational requirements for reporting signs of pest infestation							
3	3 clean waste containers							
4	replace waste containers or bin liners							
5	report any faulty or damaged e	quipment						
6	secure cleaning equipment, ma the correct storage area	chinery and waste containers to						
7	follow organisational requiremedisposal of used personal prote	ents for the removal, cleaning and ective equipment						
		Type of evidence →						

O = Observation Q = Question & answer S = Simulation/RWE

### Unit 208 Clean washrooms and replenish supplies

Level: 2
Credit value: 3
Recommended GLH: 17

#### **Unit aim**

This unit is about cleaning washrooms and involves following procedures for entering the washroom, selecting equipment and preparing the cleaning agents for use. It is also about replacing supplies of consumables, such as toilet paper and checking the finished work.

In order to reduce risks to personal health and safety when cleaning washrooms it is important to maintain high levels of personal hygiene. As you may clean washrooms in an environment where you conduct a variety of other cleaning tasks it is also important that, in order to prevent crosscontamination, the correct colour-coded equipment is used where appropriate.

#### **Learning outcomes**

- Be able to prepare to clean washrooms
- Know how to prepare for cleaning washrooms
- Be able to clean washrooms
- Know how to carry out cleaning of washrooms
- Be able to replenish supplies and reinstate the work area
- Know how to replenish supplies and reinstate the work area

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'know') will normally be covered by your assessor asking you questions.

## Unit 208 Clean washrooms and replenish supplies

Know how to prepare for cleaning washrooms			
You	must be able to:	PRN	
1	describe procedures for entering washrooms when cleaning and why they must be followed		
2	state the importance of personal hygiene when cleaning		
3	state the importance of wearing personal protective equipment and for others to see it being worn		
4	describe why it is important to ventilate the washroom area		
5	describe the range of colour-coded equipment and its importance when cleaning washrooms		

Know how to carry out cleaning of washrooms				
You	must be able to:	PRN		
1	state why it is important to remove dust, hair and debris before cleaning surfaces, fixtures and fittings			
2	identify cleaning agents suitable for cleaning washrooms			
3	state why it is important to follow manufacturer's instructions when diluting cleaning agents			
4	state why surfaces should not be over-wetted			
5	describe how to clean fixtures and fittings in order to avoid contamination or risk of infection			
6	state why surfaces should be dry on completion of cleaning			
7	explain why it is important that waste outlets and overflows are free from dirt, hair and debris			

Kno	ow how to replenish supplies and reinstate the work area	
You	must be able to:	PRN
1	describe why it is important to follow manufacturers' instructions when identifying consumables that should be replenished	
2	state where consumables can be found and the procedures for organising replacement of supplies	
3	describe procedures for collecting, holding and disposing of waste and why they should be followed	
4	describe organisational requirements for reporting faulty equipment and problems and why they should be followed	
5	state where the correct storage place for cleaning equipment and materials can be found	
6	state why used personal protective equipment should be removed or replaced upon leaving the sanitary area	
7	describe the procedures for dealing with used personal protective equipment	

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Be a	able to prepare to clean	washrooms					
1	select and wear personal prote cleaning task	ctive equipment appropriate to the					
2	2 follow procedures for entering washrooms						
3	check that there is enough ven	tilation in the cleaning area					
4	select and use appropriate equipment for cleaning different areas of the washroom						
	Type of evidence →						

O = Observation Q = Question & answer S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)						
Ве	able to clean washrooms							
1	remove dust, hair and debris from surfaces, fixtures and fittings before cleaning							
2	apply cleaning agents according	g to the manufacturer's instructions						
3	clean surfaces without over-we	tting						
4	clean the fixtures and fittings to contamination leaving them fre							
5	check that surfaces are dry on on they do not represent a slip haz							
6	6 leave the waste outlets and overflows free from dirt, hair and debris							
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)					
Ве	able to replenish supplies	s and reinstate the work are	a				
1	check holders and containers fo	or levels of consumables					
2	refill or replace items and consumables following manufacturers' instructions						
3	take solid waste materials safely to the correct collection point and dispose of slurry						
4	clean the equipment						
5	check for any faults or problems	s and report where necessary					
6	put equipment and resources b	ack in the right place when finished					
7	reinstate the work area						
8	remove or replace personal protective equipment following procedures for disposal or storage						

O = Observation Q = Question & answer S = Simulation/RWE

### Unit 209 Clean high risk areas

Level: 2
Credit value: 5
Recommended GLH: 24

#### **Unit aim**

This unit is about cleaning high risk areas. It also covers how to prevent the spread of infection and contamination by following relevant processes and procedures.

#### **Learning outcomes**

- Be able to follow procedures to prevent the spread of infection and contamination in a high risk area
- Understand how to prevent the spread of infection and contamination in a high risk area
- Be able to follow the procedures for cleaning high risk areas
- Understand the procedures to follow before cleaning high risk areas
- Be able to conduct cleaning in high risk areas
- Understand how to carry out cleaning in high risk areas
- Be able to follow the correct procedures after the cleaning
- Understand the procedures to follow after cleaning high risk areas

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

'What you must do' learning outcomes (which begin 'be able to'), are mainly assessed by your assessor, observing you carrying out your job, in the workplace. However, where parts of the unit are not carried out on a regular basis, other forms of evidence may be used. The charts overleaf give guidance on the acceptable types of evidence for each statement in the 'what you must do' learning outcomes. Each statement must be covered, but it does not mean that you must provide evidence for all types allowed.

## Unit 209 Clean high risk areas

high risk area You must be able to:					
1	explain the organisational requirements for entering and leaving the high risk area	PRN			
2	describe how the risks present in the high risk area would differ from routine areas				
3	state potential risks in the high risk area				
4	state the importance of removing personal items before cleaning in a high risk area				
5	state what personal protective equipment must be worn in the high risk area				
6	state why hand hygiene is important in a high risk area				
7	explain where hand hygiene facilities should be located				
8	state the importance of having a designated contact person when cleaning a high risk area				
9	state why damaged furniture or equipment poses an additional risk				
10	state the organisational requirements for reporting damaged furniture and equipment				

Und	derstand the procedures to follow before cleaning high risk areas	1
You	must be able to:	PRN
1	describe the signage:  • in a high risk area	
	for cleaning a high risk area	
2	state the location of signs in a high risk area	
3	describe the access arrangements for water and drainage facilities	
4	explain the organisational requirements for arranging communication	
5	state the importance of confirming contact arrangements before starting work	
6	state the types of health conditions which may restrict cleaning duties and why it is important to report these	
7	state the organisational requirements for reporting health conditions	
8	explain the importance of having cleaning equipment which is in safe working order	
9	state the organisational requirements for reporting problems with equipment	
10	state which equipment, tools and machinery should be removed from the workplace before cleaning	

Un	Understand how to carry out cleaning in high risk areas				
You	must be able to:	PRN			
1	state the organisational requirements for cleaning in high risk areas				
2	state which surfaces and soiling should be cleaned				
3	describe the organisational requirements for reporting any soiling which cannot be cleaned				
4	state which cleaning agents should be used in the high risk area				
5	state the dilution levels required for the cleaning agents				
6	state the importance of having the work area checked				
7	state who is responsible for checking the work area				
8	state who is responsible for removing waste from the area and how often this is carried out				

Un	derstand the procedures to follow after cleaning high risk areas	1
You	must be able to:	PRN
1	state what equipment, tools and machinery should be removed from the workplace after cleaning	
2	describe the organisational requirements for reporting accidental damage	
3	state when signage should be removed and where it is stored	
4	describe the importance of checking and cleaning personal protective equipment after use	
5	state why equipment should be cleaned and replaced when necessary	
6	describe the organisational requirements for disposal of waste and personal protective equipment	

Per	formance evidence required	Portfolio Reference Number (PRN)					
	able to follow procedurentamination in a high risk	es to prevent the spread of i	nfec	tion	and	d	
1	follow organisational requirem	nents when entering high risk area					
2	report any health conditions which may cause infection or contamination of the high risk area						
3	assess the risks of exposure to for self and the environment	micro-organisms or contaminants					
4	carry out hand hygiene to pre- contamination of the high risk						
5	request advice when there is a risk of infection or contamination which is not usually present in the work area						
	Type of evidence						

Q = Question & answer

S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)			
Ве	able to follow the proce	dures for cleaning high risk	areas		
1	display the correct signage				
2	2 follow the organisational requirements for working alone				
3	remove all appropriate personal items, including jewellery and store safely				
4	check that protective clothing and personal cleaning facilities are available				
5	select the correct equipment a area	and tools for use in the high risk			
6	ensure that cleaning equipmen	nt and tools are not damaged			
7	check the nature of the soiling				
8	ensure that the high risk area i are not required	s clear of tools and equipment that			
		Type of evidence 🛨			

Q = Question & answer S = Simulation/RWE

Perf	formance evidence required	Portfolio Reference Number (PRN)			
Ве	able to conduct cleaning i	n high risk areas			
1	select and wear appropriate per the task	sonal protective equipment for			
2	follow the organisational require throughout the cleaning activity	ments for hand hygiene			
3	report faulty and damaged clear	ning equipment			
4	clean the area following organisa	ational requirements			
5	check items of furniture and equ for damage	ipment within high risk areas			
6	report damaged furniture and ed	quipment			
7	clean damaged furniture and equ	uipment if safe			
8	check that high risk areas have b to organisational requirements	een cleared of waste according			
9	report any accidental damage ar caused by cleaning	nd disruption to high risk areas			
		Type of evidence →			

O = Observation

Q = Question & answer

S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to follow the correct procedures after the cleaning							
1	remove signage and return it in a clean condition to the correct storage area							
2	clean and return equipment and materials to the correct storage area							
3	check that the area is clear of any equipment, tools and materials that are not required							
4	check personal protective equipment and contamination	ment for damage, deterioration						
5	obtain replacement personal pro	tective equipment						
6	follow organisational requirement of personal protective equipmen							
7	7 collect personal items from storage							
8	8 follow procedures for leaving high risk areas							
		Type of evidence 🛨						

Q = Question & answer

S = Simulation/RWE

### Unit 210 Clean confined spaces

Level: 2 Credit value: 4

**Recommended GLH: 26** 

#### **Unit aim**

This unit is about maintaining levels of cleanliness in confined spaces and being vigilant against possible hazards and risks that may arise.

#### **Learning outcomes**

- Understand how to conduct cleaning in a confined space
- Understand how to follow organisational requirements for cleaning the confined space
- Be able to conduct cleaning in a confined space
- Be able to follow organisational requirements for cleaning the confined space

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 210 Clean confined spaces

You	must be able to:	PRN
1	describe how atmospheric conditions can affect the work being carried out	
2	state the importance of checking atmospheric conditions before starting work	
3	state the importance of checking the nature of any soiling and the level of skill needed to deal with it	
4	explain why advice should be sought about cleaning spaces that may pose a specific risk	
5	state what risks may be present in the confined space	
6	describe how to identify risks for the purpose of risk assessment	
7	state the importance of having a designated contact person when cleaning a confined space	
8	state the personal protective equipment that is appropriate for cleaning the confined space	
9	state the importance of having serviceable cleaning equipment before entering the confined space	
10	state the organisational requirements for checking and reporting problems with equipment	
11	describe the procedures for:	
	<ul> <li>entering and leaving the confined space</li> </ul>	
	<ul> <li>conducting cleaning in the confined space</li> </ul>	
	<ul> <li>carrying out the cleaning process in a confined space</li> </ul>	
	controlling access to the confined space	
12	state the importance of following organisational requirements for controlling access to the confined space	

# Understand how to follow organisational requirements for cleaning the confined space

COII	illieu space	
You	must be able to:	PRN
	<ul><li>describe the procedures for:</li><li>entering the confined space</li></ul>	
1	exiting the confined space in the event of an emergency	
	<ul> <li>monitoring the conditions in the confined space</li> </ul>	
	<ul> <li>dealing with risks that arise during work</li> </ul>	
2	state the importance of having the work area checked	
3	state who is responsible for:  • checking the work area	
	<ul> <li>removing waste from the confined space</li> </ul>	
4	state the organisational requirements for reporting accidental damage	
5	describe the importance of checking and replacing personal protective equipment as necessary	
6	describe the organisational requirements for disposing of waste and personal protective equipment	
7	state the organisational requirements for closing down and making the work area safe on completion of cleaning	
8	state the organisational requirements for leaving the confined space and retrieving personal items	
9	state what paperwork needs to be completed at the end of the cleaning process	

Performance evidence required		Portfolio Reference Number (PRN)					
Ве	Be able to conduct cleaning in a confined space						
1	assess risks to health and safety	y before carrying out work					
2	check that cleaning activities ar space available	e not restricted by the working					
3	check all equipment is in workir fully charged before entering th	ng order and electrical equipment is ne work area					
4	obtain authorisation for entry ir	ito the work area					
5	obtain the relevant health and s	afety information					
6	confirm that atmospheric condi safe before entering the work a	tions have been checked and are rea					
7	control the access to the work a with organisational requiremen	area before cleaning starts, in line ts					
8	Follow the organisational requirespace	rements for entering the confined					
9	ensure that the workplace is cle materials that are not required						
10	assess the nature of the soiling						
11	report the nature of the soiling to the appropriate person						
12	request advice when asked to c a specific risk	lean environments where there is					
13	carry out the cleaning process i requirements	n line with organisational					
	Type of evidence →						

Q = Question & answer

S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Be a	able to follow organisatio	nal requirements for clea	aning th	e confi	ned
1	assess risks as they arise and act immediately to remedy any unsafe activity, equipment and environmental conditions				
2	apply emergency exit procedures immediately when an emergency situation arises				
3	clear the confined space of any waste in accordance with organisational requirements				
4	assess and report damage and c process	lisruption during the cleaning			
5	inspect reusable personal protect deterioration and contamination replacements where necessary				
6	dispose of damaged and disposable personal protective equipment following organisational requirements				
7	clean and store reusable person following organisational requirer				
8	carry out duties to close down a after cleaning	nd make the work area safe			
9	complete all documentation and	reports accurately			
10	ensure documents and reports a	re filed and passed on			
11	ensure all organisational require before collecting any personal it				
12	follow organisational requiremen	nts for leaving confined spaces			
		Type of evidence	•		
O = C	bservation Q = Question &	answer $S = Simulation/F$	RWE		

#### Unit 211 Clean food areas

Level: 2 Credit value: 4

**Recommended GLH: 32** 

#### Unit aim

This unit is about conducting routine cleaning in food areas, including kitchens, food service areas, food manufacturing premises, food production and food retailing. This unit also covers identifying signs of pest control.

In food businesses, it is important to take into account the businesses' food safety management procedures.

#### **Learning outcomes**

- Understand how to prepare to clean food areas
- Understand how to identify signs of pest infestation
- Be able to clean food areas
- Understand how to clean food areas
- Be able to clean food production equipment
- Understand how to clean food production equipment
- Be able to complete cleaning of food areas
- Understand how to complete cleaning of food areas

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'know') will normally be covered by your assessor asking you questions.

'What you must do' learning outcomes (which begin 'be able to'), are mainly assessed by your assessor, observing you carrying out your job, in the workplace. However, where parts of the unit are not carried out on a regular basis, other forms of evidence may be used. The charts overleaf give guidance on the acceptable types of evidence for each statement in the 'what you must do' learning outcomes. Each statement must be covered, but it does not mean that you must provide evidence for all types allowed.

# Unit 211 Clean food areas

Und	Understand how to prepare to clean food areas				
You	must be able to:	PRN			
1	explain the importance of having an up to date cleaning specification and where it can be found				
2	state the importance of maintaining levels of personal hygiene when working in food areas				
3	state types of health conditions that must be reported				
4	describe why it is important to report health conditions to the relevant person				
5	state the importance of wearing the required personal protective equipment and for others to see it being worn				
6	explain why food items must be moved or protected during cleaning operations				
7	describe the consequences of not moving or protecting food items during cleaning				
8	explain the importance of ventilating food production areas during cleaning				

Und	Understand how to identify signs of pest infestation				
You	You must be able to:				
1	state the main types of pest infestations common to food areas				
2	describe how to identify signs of pest infestation				
3	state the organisational procedures for dealing with any incidences of infestation				
4	explain the importance of reporting pest infestations				

Und	Understand how to clean food areas				
You	You must be able to:				
1	state the types of cleaning equipment available for use				
2	describe how to check that the cleaning equipment is safe to use				
3	state the types of cleaning agents that are suitable for the surfaces in the food area				
4	describe the consequences of using the wrong cleaning agents on surfaces				
5	state methods of checking for chemical residues when they have been used				

Understand how to clean food production equipment				
You	must be able to:	PRN		
1	describe how to recognise faulty or damaged food production equipment			
2	explain the importance of labelling and reporting faulty and damaged equipment			
3	explain the importance of safely isolating powered equipment before cleaning			
	explain the importance of following manufacturer's and workplace instructions for the:			
4	<ul> <li>disassembling of food production equipment</li> </ul>			
	cleaning of food production equipment			
	re-assembling of food production equipment.			
5	state the location of the holding area for food production equipment parts			
6	describe methods for de-scaling and cleaning food production equipment			

Un	Understand how to complete cleaning of food areas				
You	must be able to:	PRN			
1	describe the importance of assessing how the work is progressing				
2	explain why it is important to leave food areas free of deposits, residue and foreign objects				
3	describe the consequences of food areas not being left free of deposits, residue and foreign objects				
4	describe the importance of returning all food and equipment to the correct place once cleaning is completed				
5	explain why surfaces and vents should be left dry on completion of cleaning				
6	describe the organisational requirements for disposing of waste and slurry				
7	explain the importance of cleaning the cleaning equipment				
8	state where cleaning equipment should be stored				

Performance evidence required Portfolio Reference Number (PRN)						
Ве	Be able to clean food areas					
1	remove and store personal items safely					
2	select and wear appropriate personal protective equipment for the task					
3	select and protect relevant items, including food, before cleaning begins					
4	identify suitable cleaning equipment and check it is safe to use					
5	label faulty or damaged cleaning equipment and report according to organisational requirements					
6	prepare food production plant, equipment and materials for cleaning					
7	isolate food equipment from power supplies					
8	clean the area without damaging in-place plant and equipment					
	Type of evidence →					

O = Observation

Q = Question & answer

S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to clean food produ	iction equipment				
1	follow manufacturer's instruct and re-assembling food produ	ions when taking apart, handling ction equipment				
2	dismantle food production equ holding area before cleaning	uipment and place in the right				
3	ventilate the working area and on the area before de-scaling (	check that there are no chemicals equipment				
4	de-scale and clean equipment instructions whilst avoiding co	parts following manufacturer's ntamination				
5	check that individual parts of force clean before re-assembly	ood production equipment are				
6	reassemble food production e	quipment after cleaning				
7	check equipment is in correct	working order once reassembled				
8	record and report faults with faccording to organisational re-					
		Type of evidence →				
0 = 0	bservation Q = Question	& answer $S = Simulation/RWE$	=			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Веа	able to complete cleanin	ng of food areas (81				
1	assess cleaning performance a management procedures	against the business' food safety				
2	leave equipment and working residues and foreign objects	areas free of deposits, cleaning				
3	check that ventilation systems when cleaning has been comp					
4	dispose of waste and slurry following organisational requirements					
5	clean, store and secure equipr protective equipment when cl					

S = Simulation/RWE

Confirm completion of this Unit on the Summary of Achievement page.

Q = Question & answer

O = Observation

### Unit 216 Deal with non-routine waste

Level: 2
Credit value: 3
Recommended GLH: 22

### **Unit aim**

This unit is about the handling of non-routine waste, which could for example include hazardous waste such as clinical waste or sharps. It is about following procedures to ensure that waste is clearly labelled and its movement is recorded.

### Learning outcomes

- Be able to handle and label non-routine waste safely
- Understand how to handle and label non-routine waste
- Be able to transfer non-routine waste and deal with containers
- Understand how to transfer non-routine waste and deal with containers
- Understand how to handle suspicious items

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 216 Deal with non-routine waste

Un	Understand how to handle and label non-routine waste				
You	must be able to:	PRN			
1	describe the procedures and methods for preparing self and the work area				
2	list different types of personal protective equipment				
3	describe the importance of wearing personal protective equipment and for others to see it being worn				
4	describe the importance of maintaining personal hygiene when handling non-routine waste				
5	explain ways to mark, label and record waste and its movement				
6	explain the importance of marking, labelling and recording waste and its movement correctly				
7	identify equipment required to dispose of sharps safely				
8	explain the procedures for disposing of sharps safely				
9	describe methods for handling and disposing of clinical waste				
10	describe safe procedures for segregating and sorting waste for recycling				

Und	Understand how to handle suspicious items				
You	must be able to:	PRN			
1	state ways to identify suspicious items				
2	explain the organisational requirements for dealing with suspicious items				
3	state the importance of checking with the appropriate person before removing unidentified items				

Un	Understand how to transfer non-routine waste and deal with containers				
Υοι	You must be able to:				
1	describe procedures for transferring waste				
2	describe the methods used to ensure safe carriage of collected waste to the holding areas				
3	describe the organisational requirements for dealing with sanitation bins				
4	describe ways to identify problem and hazardous waste				
5	describe why the location and cleaning of waste areas is important in preventing and controlling pests				
6	describe the importance of repackaging waste containers that have dangerous residue on the outside				
7	describe the organisational requirements for reporting and handling waste spillages				
8	state the standards of cleanliness required for holding areas, empty holding bins and collection bins				

Per	formance evidence required	Portfolio Reference Number (PRN)			
Ве	able to handle and label i	non-routine waste safely			
1	prepare self and the work area and safely	to do the task efficiently, correctly			
2	select and wear appropriate pe	rsonal protective equipment			
3	identify the location of the wast	e holding areas			
4	check that storage containers a	re securely sealed before handling			
5	check that seals on storage con	tainers are unbroken after moving			
6	identify waste to be collected and transferred to a collection point and follow correct handling procedures				
7	identify the waste material for c before disposal to collection po				
8	mark the origin of waste clearly				
9	label and record movement of waste				
10	ensure the safety of self and others when handling sacks and receptacles				
11	use the handles provided to mo	ve rigid containers			
12	identify sharps that require special handling and use the pick up kit or specific box for their disposal				
13	check with the appropriate persitems	son before removing unidentified			
		Type of evidence →			

O = Observation

Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	Be able to transfer non-routine waste and deal with containers					
1	ensure that containers of waste materials are taken safely to the right place and secured if necessary					
2	follow organisational requiremer contaminating surrounding area					
3	follow organisational requirements signs of pest infestat	. •				
	faulty/broken equipment					
4	clean waste containers following organisational requirements					
5	replace bin liners and set up fres	h containers				
6	leave clean containers in the correct place and in a condition which is fit for use					
7	apply organisational requirements on the safe removal of waste spillages					
8	leave holding areas clean when f	inished				
9	secure cleaning equipment, machinery and waste containers to the correct storage area					
10	follow procedures for the removal, cleaning and disposal of used personal protective equipment					
		Type of evidence 🛨				

 $O = Observation \qquad \qquad Q = Question \,\&\, answer \qquad \qquad S = Simulation/RWE$ 

## Unit 217 Carry out maintenance and minor repairs

Level: 2 Credit value: 3

**Recommended GLH: 24** 

### **Unit aim**

This unit is about performing maintenance and minor repairs to items both within buildings and outside.

Carrying out such repairs and maintenance will involve the use of hand tools and equipment and working carefully to ensure that the area where the work has been carried out is still in keeping with the surrounding area. It is important that after repairs and maintenance have been carried out all items are functioning as they should.

### **Learning outcomes**

The bracketed number is the Learning Outcome number in the Framework unit.

- Be able to prepare to carry out maintenance and minor repairs
- Understand how to prepare to carry out maintenance and minor repairs
- Be able to carry out maintenance and minor repairs
- Understand how to carry out maintenance and minor repairs

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 217 Carry out maintenance and minor repairs

Und	derstand how to prepare to carry out maintenance and minor re	oairs
You	must be able to:	PRN
1	state the type and amount of maintenance and repair work that is required	
2	describe how environmental and other site conditions can influence how work is carried out	
3	state which tools and equipment are appropriate for the task	
4	describe the importance of carrying out preparatory work before carrying out repairs	
5	describe the importance of protecting the surrounding area	
6	state methods which can be used to protect the surrounding area	

Un	Understand how to carry out maintenance and minor repairs			
You	must be able to:	PRN		
1	describe safe, approved working practices for carrying out the work			
2	describe how to make sure that the surrounding areas are maintained during maintenance and repair			
3	describe the importance of retaining the items to be replaced			
4	describe how to check that items, which have been repaired function correctly and why this should be done			
5	describe the organisational requirements for reporting any maintenance and repair work that they are not competent to carry out			
6	describe methods of cleaning tools and equipment			
7	state the importance of cleaning tools and equipment after use			
8	state where tools, equipment and unused materials should be stored			

Perf	formance evidence required	Portfolio Reference Number (PRN)			
Ве	able to prepare to carry o	out maintenance and min	or rep	airs	
1	identify the items that need ma required	intenance and the repair work			
2	assess that environmental and suitable to be able to carry out				
3	select the hand tools and equip appropriate for the task	ment that are the most			
4	protect the immediate surround preparations and the work	ding areas throughout the			
5	apply the appropriate method f surfaces for repair	or repairing damaged areas or			
		Type of evidence 👈			

O = Observation

Q = Question & answer

S = Simulation/RWE

Perf	tormance evidence required	Portfolio Reference Number (PRN)			
Ве	able to carry out maintenan	ice and minor repairs			
1	use safe and approved working pro	actices and techniques			
2	isolate any electrical supplies				
3	ensure that there are no adverse e appearance of the surrounding are				
4	Check that replacement items fund safely	ction correctly and operate			
5	check that the working and surrou maintenance and repair work	nding areas match following			
6	report any maintenance or repair v competent to carry out	work that they are not			
7	report any cleaning requirements	that cannot be carried out			
8	clean tools and equipment after us	se .			
9	secure tools, equipment and used storage area	materials in the correct			
		Type of evidence →			

O = Observation

Q = Question & answer

S = Simulation/RWE

## Unit 218 Perform street cleansing manually

Level: 2 Credit value: 3

**Recommended GLH: 24** 

### **Unit aim**

This unit is about carrying out street cleansing by hand using a brush and a barrow or cart. It covers removing litter and detritus from public areas including grounds, streets, pavements, pedestrian areas and car parks. It involves identifying and following the correct procedures to deal with any litter that may pose a risk to health and safety. It is important that, when you have finished your work, as much litter, debris and detritus, as is feasible, has been removed.

### **Learning outcomes**

- Be able to remove litter, detritus and debris from grounds
- Understand how to remove litter, detritus and debris from grounds
- Be able to maintain waste collection points
- Understand how to maintain waste collection points

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 218 Perform street cleansing manually

Und	derstand how to remove litter, detritus and debris from grounds	
You	must be able to:	PRN
1	list the permits and checks that may be required for the task	
2	describe factors which should be taken into account when identifying litter, detritus and debris	
3	describe organisational requirements for reporting items that may present a risk to health and safety	
4	state the importance of wearing the required personal protective equipment and for others to see it being worn	
5	state different types of equipment for removal of litter, detritus and debris	
6	describe how to identify the correct equipment for the type of litter, detritus and debris	
7	describe actions that need to be taken in order to deal with hazardous debris and detritus	
8	state why mobile equipment should be secured	
9	state the consequences of not securing mobile equipment	
10	state the importance of segregating litter and putting it into the correct container/location	
11	state the importance of ensuring the work area is left free of litter, detritus and debris	
12	state the organisational requirements for reporting when work has been completed	
13	state the importance of adhering to organisational requirements for reporting when work has been completed	

Un	Inderstand how to maintain waste collection points		
You	must be able to:	PRN	
1	describe where information on the number and location of waste collection points can be found		
2	state types of hazardous debris and detritus		
3	describe actions that need to be taken in order to deal with hazardous debris and detritus		
4	describe how to operate equipment safely		
5	describe the organisational requirements for emptying containers		
6	describe how to identify when containers need replacing		
7	describe the organisational requirements for reporting problems		

Per	formance evidence required	Portfolio Reference Number (PRN)				
Ве	able to remove litter, det	tritus and debris from grour	nds			
1	confirm with the appropriate p	erson the area to be cleaned				
2	select and wear appropriate pe the task	ersonal protective equipment for				
3	select the appropriate equipme types of litter, detritus and deb	ent and cleaning methods for the ris in the work area				
4	use equipment safely following	organisational requirements				
5	use the correct method for rem surface	noving litter from the ground				
6	secure mobile equipment when	n not in use				
7	segregate litter and put it into t	the correct container/location				
8	transfer waste to the correct co	ollection points				
		Type of evidence 🛨				

O = Observation Q = Question & answer S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)			
Ве	able to maintain waste co	llection points			
1	identify the number and location	n of the waste collection points			
2	identify waste that needs specia	llist treatment or handling			
3	follow organisational requireme requires specialist treatment or				
4	empty containers and replace as	s necessary			
5	leave the area clean and tidy				
6	report any problems following o	rganisational requirements			
7	return equipment to the correct	place and store securely			
8	report that work has been comp	oleted			
		Type of evidence 🛨			

O = Observation Q = Question & answer S = Simulation/RWE

## Unit 219 Perform street cleansing mechanically

Level: 2
Credit value: 4
Recommended GLH: 31

### **Unit aim**

This unit is about carrying out street cleansing using a vehicle or other automated equipment. It covers removing litter and detritus from public areas and following the correct procedures to deal with litter that may pose a threat to health and safety.

### Learning outcomes

- Understand how to operate vehicles, equipment and machinery
- Be able to remove litter and detritus
- Understand how to remove litter, detritus and debris
- Be able to deal with collected waste
- Understand how to how to deal with collected waste
- Be able to clean and store vehicles, equipment and machinery
- Know how to clean and store vehicles, equipment and machinery

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'know' or 'understand') will normally be covered by your assessor asking you questions.

'What you must do' learning outcomes (which begin 'be able to'), are mainly assessed by your assessor, observing you carrying out your job, in the workplace. However, where parts of the unit are not carried out on a regular basis, other forms of evidence may be used. The charts overleaf give guidance on the acceptable types of evidence for each statement in the 'what you must do' learning outcomes. Each statement must be covered, but it does not mean that you must provide evidence for all types allowed.

# Unit 219 Perform street cleansing mechanically

Und	derstand how to remove litter, detritus and debris	
You	must be able to:	PRN
1	list the permits and checks that may be required for the task	
2	describe factors which should be taken into account when identifying litter, detritus and debris	
3	describe organisational requirements for reporting items that may present a risk to health and safety	
4	state the importance of wearing the required personal protective equipment and for others to see it being worn	
5	state types of hazardous debris and detritus	
6	describe actions that need to be taken in order to deal with hazardous debris and detritus	

Und	derstand how to operate vehicles, equipment and machinery (2)	
You	must be able to:	PRN
1	state the level of legal and organisational authority needed to operate the vehicle or machinery	
2	state how the legal and organisational authority would be obtained	
	state the types of personal protective equipment required for:  • vehicles	
3	equipment and machinery	
	working conditions	
4	describe how to check that the vehicles and machinery have sufficient resources	
5	state where additional resources can be obtained	
6	state the organisational requirements for reporting faults with vehicles, equipment and machinery	
7	state the importance of operating vehicles, equipment and machinery safely	
8	state the importance of securing mechanical equipment	

Un	derstand how to deal with collected waste	
You	must be able to:	PRN
1	state types of spillage that can occur	
2	describe how to check that spillages have been treated correctly	
3	describe the organisational requirements for reporting problems	
4	state the location of the designated collection points for waste	
5	describe how to discharge and dispose of collected waste safely	
6	explain the legal and organisational requirements that must be followed when disposing of waste	
7	state the organisational requirements for reporting when work has been completed	
8	state the importance of adhering to organisational requirements for reporting when work has been completed	

Kno	ow how to clean and store vehicles, equipment and machinery	
You	must be able to:	PRN
1	state the designated location for cleaning vehicles, equipment and machinery	
2	describe the methods for cleaning vehicles, equipment and machinery	
3	state the location of the storage areas for vehicles, equipment and machinery	
4	state the importance of leaving storage areas secure	

Per	formance evidence required (PF	rtfolio Reference Number RN)	
Ве	able to remove litter and de	etritus	
1	confirm with the appropriate perso	on the area to be cleaned	
	select the:  • vehicle suitable for the litter be cleaned	r, detritus and surfaces to	
2	<ul> <li>equipment and machinery s detritus and surfaces to be</li> </ul>		
	<ul> <li>cleaning methods suitable f surfaces to be cleaned</li> </ul>	or the litter, detritus and	
3	confirm that the appropriate legal authorisation is in place to operate		
4	select and wear personal protective for the:  • vehicle	e equipment appropriate	
	equipment and machinery		
	working conditions		
5	check that vehicles and machinery	have sufficient resources	
6	report faults with vehicles, equipm	ent and machinery	
	use appropriate methods for remodebris according to:  • type of litter, detritus and d		
7	<ul> <li>equipment and machinery</li> </ul>	CDIIS	
	vehicles		
	working conditions		
8	operate vehicles, equipment and rorganisational requirements	nachinery safely following	
9	secure vehicles and machinery wh	en not in use	
10	use methods which allow maximum detritus and debris considering wo		
		Type of evidence 👈	
			<u> </u>

O = Observation

Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)							
Ве	Be able to deal with collected waste								
1	make sure spillages are treated them	d correctly before removing							
2	report any problems following organisational requirements								
3	transfer collected waste to the	e designated collection point							
4	discharge and dispose of wast organisational requirements	e in line with legal and							
5	check that the waste hopper h	as been left empty							
	Type of evidence →								

O = Observation Q = Question & answer S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to clean and store vehicles, equipment and machinery							
1	clean vehicles, equipment and m completed	nachinery once work is						
2	return vehicles, equipment and machinery to the correct place and store securely							
3	report that work has been comp	leted						
		Type of evidence 👈						

O = Observation Q = Question & answer S = Simulation/RWE

## Unit 220 Work safely at heights

Level: 2
Credit value: 3
Recommended GLH: 30

Unit aim

This unit is about working safely at heights, inside or when working outside. It includes assessing the risks involved, taking all suitable precautions and following the correct procedures.

For the purpose of this unit a height is defined as a place from which a person could be injured by falling, regardless of whether it is above, at or below ground level.

This unit applies to individuals who work at heights, including those working for example on gantries, ladders or similar structures from where this is a danger of falling.

### **Learning outcomes**

- Be able to work safely at heights
- Understand how to work safely at heights

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 220 Work safely at heights

Understand how to work safely at heights				
You	must be able to:	PRN		
1	describe how personal activities and behaviour in the workplace can contribute to the health and safety of self and others			
2	describe individual responsibilities relating to maintaining safe working practices			
3	describe procedures when working at heights and how these link to health and safety legislation			
4	describe the risks associated with working at heights especially when carrying and handling objects			
5	describe how risks associated with working at heights can be controlled			
6	describe precautions which should be taken to minimise risks associated with working at heights			
7	describe organisational requirements for preparing for and working at heights			
8	describe organisational requirements for using, cleaning and storing:  • height access equipment			
	personal protective equipment			
9	describe how to operate fall protection equipment			

Perf	ormance evidence required Port	folio Reference Number N)		
Ве	able to work safely at heights			
1	carry out the work following an agreed	d plan		
	assess the risks taking into account th  • falling	e potential dangers of:		
	<ul> <li>dropping tools and debris</li> </ul>			
2	stability of ladders			
2	the working area			
	overhead cables			
	• equipment			
	<ul> <li>other people in the vicinity</li> </ul>			
3	take precautions to address identified	risks		
4	check that personal protective equipm properly	nent is functioning		
5	select and wear appropriate personal including, where relevant, full body ha			
6	check that safety barriers are in place	around the working area		
7	check that there is a permit to work, w working at heights	here required, before		
8	carry out all required pre-checks included access equipment is free from obvious			
9	check that height access equipment is	deployed and secure		
10	maintain frequent communication with	n the appropriate person		
11	leave work areas clean, tidy and free c	f obstructions		
12	secure height access equipment and pequipment in the correct storage area			
		Type of evidence 👈		

O = Observation Q = Question & answer S = Simulation/RWE

# Unit 250 Prepare and operate a tractor and attachments

Level: 2
Credit value: 5
Recommended GLH: 38

Unit aim

The learner will prepare and operate a tractor and attachments.

### **Learning outcomes**

- Understand how to prepare a tractor and attachments for operation
- Prepare a tractor and attachments for operation
- Understand how to operate a power vehicle
- Operate a tractor with attachments

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## **Prepare and operate a tractor and attachments Unit 250**

Und	Understand how to prepare a tractor and attachments for operation					
You	must be able to:	PRN				
1	list the required pre-start checks and adjustments					
2	identify health and safety issues in relation to the preparation and use of tractors					
3	describe different types of attachments and how they should be secured					
4	identify types of attachments that are safe for use and compatible with the tractor and those that are not					
5	describe conditions which should be taken into account when considering the use of attachments					
6	describe adjustment requirements for different attachments and operations					
7	explain the correct use and duration of warning signals and indicators					

Perf	formance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to prepare a tractor and attachments for operation							
1.	carry out pre-start checks in accordance with standard procedures							
2.	carry out adjustments to attachment in accordance with instructions to meet operational requirements							
3.	check the immediate work area for hazards and obstacles and take the appropriate action							
4.	ensure attachments are compati	ble with the tractor						
5.	make sure the attachments are s	ecure and safe						
6.	carry out preparation of tractor and attachments in accordance with health and safety legislation and codes of practice.							
	Type of evidence →							

O = Observation

Q = Question & answer S = Simulation/RWE

Und	Understand how to operate a power vehicle					
You	must be able to:	PRN				
1.	describe the ways in which the tractor should be manoeuvred, and how different weather and ground conditions must be taken into account					
2.	list the types of hazards which may be encountered and how these should be dealt with					
3.	describe the capabilities of the tractor and the expected efficiency of tractor operation					
4.	explain the safe use of attachments					
5.	list the reasons why the tractor should be left in a condition suitable for future use					
6.	identify health and safety legislation, and codes of practice in relation to the preparation and use of tractors					

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	able to operate a tractor v	vith attachments				
1.	conduct all movements of the tra with the type of tractor, attachm					
2.	assess and modify operating procedures to take into account any changes in weather and ground conditions, and types of terrain					
3.	assess and deal with any hazards and obstacles encountered during the operation in accordance with standard practice					
4.	maintain the efficiency of tractor and attachment performance through the appropriate operation of the tractor					
5.	use attachments to the tractor sa	afely at all times				
6.	leave the tractor safe after use a future use	nd in a condition suitable to its				
7.	operate the tractor in accordanc safety legislation, and codes of p					
8.	carry out all work activities to me legislative requirements	eet current environmental and				
9.	assist in maintaining records to r requirements	neet organisational				
	Type of evidence					

O = Observation

Q = Question & answer

S = Simulation/RWE

### Unit 251 Construct and maintain boundaries

Level: 2 Credit value: 3 Recommended GLH: 23

Unit aim

The aim of this unit is to provide the learner with the knowledge and skills required to construct and maintain boundaries.

The types of boundaries are fences and walls.

### Learning outcomes

- Be able to construct and maintain boundaries
- Be able to select, use and maintain relevant equipment
- Be able to work safely and minimise environmental damage
- Know how to construct and maintain boundaries
- Know relevant health and safety legislation and environmental good practice
- Know the types of equipment required and how to maintain them

### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 251 Construct and maintain boundaries

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Be a	able to construct and main	ntain boundaries				•	
1.	check the selected materials med	et the agreed specifications					
2.	maintain one of the boundaries k specified for the site	pelow within the tolerances					
	• fence						
	• wall						
3.	keep damage to other features, s minimum	services and wildlife on site to a					
4.	carry out construction of bounda securely	ries efficiently, effectively and					
5.	maintain the appearance and fab are fit for their purpose	ric of boundaries so that they					
		Type of evidence →					
0 0	Observation O Overtime 9 arrayers C Circulation (DNI)						

O = Observation Q = Question & answer S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)							
Ве	Be able to select, use and maintain relevant equipment								
1.	select and use appropriate equipment for this area of work								
2.	prepare, maintain and store equipment in a safe and effective working condition throughout								
		Type of evidence →							
Performance evidence required   Portfolio Reference Number (PRN)									

O = Observation Q = Question & answer S = Simulation/RWE

Ве	Be able to work safely and minimise environmental damage						
1.	work in a way which maintains health and safety and is consistent with current legislation, codes of practice and any additional requirements						
2.	carry out work in a manner which minimises environmental damage						
3.	dispose of waste safely and correctly						
	Type of evidence						

O = Observation Q = Question & answer S = Simulation/RWE

Kno	Know how to construct and maintain boundaries			
You	You must be able to:			
1.	outline the purpose of boundaries			
2.	state the advantages and disadvantages of different types of boundaries and the appropriate situations in which to use them			
3.	describe the materials needed for construction and maintenance of boundaries			
4.	describe how to measure to ensure work is within tolerances for the site			
5.	describe the potential hazards presented by services and how to avoid these			
6.	describe the type of problems that may occur and the actions required when constructing and maintaining boundaries			
7.	state what to look for in deciding whether the appearance and fabric of boundaries are fit for purpose			

	ow relevant health and safety legislation and environmental goo	od
You	must be able to:	PRN
1.	outline the current health and safety legislation, codes of practice and any additional requirements	
2.	describe how environmental damage can be minimised	
3.	describe the correct methods for disposing of organic and inorganic waste	

Kno	ow the types of equipment required and how to maintain them	
You	You must be able to:	
1	describe the methods of maintaining the range of equipment used	

## Unit 252 Construct and maintain paths

Level: 2 Credit value: 3 Recommended GLH: 23

Unit aim

The aim of this unit is to provide the learner with the knowledge and skills required to construct and maintain paths using both fluid components and hard components.

### **Learning outcomes**

- Be able to construct and maintain paths
- Be able to work safely and minimise environmental damage
- Be able to select, use and maintain relevant equipment
- Know how to construct and maintain paths
- Know the types of equipment required and how to maintain them
- Know relevant health and safety legislation and environmental good practice

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 252 Construct and maintain paths

Perf	ormance evidence required	(PRN)				
Веа	able to construct and mair	ntain paths		·		
1.	keep the route and dimensions o specified for the site	f the path within tolerances				
2.	lay and support surface materials	s correctly and securely				
3.	ensure drainage is effective					
	lay paths efficiently, effectively a	nd securely using both:				
4.	fluid component					
	hard component					
	carry out maintenance of the pat securely using both:	h efficiently, effectively and				
5.	fluid component					
	hard component					
6.	ensure the appearance and cond following construction or mainte					
		Type of evidence 🛨				
0 = 0	bservation Q = Question &	answer S = Simulation/R	WE	·		
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Веа	able to work safely and m	inimise environmental da	amage	·		
1.	work in a way which maintains he consistent with current legislatio additional requirements					
2.	carry out work in a manner which damage	n minimises environmental				
3.	dispose of waste safely and corre	ectly				
		Type of evidence 🛨				
0 = 0	bservation O = Ouestion &	answer $S = Simulation/R$	WE		1	

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	able to select, use and ma	intain relevant equipme	nt			
1.	select and use equipment accord	ding to instructions				
2.	prepare, maintain and store equi working condition throughout	ipment in a safe and effective				
		Type of evidence 🛨				

O = Observation Q = Question & answer S = Simulation/RWE

Know how to construct and maintain paths			
You	must be able to:	PRN	
1.	describe the standards of construction for different types of paths		
	state the advantages and disadvantages of different types of paths and situations in which they are appropriate:		
2.	fluid components		
	hard components		
3.	describe construction methods required and how to ensure routes and dimensions are within agreed tolerances		
4.	describe the principles of drainage for paths and how to ensure its effectiveness		
5.	describe the potential hazards presented by services on site and how to avoid these		
6.	describe the type of problems that may occur and the actions required		

Kn	now the types of equipment required and how to maintain them	
You	You must be able to:	
1	describe the methods of maintaining the range of equipment used	

	ow relevant health and safety legislation and environmental goo	od
You	must be able to:	PRN
1.	outline the current health and safety legislation, codes of practice and any additional requirements	
2.	describe how environmental damage can be minimised	
3.	describe the correct methods for disposing of organic and inorganic waste	

## Unit 253 Maintaining plants outdoors

Level: 2 Credit value: 3 Recommended GLH: 23

### **Unit aim**

The aim of this unit is to provide the learner with the knowledge and skills required to maintain the health of plants in an outdoor environment.

Where the learner is using chemicals they should have the relevant certificate of competence.

### **Learning outcomes**

- Be able to select, use tools and maintain relevant equipment
- Be able to maintain the health of plants outdoors
- Be able to work safely and minimise environmental damage
- Know how to maintain the health of plants outdoors
- Know relevant health and safety and animal welfare legislation and environmental good practice

### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 253 Maintaining plants outdoors

Perf	formance evidence required	Portfolio Reference Number (PRN)				
Ве	able to select, use tools a	nd maintain relevant equ	ipm	ent		
1.	select appropriate equipment fo	r this area of work				
2.	use equipment according to rele manufacturer's instructions	vant legislation and				
3.	prepare, maintain and store equi working condition	ipment in a safe and effective				
		Type of evidence →				

O = Observation

Q = Question & answer

S = Simulation/RWE

Perf	formance evidence required	Portfolio Reference Number (PRN)				
Ве	able to maintain the healt	h of plants outdoors	· · ·	·	·	
1.	inspect plants as instructed					
	identify all of the following threa	ts to promote plant health:				
	• pests					
2.	• diseases					
۷.	• disorders					
	unfavourable conditions					
	competing growth					
3.	use correct and effective metho plant health	ds of dealing with threats to				
	promote and maintain plant hea following methods:	lth growth using all of the				
	• feeding					
4.	• watering					
	surface cultivation					
	<ul> <li>mulching</li> </ul>					
		Type of evidence 🛨				

O = Observation

Q = Question & answer

S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	able to work safely and m	inimise environmental d	ama	ge		
1.	work in a way which maintains h with relevant legislation, codes requirements					
2.	carry out work in a manner which damage	n minimises environmental				
3.	dispose of waste safely and corr	ectly				
		Type of evidence 🛨				

O = Observation Q = Question & answer S = Simulation/RWE

You	must be able to:	PRN
	describe how to check and report signs of damage or threats to health to include:	
	• pests	
1.	• diseases	
١.	• disorders	
	unfavourable conditions	
	competing growth	
2.	state how seasonal weather conditions affect plant growth and health	
	describe the different methods used to promote plant health including:	
	• feeding	
3.	watering	
	surface cultivation	
	mulching	
4.	describe the effects of soil conditions on plant growth	
5.	state why watering regimes vary for different soils and plants	
6.	describe how the correct use of agrochemicals/pesticides can improve plant health	
7.	describe how the incorrect use of agrochemicals/pesticides can harm plants	
8.	describe the methods of dealing with threats to plant health covering; physical, cultural and irrigation	

Know relevant health and safety and animal welfare legislation and environmental good practice		
You	must be able to:	PRN
1.	outline the current health and safety and animal welfare legislation, codes of practice and any additional requirements	
2.	describe how environmental damage can be minimised	
3.	describe the correct methods for disposing of organic and inorganic waste	

## Unit 254 Clearing horticultural and landscaping sites

Level: 2
Credit value: 3
Recommended GLH: 23

Unit aim

The aim of this unit is to provide the learner with the knowledge and skills required to clear sites of unwanted materials and debris prior to landscaping and/or planting crops.

### **Learning outcomes**

- Be able to clear sites effectively
- Be able to select, use and maintain equipment for clearing horticultural and landscaping sites
- Be able to work safely and minimise environmental damage
- Know the appropriate methods for site clearance
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 254 Clearing horticultural and landscaping sites

Performance evidence required		Portfolio Reference Number (PRN)					
Be a	able to clear sites effective	ely					
1.	locate the correct site for clearin cleared	g and confirm what is to be					
2.	ensure the site is safe and secure for the work to be conducted						
		Type of evidence →					
0 = 0	bservation $Q = Question &$	answer $S = Simulation/RV$	WE				
Perf	ormance evidence required	Portfolio Reference Number (PRN)					
	able to select, use and ma landscaping sites	intain equipment for clea	aring ho	ortic	ultu	ral	
1.	select appropriate equipment for	this area of work					
2.	use equipment according to instructions						
3.	prepare, maintain and store equipment in a safe and effective working condition throughout						
		Type of evidence →					
O = Observation $Q = Question & answer$ $S = Simulation/RWE$							
Performance evidence required   Portfolio Reference Number (PRN)							
Be a	able to work safely and m	inimise environmental da	amage				
1.	work in a way which maintains health and safety and is consistent with current legislation, codes of practice and any additional requirements						
2.	carry out work in a manner which minimises environmental damage						
3.	dispose of waste safely and correctly						
		Type of evidence →					
0 = 0	bservation Q = Question &	answer $S = Simulation/R$	WE	ı			

Know the appropriate methods for site clearance		
You	must be able to:	PRN
1.	describe the main differences in working on the types of sites listed, green-field, reclaimed, urban derelict and existing sites	
2.	state why it is important to confirm what should be cleared	
3.	describe the different clearing methods that can be used	

Know the types of equipment required and how to maintain them		
You	must be able to:	PRN
1.	describe the equipment which will be necessary for clearing horticultural and landscaping sites	
2.	describe methods of maintaining the equipment ready for use	

Know the current health and safety legislation and environmental good practice		
You	must be able to:	PRN
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work	
2.	describe how environmental damage can be minimised	
3.	describe the correct methods for disposing of organic and inorganic waste	

## Unit 255 Levelling and preparing sites for landscaping

Level: 2
Credit value: 4
Recommended GLH: 30

#### **Unit aim**

The aim of this unit is to provide the learner with the knowledge and skills required to level and prepare sites for landscaping. The unit does not cover the skills and knowledge required for using specialist equipment.

## **Learning outcomes**

- Be able to select, use and maintain equipment for levelling and preparing sites
- Be able to level and prepare sites for landscaping
- Be able to work safely and minimise environmental damage
- Know the importance of site preparation for landscaping
- Know how to reinstate the ground to the required level
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Levelling and preparing sites for landscaping **Unit 255**

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be able to select, use and maintain equipment for levelling and preparing sites						
1.	select appropriate equipment for	this area of work				
2.	use equipment according to insti	ructions				
3.	prepare, maintain and store equi working condition throughout	pment in a safe and effective				
		Type of evidence 🛨				
0 = 0	bservation $Q = Question &$	answer $S = Simulation/R$	WE		ı	
Perf	Performance evidence required   Portfolio Reference Number (PRN)					
Be a	able to level and prepare	sites for landscaping				
1.	position reference marks correctly and according to specification					
2.	position contours levels and excavations within specified tolerances					
3.	reinstate the site to specified leve	els				
4.	keep working area clean accordi	ng to client requirements				
5.	complete work according to the specification	agreed schedule and				
		Type of evidence 🛨				
0 = 0	bservation $Q = Question &$	answer $S = Simulation/R$	WE			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to work safely and m	inimise environmental da	amage		'	
1.	work in a way which maintains health and safety and is consistent with current legislation, codes of practice					
2.	carry out work in a manner which minimises environmental damage					
3.	dispose of waste safely and corre	ectly				
		Type of evidence 🛨				
0 = 0	O = Observation $Q = Question & answer$ $S = Simulation/RWE$			1		

Kno	ow the importance of site preparation for landscaping	
You	must be able to:	PRN
	describe the importance of levelling and preparing sites effectively for all of:	
	• green-field	
1.	urban derelict	
	reclaimed land	
	existing gardens	
2.	describe the importance of position reference marks relating to site specification	
3.	describe the procedures on a range of contrasting sites covering: green-field, urban, derelict, re-claimed and existing site	
4.	state the importance of working within specified tolerances	
5.	state the types of damage which may occur to services and how to minimise this	
6.	explain why it is important to complete work to agreed schedule and specification	

Know how to reinstate the ground to the required level		
You must be able to:		PRN
1.	describe how to reinstate ground to specified levels and why this is important	
2.	state why it is important to clear debris effectively, safely, tidily and legally	

Know the types of equipment required and how to maintain them		
You must be able to:		PRN
1.	describe the equipment which will be necessary for levelling and preparing sites for landscaping	
2.	describe methods of maintaining the equipment ready for use	

Know the current health and safety legislation and environmental good practice		
You	must be able to:	PRN
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work	
2.	describe how environmental damage can be minimised	
3.	describe the correct methods for disposing of organic and inorganic waste	

## Unit 256 Preparing ground for seeding and planting

Level: 2
Credit value: 4
Recommended GLH: 30

#### **Unit aim**

The aim of this unit is to provide the learner with the knowledge and skills required in preparing the ground for planting plants and seeds. The preparation of the ground may cover the use of both hand tools and powered machinery such as tractor mounted equipment.

## **Learning outcomes**

- Be able to select, use and maintain equipment
- Be able to prepare ground for seeding and planting
- Be able to work safely and minimise environmental damage
- Know how to prepare the ground
- Know the types of hazards
- Know the types of weeds
- Know the types of equipment and materials required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 256 Preparing ground for seeding and planting

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be able to select, use and maintain equipment						
1.	select appropriate equipment for	this area of work				
2.	use equipment according to insti	uctions				
3.	prepare, maintain and store equipment in a safe and effective working condition throughout					
		Type of evidence →				
0 = 0	bservation Q = Question &	answer $S = Simulation/R^{V}$	WE			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to prepare ground fo	r seeding and planting				
1.	prepare the ground in a way that is appropriate to the plants/seeds being established, the soil type and ground conditions					
2.	add the materials specified for the operation (it may be compost, fertiliser or sand)					
3.	produce the required tilth for the	specified finish				
4.	clear debris from the site effective	ely, safely, tidily and legally				
5.	complete work to the agreed sch	edule				
		Type of evidence →				
0 = 0	bservation Q = Question &	answer $S = Simulation/R^{V}$	WE			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to work safely and m	nimise environmental da	amage			
1.	work in a way which maintains health and safety and is consistent with current legislation, codes of practice and any additional requirements					
2.	carry out work in a manner which minimises environmental damage					
3.	dispose of waste safely and corre	ectly				
		Type of evidence →				
0 = 0	O = Observation Q = Question & answer S = Simulation/RWE					

Kno	ow how to prepare the ground	
You	must be able to:	PRN
	describe the different clearance and minor levelling methods which can be used for the following:	
	• green-field	
1.	urban derelict	
	reclaimed land	
	existing gardens	
2.	describe how to achieve the correct tilth, consolidation, pH and nutrient levels depending on the use and finish	
3.	state where and when composts, fertilisers and other materials should be used and the types of that are appropriate	
4.	state how preparation may be affected by type of plants/seeds, soil type, ground and weather conditions and type of site	
5.	describe the unwanted impacts to a site which might occur when preparing ground and how to avoid them	
6.	state why it is important to clear debris effectively, safely, tidily and legally	

Know the types of hazards		
You must be able to: PRN		PRN
1	describe the hazards of underground services and how to avoid these	

Know the types of weeds		
You must be able to: PRN		PRN
1	identify 15 types of perennial weeds and state how to control them	

	Know the types of equipment and materials required and how to maintain them		
You	must be able to:	PRN	
1.	describe the equipment and materials which will be necessary for preparing ground for seeding and planting covering the following materials		
2.	organic matter		
3.	fertiliser		
4.	• lime		
5.	perennial weed herbicides		
6.	describe methods of maintaining the equipment ready for use		

	Know the current health and safety legislation and environmental good practice		
You	must be able to:	PRN	
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work		
2.	describe how environmental damage can be minimised		
3.	describe the correct methods for disposing of organic and inorganic waste		

## Unit 257 Establishing plants or seeds in soil

Level: 2 Credit value: 4 Recommended GLH: 30

#### **Unit aim**

The aim of this unit is to provide the learner with the knowledge, understanding and skills required to plant and establish plants and or seeds in soil. The learner will also provide aftercare to meet specifications for newly established plants or seeds.

## **Learning outcomes**

- Be able to select, use and maintain equipment
- Be able to select and transport plants and/or seeds
- Be able to establish plants and/or seeds in soil
- Be able to work safely and minimise environmental damage
- Know the requirements for establishing healthy plants
- Know how to deal with damage and pollution
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 257 Establishing plants or seeds in soil

		Portfolio Reference Number		
Perf	ormance evidence required	(PRN)		
Be able to select, use and maintain equipment				
1.	select appropriate equipment for	r this area of work		
2.	use equipment according to inst	ructions		
3.	prepare, maintain and store equipment in a safe and effective working condition throughout			
		Type of evidence →		
0 = 0	bservation $Q = Question &$	answer $S = Simulation/RWE$		
Perf	ormance evidence required	Portfolio Reference Number (PRN)		
Веа	able to select and transpo	rt plants and/or seeds		
1.	select plants and/or seeds as req	uested		
2.	identify a representative sample	of plants		
3.	handle, prepare and transport pl maintains their health and condit			
		Type of evidence →		
0 = 0	bservation Q = Question &	answer S = Simulation/RWE		
Perf	ormance evidence required	Portfolio Reference Number (PRN)		
Be a	able to establish plants an	nd/or seeds in soil		
1.	position and plant the plants and instructions /drawings	I/or seeds according to		
2.	provide aftercare to meet the pla	anting specifications		
		Type of evidence →		
0 = 0	bservation $Q = Question &$	answer $S = Simulation/RWE$		
Perf	Performance evidence required   Portfolio Reference Number (PRN)			
Be able to work safely and minimise environmental damage				
1.	work in a way which maintains health and safety and is consistent with current legislation, codes of practice and any additional requirements			
2.	dispose of waste safely and corre	ectly		
		Type of evidence →		
O = Observation $Q = Question & answer$ $S = Simulation/RWE$				

Kno	Know the requirements for establishing healthy plants		
You	must be able to:	PRN	
1.	describe how to prepare seeds and/or plants in a way that is appropriate to the plant and conditions		
2.	state what pH is and how to test for it		
3.	explain the importance of timing and seasonality on planting to encourage establishment and growth		
4.	describe how to handle and transport plants in a way which minimises damage and maintains health		
5.	explain the importance of planting seeds and/or plants to the correct depth and position		
6.	describe the aftercare needed to meet planting specifications covering: provision of water, nutrients, protection, support and initial pruning or cutting		
7.	describe the different types of backfill materials relevant to different types of plants and situations		
8.	describe the range of protection methods which may be used for different plants eg anti-desiccants, tree guards and shelters		
9.	identify the types of records required and explain the importance of accurate record keeping		

Knc	w how to deal with damage and pollution	
You	must be able to:	PRN
1.	state the correct methods of dealing with accidental damage and pollution	
2.	describe how to minimise damage and unnecessary waste when working	

Know the types of equipment required and how to maintain them		
You	must be able to:	PRN
1.	describe the equipment which will be necessary for establishing plants and seeds in soil	
2.	describe methods of maintaining the equipment ready for use	

	Know the current health and safety legislation and environmental good practice			
You must be able to:		PRN		
1	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work			

# Unit 258 Identify the health and maintain the condition of general amenity turf

Level: 2
Credit value: 5
Recommended GLH: 38

## **Unit aim**

The aim of this unit is to provide the learner with the knowledge and skills required to maintain turf so it can be used for its intended purpose.

## Learning outcomes

- Be able to select, use and maintain equipment for identifying the health and maintaining the condition of general amenity turf
- Identify the health of general amenity turf
- Maintain the condition of amenity turf
- Be able to work safely and minimise environmental damage
- Know how to maintain the health of turf
- Know the impacts of mowing on sward condition
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 258 Identify the health and maintain the condition of general amenity turf

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
	able to select, use and ma maintaining the condition	• • • • • • • • • • • • • • • • • • •	ntify	ing	the	hea	lth	
1.	select appropriate equipment for	this area of work						
2.	use equipment according to insti	ructions						
3.	prepare, maintain and store equi working condition	pment in a safe and effective						
		Type of evidence 🛨						
0 = 0	bservation $Q = Question &$	answer $S = Simulation/RN$	ΝE					
Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Idei	ntify the health of general	amenity turf						
1.	inspect turf and relate condition	to specification						
2.	identify poor health of turf							

Ide	ntify the health of general amenity turf			
1.	inspect turf and relate condition to specification			
2.	identify poor health of turf			
	use appropriate methods to deal with 4 of the following threats to turf health:			
	• pests			
3.	• diseases			
	<ul> <li>disorders</li> </ul>			
	unfavourable conditions			
	<ul> <li>competing growth</li> </ul>			
	Type of evidence →			

O = Observation Q = Question

Q = Question & answer

S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Mai	ntain the condition of am	enity turf				
1.	check the turf is in an appropriat	e condition for maintenance				
2.	maintain the turf so that it can be and looks attractive using all of t					
3.	<ul><li>mowing</li></ul>					
4.	<ul><li>edging</li></ul>					
5.	• feeding					
6.	<ul> <li>watering</li> </ul>					
7.	• top dressing					
8.	• repair					
9.	leave the site clean and tidy					
10.	identify and report hazards					
		Type of evidence 🗲	•			
0 = 0	bservation Q = Question &	answer S = Simulation/F	RWE	1 1		
Perf	Performance evidence required   Portfolio Reference Number (PRN)					
Ве	able to work safely and m	inimise environmental d	amage			
	work in a way which maintains he	ealth and safety and is				

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Be able to work safely and minimise environmental damage							
1.	work in a way which maintains he consistent with current legislatio additional requirements						
2.	carry out work in a manner which damage	n minimises environmental					
3.	dispose of organic and inorganic	waste safely and correctly					
		Type of evidence 🗲					

O = Observation Q = Question & answer S = Simulation/RWE

Knc	w how to maintain the health of turf			
You	must be able to:	PRN		
1.	state the importance of checking turf regularly and what this means for a range of species			
	describe how to identify a range of turf conditions and the threats to turf health covering:			
	• pests			
2.	• diseases			
	• disorders			
	unfavourable conditions			
	competing growth			
	describe appropriate and effective methods of dealing with threats to turf health for a range of species covering:			
	• physical			
3.	• chemical			
	• cultural			
	• irrigation			
4.	describe the different watering regimes for different types of turf			
5.	describe the types and explain the effects of different fertilisers and nutrients (top dressing and liquid) on turf			

Kno	w the impacts of mowing on sward condition	
You	must be able to:	PRN
1.	describe how climate and soil conditions affect turf growth and its need for maintenance	
2.	describe how to identify when the height of grass and finish of edges meets specification	
3.	describe the effects of boxing off and leaving grass cuttings in situ	
4.	describe the methods used to maintain turf so it can be used for its intended purpose covering:	
5.	• mowing	
6.	• edging	
7.	• feeding	
8.	watering	
9.	top dressing	
10.	• repair	
11.	list methods for disposal of grass cuttings to avoid environmental pollution	
12.	describe importance of cleaning and securely storing tools and equipment	

Kno	Know the types of equipment required and how to maintain them		
You	must be able to:	PRN	
1.	describe the equipment which will be necessary for identifying the health and maintaining the condition of general amenity turf		
2.	describe methods of maintaining the equipment in a fit state for use		

	Know the current health and safety legislation and environmental good practice	
You	must be able to:	PRN
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work	
2.	describe how environmental damage can be minimised	
3.	describe the correct methods for disposing of organic and inorganic waste	

## Unit 259 Establish decorative amenity areas

Level: 2 Credit value: 6 Recommended GLH: 45

#### **Unit aim**

The aim of this unit is to provide the learner with the ability to demonstrate the knowledge and skills required to establish decorative amenity areas using a range of materials and plants.

## **Learning outcomes**

- Be able to select, use and maintain relevant equipment
- Be able to establish three different types of decorative area
- Be able to work safely and minimise environmental damage
- Know how to establish decorative areas
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 259 Establish decorative amenity areas

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Be a	able to select, use and ma	intain relevant equipme	nt		
1.	select appropriate equipment for	this area of work			
2.	use equipment according to mar legal requirements	ufacturer's instructions and			
3.	prepare, maintain and store equi working condition	pment in a safe and effective			
		Type of evidence 🛨			
0 = 0	bservation $Q = Question &$	answer S = Simulation/R	RWE		
Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Be a	able to establish three diff	erent types of decorativ	e area		
1.	select materials and plants that a display	re suitable for each type of			
2.	handle and transport materials a and safely	nd plants efficiently, effectively			
3.	group and position plants and co attractive effect	ntainers to achieve an			
4.	carry out planting to correct dep	th, spacing and consolidation			
5.	use supports where required, the appearance and visual impact	at maintain the plants' growth,			
6.	provide initial aftercare eg water	ing in			
		Type of evidence 🛨			
0 = 0	bservation $Q = Question &$	answer S = Simulation/R	RWE		
Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Be a	able to work safely and m	inimise environmental d	amage		
1.	work in a way which maintains he consistent with current legislatio additional requirements	,			
2.	carry out work in a manner which damage	n minimises environmental			
3.	dispose of waste safely and corre	ectly			
		Type of evidence 🛨			
0	hservation $\Omega = \Omega_{\text{Uestion }} &$	answer S – Simulation/R	)\		

Knc	w how to establish decorative areas	
You	must be able to:	PRN
	state what needs to be considered when selecting and using all of the following materials:	
	plant material	
1.	• containers	
	• supports	
	growing media	
2.	describe how to transport and handle the materials and plants efficiently, effectively and safely	
	explain why plants and containers are grouped and positioned to achieve an attractive effect throughout the life of the display for all of the following displays:	
	formal bedding	
	wall shrubs	
3.	• climbers	
	mixed borders	
	hanging baskets	
	other containers	
4.	explain how a range of supports are used to maintain and enhance growth and appearance	

Know the types of equipment required and how to maintain them		
You	You must be able to:	
1.	describe the equipment which will be necessary for establishing decorative areas	
2.	describe methods of maintaining the equipment in ready for use	

	Know the current health and safety legislation and environmental good practice		
You	must be able to:	PRN	
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work		
2.	describe how environmental damage can be minimised		
3.	describe the correct methods for disposing of organic and inorganic waste		

# Unit 260 Maintain the appearance of decorative amenity areas

Level: 2
Credit value: 7
Recommended GLH: 53

## **Unit aim**

The aim of this unit is to provide the learner with the ability to demonstrate the knowledge and skills required to maintain the appearance of decorative amenity areas and identify pests, weeds and diseases.

## **Learning outcomes**

- Be able to select, use and maintain relevant equipment
- Be able to maintain the appearance of three different types of decorative area
- Be able to identify and control weeds, pests and diseases
- Be able to work safely and minimise environmental damage
- Know why itis important to maintain decorative areas
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Maintain the appearance of decorative **Unit 260** amenity areas

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	able to select, use and ma	intain relevant equipmer	nt				
1.	select appropriate equipment for	this area of work					
2.	use equipment according to mar legal requirements	nufacturer's instructions and					
3.	prepare, maintain and store equi working condition	pment in a safe and effective					
		Type of evidence →					
0 = 0	bservation Q = Question &	answer $S = Simulation/R$	WE				
Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Be a	able to maintain the appea a	arance of three different	types o	f de	cora	tive	;
1.	water and feed the plants in a wa and their environment	y that is appropriate to them					
2.	replace missing, damaged or dis visual impact of the area	olaced plants to maintain the					
3.	remove unwanted plant material	to maintain the visual impact					
4.	train and support plants where re effect and the health and vigour						
5.	leave the area clean and tidy						
		Type of evidence 🛨					
0 = 0	bservation Q = Question &	answer $S = Simulation/R$	:WE				
Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Be a	able to identify and contro	ol weeds, pests and disea	ases				
1.	identify weeds, pests and diseas control methods:	es and use one of the following					
2.	• physical						
3.	• chemical						
4.	• cultural						
		Type of evidence →					
O = O	bservation $Q = Question &$	answer $S = Simulation/R$	:WE				

Perf	formance evidence required	Portfolio Reference Number (PRN)					
Ве	Be able to work safely and minimise environmental damage						
1.	work in a way which maintains with current legislation, codes requirements	health and safety and is consistent of practice and any additional					
2.	carry out work in a manner wh damage	ich minimises environmental					
3.	dispose of waste safely and co	rrectly					
		Type of evidence →					

O = Observation Q = Question & answer S = Simulation/RWE

Kn	ow why it is important to maintain decorative areas	
Υοι	u must be able to:	PRN
	describe how to maintain the appearance of decorative horticultural areas covering all of the following:	
	formal bedding	
	hanging baskets	
1.	other containers	
	mixed borders	
	wall shrubs	
	• climbers	
2.	explain the reasons for feeding and providing moisture for plants in decorative amenity areas	
3.	identify and describe five pests, five diseases, two disorders and their symptoms	
4.	identify and name 15 weeds common to decorative amenity areas	
5.	describe how to select and use control methods for weeds, pests and diseases appropriate to the area being maintained	
6.	explain why unwanted plant material is removed	

Know the types of equipment required and how to maintain them			
You	ı must be able to:	PRN	
1.	describe the equipment which will be necessary for maintaining the appearance of decorative amenity areas		
2.	describe methods of maintaining the equipment ready for use		

	Know the current health and safety legislation and environmental good practice			
You	must be able to:	PRN		
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work			
2.	describe how environmental damage can be minimised			
3.	3. describe the correct methods for disposing of organic and inorganic waste			

## Unit 261 Maintain the health of sports turf

Level: 2
Credit value: 5
Recommended GLH: 38

#### Unit aim

This unit will provide the learner with the ability to demonstrate the knowledge and skills required for maintaining the health of sports turf so that it is suitable for play. It covers dealing with weeds, moss, pests, diseases and other disorders.

## **Learning outcomes**

- Be able to select, use and maintain equipment
- Be able to maintain the health of sports turf
- Be able to work safely and minimise environmental damage
- Know how to maintain the health of sports turf
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

#### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 261 Maintain the health of sports turf

			1			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to select, use and ma	intain equipment				
1.	select appropriate equipment for	this area of work				
2.	use equipment according to mar legal requirements	ufacturer's instructions and				
3.	prepare, maintain and store equi working condition	pment in a safe and effective				
		Type of evidence →				
0 = 0	bservation $Q = Question &$	answer $S = Simulation/R'$	WE			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to maintain the healtl	n of sports turf				
1.	inspect the turf as requested to inthat threaten the health of the sp					
2.	• weeds					
3.	• pests					
4.	<ul> <li>diseases</li> </ul>					
5.	• disorders					
6.	• moss					
7.	apply as instructed appropriate t and without damage to the surro					
		Type of evidence 🛨				
0 = 0	bservation $Q = Question &$	answer $S = Simulation/R$	WE			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to work safely and m	inimise environmental da	mag	e		
1.	work in a way which maintains he consistent with current legislatio additional requirements	•				
2.	carry out work in a manner which damage	n minimises environmental				
3.	dispose of waste safely and corre	ectly				
		Type of evidence →				
O = O	bservation Q = Question &	answer $S = Simulation/R'$	WE			

	must be able to:	PRN
1.	state the sources of information on turf treatments	
	describe the effect of turf treatments and how to use these treatments effectively and at the appropriate time covering:	
2.	• physical	
	• chemical	
	• cultural	
3.	describe the approved procedures for turf treatments and why it is important to follow these	
4.	identify and describe five pests, five diseases, five disorders and their symptoms	
5.	identify and name 15 weeds	
	describe what effect the following conditions have on sports turf and why it is important to deal with them promptly	
	• weeds	
6.	• pests	
٠.	• diseases	
	• disorders	
	• moss	
7.	state who should be informed of conditions affecting sports turf and why	

Know the types of equipment required and how to maintain them		
You	You must be able to:	
1.	describe the equipment which will be necessary for maintaining sports turf	
2.	describe methods of maintaining the range of equipment ready for use	

Know the current health and safety legislation and environmental good practice				
You	must be able to:	PRN		
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work			
2.	2. describe how environmental damage can be minimised			
3.	describe the correct methods for disposing of organic and inorganic waste			

## Unit 262 Maintain the condition of sports turf surfaces

Level: 2 Credit value: 7 Recommended GLH: 53

#### Unit aim

This unit will provide the learner with the ability to demonstrate the knowledge and skills required to present sports turf surfaces so that they meet the requirements of a sport and a particular event.

## **Learning outcomes**

- Be able to select, use and maintain equipment
- Be able to maintain sports turf surfaces
- Be able to work safely and minimise environmental damage
- Know how to maintain sports turf surfaces
- Know how conditions affect grass growth and the maintenance of playing surfaces
- Know how to set out sports surfaces
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 262 Maintain the condition of sports turf surfaces

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to select, use and ma	intain equipment				
1.	select appropriate equipment for	this area of work				
2.	use equipment according to mar legal requirements	nufacturer's instructions and				
3.	prepare, maintain and store equi working condition	pment in a safe and effective				
		Type of evidence $\rightarrow$				
0 = 0	bservation Q = Question &	answer $S = Simulation/R'$	WE			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to maintain sports tu	rf surfaces				
1.	clear surfaces of unwanted debri	S				
2.	prepare the playing surface so th the sport and the standard for th					
3.	maintain the quality and appeara	nce of surfaces				
4.	make markings which are clear a	nd appropriate to the event				
5.	set out the sports equipment recand the standard of the event	uired by the rules of the sport				
		Type of evidence →				
0 = 0	bservation Q = Question &	answer $S = Simulation/R'$	WE			
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to work safely and m	inimise environmental da	amage			
1.	work in a way which maintains he consistent with current legislatio additional requirements					
2.	carry out work in a manner which damage	n minimises environmental				
3.	dispose of waste safely and corre	ectly				
		Type of evidence →				
0 = 0	bservation Q = Question &	answer $S = Simulation/R$	WE	-		

You	must be able to:	PRN
1.	explain why it is important to clear surfaces of unwanted debris	
2.	describe how to establish that the surface is in a fit condition for maintenance	
	state the importance of ensuring the surface meets the required standard and how to do so for the following:	
	• speed	
	surface response to a ball, animal or player	
	moisture content	
	• grass cover	
	degree of consolidation	
	• trueness	
	describe all following methods in preparing surfaces:	
	• mowing	
	irrigation	
	scarifying and/or verticutting	
	• rolling	
l.	top dressing	
٠.	brushing or switching	
	aeration	
	edging (where appropriate)	
	• feeding	
	marking out sports surface	
	setting out equipment	

	Know how conditions affect grass growth and the maintenance of playing surfaces					
You	must be able to:	PRN				
1.	describe the effects of season, climate and soil conditions on intensity, type and frequency of maintenance operations					
2.	2. describe how ground and weather conditions affect maintenance operations					

Kno	ow how to set out sports surfaces	
You	must be able to:	PRN
1.	describe how to carry out marking appropriate to sports and events	
2.	describe how to set out sports equipment correctly to meet the needs of the sport and the standard of the event and why it is necessary	

Knc	Know the types of equipment required and how to maintain them			
You	must be able to:	PRN		
1.	describe the equipment which will be necessary for maintaining sports surfaces			
2.	describe methods of maintaining the equipment ready for use			

	Know the current health and safety legislation and environmental good practice			
You	must be able to:	PRN		
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work			
2.	2. describe how environmental damage can be minimised			
3.	describe the correct methods for disposing of organic and inorganic waste			

## Unit 263 Renovate and repair sports turf surfaces

Level: 2 Credit value: 3 Recommended GLH: 23

#### Unit aim

This unit will provide the learner with the knowledge and skills required to present sports turf surfaces so that they meet the requirements of a sport and a particular event. It also covers repairing and renovating the surface following play.

## **Learning outcomes**

- Be able to select, use and maintain equipment
- Be able to renovate and repair sports turf surfaces
- Be able to work safely and minimise environmental damage
- Know how to renovate and repair
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 263 Renovate and repair sports turf surfaces

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Be a	Be able to select, use and maintain equipment							
1.	1. select appropriate equipment for this area of work							
2.	use equipment according to m requirements	anufacturer's instructions and legal						
3.	prepare, maintain and store ed working condition	quipment in a safe and effective						
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)					
Ве	able to renovate and rep	air sports turf surfaces				·	
1.	1. inspect surfaces as requested to assess the need for renovation and repair						
2.	select renovation and repair me damage and the type of sports						
	prepare the surface and use thr repair methods safely and corre	ee of the selected renovation and ectly:					
	<ul> <li>over-seeding</li> </ul>						
3.	<ul> <li>patching or plugging</li> </ul>						
	<ul> <li>forking up</li> </ul>						
	<ul> <li>top dressing</li> </ul>						
	<ul> <li>divotting</li> </ul>						
4.	reinstate the surface so that it r sport and the standard of the e						
		Type of evidence 🛨					

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to work safely and minimise environmental damage							
1.	work in a way which maintains with current legislation, codes requirements	health and safety and is consistent of practice and any additional						
2.	carry out work in a manner whi damage	ch minimises environmental						
3.	3. dispose of waste safely and correctly							
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

Kno	ow how to renovate and repair	
You	must be able to:	PRN
1.	describe the importance of thorough and appropriate preparation prior to renovation and repair	
	describe how to select the appropriate renovation and repair method according to degree of damage and the surface itself covering:	
	over-seeding	
2.	patching or plugging	
	forking up	
	top dressing	
	divotting	
3.	explain why it is important to renovate and repair surfaces promptly to the required standard and the consequences of not doing so	
4.	describe how to inspect surfaces to assess the need for renovation and repair	
	describe the standard of surface expected covering all the following:	
	• speed	
	surface response to a ball, animal or player	
5.	moisture content	
	grass cover	
	degree of consolidation	
	• trueness	
6.	describe how to ensure that the surface meets the requirements of the sport and the standard for the event	

Know the types of equipment required and how to maintain them		
You	must be able to:	PRN
1.	describe the equipment which will be necessary for renovating and repairing sports surfaces	
2.	describe methods of maintaining the equipment ready for use	

Know the current health and safety legislation and environmental good practice		
You	must be able to:	PRN
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work	
2.	describe how environmental damage can be minimised	
3.	describe the correct methods for disposing of organic and inorganic waste	

# Unit 264 Preparing and transporting plants and resources

Level: 2
Credit value: 2
Recommended GLH: 15

## **Unit aim**

The aim of this unit is to provide the learner with the knowledge and skills required when preparing and transporting a range of plants and other resources without damage or deterioration.

## Learning outcomes

- Be able to select, use and maintain equipment for preparing and transporting plants and resources
- Prepare plants and other resources for transportation
- Load plants and resources
- Transport a range of plants and other resources
- Be able to work safely and minimise environmental damage
- Know how to prepare plants and other resources for transportation
- Know the principles of safe and effective transportation
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental good practice

## Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 264 Preparing and transporting plants and resources

Perf	ormance evide	nce required	Portfolio R (PRN)	eference Number					
		t, use and ma nts and resoເ	-	uipment for pre	epari	ng a	nd		
1.	select appropri	ate equipment for	this area of	f work					
2.	use equipment	according to instr	ructions						
3.	prepare, mainta working conditi		pment in a s	safe and effective					
				Type of evidence	•				
O = C	bservation	Q = Question &	answer	S = Simulation/F	RWE				
Perf	ormance evide	nce required	Portfolio R (PRN)	eference Number					
Pre	pare plants a	nd other reso	ources fo	r transportatio	n				
1.	identify and lab	el plants and or re	esources to	be transported					
2.	check plants an transportation	d resources are ir	n suitable co	ondition for use and					
3.	use safe lifting a	and handling tech	niques						
4.	maintain the co	ndition of plants a	and resourc	es throughout					
5.	complete all red	cords and reports							
				Type of evidence	•				
O = C	bservation	Q = Question &	answer	S = Simulation/F	RWE	1			
Perf	ormance evide	nce required	Portfolio R (PRN)	eference Number					
Loa	d plants and	resources							
1.	load and position transportation	on plants and resc	ources safely	y and securely for					
				Type of evidence	•				
O = C	bservation	Q = Question &	answer	S = Simulation/F	RWE	-			

Per	formance evidence required	Portfolio Reference Number (PRN)		
Tra	ansport a range of plants a	nd other resources		
1.	transport all types of plants (deli one person and requiring more other resources (growing mediu equipment, supports, watering and efficiently to the correct loc	than one person to lift) and im, containers, tools and devices and chemicals) safely		
2.	inspect the condition of plants a transportation	nd resources after		
3.	identify potential hazards and o	perate equipment safely		
		Type of evidence 🛨		
) = C	Observation $Q = Question &$	answer $S = Simulation/R$	WE	
Per	formance evidence required	Portfolio Reference Number (PRN)		
Ве	able to work safely and m	inimise environmental da	amage	
1.	work in a way which maintains health and safety and is consistent with current legislation, codes of practice and any additional requirements			
		Type of evidence 🛨		
	Observation Q = Question &	S = Simulation/R	<u>-</u>	

Know how to prepare plants and other resources for transportation				
You	must be able to:	PRN		
1.	state the importance of establishing the transport requirements for plants and other resources			
2.	describe how to inspect and prepare plants and resources for transportation			
3.	describe the appropriate records that need to be maintained			

Kno	ow the principles of safe and effective transportation	
You	must be able to:	PRN
	describe how to handle and transport plants and resources safely and efficiently covering:	
	growing medium containers	
	tools and equipment	
1	• supports	
1.	watering devices	
	• chemicals	
	delicate and robust plants	
	<ul> <li>plants which can be safely lifted by one person or need more than one person</li> </ul>	
2.	describe how to maintain the condition of plants during transportation	
3.	list the safety procedures to follow when transporting hazardous substances	
4.	describe safe lifting and handling techniques when working alone and with others	

Know the types of equipment required and how to maintain them		
You	must be able to:	PRN
1.	describe the equipment which will be necessary preparing and transporting plants and resources	
2.	describe methods of maintaining the equipment ready for use	

	Know the current health and safety legislation and environmental good practice			
You	You must be able to:			
1.	1. outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work			

## Unit 265 Installing drainage systems

Level: 2 Credit value: 3 Recommended GLH: 23

#### Unit aim

The aim of this unit is to provide the learner with the skills, knowledge and understanding to install drainage systems under minimal direction or guidance. The learner will be required to select and use hand tools, powered equipment and materials correctly, competently and safely and to decide the appropriate timing of operations, the work methods to be used and to check the results and correct any faults.

## **Learning outcomes**

- Be able to install drainage systems
- Be able to select, use and maintain equipment for installing drainage
- Be able to work safely and minimise environmental damage
- Know the principles of drain installation
- Know the types of equipment required and how to maintain them
- Know the current health and safety legislation and environmental practice

#### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 265 Installing drainage systems

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to install drainage sy	stems				
1.	position reference marks accord	ling to specification				
	install drainage system to specifi	ication:				
2.	sub surface systems					
Ζ.	surface channels					
	<ul> <li>sustainable drainage syst</li> </ul>	ems				
3.	adopt practices to minimise dam services	nage to existing structures and				
4.	restore surface to near original c	condition				
		Type of evidence →				
0 = 0	bservation $Q = Question &$	answer $S = Simulation/RWE$				
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to select, use and ma	intain equipment for installing drainage				
1.	select appropriate equipment fo	r this area of work				
2.	use equipment according to inst	ructions				
3.	prepare, maintain and store equ working condition	ipment in a safe and effective				
		Type of evidence →				
0 = 0	bservation Q = Question &	answer $S = Simulation/RWE$				
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to work safely and m	inimise environmental damage				
1.	work in a way which maintains h consistent with current legislatic additional requirements					
2.	carry out work in a manner which minimises environmental damage					
3.	dispose of waste safely and corr	ectly				
4.	describe the safety aspects of w	orking in trenches				
		Type of evidence →				
O = O	bservation Q = Question &	answer S = Simulation/RWE				

Kno	Know the principles of drain installation		
You	must be able to:	PRN	
1.	explain why soil drainage is beneficial for plant growth		
2.	state the importance of setting accurate levels and falls		
3.	describe why the type, size, depth and spacing of drainage pipes/tiles, varies with the soil texture		

Knc	Know the types of equipment required and how to maintain them			
You	must be able to:	PRN		
1.	describe the equipment which will be necessary for installing drainage			
2.	describe methods of maintaining the equipment in a fit state for use			

Kno	Know the current health and safety legislation and environmental practice		
You	must be able to:	PRN	
1.	outline the current health and safety legislation, codes of practice and any additional requirements		
2.	describe how environmental damage can be minimised		
3.	describe the correct methods for disposing of organic and inorganic waste		

## Unit 266 Maintain drainage systems

Level: 2
Credit value: 3
Recommended GLH: 23

#### Unit aim

The aim of this unit is to provide the learner with knowledge, skills and understanding required to inspect and maintain drainage systems.

#### **Learning outcomes**

- Be able to inspect and maintain drainage systems
- Be able to work safely and minimise environmental damage
- Know how to inspect and maintain drainage systems
- Know the current health and safety legislation and environmental practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 266 Maintain drainage systems

Performance evidence required   Portfolio Reference Number (PRN)				
able to inspect and mainta	in drainage systems			
inspect and assess drainage syst schedules	ems according to agreed			
restore drainage systems to full effectiveness and to agreed schedule				
record inspections and work und	ertaken			
maintain effective working relation throughout	ons with all relevant people			
	Type of evidence	•		
O = Observation Q = Question & answer S = Simulation/RWE				
Performance evidence required   Portfolio Reference Number (PRN)				
	inspect and assess drainage syst schedules restore drainage systems to full eschedule record inspections and work und maintain effective working relation throughout  Description of the control of the c	inspect and assess drainage systems according to agreed schedules restore drainage systems to full effectiveness and to agreed schedule record inspections and work undertaken maintain effective working relations with all relevant people throughout  Type of evidence serviced  Portfolio Reference Number	able to inspect and maintain drainage systems  inspect and assess drainage systems according to agreed schedules  restore drainage systems to full effectiveness and to agreed schedule  record inspections and work undertaken  maintain effective working relations with all relevant people throughout  Type of evidence →  bservation  Q = Question & answer  S = Simulation/RWE	able to inspect and maintain drainage systems  inspect and assess drainage systems according to agreed schedules  restore drainage systems to full effectiveness and to agreed schedule  record inspections and work undertaken  maintain effective working relations with all relevant people throughout  Type of evidence →  bservation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	(PRN)						
Ве	Be able to work safely and minimise environmental damage							
1.	work in a way which maintains he consistent with current legislatio additional requirements							
2.	carry out work in a manner which minimises environmental damage							
3.	3. dispose of waste safely and correctly							
		Type of evidence →						

O = Observation

Q = Question & answer

S = Simulation/RWE

Kno	Know how to inspect and maintain drainage systems			
You	must be able to:	PRN		
1.	describe the schedule of inspections required to identify faults and problems			
2.	describe how to identify and correct impeded drainage and its causes			
3.	state how to identify and deal with any problems with drainage systems			
4.	describe the main causes of drain malfunction, including leaks and blockages and methods that can be used to deal with them			
5.	describe the factors affecting flow rates in the drains			
6.	state the importance of maintaining drainage systems so they work effectively and efficiently			
7.	describe the principles of drainage design			
8.	state why it is important to keep working areas clean according to clients' requirements			
9.	state what records need to be kept and why			

Kno	Know the current health and safety legislation and environmental practice			
You	must be able to:	PRN		
1.	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work			
2.	describe how environmental damage can be minimised			
3.	describe the correct methods for disposing of organic and inorganic waste			

## Unit 267 Laying hard surfaces for external landscaping

Level: 2
Credit value: 4
Recommended GLH: 30

#### Unit aim

The aim of this unit is to provide the learner with the knowledge and skills required when laying hard surfaces for external landscaping. The hard surfaces could include concrete, tarmac and paving.

#### **Learning outcomes**

- Be able to lay hard surfaces
- Be able to work safely and minimise environmental damage
- Know the principles affecting the design and laying of hard surfaces
- Know the relevant health and safety legislation and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 267 Laying hard surfaces for external landscaping

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	able to lay hard surfaces					
1.	install hard surfaces safely and a requirements for use					
2.	protect hard surfaces effectively they are in a suitable condition	against weather and use until				
3.	leave the site safe, tidy and suita	ble for intended use				
4.	4. maintain effective working relations with relevant people throughout					
		Type of evidence →				
0 = 0	bservation Q = Question &	answer $S = Simulation/R$	RWE			
	<b>( (</b> ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )					
	ormance evidence required	Portfolio Reference Number (PRN)				
Perf		Portfolio Reference Number (PRN)	amage			
Perf	ormance evidence required	Portfolio Reference Number (PRN)  inimise environmental de ealth and safety and is	amage			
Perf	ormance evidence required  able to work safely and m  work in a way which maintains he consistent with relevant legislation	Portfolio Reference Number (PRN)  inimise environmental defeath and safety and is on, codes of practice and any	amage			
Perf	ormance evidence required  able to work safely and m  work in a way which maintains he consistent with relevant legislatic additional requirements  carry out work in a manner which	Portfolio Reference Number (PRN)  inimise environmental details and safety and is on, codes of practice and any minimises environmental	amage			
Perf Be 6  1.	ormance evidence required  able to work safely and m  work in a way which maintains he consistent with relevant legislation additional requirements  carry out work in a manner which damage	Portfolio Reference Number (PRN)  inimise environmental details and safety and is on, codes of practice and any minimises environmental				

Kno	Know the principles affecting the design and laying of hard surfaces			
You	must be able to:	PRN		
1.	explain the environmental issues of run off and drainage requirements			
2.	identify the factors affecting the choice and specification of surface			
	describe the principles and methods of laying the following hard surfaces:			
	concrete			
3.	tarmac			
	sets and block paving			
	flags – pre-cast or natural paving			
4.	describe protection methods and how to select the appropriate one for the type of hard surface and site			
5.	suggest typical problems that may occur and how to deal with these effectively			
6.	explain the environmental issues of run off and drainage requirements			

	Know the relevant health and safety legislation and environmental good practice			
You	must be able to:	PRN		
outline the current health and safety legislation, codes of practice and any additional requirements				
describe how environmental damage can be minimised				
3.	describe the correct methods for disposing of organic and inorganic waste			

## Unit 268 Construct free standing walls

Level: 2
Credit value: 4
Recommended GLH: 30

#### Unit aim

The aim of this unit is to provide the learner with the knowledge and skills required to construct free standing walls. This included mortared brick and stone walls.

#### **Learning outcomes**

- Be able to construct free standing walls
- Be able to work safely and minimise environmental damage
- Know the principles of constructing free standing walls
- Know the relevant health and safety legislation and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 268 Construct free standing walls

Perf	formance evidence required	Portfolio Reference Number (PRN)					
Ве	Be able to construct free standing walls						
1.	prepare effective ground footing	gs .					
2. construct and finish walls and related structures safely and in accordance with specifications							
3. protect the walls and related structures effectively according to type of materials and environment							
4.	4. leave the site in a tidy and undamaged condition following operations						
5.	5. maintain effective working relations with relevant people throughout						
		Type of evidence 🛨					

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to work safely and minimise environmental damage							
1.	work in a way which maintains he consistent with relevant legislational requirements							
2.	carry out work in a manner which minimises environmental damage							
3.	dispose of waste safely and corre	ectly						
	Type of evidence →							

O = Observation Q = Question & answer S = Simulation/RWE

Kno	Know the principles of constructing free standing walls				
You	must be able to:	PRN			
1.	interpret design specifications				
2.	list the factors influencing specifications for walls				
	describe the types of ground preparation and footings appropriate to walls and related structures for:				
3.	mortared brick walls				
	stone walls				
4.	describe protection methods according to types of materials and situation				
5.	compare the application of types of structure and choice of materials				
6.	summarise the construction regulations and standards pertinent to wall construction				
7.	identify the potential hazards when constructing walls and related structures				
8.	suggest typical problems that may occur and how to deal with these effectively				

	Know the relevant health and safety legislation and environmental good practice			
You	You must be able to:			
1.	outline the current health and safety legislation, codes of practice and any additional requirements			
2.	describe how environmental damage can be minimised			
3.	describe the correct methods for disposing of organic and inorganic waste			

## Unit 269 Install hard landscape features and structures

Level: 2
Credit value: 6
Recommended GLH: 45

#### Unit aim

The aim of this unit is to provide the learner with the knowledge and skills required to install hard landscaping features and structures such as sports and play equipment and small sectional buildings.

#### Learning outcomes

- Be able to install hard landscape features and structures
- Be able to work safely and minimise environmental damage
- Know how to install hard landscape features and structures
- Know the relevant health and safety legislation and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 269 Install hard landscape features and structures

Performance evidence required		Portfolio Reference Number (PRN)					
Веа	able to install hard landsc	ape features and structu	res				
1.	1. prepare the ground and footings						
2. install features and structures safely and according to specification		fely and according to					
3. protect features and structures against deterioration							
4. inspect features and structures for safety, completeness and function							
5.	5. leave site safe, tidy and in a suitable condition for subsequent work						
6.	6. maintain effective working relations with relevant people throughout						
		Type of evidence 🛨					

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to work safely and minimise environmental damage							
1.	work in a way which maintains he consistent with relevant legislational requirements							
2.	carry out work in a manner which damage	n minimises environmental						
3.	dispose of waste safely and corre	ectly						
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

Kno	Know how to install hard landscape features and structures				
You	must be able to:	PRN			
1.	describe how to prepare the ground and footings appropriate to the range of features and structures covering sports and play equipment and small sectional buildings				
2.	describe the characteristics, safety requirements and methods of application of preservatives				
3.	outline the potential hazards when assembling and installing structures				
4.	suggest the typical problems that may occur and how these can be dealt with effectively				

	Know the relevant health and safety legislation and environmental good practice		
You	must be able to:	PRN	
1.	outline the current health and safety legislation, codes of practice and any additional requirements		
2.	outline the principles and application of risk assessment		
3.	describe how environmental damage can be minimised		
4.	describe the correct methods for disposing of organic and inorganic waste		

### Unit 270 Construct rock gardens

Level: 2
Credit value: 6
Recommended GLH: 45

#### **Unit aim**

The aim of this unit is to provide the learner with the knowledge and skills required to construct rock gardens. The learner must have an appropriate qualification if they are to use machinery. The learner must have an appropriate knowledge in manual handling techniques.

#### Learning outcomes

- Be able to construct rock gardens
- Be able to work safely and minimise environmental damage
- Know how to assess for constructing rock gardens
- Know the principles of working with rock and soil
- Know the current health and safety legislation and environmental good practice

#### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 270 Construct rock gardens

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Веа	able to construct rock gard	dens					
1.	assess site conditions to establis	n suitability for operation					
2. use suitable access routes for materials							
3.	to specification, functional and						
4.	handle materials safely and efficiently either manually or by mechanical means as required						
5.	construct rock work according to specification and ensure it is functionally and visually appropriate						
6.	restore surroundings to a safe ar condition	d substantially original					
7.	leave the site safe, tidy and ready for planting following operations						
8. maintain effective working relationships with relevant people throughout							
		Type of evidence 🛨					

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to work safely and minimise environmental damage							
1.	work in a way which maintains he consistent with current legislatio additional requirements							
2.	carry out work in a manner which damage	n minimises environmental						
3.	dispose of waste safely and corre	ectly						
		Type of evidence 👈						

 ${\sf O} = {\sf Observation} \quad {\sf Q} = {\sf Question~\&~answer} \qquad {\sf S} = {\sf Simulation/RWE}$ 

Know how to assess for constructing rock gardens				
You	You must be able to:			
1.	describe how to assess suitability of site conditions			
2.	describe the criteria for selecting access routes for materials			

Know the principles of working with rock and soil			
You	must be able to:	PRN	
1	describe the types and application of stone used in rock garden construction covering out crops, scree and moraine, valleys, cascades, steps		
2	state the principles of arranging stone in rock gardens		
3	describe the safety requirements when lifting and handling stone		
4	describe the characteristics and purposes of rock garden types		
5	describe the potential hazards resulting from unsafe finished construction		
6	suggest the typical problems that may occur and how these can be dealt with effectively		

	Know the current health and safety legislation and environmental good practice			
You	You must be able to:			
1	outline the current health and safety legislation, codes of practice and any additional requirements, which apply to this area of work			
2	describe how environmental damage can be minimised			
3	describe the correct methods for disposing of organic and inorganic waste			

# Unit 271 Use and maintain non-powered and hand held powered tools and equipment

Level: 2
Credit value: 3
Recommended GLH: 23

#### **Unit aim**

The aim of this unit is to provide the learner with the knowledge and skills required to use and maintain non-powered tools and equipment and hand held powered equipment.

#### **Learning outcomes**

- Be able to use and maintain non-powered and hand held powered tools and equipment
- Be able to work safely and minimise environmental damage
- Know how to use and maintain the tools and equipment
- Know the current health and safety legislation and good environmental practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

#### Use and maintain non-powered and hand held **Unit 271** powered tools and equipment

Perf	ormance evidence required	d maintain non-powered and hand held powered tools  quipment is safe and in good working order e correct personal protective clothing and le equipment and machinery in accordance cturer's instructions and legal regulatory  wered and hand held equipment in accordance er's instructions lems with the equipment and take appropriate					
	able to use and maintain r equipment	on-powered and hand h	eld p	owere	ed to	ols	
1.	ensure that the equipment is safe	e and in good working order					
2.	select and use the correct person equipment	nal protective clothing and					
3.							
4.	maintain non-powered and hand with manufacturer's instructions						
5.	identify any problems with the edaction	quipment and take appropriate					
6.	clean and store equipment corre	ctly after use					
		Type of evidence 🛨					
0 = 0b	servation Q = Question & answer	S = Simulation/RWE					

Perf	formance evidence required	Portfolio Reference Number (PRN)				
Ве	able to work safely and m	inimise environmental d	ama	ge		
1.	work in a way which maintains he consistent with current legislatio additional requirements					
2.	carry out work in a manner which damage	n minimises environmental				
3.	dispose of waste safely and corre	ectly				
		Type of evidence 🗲				

O = Observation Q = Question & answerS = Simulation/RWE

Kno	Know how to use and maintain the tools and equipment					
You	You must be able to:					
1.	explain the importance of using equipment in line with manufacturers' instructions					
2.	describe the pre-operational checks and the methods of maintaining the equipment for use					
3.	list the main hazards and risks associated with using the equipment					
4.	describe the types of problems that may occur with the equipment and how to deal with each of these correctly					
5.	state the types of protective clothing and the reasons why it must be worn					

	ow the current health and safety legislation and good environmentice	ental		
You must be able to:				
1	outline the current health and safety legislation, codes of practice and any additional requirements			
2	describe how environmental damage can be minimised			

# Unit 272 Use and maintain pedestrian controlled powered equipment

Level: 2
Credit value: 3
Recommended GLH: 23

#### **Unit aim**

The aim of this unit is to provide the learner with the knowledge and skills required to use and maintain pedestrian controlled powered equipment.

#### **Learning outcomes**

- Be able to use and maintain pedestrian controlled powered equipment
- Be able to work safely and minimise environmental damage
- Know how to use and maintain pedestrian controlled powered equipment
- Know the operating principles of powered equipment
- Know the current health and safety legislation and environmental practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 272 Use and maintain pedestrian controlled powered equipment

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	able to use and maintain p	edestrian controlled pov	vere	d e	quip	ome	nt	
1.	ensure the pedestrian controlled in good working order	power equipment is safe and						
2.	use equipment according to mar legal regulatory requirements	ufacturer's instructions and						
3.	clean and store equipment corre	ctly after use						
4.	maintain pedestrian controlled p with manufacturer's instructions							
5.	select and use the appropriate pequipment	ersonal protective clothing and						
6.	identify any problems with the edaction	quipment and take the correct						
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

Perf	formance evidence required	Portfolio Reference Number (PRN)				
Ве	able to work safely and m	inimise environmental da	amag	ge		
1.	work in a way which maintains he consistent with current legislatio additional requirements					
2.	carry out work in a manner which damage	n minimises environmental				
3.	dispose of waste safely and corre	ectly				
		Type of evidence 🛨				

O = Observation Q = Question & answer S = Simulation/RWE

Kno	Know how to use and maintain pedestrian controlled powered equipment					
You	must be able to:	PRN				
1.	list the main hazards and risks associated with using the pedestrian controlled powered equipment and describe appropriate action					
2.	explain the importance of operating equipment in line with manufacturer's instructions					
	describe methods of checking and maintaining the equipment for use covering:					
	correct pre-use checks					
	correct start-up procedure					
3.	use appropriate work method					
	correct stopping procedure					
	correct post-use maintenance					
	reporting problems to the appropriate person					

Knc	Know the operating principles of powered equipment				
You	You must be able to:				
1	explain the operating differences between two and four-stroke engines				
2	explain the principles of operating lines of drive – clutch, v-belts, chains				
3	describe the basic differences between petrol and diesel engines				

Knc	Know the current health and safety legislation and environmental practice			
You	must be able to:	PRN		
1	outline the current health and safety legislation, codes of practice and any additional requirements			
2	describe how environmental damage can be minimised			
3	describe the correct methods for disposing of organic and inorganic waste			

## Unit 273 Use and maintain ride-on powered equipment

Level: 2
Credit value: 3
Recommended GLH: 23

#### Unit aim

The aim of this unit is to provide the learner with the knowledge and skills required to use and maintain ride-on powered equipment.

#### **Learning outcomes**

- Be able to set up, use and maintain ride-on powered equipment
- Be able to work safely and minimise environmental damage
- Know how to use and maintain ride-on powered equipment
- Know the operating principles of powered equipment
- Know the current health and safety legislation and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

#### Use and maintain ride-on powered equipment **Unit 273**

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Be a	able to set up, use and ma	intain ride-on powered e	quip	ome	nt		
1.	ensure that the ride-on powered working order	equipment is safe and in good					
2.	select and use the correct person equipment	nal protective clothing and					
3.	set up and use ride-on powered of the manufacturer's instructions a						
4.	identify any problems with the ric take appropriate action	de-on powered equipment and					
5.	clean and store the equipment co	orrectly after use					
		Type of evidence →					
O = Ob	servation Q = Question & answer	S = Simulation/RWE					

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	able to work safely and m	inimise environmental d	ama	ge			
1.	work in a way which maintains health and safety and is consistent with current legislation, codes of practice and any additional requirements						
2.	carry out work in a manner which damage	n minimises environmental					
3.	dispose of waste safely and corre	ectly					
		Type of evidence					

O = Observation Q = Question & answer S = Simulation/RWE

You	must be able to:	PRN
	describe methods of checking and maintaining the equipment ready for use covering:	
1.	correct pre-use checks	
	correct start-up procedure	
	use appropriate work method	
	correct stopping procedure	
	correct post-use maintenance	
	reporting problems to the appropriate person	
2.	list the main hazards and risks associated with using the ride-on powered equipment and state appropriate action	
3.	explain the importance of operating equipment in line with manufacturers' instructions	
4.	describe the types of problems that may occur with the equipment and how to deal with each of these appropriately	
Kno	ow the operating principles of powered equipment	<u>'</u>
You	must be able to:	PRN
1.	describe the operating differences between two and four- stroke engines	
2.	describe the principles of operating lines of drive – clutch, v-belts, chains	
3.	describe the basic differences between a petrol and diesel engine	

	ow the current health and safety legislation and environmental g	good
You	must be able to:	PRN
1.	outline the current health and safety legislation, codes of practice and any additional requirements	
2.	describe how environmental damage can be minimised	

## Unit 274 Use and maintain chippers and/or shredders

Level: 2
Credit value: 3
Recommended GLH: 23

#### Unit aim

The aim of this unit is to provide the learner with the knowledge and skills required to use and maintain chippers and/or shredders.

#### **Learning outcomes**

- Be able to use and maintain chippers and/or shredders
- Be able to work safely and minimise environmental damage
- Know how to use and maintain chippers and/or shredders
- Know the current health and safety legislation and environmental good practice

#### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

#### Use and maintain chippers and/or shredders **Unit 274**

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Be a	able to use and maintain o	chippers and/or shredde	rs		
1.	make sure that the chippers and good working order	or shredders are in safe and			
2.	select and use the correct perso equipment	nal protective clothing and			
3.	set up and use the chippers and/ with the manufacturer's instructi				
4.	maintain chippers and/or shredd manufacturer's instructions	ers in accordance with			
5.	identify any problems with the ch take the correct action	nippers and/or shredders and			
6.	clean and store the equipment c	orrectly after use			
		Type of evidence 🛨			

S = Simulation/RWE O = Observation Q = Question & answer

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Ве	able to work safely and m	inimise environmental da	amage		
1.	work in a way which maintains he consistent with current legislatio additional requirements				
2.	carry out work in a manner which damage	n minimises environmental			
3.	dispose of waste safely and corre	ectly			
		Type of evidence 🛨			

S = Simulation/RWEO = Observation Q = Question & answer

Kno	Know how to use and maintain chippers and/or shredders			
You	must be able to:	PRN		
1.	list the main hazards and risks associated with using chippers and/or shredders and action to be taken			
2.	explain the importance of operating equipment in line with manufacturer's instructions			
	describe methods of preparing and maintaining the equipment for use covering:			
	correct pre-use checks			
	correct start-up procedure			
3.	use appropriate work method			
	correct stopping procedure			
	correct post-use maintenance			
	reporting problems to the appropriate person			
4.	describe the types of problems that may occur with the equipment and describe how to deal with each of these correctly			
5.	describe types of protective clothing and explain why it must be worn			

	Know the current health and safety legislation and environmental good practice		
You	must be able to:	PRN	
1.	outline the current health and safety legislation, codes of practice and any additional requirements		
2.	describe how environmental damage can be minimised		

### Unit 275 Control vertebrate pests

Level: 2 Credit value: 5 Recommended GLH: 25

#### Unit aim

This is a competency based unit. It covers evaluating the size and nature of a vertebrate pest infestation and applying appropriate control procedures.

For the purposes of this unit vertebrate pests may include species of; rats, mice, moles, squirrels, rabbits and birds although, this is not an exhaustive list.

#### **Learning outcomes**

- Understand the life-cycles and behaviour of vertebrate pests
- Know how to evaluate the site of an infestation of vertebrate pests
- Understand control methods for vertebrate pests
- Be able to evaluate the size and nature of vertebrate pest infestations
- Be able to apply control methods for vertebrate pests

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 275 Control vertebrate pests

Und	Understand the life-cycles and behaviour of vertebrate pests			
You	You must be able to: PRN			
	list vertebrate pests including:			
1.	rodent species			
	non-rodent species			
2.	describe the life-cycle of vertebrate pests			
3.	explain why vertebrate pests need to be controlled			

Kno	Know how to evaluate the site of an infestation of vertebrate pests				
You	You must be able to:				
1	describe how to identify different types of vertebrate pests				
2	describe methods for determining the size and nature of vertebrate pest infestations				
3	list types of evidence which may assist in determining the size and nature of vertebrate pest infestations				
4	describe how structural features may contribute to an infestation				
5	describe how environmental conditions can support vertebrate pest infestations				

Understand control methods for vertebrate pests		
You	must be able to:	PRN
1	describe non-chemical control methods for vertebrate pests	
2	describe chemical control methods for vertebrate pests	
3	explain how to select the most appropriate control methods for vertebrate pest infestations	
4	describe post treatment procedures which should be followed	

Per	formance evidence required	Portfolio Reference Number (PRN)						
Ве	able to evaluate the size a	nd nature of vertebrate	pest	infe	sta	tion	S	
1.	carry out risk assessment in line requirements	with organisational						
2.	identify the type of vertebrate pe	est in an infestation						
3.	determine the size and nature of pests	an infestation of vertebrate						
4.	identify structural features which infestation	n may be contributing to the						
5.	identify any environmental condicontributing to the infestation	tions which may be						
		Type of evidence	•					
0 0	hearvation 0 - Ougetion & answer	S - Simulation/RWF						

 $O = Observation \quad Q = Question \& answer \quad S = Simulation/RWE$ 

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	able to apply control meth	ods for vertebrate pest	5	·		
1.	select an appropriate control me infestation taking into account:	thod for the vertebrate pest				
2.	legislation relating to the course	of action and target species				
3.	risk to non-target and protected	species				
4.	risk assessment of the site					
5.	COSHH assessment for chemical	control methods				
6.	apply appropriate control metho following organisational requirer					
7.	carry out post-treatment proced the treatment and organisationa					
		Type of evidence	•			

O = Observation Q = Question & answer S = Simulation/RWE

### Unit 276 Control invertebrate pests

Level: 2 Credit value: 5 Recommended GLH: 24

#### Unit aim

This is a competency based unit. It covers evaluating the size and nature of an invertebrate pest infestation and applying appropriate control procedures.

For the purposes of this unit invertebrate pests may include species of; cockroaches, moths, beetles, fleas, fly ants and wasps, although this is not an exhaustive list.

#### **Learning outcomes**

- Understand the life-cycles and behaviour of invertebrate pests
- Know how to evaluate the site of an infestation of invertebrate pests
- Understand control methods for invertebrate pests
- Be able to evaluate the size and nature of invertebrate pest infestations
- Be able to apply control methods for invertebrate pests

#### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

#### **Unit 276 Control invertebrate pests**

Und	Understand the life-cycles and behaviour of invertebrate pests			
You	You must be able to: PRN			
	list invertebrate pests including:			
	stored product invertebrate pests			
1	public health invertebrate pests			
	nuisance pests			
2	describe the life-cycle of invertebrate pests			
3	explain why invertebrate pests need to be controlled			

Kn	Know how to evaluate the site of an infestation of invertebrate pests				
You	must be able to:	PRN			
1.	describe how to identify different types of invertebrate pests				
2.	describe methods for determining the size and nature of invertebrate pest infestations				
3.	list types of evidence which may assist in determining the size and nature of invertebrate pest infestations				
4.	describe how structural features may contribute to an infestation				
5.	describe how environmental conditions can support invertebrate pest infestations				

Und	Understand control methods for invertebrate pests				
You	must be able to:	PRN			
1.	describe non-chemical control methods for invertebrate pests				
2.	describe chemical control methods for invertebrate pests				
3.	explain how to select the most appropriate control methods for invertebrate pest infestations				
4.	describe post treatment procedures which should be followed				

Performance evidence required		Portfolio Reference Number (PRN)						
Be able to evaluate the size and nature of invertebrate pest infestations								
1.	carry out risk assessments in line with organisational requirements							
2.	identify the type of invertebrate pest in an infestation							
3.	determine the size and nature of an infestation of invertebrate pests							
4.	identify structural features which may be contributing to the infestation							
5.	identify any environmental conditions which may be contributing to the infestation							
		Type of evidence 👈						
O = 0k	oservation Q = Question & answer	S = Simulation/RWE		l		l		

Performance evidence required		Portfolio Reference Number (PRN)						
Ве	Be able to apply control methods for invertebrate pests							
1.	select an appropriate control me infestation taking into account:	thod for the invertebrate pest						
	legislation relating to the course of action and target species							
	risk to non-target and protected species							
	risk assessment of the site							
	COSHH assessment for chemical control methods							
2.	apply appropriate control methods correctly and safely following organisational requirements							
3.	carry out post-treatment procedures according to the nature of the treatment and organisational and legal requirements							
	Type of evidence →							

O = Observation Q = Question & answer S = Simulation/RWE

## Unit 301 Repair and maintain structures or surfaces

Level: 3
Credit value: 2
Recommended GLH: 13

#### Unit aim

The aim of this unit is to provide the learner with the knowledge, understanding and skills required for repairing and maintaining structures or surfaces to meet specifications and ensuring the site is restored to a safe condition.

#### Learning outcomes

- Be able to prepare for the repair and maintenance
- Be able to repair and maintain structures or surfaces
- Be able to maintain and use relevant equipment
- Be able to promote health and safety and environmental good practice
- Understand the principles of maintaining structures and surfaces
- Understand relevant health and safety legislation and environmental good practice
- · Understand the reasons for maintaining equipment

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

### Unit 301 Repair and maintain structures or surfaces

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Веа	able to prepare for the rep	pair and maintenance			
1.	ensure the necessary materials a the work	re available and prepared for			
2.	prepare the structure or surface appropriate manner	and the surrounding site in a			
		Type of evidence →			
0 = 0b	servation Q = Question & answer	S = Simulation/RWE			
Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Веа	able to repair and maintai	n structures or surfaces			
	maintain the structure or surface at the appropriate time	to all the specifications below			
	• security				
1.	• quality				
	<ul> <li>design</li> </ul>				
	<ul> <li>construction</li> </ul>				
	repair the structure or surface to appropriate time in relation to:	all the specifications at the			
	• security				
2.	• quality				
	<ul><li>design</li></ul>				
	<ul> <li>construction</li> </ul>				
3.	provide clear and accurate inform	nation for recording purposes			
4.	ensure the site is restored to a sa consistent with the surrounding unwanted materials				
		Type of evidence 🛨			

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Be a	able to maintain and use r	elevant equipment			
1	ensure equipment is prepared, u and effective condition througho	sed and maintained in a safe ut			
		Type of evidence 🛨			

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	able to promote health an	d safety and environmen	tal g	ood p	racti	ce	
1.	work in a way which promotes h with relevant legislation, codes requirements						
2.	ensure work is carried out in a m environmental damage	anner which minimises					
3.	manage and dispose of waste in requirements and codes of pract						
		Type of evidence 🛨					

 $O = Observation \quad Q = Question \& answer \quad S = Simulation/RWE$ 

Und	Understand the principles of maintaining structures and surfaces					
You	must be able to:	PRN				
1.	explain why surfaces and structures must be repaired and maintained and potential problems if not carried out					
2.	explain the preparation required prior to repairing and maintaining structures and surfaces					
	explain how to finish the structure or surface so that it meets the specification covering all of:					
	• security					
3.	• quality					
	• design					
	• construction					
	describe different maintenance and repair methods which would achieve the specification covering all					
	• security					
4.	• quality					
	• design					
	• construction					
	describe the types of problems which may occur, including:					
5.	accidental damage					
J.	• pollution					
	<ul> <li>not meeting the specification and the actions to take</li> </ul>					

	Understand relevant health and safety legislation and environmental good practice			
You	must be able to:	PRN		
1.	summarise current health and safety legislation, codes of practice and any additional requirements			
2.	describe the possible environmental damage that could occur and how to respond appropriately			
3.	explain the correct and appropriate methods for disposing of organic and inorganic waste			

Und	Understand the reasons for maintaining equipment					
You	You must be able to:					
1.	1. explain the methods and importance of maintaining equipment for use					

# Unit 302 Prepare and construct new structures or surfaces

Level: 3
Credit value: 5
Recommended GLH: 33

#### **Unit aim**

The aim of this unit is to provide the learner with the understanding, knowledge and skills required to construct new structures and surfaces on land-based sites. Structures may be permanent or temporary and could include: drains, permanent drainage systems, boundaries, animal holding pens and poly tunnels etc. Surfaces may include: standing areas, container beds and pathways.

#### Learning outcomes

- Prepare to construct new structures and surfaces
- Construct new structures and/or surfaces
- Be able to promote health and safety and environmental good practice
- Be able to maintain and use relevant equipment
- Understand how to construct new structures and surfaces
- Understand relevant health and safety legislation and environmental good practice
- Understand the reasons for maintaining equipment

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 302 Prepare and construct new structures or surfaces

Per	formance evidence required	Portfolio Reference Number (PRN)			
Pre	pare to construct new str	uctures and surfaces			
1.	prepare the site in a manner app surface and which minimises the environment	propriate for the structure or effects on the surrounding			
2.	prepare the necessary materials	for construction			
		Type of evidence 👈			

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Con	struct new structures and	l/or surfaces			
1.	construct the structure or surfac specification	e in accordance with the			
2.	setting out and location				
3.	materials and resources				
4.	• timescale				
5.	working methods				
6.	waste management				
7.	<ul> <li>restitution of site</li> </ul>				
8.	<ul> <li>the relationship of the st context</li> </ul>	ructure and surface to its			
9.	ensure the structure or surface r for purpose on completion of the				
		Type of evidence 🛨			

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Веа	able to promote health an	d safety and environmen	tal god	od pra	ctice	
1.	work in a way which promotes h with relevant legislation, codes requirements					
2.	ensure work is carried out in a menvironmental damage	anner which minimises				
3.	manage and dispose of waste in requirements and codes of pract					
		Type of evidence →				
0 = 0b	servation Q = Question & answer	S = Simulation/RWE				

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Be a	able to maintain and use r	elevant equipment			
1	ensure equipment is prepared, u and effective condition through	sed and maintained in a safe out			
		Type of evidence →			

You	must be able to:	PRN
	explain how to interpret specifications and the importance of following them covering:	
	setting out and location	
	materials and resources	
1.	timescale	
	working methods	
	waste management	
	restitution of site	
	the relationship of the structure and surface to its context	
2.	explain the problems that may arise and how to minimise and the appropriate action to take including; remedying the situation and/or informing those who need to act	
3.	describe methods of constructing the structure or surface and the relationship of this to its planned use	
4.	explain how the planned use of the surface or structure may affect the methods of construction used	

	lerstand relevant health and safety legislation and environment ctice	tal good	
You	must be able to:	PRN	
1.	summarise current health and safety legislation, codes of practice and any additional requirements		
2.	describe the possible environmental damage that could occur and how to respond appropriately		
3.	explain the correct and appropriate methods for disposing of waste		

Understand the reasons for maintaining equipment				
You	You must be able to:			
1	explain the importance and methods of maintaining equipment for use			

### Unit 303 Transplant large root-balled plants

Level: 3
Credit value: 4
Recommended GLH: 26

#### Unit aim

The aim of this unit is to provide the learner with the knowledge, understanding and skills required to transport large root-balled plants and establish them in a new site. This includes the transportation of trees as well as plants.

#### Learning outcomes

- Prepare and transport large root-balled plants
- Understand the principles of transporting large root-balled plants
- Establish large root-balled plants in new sites
- Understand the principles underpinning the establishment of large root-balled plants
- Be able to maintain and use relevant equipment
- Understand the reasons for maintaining equipment
- Be able to promote health and safety and environmental good practice
- Understand relevant health and safety legislation and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

### Unit 303 Transplant large root-balled plants

Performance evidence required		Portfolio Reference Number (PRN)						
Pre	Prepare and transport large root-balled plants							
1. ensure the plant is in a fit condition for transportation and establishment								
2.	ensure the plant is prepared for transportation and a safe and effective route is selected							
3.	transport the plant in a way that is safe and secure and in accordance with any highway and traffic regulations							
4.	4. maintain the health, vigour and physical condition of the plant during the journey							
Type of evidence →								

O = Observation Q = Question & answer S = Simulation/RWE

Und	Understand the principles of transporting large root-balled plants				
You	must be able to:	PRN			
1	explain how to check the condition of plants to ensure they are fit for transportation and establishment				
2	describe the effects of transportation on plants, including the signs that a plant may be suffering stress, and how to respond to these signs				
3	explain how to prepare plants for transportation, secure them and maintain their condition throughout the journey				
4	summarise the relevant highway and traffic regulations				
5	describe the types of hazards that may occur when transporting plants and how to deal with these				

Perf	formance evidence required	Portfolio Reference Number (PRN)						
Est	Establish large root-balled plants in new sites							
1.	identify and mark out the plantin	g site correctly and clearly						
2.	handle the plant and use planting methods that maintain the health, vigour and physical condition of the plant and minimise damage							
3.	provide support, planting condit appropriate to the plant and the							
4.	restore the site to a clean and tidy condition following planting							
		Type of evidence →						

	derstand the principles un led plants	derpinning the establish	ment of large	e root-
You must be able to:				
1	explain the factors affecting the	timing, method and site of plant	ng	
2	explain the causes of damage ar	nd drying out and their preventio	n	
3	explain the problems and metho and aftercare of plants whilst the		ng conditions	
4	explain the types of damage that to avoid these	t may occur to plants during plar	nting and how	
5	explain the importance of restor	ing the site to a clean and tidy co	ondition	
Per	formance evidence required	Portfolio Reference Number (PRN)		
Ве	able to maintain and use	relevant equipment		
1	ensure equipment is prepared, u and effective condition through			
		Type of evidence	•	
0 = 0	Observation Q = Question &	S = Simulation/I	RWE	
Un	derstand the reasons for n	maintaining equipment		
	must be able to:	<u> </u>		PRN
1	explain the importance and met	hods of maintaining equipment f	or use	
Per	formance evidence required	Portfolio Reference Number (PRN)		
Ве	able to promote health ar	nd safety and environme	ntal good pra	actice
1.	work in a way which promotes I with relevant legislation, codes requirements			
2.	ensure work is carried out in a menvironmental damage	nanner which minimises		

Understand relevant health and safety legislation and environmental good practice			
You	must be able to:	PRN	
1.	summarise current health and safety legislation, codes of practice and any additional requirements		
2.	describe the possible environmental damage that could occur and how to respond appropriately		

Type of evidence →

S = Simulation/RWE

Confirm completion of this Unit on the Summary of Achievement page.

Q = Question & answer

O = Observation

### Unit 304 Prepare and apply pesticides

Level: 3 Credit value: 7 Recommended GLH: 46

#### Unit aim

The aim of this unit is to provide the learner with the knowledge, understanding and skills required for preparing for the application of pesticides, applying pesticides in accordance with instructions and legislation.

To comply with legislation the learner must hold the relevant Certificate of competence for each situation in which they wish to apply pesticides.

#### **Learning outcomes**

- Understand how to prepare for pesticide application
- Understand how to apply pesticides
- Understand how to carry out post-application procedures
- Understand the reasons for maintaining equipment
- Understand relevant health and safety legislation and environmental good practice
- Be able to prepare for pesticide application
- Be able to apply pesticides
- Be able to carry out post-application procedures
- Be able to maintain and use relevant equipment
- Be able to promote health and safety and environmental good practice
- Be able to maintain accurate records

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

#### **Unit 304** Prepare and apply pesticides

Un	derstand how to prepare for pesticide application	
You	must be able to:	PRN
1.	explain the significance of the product labels and the information included	
2.	compare the appropriateness of specific pesticide products for the work	
3.	explain who and how people will be informed of the work plan	
4.	explain how to calibrate equipment	
5.	explain how to calculate the amount of pesticide required	
	describe procedures to be considered when preparing the pesticide product:	
	transportation	
6.	• storage	
0.	disposal	
	emergency procedures	
	incident reporting	
7.	describe the environmental conditions which are required for the work to be carried out and the affect which these conditions have on the operations	
8.	describe the necessary growth stage of the plants for treatment to take place	
9.	explain how to transport, store and dispose of pesticides and containers safely and correctly	

Und	lerstand how to apply pesticides		
You must be able to:			
1.	explain the safe handling and use of pesticides		
2.	explain the methods of applying pesticides		
3.	explain the correct operation of the applicator		
4.	explain the relevance of risk assessment to the application, including the importance of buffer zones		
	explain the problems which may occur and how to respond to these effectively covering:		
	• spillage		
	contamination of equipment and non-target areas		
5.	malfunction of equipment		
	adverse effects on non-target species		
	changes in conditions which reflect on the relevance of the work plan		
	emergency		
6.	assess the dangers and emergency treatments associated with the use of pesticides		

Und	Understand how to carry out post-application procedures				
You	must be able to:	PRN			
1	describe the ways in which surplus product and washings must be used or disposed of				
2	explain how to dispose of, or clean and decontaminate personal protective equipment, including; gloves, face shields, boots and overalls				

Und	Understand the reasons for maintaining equipment			
You	must be able to:	PRN		
1.	explain the importance of maintaining equipment for use			
2.	describe the selection and use of personal protective equipment and ancillary equipment			
3.	explain how to clean and store the application equipment and clear the site			

	derstand relevant health and safety legislation and environment ctice	tal good
You	must be able to:	PRN
1.	summarise current health and safety legislation, codes of practice and any additional requirements	
2.	assess the health and safety, and environmental risks in the methods of controlling pests	
3.	describe the possible environmental damage that could occur and how to respond appropriately	
4.	explain the correct and appropriate methods for disposing of waste	
5.	explain the reasons for washing hands and maintaining personal hygiene	
6.	explain the records required for management and legislative purposes and the importance of maintaining them	

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to prepare for pestici	de application				
1.	transport and store pesticides and containers according to legislation and the plan					
2.	confirm that the product is appro	opriate for the work				
3.	confirm that the application com approval	plies with the conditions of				
4.	calculate the minimum application level of control	on rate to achieve the desired				
5.	select a suitable site for preparat	ion				
6.	take action to minimise any risks people fully informed according					
7.	confirm that the environmental of the work to be carried out	conditions are appropriate for				
8.	confirm that the necessary proce	edures have been put in place				
		Type of evidence 🛨				
O = Ob	servation Q = Question & answer	S = Simulation/RWE			'	
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to apply pesticides					
1.	use the correct preparation procinstructions	edures in accordance with				
2.	apply the pesticide in a way whic target species and the environm instructions and legislative requi	ent in accordance with				
3.	take the appropriate action with during the work	out delay if problems arise				
		Type of evidence 🛨				
0 = 0b	servation Q = Question & answer	S = Simulation/RWE				 ı
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	able to carry out post-app	lication procedures		·		
1.	utilise or dispose of surplus prodinstructions and codes of practic					
2.	dispose of containers and unwar equipment safely and correctly	nted personal protective				
3.	clean, decontaminate, store and personal protective equipment c					
	, , , , , , , , , , , , , , , , , , ,	Type of evidence →				

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to maintain and use r	elevant equipment				
1.	ensure equipment is prepared, u and effective condition through					
2.	clean the application equipment	and clear the site thoroughly				
3.	confirm that personal protective condition, the correct size and s					
		Type of evidence 🛨	•			
0 = 0b	servation Q = Question & answer	S = Simulation/RWE				
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to promote health an	d safety and environme	ntal goo	d prac	tice	
1.	work in a way which promotes h with relevant legislation, codes requirements					
2.	ensure work is carried out in a menvironmental damage	anner which minimises				
3.	manage and dispose of waste in requirements and codes of prac					
4.	maintain personal hygiene throu	ghout				
		Type of evidence 👈	•			
0 = 0b	servation Q = Question & answer	S = Simulation/RWE				
Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Be a	able to maintain accurate	records	·	·		
1	provide clear and accurate infor	mation for recording purposes				
		Type of evidence 🛨	•			
O = Ob	servation Q = Question & answer	S = Simulation/RWE		1 1		_

# Unit 305 Design landscape areas and specify materials and components

Level: 3
Credit value: 9
Recommended GLH: 59

#### **Unit aim**

The learner will design landscape areas and specify suitable materials and components for the design.

#### **Learning outcomes**

- Understand how to prepare designs for landscape projects
- Understand how to specify plants, materials and installation details
- Prepare designs for landscape projects
- Specify plants, materials and installation details

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 305 Design landscape areas and specify materials and components

Un	derstand how to prepare designs for landscape projects	
You	must be able to:	PRN
1.	explain the principles and theory of landscape design	
2.	investigate the implications of overall site layout for the final design, utility, maintenance and safety of use	
3.	analyse the main components of a successful landscape proposal	
4.	explain why all relevant survey and analysis information should be included in the design	
5.	clarify how to ensure such information is accurate especially if prepared by others	
6.	compare and clarify the methods to research and evaluate the purpose, function and usage of the area	
7.	explain why accepted design principles such as unity, scale, proportion, balance, symmetry, space, form, texture, colour, light, shade and congruence are important and how to determine whether plans are consistent with these	
8.	assess why it is important to offer clients options to consider and explain how these options should be presented	
9.	summarise how to represent design to scale, with the required accuracy, clearly and in full	

Un	derstand how to specify plants, materials and installation details	5
You	must be able to:	PRN
1.	compare and contrast the properties and applications of a range of materials and plants used in landscape design	
2.	research the factors affecting the choice of plants	
3.	explain how to assess whether plants and materials harmonise or clash with existing environmental features	
4.	evaluate possible installation methods and explain why the chosen ones are appropriate	
5.	summarise the accepted methods of specifying plants, materials and installation details	
6.	explain the principles and methods of calculating quantities	
7.	explain the methods of setting out bills of quantity	
8.	clarify the contractual and financial implications of over/under estimating quantities	

Per	formance evidence required	Portfolio Reference Number (PRN)		
Pre	pare designs for landscap	e projects		
1.	identify client requirements			
2.	negotiate proposals which take a and analysis information	account of all relevant survey		
3.	use design components and mat site, brief, purpose and expected planting, heights of planting, leve and structure, focal points, acce features	d usage for example types of els of planting, types of surface		
4.	ensure the design is consistent v	with accepted design principles		
5.	clearly identify plants and mater	ials on the plan		
6.	represent the design accurately	and clearly to scale		
		Type of evidence 👈		
) = O	bservation Q = Question & answer	S = Simulation/RWE	 	

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Spe	cify plants, materials and	installation details			
1.	choose plants and materials which visual impact, site conditions, pu				
2.	choose plants and materials whice environmental impact	ch minimise adverse			
3.	choose plants and materials which within budget	ch are readily available and			
4.	use installation methods which a conditions and the plants and ma				
5.	specify materials and installation relevant regulations standards	details in accordance with			
6.	ensure specifications are comple	ete and unambiguous			
7.	list required quantities of plants a	and materials accurately			
		Type of evidence 👈			

# Unit 306 Maintain and develop decorative horticultural features

Level: 3
Credit value: 8
Recommended GLH: 52

#### **Unit aim**

The aim of this unit is to provide the learner with the knowledge, understanding and skills required to take responsibility for maintaining and developing the quality of both permanent and temporary decorative horticultural features. It covers understanding the factors that can affect the quality of decorative displays.

#### **Learning outcomes**

- Be able to maintain and develop the quality of decorative horticultural features
- Be able to maintain and use relevant equipment
- Be able to promote health and safety and environmental good practice
- Understand the factors which affect the quality of decorative displays
- Understand how to maintain and develop the quality of decorative horticultural features
- Understand the reasons for maintaining equipment
- Understand relevant health and safety legislation and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 306 Maintain and develop decorative horticultural features

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
	able to maintain and deve cures	lop the quality of decora	tive l	nort	icu	ltur	al	
1.	use appropriate methods to pror growth for example feeding, wat mulching for one of the following	ering, surface cultivation and						
1.	permanent							
	temporary							
2.	identify threats to plant quality, f disorders, unfavourable conditio use appropriate control methods	ns and competing growth, and						
3.	remove unwanted plant material visual impact of the display	to maintain and develop the						
4.	replace lost, damaged and displathe display	aced plants as appropriate to						
5.	position the plants to develop the and in accordance with the speci							
6.	use support methods which achi the quality of the plants	eve overall effect and maintain						
		Type of evidence →						
0 = 0b	servation Q = Question & answer	S = Simulation/RWE						
Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Be a	able to maintain and use r	elevant equipment						
1	ensure equipment is prepared, u and effective condition througho							
		Type of evidence →						

S = Simulation/RWE

O = Observation Q = Question & answer

Per	tormance evidence required	Portfolio Reference Number PRN)					
Ве	Be able to promote health and safety and environmental good practice						
1.	work in a way which promotes hea with relevant legislation, codes of requirements						
2.	carry out risk assessments and imp the risks	lement measures to reduce					
3.	ensure work is carried out in a man environmental damage	ner which minimises					
4.	manage and dispose of waste in accrequirements and codes of good pr						
		Type of evidence →					

Und	derstand the factors which affect the quality of decorative displ	ays
You	must be able to:	PRN
1	explain why it is important to maintain and develop the quality of permanent and temporary decorative horticultural features	
2	explain why it is important to check the condition of plants according to agreed schedules	
3	explain how climatic conditions affect plant maintenance	
4	describe how soil conditions affect plant growth and maintenance	
5	describe cultural methods of improving plant quality	
6	compare the current chemical and cultural methods available for pest, disease and weed control	
7	compare the effects of different types of fertilisers and methods of application on plant growth and development	

	Understand how to maintain and develop the quality of decorative horticultural features		
You	must be able to:	PRN	
1	explain how to ensure support methods enhance the plants' vigour and visual impact		
2	explain how to select and remove unwanted plant material in a way which maintains and develops the visual impact of the display		
3	describe how to ensure the positioning of plants and labels maintains and develops the visual impact		
4	describe appropriate watering regimes for different types of soil and plants		
5	describe signs of damage and threats to plant health and how to respond		

Und	Understand the reasons for maintaining equipment			
You	You must be able to:			
1	1 explain the importance and methods of maintaining equipment for use			

	derstand relevant health and safety legislation and environment ctice	al good
You	must be able to:	PRN
1.	summarise current health and safety legislation, codes of practice and any additional requirements	
2.	explain the principles and application of risk assessment related to the task	
3.	describe the possible environmental damage and how to respond appropriately	
4.	explain the correct and appropriate methods for disposing of waste	

# Unit 307 Set and mark out landscape sites to establish grassed and planted areas

Level: 3
Credit value: 3
Recommended GLH: 19

#### **Unit aim**

This unit provides the learner with the knowledge, skills and understanding to set and mark out landscape sites ready for the establishment of mixed grassed and planted areas. It assumes that the objectives and tolerances for the site are already worked out and that work begins with setting and marking out.

#### Learning outcomes

- Understand how to set and mark out sites ready for operations
- Be able to set and mark out sites ready for operations
- Understand the reasons for maintaining equipment
- Be able to maintain and use relevant equipment
- Understand relevant health and safety legislation and environmental good practice
- Be able to promote health and safety and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 307 Set and mark out landscape sites to establish grassed and planted areas

Un	Understand how to set and mark out sites ready for operations		
You	must be able to:	PRN	
1	explain how to interpret landscape plans		
2	describe the methods and equipment for setting out in horizontal and vertical planes		
3	explain the mathematical and geometric principles used in setting out		
4	review the types of marking materials and factors affecting their selection		
5	explain how site markings can facilitate next stages of operations		
6	explain the likely problems how to manage these		
7	describe the methods of detecting underground services		

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to set and mark out sites ready for operations							
1.	confirm objectives and tolerance	es for the site						
2.	achieve objectives to required tolerances							
3.	apply the mathematical and geometric principles used in setting out							
4.	use site markings to facilitate the	e next stage of operations						
5.	deal with any problems efficiently, effectively and safely should any occur							
6.	maintain effective working relations with all relevant people throughout							
		Type of evidence →						

 ${\sf O} = {\sf Observation} \quad {\sf Q} = {\sf Question~\&~answer} \qquad {\sf S} = {\sf Simulation/RWE}$ 

Und	Understand the reasons for maintaining equipment					
You	You must be able to:					
1.	explain the importance of maintaining equipment for use					
2.	describe the methods of maintaining the range of equipment used					

Perf	formance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to maintain and use relevant equipment							
1	ensure equipment is prepared, used and maintained in a safe and effective condition							
	Type of evidence →							

	Understand relevant health and safety legislation and environmental good practice				
You	must be able to:	PRN			
1	summarise current health and safety legislation, codes of practice and organisational requirements				
2	describe possible environmental damage and how to respond appropriately				
3	explain the correct and appropriate methods for disposing of organic and inorganic waste				
4	explain the records required for management and legislative purposes and the importance of maintaining them				

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to promote health and safety and environmental good practice							
1.	work in a way which promotes health and safety, is consistent with relevant legislation, codes of practice and any additional requirements							
2.	ensure work is carried out in a m environmental damage	anner which minimises						
3.	manage and dispose of waste in requirements and codes of pract							
		Type of evidence →						

O = Observation Q = Question & answer S = Simulation/RWE

# Unit 308 Evaluate ground and environmental conditions to establish grassed and planted areas

Level: 3
Credit value: 3
Recommended GLH: 19

#### **Unit aim**

This unit provides the learner with the knowledge, skills and understanding to evaluate ground and environmental conditions ready for the establishment of mixed grassed and planted areas.

#### **Learning outcomes**

- Understand how to evaluate ground and environmental conditions
- Be able to evaluate ground and environmental conditions
- Understand relevant health and safety legislation and environmental good practice
- Be able to promote health and safety and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 308 Evaluate ground and environmental conditions to establish grassed and planted areas

Und	derstand how to evaluate ground and environmental conditions	
You	must be able to:	PRN
1.	explain the principles and methods of measurement of ground and environmental conditions	
2.	evaluate the methods of measurement and where they may be appropriate	
	describe what varying ground and environmental conditions may occur, their effect on plant establishment and growth and how to handle these effectively for the following:	
	substrate structure	
	substrate texture and conditions	
3.	drainage characteristics	
	рН	
	pest, disease and weed problems	
	nutrient deficiencies	
	ground and air pollutants	
	microclimate	
4.	review the sources of information and analysis relating to ground and environmental assessment	

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	able to evaluate ground a	nd environmental condit	ions				
1.	ensure the purpose and scope of the evaluation is consistent with the proposed use for site						
2.	use evaluation methods that are consistent with the agreed purpose and scope						
3.	evaluate the ground and environmental conditions accurately						
4.	ensure the site is left in a tidy and safe condition following operations						
5.	deal with problems efficiently, effectively and safely should any occur						
6.	6. maintain effective working relations with all relevant people						
		Type of evidence 🛨					

O = Observation Q = Question & answer S = Simulation/RWE

	Understand relevant health and safety legislation and environmental good practice					
You	must be able to:	PRN				
1.	summarise current health and safety legislation, codes of practice and organisational requirements					
2.	describe the possible environmental damage that could occur and how to respond appropriately					
3.	explain the records required for management and legislative purposes and the importance of maintaining them					

Perf	ormance evidence required	Portfolio Reference Number (PRN)								
Ве	Be able to promote health and safety and environmental good practice									
work in a way which promotes health and safety, is consistent  with relevant legislation, codes of practice and any additional requirements										
2.	ensure work is carried out in a menvironmental damage	anner which minimises								
		Type of evidence 👈								

### Unit 309 Prepare sites for soft landscape establishment

Level: 3
Credit value: 3
Recommended GLH: 19

#### Unit aim

This unit provides the learner with the knowledge, skills and understanding to identify, select and use appropriate methods and procedures in preparing sites for soft landscape establishment.

#### **Learning outcomes**

- Understand how to prepare sites for soft landscape establishment
- Be able to prepare sites for soft landscape establishment
- Understand the reasons for maintaining equipment
- Be able to maintain and use relevant equipment
- Understand relevant health and safety legislation and environmental good practice
- Be able to promote health and safety and environmental good practice

#### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 309 Prepare sites for soft landscape establishment

Und	Understand how to prepare sites for soft landscape establishment					
You	must be able to:	PRN				
	describe the principles and methods of site preparation to meet the required conditions for the following landscapes:					
1.	areas for soft landscape construction					
	areas for planting					
2.	areas for restoration					
3.	explain which methods are most appropriate to achieve required conditions					
4.	describe how to check the site is ready for planting/sowing					
5.	explain potential problems which may occur and how to deal with these effectively					

Per	formance evidence required	Portfolio Reference Number (PRN)				
Ве	able to prepare sites for s	ent				
1.	prepare the site to meet specific	ations and function				
2.	maintain the site in a suitable condition for planting/sowing as planned					
3.	monitor site main services contir	nually throughout operations				
4.	deal with problems efficiently, ef occur	fectively and safely should any				
5.	maintain effective working relation	ons with all relevant people				
		Type of evidence →				

 $<sup>{\</sup>sf O} = {\sf Observation} \quad {\sf Q} = {\sf Question \& answer} \qquad {\sf S} = {\sf Simulation/RWE}$ 

Un	Understand the reasons for maintaining equipment					
You	You must be able to:					
1	explain the importance of maintaining equipment for use					
2	describe the methods of maintaining the range of equipment used					

Perf	formance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to maintain and use relevant equipment							
1	ensure equipment is prepared, used and maintained in a safe and effective condition							
	Type of evidence 🗲							

O = Observation Q = Question & answer S = Simulation/RWE

	Understand relevant health and safety legislation and environmental good practice							
You	You must be able to:							
1	summarise current health and safety legislation, codes of practice and organisational requirements							
2	describe the possible environmental damage that could occur and how to respond appropriately							
3	explain the correct and appropriate methods for disposing of organic and inorganic waste							
4	explain the records required for management and legislative purposes and the importance of maintaining them							

Per	formance evidence required	Portfolio Reference Number (PRN)								
Ве	Be able to promote health and safety and environmental good practice									
1.	work in a way which promotes h with relevant legislation, codes requirements									
2.	ensure work is carried out in a menvironmental damage and was									
		Type of evidence 🗲								

### Unit 310 Establish planted areas

Level: 3
Credit value: 3
Recommended GLH: 19

#### Unit aim

This unit provides the learner with the knowledge, skills and understanding to identify and establish planted areas.

#### **Learning outcomes**

- Understand how to establish planted areas
- Be able to identify a range of plants
- Understand the principles of selecting plants
- Understand the methods of assessing plant health
- Be able to establish planted areas
- Understand the reasons for maintaining equipment
- Be able to maintain and use relevant equipment
- Understand relevant health and safety legislation and environmental good practice
- Be able to promote health and safety and environmental good practice

#### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

## Unit 310 Establish planted areas

Un	derstand how to establish planted areas	
You	must be able to:	PRN
1	explain the factors affecting the timing and method of planting	
2	describe methods of support and protection and how to apply them	
	explain the initial maintenance requirements for newly established planted areas covering:	
	trees	
3	shrubs	
	container grown	
	root grown	
4	explain potential problems which may occur and how to deal with these effectively	

Perf	formance evidence required	Portfolio Reference Number (PRN)							
Ве	Be able to identify a range of plants								
1.	describe how to identify the plan								
2.	identify a minimum of 80 differer common and botanical names	dentify a minimum of 80 different plants to be established by ommon and botanical names							

Understand the principles of selecting plants					
You	You must be able to:				
1	explain the principles of selecting and combining plants for different applications				

Understand the methods of assessing plant health					
You	must be able to:	PRN			
1.	review the methods of assessing plant health				
2.	explain the damage which may occur when handling and during the establishment of plants and how to minimise this				

Performance evidence required		Portfolio Reference Number (PRN)				
Be a	able to establish planted a	reas				
1.	identify and mark out planting sit	es accurately				
2.	check the specification and health of plants before planting, and reject unacceptable specimens					
3.	ensure the quality of plants is maintained throughout handling and planting					
	establish at least 3 different types of plants from:					
	trees					
4.	shrubs					
	container grown					
	root grown					
5.	provide support and protection t	o the plants if required				
6.	ensure the site is left in a tidy and operations	safe condition following				
7.	maintain effective working relation	ons with all relevant people				
	Type of evidence					

Understand the reasons for maintaining equipment					
You	You must be able to:				
1.	explain the importance of maintaining equipment				
2.	describe the methods of maintaining the range of equipment used				

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to maintain and use relevant equipment							
1	ensure equipment is prepared, used and maintained in a safe and effective condition							
		Type of evidence →						

	Understand relevant health and safety legislation and environmental good practice						
You	You must be able to:						
1.	summarise current health and safety legislation, codes of practice and organisational requirements						
2.	describe the possible environmental damage that could occur and how to respond appropriately						
3.	explain the correct and appropriate methods for disposing of organic and inorganic waste						
4.	explain the records required for management and legislative purposes and the importance of maintaining them						

Per	formance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to promote health and safety and environmental good practice							
1.		work in a way which promotes health and safety, is consistent with relevant legislation, codes of practice and any additional requirements						
2.	ensure work is carried out in a m environmental damage	anner which minimises						
3.	manage and dispose of waste in requirements and codes of pract							
		Type of evidence 🛨						

### Unit 311 Establish grass swards

Level: 3
Credit value: 3
Recommended GLH: 19

#### Unit aim

This unit provides the learner with the knowledge, skills and understanding to identify and establish grass swards.

#### **Learning outcomes**

- Understand how to establish grass swards
- Be able to identify types of grasses
- Understand the principles of selecting grasses
- Understand how to assess turf health
- Be able to establish grass swards
- Understand how to maintain equipment
- Be able to maintain and use relevant equipment
- Understand relevant health and safety legislation and environmental good practice
- Be able to promote health and safety and environmental good practice

#### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 311 Establish grass swards

Und	Understand how to establish grass swards				
You	must be able to:	PRN			
1.	explain the factors affecting the timing and methods of establishment				
2.	describe the methods of protection and their application				
3.	explain the initial maintenance requirements for newly established swards				
4.	explain what potential problems may affect operations and how to handle these effectively				

Per	formance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to identify types of grasses							
1	identify a minimum of 6 types of grasses by common and botanical names when establishing grass swards							
	Type of evidence →							

Understand the principles of selecting grasses				
You	must be able to:	PRN		
1	explain the principles of selecting and combining grass species for different applications			
2	explain the principles of selecting turf and seeding mats for different applications			

Understand how to assess turf health				
You	You must be able to:			
1	describe how to assess the health of turf			
2	explain the different types of damage that can occur and how to prevent them			

Performance evidence required		Portfolio Reference Number (PRN)			
Ве	able to establish grass sw	vards		'	
1.	mark out sites accurately before	beginning operations			
2.	select turf or seed as appropriat				
3.	check the specification and health of plant material on receipt and reject unacceptable material				
4.	use handling and establishment methods which maximise the quality of the sward				
5.	provide protection which is app	ropriate and effective			
6.	ensure the site is left in a tidy and safe condition following operations				
7.	maintain effective working relati	ons with all relevant persons			
	1	Type of evidence 🛨			

O = Observation Q = Question & answer S = Simulation/RWE

Understand how to maintain equipment				
You	You must be able to:			
1	explain the importance of maintaining equipment for use			
2	describe the methods of maintaining the range of equipment used			

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Be able to maintain and use relevant equipment								
1	ensure equipment is prepared, used and maintained in a safe and effective condition							
	Type of evidence ->							

O = Observation Q = Question & answer S = Simulation/RWE

# Understand relevant health and safety legislation and environmental good practiceYou must be able to:PRN1summarise current health and safety legislation, codes of practice and organisational requirements2describe the possible environmental damage that could occur and how to respond appropriately3explain the correct and appropriate methods for disposing of organic and inorganic waste4explain the records required for management and legislative purposes

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Be a	Be able to promote health and safety and environmental good practice							
1.	work in a way which promotes h with relevant legislation, codes requirements							
2.	ensure work is carried out in a menvironmental damage	anner which minimises						
3.	manage and dispose of waste in requirements and codes of prac							
	Type of evidence →							

 $O = Observation \quad Q = Question \& answer \qquad S = Simulation/RWE$ 

# Unit 312 Plan the maintenance, repair and renovation of sports turf areas

Level: 3
Credit value: 6
Recommended GLH: 39

### **Unit aim**

This unit will provide the learner with the skills, knowledge and understanding required to plan the maintenance of sports turf areas, for example:

- football and rugby pitches
- cricket wickets
- tennis or lacrosse courts
- athletic tracks
- golf courses
- race courses

# **Learning outcomes**

- Understand how to plan and ensure the maintenance of sports turf areas
- Understand the factors affecting repair and renovation of sports turf areas
- Know how to deal with problems
- Be able to plan for the maintenance and repair of sports turf
- Understand the reasons for maintaining equipment
- Be able to maintain and use relevant equipment
- Understand relevant health and safety legislation and environmental good practice
- Be able to promote health and safety and environmental good practice

# Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 312 Plan the maintenance, repair and renovation of sports turf areas

You	must be able to:	PRN
1.	explain the purposes and functions of sports turf and how these affect maintenance, repairs and renovation	
2.	describe the consideration of soil types and condition in relation to sports turf management	
	describe the considerations relating to choice of mowing regimes and other maintenance operations, for example:	
	cutting	
	edging	
	weed	
	pest and disease control	
	fertiliser application	
3.	aeration	
	top dressing	
	switching/brushing	
	rolling	
	scarifying/verticutting	
	irrigation and repairs by inserting turf	
	overseeding	
	repairing edges	
4.	define the principles of identifying turf's pathological and physiological disorders	
5.	define the principles and techniques relating to the choice, effects and application of fertilisers	

Und	Understand the factors affecting repair and renovation of sports turf areas				
You	You must be able to:				
1.	describe how timing of repair and renovation operations may be influenced				
2.	describe the factors affecting the type and extent of repairs, e.g. over seeding, inserting turf and repairing edges				
3.	explain how soil type and condition relate to the type and extent of repairs and renovation				
4.	describe the methods of assessing results of repair and renovation operations				

Know how to deal with problems					
You	You must be able to:				
1	describe the typical problems that may occur and how to handle these				

Performance evidence required		Portfolio Reference Number (PRN)					
Be a	Be able to plan for the maintenance and repair of spo						
	plan operations eg						
	cutting						
	edging						
	weed						
	pest and disease control						
	fertiliser application						
1.	aeration						
'.	top dressing						
	switching/brushing						
	rolling						
	scarifying/verticutting						
	irrigation and repairs by inserting turf						
	overseeding						
	repairing edges						
2.	assess the results of maintenance, repair and renovation operations, ensuring the agreed objectives and standards have been achieved						
3.	monitor maintenance, repair and renovation operations so as to minimise risk to the public and operators						
4.	leave the site in a tidy and undar operations	naged condition following					
	Type of evidence →						

Und	lerstand the reasons for maintaining equipment	
You	must be able to:	PRN
1.	explain the importance of maintaining equipment for use	
2.	describe the methods of maintaining the range of equipment used	

Perf	ormance evidence required	Portfolio Reference Number (PRN)			
Ве	able to maintain and use r	elevant equipment			
1	ensure equipment is prepared, u and effective condition	sed and maintained in a safe			
		Type of evidence →			

O = Observation Q = Question & answer S = Simulation/RWE

	derstand relevant health and safety legislation and environment ctice	tal good
You	must be able to:	PRN
1.	summarise current health and safety legislation, codes of practice and any additional requirements	
2.	describe the possible environmental damage and how to respond appropriately	
3.	explain the correct and appropriate methods for disposing of organic and inorganic waste	
4.	explain the records required for management and legislative purposes and the importance of maintaining them	

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	able to promote health and safety and environmental damage and waste		ntal ទូ	goo	d pr	acti	ce	
1.	with relevant legislation, codes							
2.								
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

# Unit 313 Plan and set out sports areas

Level: 3
Credit value: 3
Recommended GLH: 19

### Unit aim

The aim of this unit is to provide the learner with the knowledge, understanding and skills required for planning and setting out sports areas covering:

- football and rugby pitches
- cricket wickets
- tennis or lacrosse courts
- athletic tracks
- golf courses
- race courses.

# **Learning outcomes**

- Understand how to set out sports areas
- Be able to plan and set out sports areas
- Understand the reasons for maintaining equipment
- Be able to maintain and use relevant equipment
- Understand relevant health and safety legislation and environmental good practice
- Be able to promote health and safety and environmental good practice

# Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 313 Plan and set out sports areas

Und	derstand how to set out sports areas	
You	must be able to:	PRN
1.	explain the factors influencing the positioning of sports areas within the total area available	
2.	list the sources of information on standard sports dimensions	
3.	explain the factors influencing the choice and use of marking equipment and materials	
4.	describe the typical contingencies associated with setting out sports area and how these may be handled	

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Ве	able to plan and set out sp	orts areas				
1.	Be able to plan and set out sports areas  1. perform an initial survey which identifies the type, function and required dimensions of the sports area  2. produce accurate plans which are consistent with the rules of the sport  select positioning and dimensions of the sports area consistent with the rules of the site marking out  setting out equipment  4. leave the site in an undamaged and tidy condition following operations  5. perform effective working relations with all relevant people					
2.	produce accurate plans which are consistent with the rules of					
2	with the rules of the sport and th					
J.	marking out					
	setting out equipment					
4.	<u> </u>	nd tidy condition following				
5.	required dimensions of the sports area produce accurate plans which are consistent with the rules the sport select positioning and dimensions of the sports area consis with the rules of the sport and the function, use and safety the site marking out setting out equipment leave the site in an undamaged and tidy condition following operations perform effective working relations with all relevant people					
		Type of evidence 👈				

O = Observation Q = Question & answer S = Simulation/RWE

Understand the reasons for maintaining equipment			
You	must be able to:	PRN	
1.	explain the importance of maintaining equipment for use		
2.	describe the methods of maintaining the range of equipment used		

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	able to maintain and use r	elevant equipment					
1	ensure equipment is prepared, u and effective condition.	sed and maintained in a safe					
	Be able to maintain and use relevant equipment  ensure equipment is prepared, used and maintained in a safe						

O = Observation Q = Question & answer S = Simulation/RWE

	derstand relevant health and safety legislation and environment ctice	tal good
You	must be able to:	PRN
1	summarise current health and safety legislation, codes of practice and any additional requirements	
2	describe the possible environmental damage and how to respond appropriately	
3	explain the correct and appropriate methods for disposing of organic and inorganic waste	
4	explain the records required for management and legislative purposes and the importance of maintaining them	

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	able to promote health and safety and environmental damage and waste		ntal ទូ	goo	d pr	acti	се	
1.	with relevant legislation, codes							
2.								
		Type of evidence 🛨						

O = Observation Q = Question & answer S = Simulation/RWE

# Unit 314 Plan and maintain planted areas

Level: 3
Credit value: 3
Recommended GLH: 19

### Unit aim

This unit will provide the learner with the skills, knowledge and understanding for planning and maintaining planted areas.

# **Learning outcomes**

- Plan and maintain planted areas
- Be able to promote health and safety and environmental good practice
- Understand how to plan and maintain planted areas
- Understand the effects of nutrients and climate on plant growth
- Understand relevant health and safety legislation and environmental practice
- Know how to deal with problems

# **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 314 Plan and maintain planted areas

Perf	ormance evidence required	Portfolio Reference Number (PRN)				
Plar	n and maintain planted are	eas				
	ensure plans are consistent with standards and objectives of plant scrub, bedding, herbaceous, hec	ted areas – eg shrub areas,				
	carry out maintenance operation planned eg	s to the planted area as				
	pruning					
1.	feeding					
	weed control					
	mulching					
	soil amelioration					
	removal and replacement of plan	ts				
	mowing					
2.	assess the results of maintenanc objectives, standards and safety achieved					
3.	leave the site in an undamaged a operations	nd tidy condition following				
4.	deal with problems effectively, effectively, effectively, effectively and the construction of planted and the construction of					
5.	maintain effective working relation throughout	ons with relevant people				
		Type of evidence 🛨				

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to promote health and safety and environmental good practice							
1.	work in a way which promotes h with relevant legislation, codes requirements							
2.	ensure work is carried out in a m environmental damage	anner which minimises						
3.	manage and dispose of waste in requirements and codes of pract							
		Type of evidence →						

Un	derstand how to plan and maintain planted areas	
You	must be able to:	PRN
1.	explain the principle purposes and functions of planted areas in amenity settings and how these affect their maintenance	
2.	explain the principles and methods of pruning and its effects on plant growth	
3.	describe the significance of growing habits for timing and method of pruning	
	define the principles of maintenance operations covering:	
	pruning	
	feeding	
	weed control	
4.	mulching	
	soil amelioration	
	removal and replacement of plants	
	mowing	
5.	compare methods of analysing soil condition and nutritional status	
6.	describe the symptoms of nutritional deficiency	

Und	Understand the effects of nutrients and climate on plant growth				
You	must be able to:	PRN			
1.	describe the effects of the main macro and micro nutrients on plant health and growth				
2.	describe the effects of pollutants, climatic conditions and soil/water relations on plant growth				

Understand relevant health and safety legislation and environmental practice				
You	must be able to:	PRN		
1.	explain current health and safety legislation, codes of practice and any additional requirements which apply to this area of work			
2.	describe the possible environmental damage and how to respond appropriately			
3.	explain the correct and appropriate methods for disposing of waste			

Kno	ow how to deal with problems	
You	must be able to:	PRN
1	give a range of the typical problems that may occur and how to deal with these effectively	

# Unit 315 Plan and renovate planted areas

Level: 3
Credit value: 3
Recommended GLH: 19

### Unit aim

This unit will provide the learner with the skills, knowledge and understanding required for planning and renovating planted areas.

# **Learning outcomes**

- Be able to plan and renovate planted areas
- Be able to promote health and safety and environmental good practice
- Be able to maintain and use relevant equipment
- Understand how to plan the renovation of planted areas
- Know how to deal with problems during renovation
- Understand the reasons for maintaining equipment
- Understand relevant health and safety legislation and environmental good practice

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 315 Plan and renovate planted areas

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Be a	able to plan and renovate	planted areas						
1.	ensure plans are consistent with renovation standards and object shrub areas, scrub, bedding, her turf	ives of planted areas – eg						
2.	carry out renovation operations thinning out, tying in, replaceme							
3.	assess the results of renovation operations, ensuring agreed objectives, standards and safety requirements have been achieved							
4.	keep the site in an undamaged a operations when renovating plar							
5.	deal with problems effectively, errenovating planted areas	fficiently and safely, when						
6.	maintain effective working relation throughout when renovating pla							
		Type of evidence →						
0 = 0b	servation Q = Question & answer	S = Simulation/RWE						
Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	able to promote health an	d safety and environmen	tal g	000	d pr	acti	се	
1.	work in a way which promotes h with relevant legislation, codes requirements							
2.	ensure work is carried out in a m environmental damage and wast							
		Type of evidence →						
0 = 0b	servation Q = Question & answer	S = Simulation/RWE						
Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Веа	able to maintain and use r	elevant equipment						
1	ensure equipment is prepared, u and effective condition through							
		Type of evidence →						
O = Oh	servation Q = Question & answer	S = Simulation/RWE						

Und	lerstand how to plan the renovation of planted areas	
You	must be able to:	PRN
1	explain how the variety of purposes and functions of amenity planted areas can be used and how these affect the renovation	
2	define the principles governing the effects of pruning on woody and herbaceous plants	
	define the principles of renovating plants to maximise their amenity value	
	pruning	
_	thinning out	
3	tying in	
	replacement	
	mowing	
4	explain the purposes of the range of operations used in renovation	

Kno	Know how to deal with problems during renovation				
You	You must be able to:				
1	describe a range of the typical problems that may occur when renovating planted areas and how these can be dealt with effectively				

Understand the reasons for maintaining equipment					
You	You must be able to:				
1	1 explain the importance and methods of maintaining equipment for use				

	Understand relevant health and safety legislation and environmental good practice			
You	must be able to:	PRN		
1.	explain current health and safety legislation, codes of practice and any additional requirements which apply to this area of work			
2.	describe the possible environmental damage and how to respond appropriately			
3.	explain the correct and appropriate methods for disposing of waste			
4.	explain the records required for management and legislative purposes and the importance of maintaining them			

# Unit 316 Prepare sites for landscape works

Level: 3
Credit value: 6
Recommended GLH: 39

### Unit aim

This unit provides the learner with the skills, knowledge and understanding to prepare a site for both hard and soft landscape construction. The unit assumes that the learner will be working to a previously developed plan and that all work must meet its specifications and tolerances.

# **Learning outcomes**

- Form ground profiles for landscape works
- Be able to maintain and use equipment during preparation of sites for landscape works
- Be able to promote health and safety and environmental good practice
- Understand how to form ground profiles for landscape works
- Understand the reasons for maintaining equipment
- Know and understand relevant health and safety legislation and environmental good practice

# **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 316 Prepare sites for landscape works

Per	formance evidence required	Portfolio Reference Number (PRN)				
Fo	rm ground profiles for lan	dscape works				'
1.	set out site according to the plan	/specification				
	form profiles that meet the require subsequent work:	rements of the plan and				
2.	• soft landscape construct	on				
	hard landscape construction					
3.	. form profiles that are to specified and required levels and gradients					
	monitor progress and prepare according to specification two of the following surfaces:					
4.	flat					
	gradient					
	steps					
5.	keep the site in a tidy and suitable following operations	e condition for subsequent works				
6.	maintain effective working relation people	ns throughout with the relevant				
		Type of evidence 🛨				
0 = 0	Observation Q = Question & answer	S = Simulation/RWE			· · ·	· ·

Ре	rformance evidence required	Portfolio Reference Number (PRN)						
	Be able to maintain and use equipment during preparation of sites for landscape works							
1	ensure equipment is prepared, u effective condition throughout	sed and maintained in a safe and						
	Type of evidence →							

O = Observation Q = Question & answer S = Simulation/RWE

Per	formance evidence required	Portfolio Reference Number (PRN)					
Ве	Be able to promote health and safety and environmental good practice						
1.	work in a way which promotes health and safety, is consistent with  1. relevant legislation, codes of practice and any additional requirements which apply to preparing sites for landscape works						
2.	2. ensure work is carried out in a manner which minimises environmental damage						
3.	manage and dispose of waste in accordance with legislative requirements and codes of good practice						
	Type of evidence →						

Un	Understand how to form ground profiles for landscape works					
You	must be able to:	PRN				
1	explain the construction standards and regulations for operations involving changes of level					
2	explain the differences in construction requirements for soft and hard landscape construction					
3	describe how to interpret landscape plans and specifications					
4	explain the methods and equipment for setting out in the horizontal and vertical planes					
5	explain the mathematical and geometrical principles for setting out					
6	explain how to calculate gradients, risers and treads					
7	explain the design of steps					
8	explain the methods of detecting underground services					
9	explain the typical contingencies and how to handle these effectively					
10	explain the types of problems and how to resolve these and whom these should be reported to					

Un	Understand the reasons for maintaining equipment					
You must be able to:						
1	explain the importance and methods of maintaining equipment in a fit state for use to minimise risks					

	ow and understand relevant health and safety legislation and vironmental good practice	
You	must be able to:	PRN
1.	explain current health and safety legislation, codes of practice and any additional requirements which apply to this area of work	
2.	explain the principles and application of risk assessment	
3.	describe the possible environmental damage and how to respond appropriately	
4.	explain the correct and appropriate methods for disposing of waste	
5.	explain the records required for management and legislative purposes and the importance of maintaining them	

# Unit 317 Design and install drainage systems

Level: 3
Credit value: 4
Recommended GLH: 26

### Unit aim

The unit will provide the learner with the skills, knowledge and understanding required to design and install drainage systems. The learner will be working to a previously developed plan and that it meets specifications and tolerances.

# Learning outcomes

- Be able to calculate drainage requirements
- Be able to install drainage systems
- Be able to promote health and safety and good environmental practice
- Be able to maintain and use equipment during installing drainage
- Understand the calculation required for drainage
- Understand why its important to be able to install drainage systems
- Understand the reasons for maintaining equipment
- Understand relevant health and safety legislation and environmental practice

### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 317 Design and install drainage systems

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Веа	able to calculate drainage	requirements						
1.	identify drainage requirements							
2.	calculate drainage requirements flooding or water logging	at a level which will prevent						
		Type of evidence →						
0 = 0b	servation Q = Question & answer	S = Simulation/RWE						
Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Веа	able to install drainage sy	stems						
	install 2 drainage systems from t requirements and specifications							
1.	surface water							
	pipes							
	tile							
2.	ensure levels and falls are in accompactifications	ordance with requirements and						
3.	ensure the surface is restored to	its original condition						
4.	maintain effective working relation	ons with the relevant people						
		Type of evidence →						
0 = 0b	servation Q = Question & answer	S = Simulation/RWE						
Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	able to promote health an	d safety and good enviro	nme	enta	l pr	acti	се	
1.	work in a way which promotes h with relevant legislation, codes requirements which apply to inst	of practice and any additional						
2.	ensure work is carried out in a manner which minimises environmental damage							
3.	manage and dispose of waste in requirements and codes of pract							
		Type of evidence 👈						

 $O = Observation \quad Q = Question \& answer \quad S = Simulation/RWE$ 

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	Be able to maintain and use equipment during installing drainage						
1	ensure equipment is prepared, u and effective condition througho	sed and maintained in a safe out					
	Type of evidence →						

O = Observation Q = Question & answer S = Simulation/RWE

Und	Understand the calculation required for drainage				
You	You must be able to: PRN				
1	explain how to make drainage calculations				

Understand why its important to be able to install drainage systems					
You	must be able to:	PRN			
1.	explain the factors influencing drainage requirements				
2.	describe the advantages, disadvantages and applications of the following types of drainage systems:				
	surface water				
	pipes				
	tile				
3.	explain the typical problems that may occur and effective methods of dealing with these				

Und	Understand the reasons for maintaining equipment					
You	You must be able to: PRN					
1	explain the importance of and methods of maintaining equipment in a fit state for use to minimise risks					

	Understand relevant health and safety legislation and environmental practice			
You	must be able to:	PRN		
1.	explain current health and safety legislation, codes of practice and any additional requirements			
2.	describe the possible environmental damage and how to respond appropriately			
3.	explain the correct and appropriate methods for disposing of waste			
4.	explain the records required for management and legislative purposes and the importance of maintaining them			

# Unit 318 Plan and construct water features

Level: 3
Credit value: 6
Recommended GLH: 39

### Unit aim

The aim of this unit is to provide the learner with the knowledge, understanding and skills required to plan and construct pools and water features.

# **Learning outcomes**

- Be able to maintain and use relevant equipment
- Be able to construct pools and water features
- Be able to promote health and safety and environmental good practice
- Understand the principles underpinning installation and construction of pools and water features
- Understand the reasons for maintaining equipment
- Understand relevant health and safety legislation and environmental good practice

### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 318 Plan and construct water features

Per	formance evidence required	Portfolio Reference Number (PRN)					
Ве	able to maintain and use r	elevant equipment					
1	ensure equipment is prepared, u and effective condition through						
		Type of evidence 👈					
0 = 0	bservation Q = Question & answer	S = Simulation/RWE					
Per	formance evidence required	Portfolio Reference Number (PRN)					
Ве	able to construct pools an	d water features					
1.	review site conditions to establis commencing operations	sh suitability prior to					
	prepare the site and select and use three materials following specifications:						
	puddled clay liners						
2.	fibre glass in situ						
	concrete in situ						
	irregular shaped preformed or pre-cast						
	butyl or PVC liner						
3.	interpret specifications and plan	S					
4.	install and construct pool and was specifications	ater features safely, following					
5.	check that the installation is working correctly and rectify any faults						
6.	maintain effective working relati throughout	ons with relevant people					
7.	deal with problems efficiently, ef necessary	fectively and safely as					

Type of evidence →

O = Observation Q = Question & answer S = Simulation/RWE

Perf	ormance evidence required	Portfolio Reference Number (PRN)						
Ве	Be able to promote health and safety and environmental good practice							
1.	work in a way which promotes health and safety, is consistent with relevant legislation, codes of practice and any additional requirements							
2.	ensure work is carried out in a m environmental damage	anner which minimises						
3.	manage and dispose of waste in requirements and codes of pract							
	Type of evidence →							

	derstand the principles underpinning installation and constructiols and water features	on of
You	must be able to:	PRN
1.	describe the conditions suitable to the construction of pools and water features	
2.	describe the features and application of materials:	
3.	puddle clay liners	
4.	fibre glass in situ	
5.	concrete in situ, irregular shaped preformed or precast	
6.	butyl or PVC liner	
7.	explain the principles and methods of pool and water feature construction	
8.	explain the principles of pump power calculation, selection and positioning	
9.	explain the safety requirements for pump systems	
10.	describe the methods of checking the functioning of the installation	
11.	describe the symptoms of faults such as leaks and malfunctioning of pumping systems	
12.	explain the potential hazards when constructing ponds	

Understand the reasons for maintaining equipment			
You	You must be able to: PRN		
1	1 explain the importance and methods of maintaining equipment for use		

	Understand relevant health and safety legislation and environmental good practice				
You	You must be able to: PRN				
1.	summarise current health and safety legislation, codes of practice and any additional requirements				
2.	describe the possible environmental damage that could occur and how to respond appropriately				
3.	explain the correct and appropriate methods for disposing of organic and inorganic waste				
4.	explain the records required for management and legislative purposes and the importance of maintaining them				

# Unit 319 Repair and restore walls

Level: 3
Credit value: 4
Recommended GLH: 26

### **Unit aim**

The aim of this unit is to provide the learner with the knowledge, understanding and skills required to repair and restore walls. The learner will identify the original condition, purpose and function of the wall and be able to restore the wall to those standards and objectives.

# Learning outcomes

- Be able to repair and restore walls
- Be able to promote health and safety and environmental good practice
- Understand how to repair and restore walls
- Understand relevant health and safety legislation and environmental good practice

### **Assessment**

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 319 Repair and restore walls

ormance evidence required	Portfolio Reference Number (PRN)					
Be able to repair and restore walls						
identify and note the original condition of walls prior to commencing operations						
determine the objectives of repa	ir and restoration					
identify any missing components						
using appropriate construction methods and materials restore three of the walls listed below to a substantially original condition:						
mortared brick						
<ul> <li>mortared stone</li> </ul>						
free standing						
<ul> <li>retaining</li> </ul>						
ensure that walls are safe, stable, durable and appropriate to function						
keep surroundings in a tidy and undamaged condition following operations						
maintain effective working relations with relevant people throughout						
Type of evidence →						
	identify and note the original concommencing operations determine the objectives of repair identify any missing components using appropriate construction in three of the walls listed below to condition:  • mortared brick • mortared stone • free standing • retaining ensure that walls are safe, stable function keep surroundings in a tidy and upperations maintain effective working relations	identify and note the original condition of walls prior to commencing operations determine the objectives of repair and restoration identify any missing components using appropriate construction methods and materials restore three of the walls listed below to a substantially original condition:  • mortared brick  • mortared stone  • free standing  • retaining ensure that walls are safe, stable, durable and appropriate to function keep surroundings in a tidy and undamaged condition following operations maintain effective working relations with relevant people throughout	identify and note the original condition of walls prior to commencing operations  determine the objectives of repair and restoration  identify any missing components  using appropriate construction methods and materials restore three of the walls listed below to a substantially original condition:  • mortared brick  • mortared stone  • free standing  • retaining  ensure that walls are safe, stable, durable and appropriate to function  keep surroundings in a tidy and undamaged condition following operations  maintain effective working relations with relevant people throughout	identify and note the original condition of walls prior to commencing operations  determine the objectives of repair and restoration  identify any missing components  using appropriate construction methods and materials restore three of the walls listed below to a substantially original condition:  • mortared brick  • mortared stone  • free standing  • retaining  ensure that walls are safe, stable, durable and appropriate to function  keep surroundings in a tidy and undamaged condition following operations  maintain effective working relations with relevant people throughout	identify and note the original condition of walls prior to commencing operations  determine the objectives of repair and restoration  identify any missing components  using appropriate construction methods and materials restore three of the walls listed below to a substantially original condition:  • mortared brick  • mortared stone  • free standing  • retaining  ensure that walls are safe, stable, durable and appropriate to function  keep surroundings in a tidy and undamaged condition following operations  maintain effective working relations with relevant people throughout	identify and note the original condition of walls prior to commencing operations  determine the objectives of repair and restoration  identify any missing components  using appropriate construction methods and materials restore three of the walls listed below to a substantially original condition:  • mortared brick  • mortared stone  • free standing  • retaining  ensure that walls are safe, stable, durable and appropriate to function  keep surroundings in a tidy and undamaged condition following operations  maintain effective working relations with relevant people throughout

 $O = Observation \quad Q = Question \& answer \quad S = Simulation/RWE$ 

Perf	ormance evidence required	Portfolio Reference Number (PRN)					
Ве	Be able to promote health and safety and environmental good practice						
1.	work in a way which promotes health and safety, is consistent  with relevant legislation, codes of practice and any additional requirements						
2.	ensure work is carried out in a manner which minimises environmental damage						
3.	manage and dispose of waste in accordance with legislative requirements and codes of practice						
	Type of evidence →						

Und	derstand how to repair and restore walls	
You	must be able to:	PRN
	explain the specifications, construction methods and materials for walls:	
	mortared brick	
1.	mortared stone	
	free standing	
	retaining	
2.	explain the styles of stone walls and top treatment and uses and relative merits	
3.	describe the methods of producing growing conditions in stone walls	
4.	list the sources of information and materials relating to stone walls	
5.	explain the objectives for repairing and restoring stone walls	
6.	explain how to identify missing components	
7.	describe the methods of testing the safety, stability and durability of stone walls and their fitness for purpose	
8.	describe the principles and application of risk assessment	
9.	describe typical problems that may occur and how to deal with these effectively	

	Understand relevant health and safety legislation and environmental good practice			
You	must be able to:	PRN		
1.	summarise current health and safety legislation, codes of practice and any additional requirements			
2.	describe the possible environmental damage that could occur and how to respond appropriately			
3.	explain the correct and appropriate methods for disposing of waste			

# Unit 320 Restore soft landscape areas

Level: 3
Credit value: 4
Recommended GLH: 26

### Unit aim

This unit will provide the learner with the skills, knowledge and understanding required for restoring soft landscape areas taking into account the original condition, purpose and functions of the landscape area to be able to restore it to the required standard.

# Learning outcomes

- Be able to restore soft landscape areas
- Be able to promote health and safety and environmental good practice
- Understand how to restore soft landscape areas
- Understand the reasons for maintaining equipment
- Understand relevant health and safety legislation and environmental good practice

### Assessment

The 'What you must know' learning outcomes (beginning with the word 'understand') will normally be covered by your assessor asking you questions.

# Unit 320 Restore soft landscape areas

Performance evidence required		Portfolio Reference Number (PRN)					
Ве	Be able to restore soft landscape areas						
1. identify the intended purpose and function of the area and its restoration requirements							
2.	identify the originally intended style, composition and appearance of the area						
3.	carry out restoration in accordance with identified standards and objectives						
4.	provide clear and accurate infor	provide clear and accurate information for recording purposes					
5.	maintain effective working relations with relevant people throughout						
6.	deal with problems effectively, efficiently and safely where necessary						
	Type of evidence →						

O = Observation Q = Question & answer S = Simulation/RWE

Performance evidence required		Portfolio Reference Number (PRN)						
Ве	Be able to promote health and safety and environmental good practice							
1.	work in a way which promotes health and safety, is consistent  with relevant legislation, codes of practice and any additional requirements							
2.	ensure work is carried out in a manner which minimises environmental damage							
3.	manage and dispose of waste in accordance with legislative requirements and codes of practice							
	Type of evidence →							

Und	Understand how to restore soft landscape areas				
You	You must be able to: PRN				
1.	explain the principles, methods and techniques of restoration of soft landscape				
2.	summarise the history and development of landscape design and planting styles				
3.	assess sources of information and materials relating to restoration of soft landscapes				
4.	assess possible sources of information on the original style of planted areas				
5.	compare and clarify the range of possible functions and purposes of soft landscape areas and explain how these affect restoration				
6.	explain typical contingencies and how these can be dealt with effectively				

Und	Understand the reasons for maintaining equipment		
You	You must be able to: PRN		
1	explain the importance and methods of maintaining equipment in a fit state for use		

	Understand relevant health and safety legislation and environmental good practice			
You	You must be able to: PRN			
1.	summarise current health and safety legislation, codes of practice and any additional requirements			
2.	describe the possible environmental damage that could occur and how to respond appropriately			
3.	explain the correct and appropriate methods for disposing of organic and inorganic waste			
4.	explain the records required for management and legislative purposes and the importance of maintaining them			

# **Useful contacts**

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Registrations/enrolment, Invoices, Missing or late exam materials, Nominal roll reports, Results	E: centresupport@cityandguilds.com
Single subject qualifications	T: +44 (0)844 543 0000
Exam entries, Results, Certification, Missing or	F: +44 (0)20 7294 2413
late exam materials, Incorrect exam papers,	F: +44 (0)20 7294 2404 (BB forms)
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Results, Entries, Enrolments, Invoices, Missing	F: +44 (0)20 7294 2413
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