

Mandy Slaney
City and Guilds
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Date: 18/08/16

Dear Mandy

City & Guilds Level 2 Technical Certificate in Business Support

Background on the Chartered Insurance Institute (CII)

The UK insurance sector is the largest in Europe and a leading global centre in a truly global industry. It forms a vital part of the wider financial services sector in the UK and benefits from a broad and highly developed skills base. As the leading professional body for the global financial services profession, the Chartered Insurance Institute (CII) exists to promote higher standards of integrity, technical competence and business capability in general insurance and financial services. With over 120,000 members in more than 150 countries, the CII is the world's largest professional body covering these sectors. It is also the largest Awarding Body in financial services and general insurance in the UK and has delivered education to over one million students in 150 countries over the last 10 years.

The City and Guilds Level 2 Technical Certificate in Business Support allows learners to gain the essential skills and knowledge to progress onto employment, apprenticeship or further learning.

I consider this qualification would give an advantage to a young person applying for a related apprenticeship or employment within this sector.

It will give the learner essential business and Industry knowledge and skills in the following areas:

- Business Improvement
- Business Efficiency
- Business Communications
- Business Profiles

This qualification develops important knowledge and skills required in the Finance and Insurance Industry. We would regard this qualification as preparing learners to succeed in other qualifications, specific to the Finance and Insurance sector, such as an Insurance Practitioner Apprenticeship recognised by the Industry.

The Chartered Insurance Institute grants permission to City & Guilds to display this letter on its website and on the Department for Education (DfE) website as a letter of support for this qualification.

Yours sincerely



Paul Turner
Director of Educational Standards
Chartered Insurance Institute