

Section 1 – **Areas of good performance**

- Very few errors are made in setting up new customer, supplier and nominal accounts.
- There is evidence that candidates are proof reading their work resulting in fewer typographical errors.
- The payroll journal is usually processed correctly.
- The transfer of funds from the bank account to the cash account is mostly correct.
- There are very few errors in processing sales and purchase invoices.

Section 2 – **Areas for development**

- Batch totals must be completed in full.
- Some candidates do not update the customer ledger when producing the service invoice.
- Candidates often use an incorrect reference for the service invoice.
- Candidates often process the cancelled cheque using an incorrect date.
- Reports requiring a specified date range are often produced using an incorrect range.
- Foreign countries are often omitted from addresses.

Section 3 – Recommendations

- Candidates should be reminded that batch totals must be completed in full as a means of checking their input.
- Foreign countries must be entered in the address section manually rather than relying on drop-down lists of the software package in use.
- Candidates should ensure that the customer ledger is updated with the service invoice and that the correct invoice reference is used.
- Candidates should be reminded that a printout of the service invoice is required. It is not sufficient to produce a printout of the ledger update report.
- Candidates should ensure that the correct date is used for the cancelled cheque.
- Tutors should stress the importance of entering the correct date range for reports. Activity reports must show all customer and supplier activity and nominal ledger reports must show all cash and bank activity. Other reports may have a specified date range.

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Level 2 percentage pass rate for 2012

