Level 3 Extended Diploma in Children's Care, Learning and Development (Wales) (3609-03)

November 2017 Version 1.1

Qualification at a glance

Subject area	Child Development and Wellbeing
City & Guilds number	3609-03
Age group approved	16+
Assessment	Externally set, internally marked and externally verified assignments Portfolio of evidence
Fast track	See page 17
Support materials	Centre handbook Assessment pack
Registration and certification	Consult the Walled Garden/Online catalogue for last dates
UCAS tariff	See page 32

Title and level	City & Guilds number	Accreditation number	GLH	TQT
Level 3 Extended Diploma in Children's Care, Learning and Development (Wales)	3609-03	601/5913/3	991	1500

Version and date	Change detail	Section
1.1 November 2017	Added TQT and GLH details	Qualification at a Glance, Structure
	Deleted QCF	Throughout

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Introduction

This document tells you what you need to do to deliver the qualification:

This qualification meets the needs of learners who work or want to work with children in a wide range of settings, for example in the roles of: Childcare Practitioner (within playgroups,
(Thildcare Practitioner (within playoroung)
crèches or day nurseries)
 Early Years Room Supervisor
 Flying Start Family Support Worker
 Flying Start Practitioner
 Foundation Phase – Nursery Practitioner
 Cylch Meithrin Assistant
 Nursery Practitioner
Out of School/After School Assistant.
This qualification is compliant with the knowledge and practical skills required to practice at Level 3 in the Early Years and Childcare sector in Wales and fulfils the requirement laid out in the Minimum Inspection Standards and The Care Council for Wales 'List of Required Qualifications to work within the Early Years and Childcare Sector in Wales' - see more at: http://www.ccwales.org.uk/early-years-and-childcare-worker/#sthash.EAurUCg9.dpuf
Learners will learn, develop and practise the skills required for employment and/or career progression in the Early Years and Childcare sector.
This qualification has been developed in collaboration with employers, sector experts, colleges and training providers.
 On completion of this qualification learners may progress into employment within the Early Years and Childcare sector, progress in their current role or onto further learning. Careful selection of units could enable learners to: be qualified to hold a recognised Level 3 role within the Early Year and Childcare sector in Wales complete the Level 3 Award in Induction into Playwork (4964-03) complete the Level 3 Certificate in Playwork (4964-03) meet the transferable requirements for the new L3 Early Years Educator roles in England provide continuous professional development opportunities to learners who have already

Structure

To achieve the **Level 3 Extended Diploma in Children's Care, Learning and Development (Wales)** learners must achieve a minimum of **150** credits for the full qualification.

- **75** credits from the mandatory group:
 - 49 credits from (301 or 371), 302, (303 or 373), 304-306, (307 or 377), 308-310, (311 or 381), 312-316
 - o 26 credits from the extended mandatory group 300, 317, 400-402
- a minimum of 4 credits from the Optional A group: 318, 319 (the chosen units must reflect aim, curriculum and age range of the setting in which the learner is working)
- **71** credits from the Optional B group: 201, (320 or 390), 321-350, 352, (403 or 473), 404-407, of which **16** credits must be achieved from units 201, (320 or 390), 321-326, 328-342, 350, 352, (403 or 473), 404-407.

The remaining **55** credits can be achieved from any of the other units within the Optional B group, however the selection should reflect the aim, curriculum and age range of the setting in which the learner is/are working and/or their plans for career progression and professional development. Please refer to the table below that outlines the mandatory structure of a two year full time programme of study.

For information about units with dual assessment method see page 14.

Unit accreditati on number	City & Guilds unit no.	Unit title	Credit value	Unit Level	GLH			
Mandatory I	Mandatory Units (to be completed during year 1)							
L/601/1693	301	Understand child and young person development	4	3	30			
R/601/1694	302	Promote child and young person development	3	3	25			
Y/601/1695	303	Understand how to safeguard the wellbeing of children and young people	3	3	25			
D/601/1696	304	Support children and young people's health and safety	2	3	15			
H/601/1697	305	Develop positive relationships with children, young people and others involved in their care	1	3	8			

K/601/1698	306	Working together for the benefit of children and young people	2	3	15
M/601/1699	307	Understand how to support positive outcomes for children and young people	3	3	25
J/601/1434	308	Promote communication in health, social care or children's and young people's settings	3	3	10
A/601/1429	309	Engage in personal development in health, social care or children's and young people's settings	3	3	10
Y/601/1437	310	Promote equality and inclusion in health, social care or children's and young people's settings	2	3	8
R/601/1436	311	Principles for implementing duty of care in health, social care or children's and young people's settings	1	3	5
J/600/9781	312	Context and principles for early years provision	4	3	24
L/600/9782	313	Promote learning and development in the early years	5	3	40
Y/600/9784	314	Promote children's welfare and wellbeing in the early years	6	3	45
H/600/9786	315	Professional practice in early years settings	3	3	20
T/600/9789	316	Support children's speech, language and communication	4	3	30
K/506/0194	300	Developing effective study skills	4	3	30
J/507/0909	317	Early intervention models and programmes	4	3	27

M/506/0195	400	Theories which underpin practice in the early years sector	7	4	46
H/506/0193	401	Child development from conception to 7 years	7	4	31
A/506/0197	402	Observation and assessment in the early years sector	4	4	25
learners onl Learners mu chosen unit the setting i	y) st compl should re n which t	ete a minimum of 4 credits eflect the aim, curriculum a he learner is working.	from ι nd age	inits. The range o	f
A/507/0969	318	Understand the Principles of the Flying Start Programme	8	3	36
T/507/0968	319	Professional Principles of the Foundation Phase	4	3	22
Optional Gro learners)	oup B (av	ailable to Year 1, Year 2 an	d post	qualifyin	ıg
T/601/9450	201	Meet food safety requirements when providing food and drink for individuals	2	2	15
M/601/2884	320	Understand the speech, language and communication needs of children and young people with behavioural, social and emotional difficulties	3	3	25
A/601/0121	321	Work with babies and young children to promote their development and learning	6	3	45
D/601/0130	322	Care for the physical and nutritional needs of babies and young children	6	3	45
L/601/2861	323	Support positive practice with children and young people with speech, language and communication needs	4	3	28
K/601/3225	324	Promote children in early years settings acquiring a new language through immersion	4	3	29

T/602/1876	325	Promote children's experiential learning	6	3	44
F/601/3473	326	Understand models of disability	3	3	26
A/504/2184	327	Support children's learning in Welsh language development	5	3	31
L/504/2187	328	Support children's physical development through activities	4	3	27
R/504/2188	329	Support children's learning in ICT	4	3	27
Y/504/2189	330	Support children's outdoor play	4	3	27
L/504/2190	331	Support children's mathematical development	4	3	27
R/504/2191	332	Support children's language, literacy and communication	4	3	27
Y/504/2192	333	Support children's knowledge and understanding of the world	4	3	27
H/504/2194	334	Contribute to effective team working in health and social care or children and young people's settings	4	3	25
L/504/2206	335	Support the development of positive behaviour in children	3	3	22
A/503/2576	336	Promote nutrition and hydration in early years and childcare settings	4	3	32
M/502/3812	350	Engage parents in their children's early learning	3	3	20
F/600/9777	403	Understand the needs of children and young people who are vulnerable and	5	4	40

experiencing poverty and disadvantage

M/601/0133	404	Promote young children's physical activity and movement skills	3	3	22
A/601/0135	405	Promote creativity and creative learning in young children	5	4	35
R/601/1369	406	Support children and young people to have positive relationships	3	3	20
H/602/3185	407	Understanding professional supervision practice	3	4	22
Extended Op qualifying le		its B (available to Year 2 a ly)	nd pos	:	
J/602/1798	337	Understand playwork principles Learners must complete this unit before progressing to 338-342	4	3	35
L/602/1799	338	Understand children and young people's self- directed play	5	3	35
T/602/1800	339	Understand the organisational framework for play	4	3	35
A/602/1801	340	Understand relationships in the play environment	3	3	20
F/602/1802	341	Understand health, safety and security in the play environment	2	3	15
J/602/1803	342	Understand how to plan for and support children and young people's self directed play	5	3	40
K/506/8151	343	Develop children's sense of self-identity and their awareness of cultural diversity in a Welsh medium early years setting	3	3	21
M/506/8152	344	Developing children's Welsh language skills within the outdoor environment in Welsh	3	3	21

medium early years settings

H/506/8150	345	Enrich the linguistic skills of children whose first language is Welsh within the Welsh medium early years setting	3	3	23
/506/8156	346	Partnership working in a Welsh medium early years setting	3	3	21
F/506/8155	347	Supporting an understanding of Welsh traditions, celebrations and community in a Welsh medium early years setting	3	3	19
A/506/8154	348	Supporting non-Welsh speaking parents in their children's Welsh language acquisition	2	3	13
T/506/8153	349	Supporting transition within early years Welsh medium settings	3	3	22
L/506/8157	352	Manage a Welsh medium setting for babies and children under 2	2	3	10

Units with dual assessment method

The units listed in the table below can be assessed by **either**:

- the portfolio of evidence, or
- an assignment.

City & Guilds has produced sample assignments which can be used, but centres may devise their own.

Candidates are not required to complete both the portfolio of evidence and the assignment for the unit, but can use a combination to achieve the qualification.

The numbers indicated in the table below must be used to claim the results according to the chosen assessment method.

Unit accreditation number	Unit title	Assignment	Portfolio of evidence
L/601/1693	Understand child and young person development	301	371
Y/601/1695	Understand how to safeguard the well being of children and young people	303	373
M/601/1699	Understand how to support positive outcomes for children and young people	307	377
R/601/1436	Principles for implementing duty of care in health, social care or children's and young people's settings	311	381
M/601/2884	Understand the speech, language and communication needs of children and young people with behavioural, social and emotional difficulties	320	390
F/600/9777	Understand the needs of children and young people who are vulnerable and experiencing poverty and disadvantage	403	473

Total Qualification Time

Total Qualification Time (TQT) is the total amount of time, in hours, expected to be spent by a Learner to achieve a qualification. It includes both guided learning hours (which are listed separately) and hours spent in preparation, study and assessment.

Title and level	GLH	TQT	
Level 3 Extended Diploma in Children's Care, Learning and Development (Wales)	991	1500	

Delivery guidance

The delivery of the full qualification should be over a 2-year full time programme of study. Learners must achieve a minimum total of 150 credits as follows:

Year 1 required unit selection and rules of combination – total credit 65:

49 credits from mandatory units: (301 or 371), 302, (303 or 373), 304-306, (307 or 377), 308-310, (311 or 381), 312-316

16 credits from optional group B: 201, (320 or 390), 321-326; 328-342; 350, 352, (403 or 473), 404-407.

NB: Completion of the units as listed above will support certification of Level 3 Diploma in Children's Care Learning and Development (4227-06). This will act as an early exit point at the end of Year 1 for those learners choosing not to progress to Year 2.

The Level 3 Diploma in Children's Care Learning and Development (4227-06) is a required qualification to work as a Level 3 Early Years Childcare Practitioner in Wales.

Year 2 required unit selection and rules of combination – total minimum credit 85:

26 credits from extended mandatory units 300, 317, 400, 401, 402 Minimum of 4 credits from optional group A units 318-319 55 credits from either optional B or extended optional B unit groups.

NB: Optional group B units completed in Year 1 **cannot** be counted within the 55 credits completed in Year 2.

Centre Guidance on unit selection:

Careful selection of units will support learners to achieve one or more of the following:

To achieve transferable Early Years Educator status for the purposes of employment at Level 3 in England, learners must complete the following units:

Unit 321 Work with babies and young children to promote their development and learning Unit 331 Support children's mathematical development

Unit 332 Support children's language, literacy and communication Unit 350 Engage with parents in their children's early learning.

NB: In order to work at Level 3 in England Early Years Educator need to also hold GCSE Grade A*-C in Maths and English (or equivalent – see http://www.education.gov.uk/eypqd/GCSEs.shtml)

To achieve **Level 3 Award in Induction into Playwork**, learners must complete the following units:

Unit 303 Understand how to safeguard the well being of children and young people

Unit 337 Understand play work principles

Unit 338 Understand children and young people's self directed play.

To achieve **Level 3 Certificate in Playwork**, learners must complete the following units:

Unit 303 Understand how to safeguard the well being of children and young people

Unit 307 Understand how to support positive outcomes for children and young people $\,$

Unit 309 Engage in personal development in health, social care or children's and young people's settings

Unit 337 Understand play work principles

Unit 338 Understand children and young people's self directed play

Unit 339 Understand the organisational framework for play

Unit 340 Understand the relationship in the play environment

Unit 341 Understand health, safety and security in the play environment

Unit 342 Understand how to plan for and support children and young people's self directed play.

NB: Forced combination: Unit 337 must be completed before learners can progress onto Units 338-342

1 Centre requirements

Approval

Centres new to City & Guilds

To offer these qualifications, new centres will need to gain both centre and qualification approval. Please refer to **www.cityandguilds.com** for further information.

Centres already offering City & Guilds qualifications in this subject area:

Centres approved to offer the qualification, Level 3 Diploma in Children's Care, Learning and Development (Wales and Northern Ireland) (4227-06), are required to complete a fast track approval form to receive approval for the new Level 3 Extended Diploma for Children's Care, Learning and Development (Wales) (3609-03).

The fast track approval form can be downloaded from the City & Guilds website. Centres will retain any outstanding sanctions. Direct claims status cannot be awarded until the External Quality Assurer has sampled across a full qualification.

Centres should use the fast track form if:

- there have been no changes to the way the 4227 qualifications are delivered at their centre, and
- they meet all of the approval criteria in the fast track form guidance notes.

Fast track approval is available for 12 months from the launch of the qualification. After 12 months, the centre will have to go through the standard Qualification Approval Process. The centre is responsible for checking that fast track approval is still current at the time of application.

Existing City & Guilds centres not currently approved to offer qualifications in this area:

Those City & Guilds centres already approved to deliver City & Guilds qualifications, but do not have experience of delivery in this subject area, will need to go through the qualification approval process. Please refer to **www.cityandguilds.com** for further information.

Human Resources

To meet the quality assurance criteria for these qualifications, the centre must ensure that the following internal roles are undertaken:

- Quality Assurance Co-ordinator
- Lecturer/Trainer/Tutor
- Assessor (occupationally competent and occupationally knowledgeable)
- Internal Quality Assurer.

Please note that centre staff are not expected to have had experience of working across the entire 0-19 years age range but are expected to update their knowledge through continuing and demonstrable professional development.

Centre staff may undertake more than one role, eg tutor and assessor or Internal Quality Assurer, but must never internally verify their own assessments.

Continuing Professional Development (CPD)

Centres are expected to support their staff in ensuring that their knowledge and practice remains current. This includes currency within the occupational area and of best practice in delivery, mentoring, training, assessment and verification. It should also take account of any national or legislative developments.

Role requirements

When assessing practical competence in the Early Years Childcare setting, assessors must

- be occupationally competent
- hold or be working towards one of the following qualifications:
 - o D32//D33 or A1
 - the A1 replacements (eg City & Guilds 6317 which includes the Level 3 Award in Assessing Competence in the Work Environment or the Level 3 Certificate in Assessing Vocational Achievement)
 - o another suitable qualification equivalent/alternative in the assessment of work based performance. This must be agreed in advance with the External Quality Assurer and may include nationally recognised teaching qualifications.

Assessors of knowledge based units and knowledge based learning outcomes must:

be occupationally knowledgeable. This means that each assessor should possess relevant knowledge and understanding to assess units designed to test specific knowledge and understanding or units where knowledge and understanding are components of competency.

hold or be working towards one of the following qualifications:

- o D32//D33
- o the A1 replacement qualifications such as the City & Guilds 6317:
 - Level 3 Award in Assessing Vocational Competence or
 - Level 3 Award in Assessing Vocationally Related Achievement or
 - Level 3 Certificate in Assessing Vocational Achievement or
- o another suitable qualification in the assessment of knowledge, which must be agreed in advance with the External Quality Assurer and may include nationally recognised teaching qualifications.

Internal Quality Assurers/Internal Quality Assurance

Internal quality assurance is key to ensuring that the assessment of evidence for units is of consistent and appropriate quality. Those performing the internal quality assurance role must be occupationally knowledgeable and be qualified to make quality assurance decisions.

Qualified to Internally Quality Assure means that you must either hold or be working towards one of the following qualifications:

- D34 or V1
- The V1 replacements such as the:
 - Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice OR
 - Level 4 Certificate in Leading the Internal Quality Assurance of Assessment Processes and Practice.

In certain circumstances City & Guilds will recognise non accredited learning and experience as equivalent as follows:

If the internal quality assurer does not hold a qualification they must be able to demonstrate evidence of working to their own organisation's QA standards which clearly link to other equivalent standards for Internal Quality Assurance.

Definitions

Occupationally competent:

This means that each assessor must be capable of carrying out the full requirements within the competency units they are assessing. Being occupationally competent means they are also occupationally knowledgeable. This occupational competence should be maintained annually through clearly demonstrable continuing learning and professional development.

Occupationally knowledgeable:

This means that each assessor should possess relevant knowledge and understanding, and be able to assess this in units designed to test specific knowledge and understanding, or in units where knowledge and understanding are components of competency. This occupational knowledge should be maintained annually through clearly demonstrable continuing learning and professional development.

Qualified to make assessment decisions:

This means that each assessor must hold a qualification suitable to support the making of appropriate and consistent assessment decisions. Awarding Organisations will determine what will qualify those making assessment decisions according to the unit of competence under assessment. In any case of significant uncertainty the SSCs will be consulted.

Expert witness:

Evidence from expert witnesses must meet the tests of validity, reliability and authenticity. Expert witnesses will need to demonstrate that they:

 have a working knowledge of the units on which their expertise is based

- are occupationally competent in their area of expertise
- have either any qualification in assessment of workplace performance or a professional work role which involves evaluating the everyday practice of staff
- have current or recent (within the last 2 years) experience of working at or above the level for which they are attesting competence
- can demonstrate appropriate, continuous professional development relevant to the sector for which they are attesting competence
- have no conflict of interest in the outcome of the evidence.

Lecturers/trainers/tutors in Wales

The Level 3 Extended Diploma in Children's Care, Learning and Development is best suited for delivery within further education colleges or similar environments. For further guidance please refer to:

http://gov.wales/docs/dcells/publications/240513-teaching-and-teachers-qualifications-en.pdf

From 1 April 2015, Further Education (FE) lecturers will need to be registered with the EWC. For Further guidance and information please refer to:

http://www.gtcw.org.uk/gtcw/images/stories/downloads/ewc/FE_b riefing_note_13_Feb_2015_E.pdf

Guidance for the assessment and verification for imported units

The Level 3 Extended Diploma in Children's Care, Learning and Development includes units imported from other qualifications in Playwork (units 337-342). Assessment of these units **must** be undertaken in line with expectations laid out in the Skills Active Assessment Strategy as follows:

Sector requirements for subject competence and expertise for teaching staff including moderators involved in the delivery of playwork non-NVQ/SVQ qualifications and units.

This requirement is based on the Qualifications and Curriculum Authority (QCA) document "The statutory regulation of external qualifications" [2004] which states:

"The Awarding Body must have procedures in place for centre registration or centre approval to ensure that each centre undertakes to use staff and/or associates who have the necessary competence in the subject matter of the qualifications, assessment procedures and language(s) used for assessment; and has the systems that ensure consistency of standards and support equality of opportunity" – page 11, section 11

Additionally, the playwork unit of SkillsActive, the sector skills council for active leisure, learning and well-being defines necessary competence as:

• Required criteria:

a. Have worked with children and young people as a playworker in settings which do not conflict with the Playwork Principles and ethos of playwork.

- b. Have sound knowledge and understanding of, and commitment to, the Playwork Principles
- c. Been actively involved in a process of playwork continuous professional development (CPD) over the last 5 years, which must be evidenced by a reflective account (this could include attendance at sector training days, seminars and conferences, training, reading and face to face work). The reflective account must detail the learning that has taken place e.g. theory and how it will/has impacted on your practice
- d. Hold or be working towards (with a dated action plan) the appropriate training qualification as required in each of the four Nations

• Desirable criterion:

a. Have achieved or be working towards a recognised playwork qualification on a current or historical UK qualification framework.

Overarching principles for training organisations

SkillsActive, the sector skills council (SSC) for active leisure, learning and well-being, expects that all organisations delivering playwork training and qualifications to sign up to the playwork Code of Practice. The Code of Practice establishes guidance, principles and minimum standards for the delivery of training that all learners in the playwork sector should expect. More information can be found on the SkillsActive website.

Some educational institutions and training providers may like to think of this as an opportunity to review their practice and develop further:

- CPD opportunities for staff
- Opportunities for staff to work across sectors
- Initiatives to work with other local educational institutions/training providers, sharing staff
- An opportunity to sign up to the SkillsActive playwork unit's code of practice for the delivery of playwork training and qualifications.

Age restrictions

This Level 3 Diploma is not approved for the use by those who are under 16 years of age. City & Guilds cannot accept any registrations for learners under this age. There may also be age restrictions placed on individuals when undertaking certain work activities within the Early Years and Childcare sector. Where there is uncertainty about such restrictions these should be clarified with the appropriate regulator.

Learner entry requirements

City & Guilds does not set any formal entry requirements for this qualification. However, learners progressing to study in further or higher education may require evidence that they have attained as a minimum GCSE A*-C in Maths, English or an accepted equivalent.

Confidential records used as evidence

Learners may quite appropriately cite confidential records as evidence in their qualification as long as the parent, or their advocate, has given written and informed consent for records to be used for this purpose. Where appropriate, learners should seek consent from individual children and young people.

Confidential records should never be included in learners' portfolio of evidence and should be examined in-situ by the qualified occupationally

competent assessor. Assessors/learners should describe and record what evidence such documents have provided and where the evidence is located.

External Quality Assurers may wish to discuss such evidence with the centre as part of the quality assurance process, but would not normally require sight of confidential records.

However, in the unlikely event that the External Quality Assurers should have concerns about the quality of such evidence, they will, after discussion and agreement with their lead verifier, acquaint the centre management with their concerns, and seek consent to access such records in situ.

Images of minors being used as evidence

Photographs and video or other electronic recordings are often used in settings to support the child assessment process and to celebrate children's experiences and achievements. Photographs and video/recording should always be treated as a confidential record, left in situ in the childcare setting and must not be placed in the portfolio of evidence. Learners must seek permission before referring to photographs and/or other images (video/electronic recordings) in their assessment records and images must not be used inappropriately (eg to embellish/decorate a portfolio). Assessors must ensure that permission has been secured before accepting such evidence and before viewing images in situ.

Throughout the assessment journey centres must seek to safeguard the privacy of adults and children and young people and, in the case of the latter group, ensure that they fully meet the requirements of children protection and safeguarding practice. If videos or photographs of minors (those under 18) are referred to as part of the assessment process, both the centre and learner have shared responsibilities relating to child protection legislation.

It is the responsibility of the centre to inform the learner of the need to obtain permission from the minor's parent/guardian. This must be in place prior to making references to images in assessment records and before assessors can view visual displays and pictorial records/reports. Assessment centres must also ensure that all assessment staff are suitably qualified and approved to work in close proximity to and have access to children and vulnerable people.

When seeking permission to make references to child images as part of the assessment process, learners and centres must ensure that clear information has been shared in relation to:

- reasons for and restrictions to referring to photographs or video recordings as evidence
- period of time for which the photographs or video recordings may need to be retained by the setting in order that the assessment process can be facilitated
- the requirement of the learner and centre to respect the setting's obligation to keep photographs or video recordings secure from unauthorised access

 the requirement of the learner and centre to respect the settings obligation to provide secure electronic storage requirement of photographs or video recordings.

Data protection and confidentiality

Data protection and confidentiality must not be overlooked when planning the delivery of this qualification. Centres offering these qualifications may need to provide City & Guilds with personal data for staff and Learners. Guidance on data protection and the obligations of City & Guilds and centres are explained in *Centre Manual - Supporting Customer Excellence*.

Statement Confirming Transferability and Mutual Recognition of Childcare Qualifications for the Level 3 Early Years Educator role (England)

Applicability: Learners completing CCLD from September 2014

In recognition of the needs of the early years workforce that work across borders of Wales, Northern Ireland and England, the JABQG (EYE project group), in collaboration with the National College for Teaching and Leadership (NCTL), have mapped the Level 3 Children's Care Learning and Development (Wales and NI) to the new Level 3 Early Years Educator full and relevant criteria and the following applies:

- GCSE English and maths grade C or above or recognised equivalent see NCTL website
 - http://www.education.gov.uk/eypqd/GCSEs.shtml
- all of the mandatory units must be achieved for the Level 3 CCLD.

The following **four** optional units must also be achieved to allow the learner to meet the Early Years Educator criteria to work in England:

- R/504/2191 Support children's language, literacy and communication (optional)
- L/504/2190 Support children's mathematical development (optional)
- A/601/0121 Work with babies and young children to promote their development and learning (optional)
- M/502/3812 Engage with parents in their children's early learning (optional).

These units can be taken as part of the CCLD qualification or as additional units post qualifying.

It is the employers' responsibility to ensure that their employee has met this criteria. For further information please visit the Early Years Qualifications Finder at https://www.education.gov.uk/eypqd.

Work placement

The Level 3 Extended Diploma in Children's Care, Learning and Development incorporates the Level 3 Diploma in Children's Care, Learning and Development. This nested qualification is a requirement for employment at Level 3 within the Early Years and Childcare sector in Wales. Both qualifications include units that are about demonstrating

learner competence across key aspect of Early Years and Childcare practice.

In order to meet the Learning Outcomes for these qualifications, City & Guilds expects that learners will fulfil a mandatory requirement of **a minimum of 100 days (700 hours)** of work experience/work placement in a real Early Years and Childcare working environment.

This requirement can be achieved in the following ways:

- for learners in related employment the requirement can be met in their place of work
- for learners with substantial prior experience of work in the child care sector, evidence of the 100 days (700 hours) can be provided from their previous supervised experience and used as an exemption for the requirement
- for inexperienced learners who are not employed in the child care sector the requirement will be met via unpaid work placement(s) as an integral part of the course.

The 100 (700 hours) day requirement cannot be met via time spent with children within a learner's family/extended family or through babysitting or other such informal arrangements.

2 Delivering the qualification

Initial assessment and induction

An initial assessment of each learner should be made before the start of their programme to identify:

if the learner has any specific training needs,

support and guidance they may need when working towards their qualification.

any units they have already completed, or credit they have accumulated which is relevant to the qualification.

the appropriate type and level of qualification.

We recommend that centres provide an induction programme so the learner fully understands the requirements of the qualification, their responsibilities as a learner, and the responsibilities of the centre. This information can be recorded on a learning contract.

Support materials

The following resources are available for this qualification:

Description	How to access
Approval forms	Available on the qualification pages on the City & Guilds Website.
Assignment pack	Available on the qualification pages on the City & Guilds Website.

Recording documents

Learners and centres may decide to use a paper-based or electronic method of recording evidence.

City & Guilds recognises several e-Portfolio systems. Our own is, **Learning Assistant**, an easy-to-use and secure online tool to support and evidence learners' progress towards achieving qualifications. Further details are available at: **www.cityandguilds.com/eportfolios**.

3 Assessment

The table below lists the available assessments for the units in the Level 3 Extended Diploma in Children's Care, Learning and Development (Wales).

Unit	Title	Assessment method
201	Meet food safety requirements when providing food and drink for individuals	Portfolio of evidence
300	Developing effective study skills	Portfolio of evidence
301 or 371	Understand child and young person development	Optional assignment or Portfolio of evidence
302	Promote child and young person development	Portfolio of evidence
303 or 373	Understand how to safeguard the well being of children and young people	Optional assignment or Portfolio of evidence
304	Support children and young people's health and safety	Portfolio of evidence
305	Develop positive relationships with children, young people and others involved in their care	Portfolio of evidence
306	Working together for the benefit of children and young people	Portfolio of evidence
307 or 377	Understand how to support positive outcomes for children and young people	Optional assignment or portfolio of evidence
308	Promote communication in health, social care or children's and young people's settings	Portfolio of evidence
309	Engage in personal development in health, social care or children's and young people's settings	Portfolio of evidence
310	Promote equality and inclusion in health, social care or children's and young people's settings	Portfolio of evidence
311 or 381	Principles for implementing duty of care in health, social care or children's and young people's settings	Optional assignment or portfolio of evidence
312	Context and principles for early years provision	Portfolio of evidence
313	Promote learning and development in the early years	Portfolio of evidence
314	Promote children's welfare and wellbeing in the early years	Portfolio of evidence
315	Professional practice in early years settings	Portfolio of evidence

Unit	Title	Assessment method
316	Support children's speech, language and communication	Portfolio of evidence
317	Understand early intervention models	Mandatory assignment
318	Principles of flying start	Optional assignment
319	Implementing the early years foundation phase	Optional assignment
320 or 390	Understand the speech, language and communication needs of children and young people with behavioural, social and emotional difficulties	Optional assignment or portfolio of evidence
321	Work with babies and young children to promote their development and learning	Portfolio of evidence
322	Care for the physical and nutritional needs of babies and young children	Portfolio of evidence
323	Support positive practice with children and young people with speech, language and communication needs	Portfolio of evidence
324	Promote children in early years settings acquiring a new language through immersion	Portfolio of evidence
325	Promote children's experimental learning	Portfolio of evidence
326	Understand models of disability	Portfolio of evidence
327	Support children's learning in Welsh language development	Portfolio of evidence
328	Support children's physical development through activities	Portfolio of evidence
329	Support children's learning in ICT	Portfolio of evidence
330	Support children's outdoor play	Portfolio of evidence
331	Support children's mathematical development	Portfolio of evidence
332	Support children's language, literacy and communication	Portfolio of evidence
333	Support children's knowledge and understanding of the world	Portfolio of evidence
334	Contribute to effective team working in health and social care or children and young people's settings	Portfolio of evidence
335	Support the development of positive behaviour in children	Portfolio of evidence

Unit	Title	Assessment method	
336	Promote nutrition and hydration in early years and childcare settings	Portfolio of evidence	
337	Understand playwork principles	Optional assignment	
338	Understand children and young people's self-directed play	Optional assignment	
339	Understand the organisational framework for play	Optional assignment	
340	Understand the relationships in the play environment	Optional assignment	
341	Understand health, safety and security in the play environment	Optional assignment	
342	Understand how to plan for and support children and young people's self directed play	Optional assignment	
343	Develop children's sense of self identity and their awareness of cultural diversity in a Welsh medium early years setting	Portfolio of evidence	
344	Developing children's welsh language skills within the outdoor environment in Welsh medium early years setting	Portfolio of evidence	
345	Enrich the linguistic skills of children whose first language is Welsh within the Welsh medium early years setting	Portfolio of evidence	
346	Partnership working in a Welsh medium early years setting	Portfolio of evidence	
347	Supporting an understanding of welsh traditions, celebrations and community in a Welsh medium early years setting	Portfolio of evidence	
348	Supporting non-welsh speaking parents in their children's welsh language acquisition	Portfolio of evidence	
349	Supporting transition within early years welsh medium settings	Portfolio of evidence	
352	Manage a Welsh medium setting for babies can children under 2	Portfolio of evidence	
400	Theories which underpin practice in the early years sector	Mandatory assignment	
401	Child development from conception to 7 years	Mandatory assignment	
402	Observation and assessment in the early years sector	Mandatory assignment	
403 or 473	Understand the needs of children and young people who are vulnerable and experiencing poverty and disadvantage	Optional assignment or portfolio of evidence	

Unit	Title	Assessment method
404	Promote young children's physical activity and movement skills	Portfolio of evidence
405	Promote creativity and creative learning in young children	Portfolio of evidence
406	Support children and young people to have positive relationships	Portfolio of evidence
407	Understanding professional supervision practice	Portfolio of evidence

Time constraints

The following must be applied to the assessment of this qualification:

- Centre staff should guide learners to ensure excessive evidence gathering is avoided. Centres finding that assignments are taking longer, should contact their External Quality Assurer for guidance.
- All assignments/tasks must be completed and assessed within the learner's period of registration. Centres should advise learners of any internal timescales for the completion and marking of individual assignments.

Assessment strategy

Assessment principles

Assessment decisions for competence based learning outcomes (eg those beginning with' to be able to') must be made in a real work environment by an occupationally competent assessor. Any knowledge evidence integral to these learning outcomes may be generated outside of the work environment but the final assessment decision must be within the real work environment.

Assessment decisions for competence based learning outcomes must be made by an assessor qualified to make assessment decisions. Competence based assessment must include direct observation as the main source of evidence.

Expert witnesses can be used for direct observation ONLY where they have occupational expertise for specialist areas or the observation is of a particularly sensitive nature. The use of expert witnesses should be determined and agreed by the assessor.

Assessment of knowledge based learning outcomes (eg those beginning with 'know' or 'understand') may take place in or outside of a real work environment.

Assessment decisions for knowledge based learning outcomes must be made by an occupationally knowledgeable assessor.

Assessment decisions for knowledge based learning outcomes must be made by an assessor qualified to make assessment decisions. Where assessment is electronic or undertaken according to a set grid, the assessment decisions are made by the person who has set the answers.

Recognition of prior learning (RPL)

The City & Guilds policy on RPL can be found at: http://www.cityandguilds.com/Provide-Training/Centre-

Support/Centre-Document-Library/Policies-and-Procedures/Quality-Assurance-Documents.

Awarding qualification grades, including Distinction*

The following descriptions indicate the general attainment characteristics of the given grade for the **Level 3 Extended Diploma in Children's Care, Learning and Development (Wales)**.

Pass

All assignment tasks have been achieved and candidates will have:

- demonstrated understanding of the requirements and produced the minimum evidence required
- provided evidence which demonstrates knowledge relevant to the task.

Merit

Candidates need to have achieved everything at pass grade and will have:

- demonstrated sound understanding of the task and provided clear and relevant evidence
- shown the use of a range of relevant sources/resources
- presented the task well and in an organised and logical sequence
- demonstrated evidence of analysing research information
- completed the task with minimal assistance.

Distinction

Candidates need to have achieved everything at pass and merit grade and will have:

- demonstrated excellent understanding of the task with evidence of analysis and evaluation
- critically evaluated a wide range of sources/resources which are clearly referenced
- provided evidence which demonstrates a good breadth and depth of knowledge that has been used to good effect in the task
- presented the task to a high level
- provided evidence of creative and original thoughts
- worked independently throughout.

Distinction*

Candidates need to have achieved everything at distinction grade.

Fail

Candidate has not completed the assignments to the required standard.

Grading for the Level 3 Extended Diploma in Children's Care, Learning and Development (Wales) is derived only from the

achievement in the four extended mandatory unit assignments (see the following page for details).

Unit 300 Developing effective study skills, which is assessed with portfolio of evidence, must be achieved before the overall grade can be claimed.

The extended mandatory assignments are externally set, internally assessed and externally verified. These all offer the grade $\mathbf{X}/\mathbf{P/M/D}$.

All assessments must be achieved at a minimum of pass for the qualification to be awarded.

The qualification grades available are P/M/D/D*.

Qualification grades must be calculated by the centre based on a sum of the candidates' achievement across the mandatory assessments, and taking into account the assessments' weighting below.

Assessment method	What is covered	Conditions	Contribution to overall grading
Assignment 1	Observation and assessment in the early years sector	Externally set, internally marked and subject to external verification	50%
Assignment 2	Child development from conception to 7 years	Externally set, internally marked and subject to external verification	20%
Assignment 3	Theories which underpin practice in the early years sector	Externally set, internally marked and subject to external verification	20%
Assignment 4	Early intervention models and programmes	Externally set, internally marked and subject to external verification	10%

The points available for each assessment grade are as follows:

1			
	Pass	Merit	Distinction
Assignment 1: 50%	5	10	15
Assignment 2: 20%	2	4	6
Assignment 3: 20 %	2	4	6
Assignment 4: 10%	1	2	3

The candidate's points for each assessment are added together, and the overall grade must be determined using the following qualification grade boundaries.

Total points from all 4 assessments	Qualification grade
30	Distinction*
27 - 29	Distinction
17 - 26	Merit
10 - 16	Pass

The candidates' grade must be claimed through the Walled Garden using the relevant grading/certification module. Please see the Walled Garden for more information.

Optional assignments

City & Guilds has also developed a number of optional assignments that centres can use at their own discretion. These optional assignments do not contribute to the final grade but may meet the specific learning styles of some learners.

Please refer to the assessment pack for further information about the City & Guilds assignments available for this qualification.

UCAS tariff

City & Guilds Level 3 Extended Diploma Children's Care, Learning and Development (Wales) UCAS tariff is as follows.

Grade	Tariff points
D*	420
D	360
M	240
Р	120

4 Units

Structure of units

These units each have the following:

- City & Guilds reference number
- unit accreditation number (UAN)
- title
- level
- credit value
- guided learning hours
- unit aim
- learning outcomes which are comprised of a number of assessment criteria
- notes for guidance.

Glossary of words used in the units

The following key words and terms are used in the units.

Term	Definition
Analyse	to study or examine something in detail, in order to discover more about it
Assess	to judge or decide the amount, value, quality or importance of something
Describe	to say or write what someone or something is like
Evaluate	to judge or calculate the quality, importance, amount or value of something.
Explain	to make something clear or easy to understand by describing or giving information about it eg. how or why
Identify	to recognise someone or something and say or prove who or what they are
Produce	to make something or bring something into existence
Propose	to offer or state a possible plan or action (for other people to consider)
Research	a detailed study of a subject, especially in order to discover (new) information or reach a (new) understanding
Select	to choose a small number of things, or to choose by making careful decisions
Support	to help someone emotionally or in a practical way
Use	to put something such as a tool, skill or building to a particular purpose

Unit 201 Meet food safety requirements when providing food and drink for individuals

UAN:	T/601/9450
Level:	2
Credit value:	2
GLH:	15
Relationship to NOS:	This unit is linked to HSC 213.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit is aimed at those working in a wide range of settings. It provides the learner with the knowledge and skills required to meet food safety requirements when preparing, serving, clearing away and storing food.

Learning outcome

The learner will:

1. Understand the importance of food safety measures when providing food and drink for individuals

Assessment criteria

The learner can:

- 1.1 identify potential food safety hazards when preparing, serving, clearing away and storing food and drink
- 1.2 explain the importance of implementing food safety measures when providing food and drink for individuals
- 1.3 explain why personal protective clothing should be used when handling food and drink
- 1.4 explain why surfaces, utensils and equipment must be clean before beginning a new task
- 1.5 explain the importance of clearing and disposing of food waste promptly and safely
- 1.6 explain the importance of storing different types of food and drink safely

Learning outcome

The learner will:

2. Be able to maintain hygiene when handling food and drink

Assessment criteria

The learner can:

- 2.1 explain when hands must be washed to maintain food hygiene
- 2.2 demonstrate effective hand-washing for handling food and drink
- 2.3 use personal protective clothing to maintain hygiene when handling food and drink
- 2.4 ensure that all surfaces, utensils and equipment are clean before beginning a new task

Learning outcome

The learner will:

3. Be able to meet safety requirements when preparing and serving food and drink for individuals

Assessment criteria

The learner can:

- 3.1 describe practices to control hazards when preparing and serving food and drink
- 3.2 prepare food and drink in ways that minimise risks to own safety and that of **others**
- 3.3 serve food and drink in ways that minimise risks to own safety and that of **others**

Range

Others may include:

the individual

family and friends of the individual

colleagues.

Learning outcome

The learner will:

 Be able to meet safety requirements when clearing away food and drink

Assessment criteria

The learner can:

- 4.1 clear away food and drink in ways that minimise risks to own safety and that of **others**
- 4.2 dispose of food waste promptly and safely
- 4.3 clean utensils and equipment effectively after use
- 4.4 store utensils and equipment safely

Range

Others may include:

the individual

family and friends of the individual

colleagues.

Learning outcome

The learner will:

5. Be able to store food and drink safely

Assessment criteria

The learner can:

- 5.1 describe practices to control food safety hazards when storing different types of food and drink
- 5.2 store different types of food and drink safely

Learning outcome

The learner will:

6. Know how to access additional advice or support about food safety

Assessment criteria

The learner can:

- 6.1 identify sources of information about food safety
- 6.2 describe how to access advice and support about own role in maintaining food safety when providing food and drink for **individuals**

Range

Individuals is someone requiring care or support.

Unit 300 Developing effective study skills

UAN:	K/506/0194
Level:	3
Credit value:	4
GLH:	30
Aim:	This unit will highlight the importance of planning for and reviewing professional development. It will enable learners to explore study skills and apply the knowledge of how study skills are used to inform continuing professional development.

Learning outcome

The learner will:

1. Understand how to develop study skills

Assessment criteria

The learner can:

- 1.1 explain the reasons for developing study skills in the early years sector
- 1.2 explain the components of study skills

Learning outcome

The learner will:

2. Know a range of study strategies and techniques

Assessment criteria

- 2.1 explain creative strategies for:
 - a. generating ideas through study
 - b. organising information
 - c. structuring ideas
- 2.2 explain different techniques that may be used to improve memory
- 2.3 explain how information may be:
 - a. identified from a variety of sources
 - b. evaluated and selected
- 2.4 explain strategies to avoid plagiarism during study

The learner will:

3. Know the factors that affect study

Assessment criteria

The learner can:

- 3.1 explain the type of environments that are conducive to study
- 3.2 summarise the tools/resources required to enable study
- 3.3 analyse **support systems** which may enable study
- 3.4 explain the way an **individual's circumstances** may impact on study
- 3.5 evaluate **factors** that affect own ability to study
- 3.6 propose strategies to optimise own study

Range

Support systems

- Peers, colleagues, family, friends
- College based support (additional learning support, advice, guidance, tutorials, learning resource facilities)

Individual's circumstances

- Health
- Well being
- Family/ work responsibilities

Factors

- Own environment
- Tools/resources for study
- Support systems
- Personal circumstances

Learning outcome

The learner will:

4. Be able to use and apply study skills to achieve a set outcome

Assessment criteria

The learner can:

- 4.1 develop a **plan of study** using various study skills to achieve a set outcome
- 4.2 **undertake study** to achieve a set outcome
- 4.3 evaluate how the implementation of a plan of study and the study undertaken contributed to the set outcome

Range

Plan of study

- Objectives of study
- Assessment requirements
- Timescales

Undertake study: research, use creative ideas to study, select materials, make sense of information gathered, consider different

options/perspectives, judge information, select information, justify the evidence/ information selected.

Unit 301 Understand child and young person development

UAN:	L/601/1693
Level:	3
Credit value:	4
GLH:	30
Relationship to NOS:	This unit is linked to: CCLD 303: Promote children's development HSC 36: Contribute to the assessment of children and young peoples' needs and the development of care plans CWDC Training, Support and Development Standards for Foster Care. Standard 5: Understand the development of children and young people
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit provides knowledge and understanding of how children and young people from birth to 19 years develop, including underpinning theoretical perspectives. It also includes actions taken when differences in development are identified and the potential effects of transitions on children and young people's development.

Learning outcome

The learner will:

1. Understand the expected pattern of development for children and young people from birth – 19 years

Assessment criteria

- 1.1 explain the sequence and rate of each **aspect of development** from birth 19 years
- 1.2 explain the difference between sequence of development and rate of development and why the difference is important

Range

Developmental aspects are:

- Physical
- Communication
- Intellectual/cognitive
- Social, emotional and behavioural
- Moral.

Learning outcome

The learner will:

2. Understand the factors that influence children and young people's development and how these affect practice

Assessment criteria

The learner can:

- 2.1 explain how children and young people's development is influenced by a range of **personal factors**
- 2.2 explain how children and young people's development is influenced by a range of **external factors**
- 2.3 explain how theories of development and frameworks to support development influence current practice

Range

Personal factors are:

- health status
- disability
- sensory impairment
- learning difficulties.

External factors are:

- poverty and deprivation
- family environment and background
- personal choices
- looked after/care status
- education.

Theories of development are:

- cognitive (eg Piaget)
- psychoanalytic (eg Freud)
- humanist (eg Maslow)
- social learning (eg Bandura)
- operant conditioning (eg Skinner)
- Behaviourist (eg Watson).

Frameworks to support development are:

social pedagogy.

The learner will:

3. Understand how to monitor children and young people's development and interventions that should take place if this is not following the expected pattern

Assessment criteria

The learner can:

- 3.1 explain how to monitor children and young people's development using different **methods**
- 3.2 explain the reasons why children and young people's development may not follow the expected pattern
- 3.3 explain how disability may affect development
- 3.4 explain how **different types of interventions** can promote positive outcomes for children and young people where development is not following the expected patterns

Range

Methods of assessing development needs may include:

- Assessment Frameworks
- Observation
- Standard measurements
- Information from carers and colleagues.

Reasons why development is not following expected pattern may include:

- Disability
- Emotional
- Physical
- Environmental
- Cultural
- Social
- Learning needs
- Communication.

Different types of interventions may include:

- Social worker
- Speech and language therapist
- Psychologist
- Psychiatrist
- Youth justice
- Physiotherapist
- Nurse specialist
- Additional learning support
- Assistive technology
- Health visitor.

The learner will:

4. Understand the importance of early intervention to support the speech, language and communication needs of children and young people

Assessment criteria

The learner can:

- 4.1 analyse the importance of early identification of speech, language and communication delays and disorders and the potential risks of late recognition
- 4.2 explain how multi agency teams work together to support speech, language and communications
- 4.3 explain how play and activities are used to support the development of speech, language and communication

Learning outcome

The learner will:

5. Understand the potential effects of transitions on children and young people's development

Assessment criteria

The learner can:

- 5.1 explain how different types of transitions can affect children and young people's development
- 5.2 evaluate the effect on children and young people of having positive relationships during periods of **transition**.

Range

Types of **transitions** are:

- emotional, affected by personal experience, eg bereavement, entering/leaving care
- physical, eg moving to a new educational establishment, a new home/locality, from one activity to another
- physiological eg puberty, long-term medical conditions
- intellectual eg moving from pre-school to primary, to post primary

Unit 302 Promote child and young person development

UAN:	R/601/1694
Level:	3
Credit value:	3
GLH:	25
Relationship to NOS:	 This unit is linked to CCLD 303: Promote children's development LDSS 10: Support the child or young person's successful transfer and transition in learning and development contexts HSC 36: Contribute to the assessment of children and young peoples' needs and the development of care plans CWDC Training, Support and Development Standards for Foster Care, Standard 5: Understand the development of children and young people UK Codes of Practice for Social Care Workers
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	This unit provides a sound basis of knowledge, understanding and the competence required to promote children and young people's development and positive behaviour. It also includes how to support children and young people going through transitions in their lives.

The learner will:

1. Be able to assess the development needs of children or young people and prepare a development plan

Assessment criteria

The learner can:

- 1.1 explain the factors that need to be taken into account when assessing development
- 1.2 assess a child or young person's development in the following areas:
 - · Physical
 - Communication
 - Intellectual/ cognitive
 - · Social, emotional and behavioral
 - Moral
- 1.3 explain the selection of the assessment **methods** used.
- 1.4 develop a **plan** to meet the development needs of a child or young person in the work setting

Range

Factors that need to be taken into account when assessing development may include:

- Confidentiality and when, for the safety of the child or young person confidentiality must be breached
- Children's wishes and feelings
- Ethnic, linguistic and cultural background
- Disability or specific requirements (additional needs)
- Reliability of information
- Avoiding bias.

Methods may include:

- Assessment Framework/s
- Observations
- Standard measurements
- Information from parent, carers, children and young people, other professionals and colleagues.

Plan should feature:

 Encouraging child or young person to take responsibility for own development should feature in plan.

Learning outcome

The learner will:

2. Be able to promote the development of children or young people

Assessment criteria

The learner can:

2.1 implement the **development plan** for a child or young person according to own role and responsibilities, taking into account that development is holistic and interconnected

- 2.2 evaluate and revise the **development plan** in the light of implementation
- 2.3 explain the importance of a person centered and inclusive approach and give examples of how this is implemented in own work
- 2.4 listen to children or young people and communicate in a way that encourages them to feel valued
- 2.5 encourage children or young people to actively participate in decisions affecting their lives and the services they receive according to their age and abilities

Range

A **development plan can** be drawn from a lead practitioner's (eg a teacher's) overarching plan.

Learning outcome

The learner will:

3. Be able to support the provision of environments and services that promote the development of children or young people

Assessment criteria

The learner can:

- 3.1 explain the **features of an environment or service** that promotes the development of children and young people
- 3.2 demonstrate **how own work environment or service is organised** to promote the development of children or young people

Range

Features of an environment or service may include:

- Stimulating and attractive
- Well planned and organised
- Personalised and inclusive
- Encouraging and practising participation
- High quality policies in place and followed
- Regulatory requirements met
- Varied
- Meeting individual and group needs
- Providing appropriate risk and challenge
- Involving parents and carers where appropriate to setting or service.

How own work environment or service is organised may include:

- Taking into account personal and external factors
- Providing specific activities such as play, learning, home visiting
- Providing services
- Measuring outcomes
- Communicating effectively and showing appropriate empathy and understanding
- Supporting participation
- Involving parents and carers where appropriate to setting or

Service

Supporting children and young people's rights

Learning outcome

The learner will:

4. Understand how working practices can impact on the development of children and young people

Assessment criteria

The learner can:

- 4.1 explain how own working practice can affect children and young people's development
- 4.2 explain how institutions, agencies and services can affect children and young people's development

Learning outcome

The learner will:

Be able to support children and young people's positive behaviour

Assessment criteria

The learner can:

- 5.1 demonstrate how they work with children and young people to encourage positive behaviour
- 5.2 evaluate different approaches to **supporting positive behaviour**

Range

Supporting positive behaviour may include:

- Least restrictive principle
- Reinforcing positive behaviour
- Modelling/positive culture
- Looking for reasons for inappropriate behaviour and adapting responses
- Individual behaviour planning
- Phased stages
- Planning interventions to reduce inappropriate behaviour
- Deescalate and diversion
- Containment
- Following management plans
- Boundary setting and negotiation
- Supporting children and young people's reflection on and management of own behaviour
- Anti-bullying strategies
- Time out (following up to date guidance)
- Use of physical intervention (following up to date guidance)

6. Be able to support children and young people experiencing transitions

Assessment criteria

The learner can:

- 6.1 explain how to support children and young people experiencing different types of transitions
- 6.2 demonstrate provision of structured opportunities for children or young people to explore the effects of transitions on their lives

Range

Different types of transitions may include:

- Emotional, affected by personal experience e.g. bereavement, entering/leaving care
- Physical e.g. moving to a new educational establishment, a new home/locality, from one activity to another
- Physiological eg puberty, long term medical conditions
- Intellectual eg moving from pre school to primary to post primary
- Smaller daily transitions

Unit 303 Understand how to safeguard the wellbeing of children and young people

UAN:	Y/601/1695
Level:	3
Credit value:	3
GLH:	25
Relationship to NOS:	 This unit is linked to CLD 305: Protect and promote children's rights LDSS NOS Unit 1: Contribute to the protection of children and young people from abuse HSC 34: Promote the well-being and protection of children and young people CWDC Training, support and development standards for Foster care. Standard 6: Safeguard children and young people UK Codes of Practice for Social Care Workers.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit provides the knowledge and understanding required to support the safeguarding of children and young people. The unit contains material on esafety.

Learning outcome

The learner will:

1. Understand the main legislation, guidelines, policies and procedures for safeguarding children and young people

Assessment criteria

- 1.1 outline current legislation, guidelines, policies and procedures within own UK Home Nation affecting the safeguarding of children and young people
- 1.2 explain child protection within the wider concept of safeguarding children and young people

- 1.3 analyse how national and local guidelines, policies and procedures for safeguarding affect **day to day** work with children and young people
- 1.4 explain when and why inquiries and serious case reviews are required and how the sharing of the findings informs practice
- 1.5 explain how the processes used by own work setting or service comply with legislation that covers data protection, information handling and sharing

Range

Day to day work may include:

- Childcare practice
- Child protection
- Risk assessment
- Ensuring the voice of the child or young person is heard (e.g. providing advocacy services)
- Supporting children and young people and others who may be expressing concerns.

Learning outcome

The learner will:

2. Understand the importance of working in partnership with other organisations to safeguard children and young people

Assessment criteria

The learner can:

- 2.1 explain the importance of safeguarding children and young people
- 2.2 explain the importance of a child or young person centered approach
- 2.3 explain what is meant by partnership working in the context of safeguarding
- 2.4 describe the roles and responsibilities of the **different organisations** that may be involved when a child or young person has been abused or harmed

Range

Different organisations may include:

- Social services
- NSPCC
- Health visiting
- GP
- Probation
- Police
- School
- Psychology service.

The learner will:

3. Understand the importance of ensuring children and young people's safety and protection in the work setting

Assessment criteria

The learner can:

- 3.1 explain why it is important to ensure children and young people are protected from harm within the work setting
- 3.2 explain **policies and procedures** that are in place to protect children and young people and adults who work with them
- 3.3 evaluate ways in which concerns about poor practice can be reported whilst ensuring that whistleblowers and those whose practice or behaviour is being questioned are protected
- 3.4 explain how practitioners can take steps to protect themselves within their everyday practice in the work setting and on off site visits

Range

Policies and procedures may include:

- Working in an open and transparent way
- Listening to children and young people
- Duty of care
- Whistle-blowing
- Power and positions of trust
- Propriety and behaviour
- Physical contact
- Intimate personal care
- Off site visits
- Photography and video
- Sharing concerns and recording/reporting incidents.

Learning outcome

The learner will:

4. Understand how to respond to evidence or concerns that a child or young person has been abused or harmed

Assessment criteria

- 4.1 describe the possible signs, symptoms, indicators and behaviours that may cause concern in the context of safeguarding
- 4.2 describe the actions to take if a child or young person alleges harm or abuse in line with policies and procedures of own setting
- 4.3 explain the rights that children, young people and their carers have in situations where harm or abuse is suspected or alleged

The learner will:

5. Understand how to respond to evidence or concerns that a child or young person has been bullied

Assessment criteria

The learner can:

- 5.1 explain different types of **bullying** and the potential effects on children and young people
- 5.2 outline the policies and procedures that should be followed in response to concerns or evidence of **bullying** and explain the reasons why they are in place
- 5.3 explain how to support a child or young person and/or their family when **bullying** is suspected or allege

Range

Bullying may include:

- Physical (pushing, kicking, hitting, pinching and other forms of violence or threats)
- Verbal (name-calling, insults, sarcasm, spreading rumours, persistent teasing)
- Emotional (excluding, tormenting, ridicule, humiliation)
- Cyber bullying (the use of Information and Communications Technology, particularly mobile phones and the internet, deliberately to upset someone else)
- Specific types of bullying, which can relate to all the above, such as homophobic or gender-based, racist, relating to special educational needs and disabilities.

Learning outcome

The learner will:

6. Understand how to work with children and young people to support their safety and wellbeing

Assessment criteria

- 6.1 explain how to support children and young people's selfconfidence and self-esteem
- 6.2 analyse the importance of supporting resilience in children and young people
- 6.3 explain why it is important to work with the child or young person to ensure they have strategies to protect themselves and make decisions about safety
- 6.4 explain ways of empowering children and young people to make positive and informed choices that support their well being and safety

The learner will:

7. Understand the importance of e-safety for children and young people

Assessment criteria

- 7.1 explain the risks and possible consequences for children and young people of being online and of using a mobile phone
- 7.2 describe ways of reducing risk to children and young people from:
 - social networking
 - internet use
 - buying online
 - using a mobile phone

Unit 304 Support children and young people's health and safety

UAN:	D/601/1696
Level:	3
Credit value:	2
GLH:	15
Relationship to NOS:	This unit is linked to
	 CCLD 302: Develop and maintain a healthy, safe and secure environment for children
	 HSC 32: Promote, monitor and maintain health, safety and security in the working environment
	 LDSS Unit 2: Ensure your own actions reduce risk to health and safety
	 CWDC Training, support and development standards for Foster care
	 Standard 3: Understand health and safety, and healthy care
	 UK Codes of Practice for Social Care Workers
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	This unit provides the knowledge, understanding and skills required to support children and young people's health and safety. It requires a demonstration of competence in recognising hazards and undertaking risk assessments in the work setting.

Learning outcome

The learner will:

1. Understand how to plan and provide environments and services that support children and young people's health and safety

Assessment criteria

- 1.1 describe the **factors** to take into account when planning healthy and safe indoor and outdoor environments and services
- 1.2 explain how health and safety is monitored and maintained and how people in the work setting are made aware of risks and hazards and encouraged to work safely

- 1.3 identify sources of current guidance for planning healthy and safe environments and services
- 1.4 explain how current health and safety legislation, policies and procedures are implemented in own work setting or service

Range

Factors may include:

- The individual needs, age and abilities of the children and young people
- Specific risks to individuals such as pregnancy, sensory impairments
- The needs of carers where relevant
- The function and purpose of environments and services offered
- The duty of care
- Desired outcomes for the children and young people
- Lines of responsibility and accountability

Learning outcome

The learner will:

2. Be able to recognise and manage risks to health, safety and security in a work setting or off site visits

Assessment criteria

The learner can:

- 2.1 demonstrate how to identify **potential hazards** to the health, safety and security of children or young people, families and other visitors and colleagues
- 2.2 demonstrate ability to deal with hazards in the work setting or in off site visits
- 2.3 undertake a health and safety risk assessment in own work setting or service illustrating how its implementation will reduce ris
- 2.4 explain how health and safety risk assessments are monitored and reviewed

Range

Potential hazards may include:

- Physical
- Security
- Fire
- Food safety
- Personal safety.

The learner will:

3. Understand how to support children and young people to assess and manage risk for themselves

Assessment criteria

The learner can:

- 3.1 explain why it is important to take a **balanced approach to risk** management
- 3.2 explain the dilemma between the rights and choices of children and young people and health and safety requirements
- 3.3 give example from own practice of supporting children or young people to assess and manage risk

Range

Balanced approach to risk management must include:

- Taking into account child or young person's age, needs and abilities
- Avoiding excessive risk taking
- Not being excessively risk averse
- Recognising the importance of risk and challenge to a child or young person's development.

Learning outcome

The learner will:

4. Understand appropriate responses to accidents, incidents emergencies and illness in work settings and off site visits

Assessment criteria

The learner can:

- 4.1 explain the policies and procedures of the setting or service in response to **accidents**, **incidents**, **emergencies and illness**
- 4.2 identify the correct procedures for recording and reporting accidents, incidents, injuries, signs of illness and other emergencies

Range

Accidents, incidents, emergencies and illness may include:

- Accidents involving children, young people or adults
- Incidents all types
- Emergencies such as fire, missing children or young people, evacuation
- Recognising signs of illness such as fever, rashes or unconsciousness and taking appropriate action.

Unit 305

Develop positive relationship with children, young people and others involved in their care

UAN:	H/601/1697
Level:	3
Credit value:	1
GLH:	8
Relationship to NOS:	 This unit is linked to the CCLD 301: Develop and promote positive relationships HSC 31: Promote effective communication for and about individuals CWDC Training, Support and Development Standards for Foster Carers. Standard 4: Know how to communicate effectively UK Codes of Practice for Social Care
Endorsement by a	Workers. This unit is endorsed by Skills for Care and
sector or regulatory body:	Development.
Aim:	This unit aims to enable the learner to understand and practise the skills required to develop positive relationships with children, young people and carers

Learning outcome

The learner will:

1. Be able to develop positive relationships with children and young people

Assessment criteria

- 1.1 explain why **positive relationships** with children and young people are important and **how these are built and maintained**
- 1.2 demonstrate how to listen to and build relationships with children and young people
- 1.3 evaluate own effectiveness in building relationships with children or young people

Range

How positive relationships are built and maintained may include:

- Communicating effectively
- Identifying and sorting out conflicts and disagreements
- Being consistent and fair
- Showing respect and courtesy
- Valuing and respecting individuality
- Keeping promises and honouring commitments
- Monitoring impact of own behaviour on others
- Keeping confidentiality as appropriate
- Recognising and responding appropriately to the power base underpinning relationships.

Learning outcome

The learner will:

2. Be able to build positive relationships with people involved in the care of children and young people

Assessment criteria

The learner can:

- 2.1 explain why positive relationships with people involved in the care of children and young people are important
- 2.2 demonstrate how to build positive relationships with **people involved** in the care of children and young people

Range

People involved may include:

- Colleagues
- Organisational managers and supervisors (where appropriate)
- Carers
- Official visitors eg inspectorate for the UK home nation (where appropriate)
- Other visitors
- Colleagues from other agencies and services
- External partners.

Unit 306 Working together for the benefit of children and young people

UAN:	K/601/1698
Level:	3
Credit value:	2
GLH:	15
Relationship to NOS:	 This unit is linked to CCLD 301: Promote children's' development CCLD 431: Contribute to leadership and management of integrated childcare provision CCLD 323: Manage multi agency working arrangements HSC 31: Promote effective communication with, for and about individuals CWDC Training, Support and Development Standards for Foster Care, Standard 4: Know how to communicate effectively
	 UK Codes of Practice for Social Care Workers
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The unit is designed to enable the learner to understand the importance of multi agency and integrated working and to develop the skills of effective communication for professional purposes. It includes and assesses competence in information sharing between those involved in work with children and young people.

The learner will:

1. Understand integrated and multi agency working

Assessment criteria

The learner can:

- 1.1 explain the importance of multi agency working and integrated working
- 1.2 analyse how integrated working practices and multi agency working in partnership deliver better outcomes for children and young people
- 1.3 describe the functions of external agencies with whom your work setting or service interacts
- 1.4 explain common barriers to integrated working and multi agency working and how these can be overcome
- 1.5 explain how and why referrals are made between agencies
- 1.6 explain the assessment frameworks that are used in own UK Home Nation

Learning outcome

The learner will:

2. Be able to communicate with others for professional purposes

Assessment criteria

The learner can:

- 2.1 select **appropriate communication** methods for different circumstances
- 2.2 demonstrate use of appropriate communication methods selected for different circumstances
- 2.3 **prepare reports** that are accurate, legible, concise and meet legal requirements

Range

Appropriate communication may include:

- Use of electronic communication aids
- Use of pictorial and design communication aids such as Makaton
- Use of an interpreter when appropriate including British/Irish Sign Language interpreters
- Effective use of the telephone
- Preparing and delivering presentations
- Written communication
 - Notes of meetings
 - Personal records
 - Presentations
 - Letters
 - Formal reports
 - Email.

Prepare reports

In some settings where this is not a practitioner's lead responsibility (eg a school) it is acceptable for practitioners to produce an 'example

report' or to support the lead practitioner in completing reports that are accurate, legible, concise and meet legal requirements.

Learning outcome

The learner will:

3. Be able to support organisational processes and procedures for recording, storing and sharing information

Assessment criteria

- 3.1 demonstrate own contribution to the development or implementation of processes and procedures for recording, storing and sharing information
- 3.2 demonstrate how to maintain secure recording and storage systems for information:
 - paper based
 - electronic
- 3.3 analyse the potential tension between maintaining confidentiality with the need to disclose information:
 - where abuse of a child or young person is suspected
 - when it is suspected that a crime has been/may be committed

Unit 307 Understand how to support positive outcomes for children and young people

UAN:	M/601/1699
Level:	3
Credit value:	3
GLH:	25
Relationship to NOS:	This unit is linked to: CCLD 308: Promote children's wellbeing and resilience HSC 38: Support children and young people to manage their lives HSC 310: Work with children and young people to prepare them for adulthood, citizenship and independence UK Codes of Practice for Social Care Workers
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit aims to provide members of the children and young people's workforce with an understanding of the factors that can impact, both negatively and positively, on the outcomes and life chances of children and young people. It includes approaches to supporting positive outcomes including disability and specific requirements (additional needs).

Learning outcome

The learner will:

1. Understand how the social, economic and cultural environment can impact on the outcomes and life chances of children and young people

Assessment criteria

- 1.1 describe the **social, economic and cultural factors** that will impact on the lives of children and young people
- 1.2 explain the importance and impact of poverty on outcomes and life chances for children and young people
- 1.3 explain the role of children and young people's personal choices and experiences on their outcomes and life chances

Range

Social, economic and cultural factors may include:

- Personal choice
- Being in care system
- Poverty
- Housing and community
- Educational environment
- Offending or anti social behaviour
- Health status of self or family member
- Disability
- Health support (GP, health clinic, access to A & E etc)
- Addictions in family or self
- Bereavement and loss
- Family expectations and encouragement
- Religious beliefs and customs
- Ethnic/cultural beliefs and customs
- Marginalisation and exclusion.

Learning outcome

The learner will:

2. Understand how practitioners can make a positive difference in outcomes for children and young people

Assessment criteria

The learner can:

- 2.1 identify the **positive outcomes for children and young people** that practitioners should be striving to achieve
- 2.2 explain the importance of designing services around the needs of children and young people
- 2.3 explain the importance of active participation of children and young people in decisions affecting their lives
- 2.4 explain how to support children and young people according to their age, needs and abilities to make personal choices and experiences that have a positive impact on their lives

Range

Positive outcomes for children and young people may include:

- Be healthy
- Stay safe
- Enjoy and achieve
- Make a positive contribution
- Achieve economic wellbeing.

The learner will:

3. Understand the possible impact of disability, special requirements (additional needs) and attitudes on positive outcomes for children and young people

Assessment criteria

The learner can:

- 3.1 explain the potential impact of disability on the outcomes and life chances of children and young people
- 3.2 explain the importance of positive attitudes towards disability and specific requirements
- 3.3 explain the social and medical models of disability and the impact of each on practice
- 3.4 explain the different types of **support** that are available for disabled children and young people and those with specific requirements

Range

Support may include:

- Speech and language therapy
- Support from health professionals additional learning support
- Assistive technology
- Specialised services.

Learning outcome

The learner will:

4. Understand the importance of equality, diversity and inclusion in promoting positive outcomes for children and young people

Assessment criteria

- 4.1 explain the meaning of equality, diversity and inclusion in the context of positive outcomes for children and young people.
- 4.2 compare, giving examples, ways in which services for children, young people and their carers take account of and promote equality, diversity and inclusion to promote positive outcomes.

Unit 308

Promote communication in health, social care or children's and young people's settings

UAN:	J/601/1434
Level:	3
Credit value:	3
GLH:	10
Relationship to NOS:	This unit is linked to CCLD 301, GCU 1, GEN 22 and HSC 31 Themes recur as knowledge requirements and core values throughout HSC NOS.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit is aimed at those who work in health or social care settings or with children or young people in a wide range of settings. The unit introduces the central importance of communication in such settings, and ways to overcome barriers to meet individual needs and preferences in communication.

Learning outcome

The learner will:

1. Understand why effective communication is important in the work setting

Assessment criteria

- 1.1 identify the different reasons people communicate
- 1.2 explain how communication affects relationships in the work setting

The learner will:

2. Be able to meet the communication and language needs, wishes and preferences of individuals

Assessment criteria

The learner can:

- 2.1 demonstrate how to establish the communication and language needs, wishes and preferences of individuals
- 2.2 describe the factors to consider when promoting effective communication
- 2.3 demonstrate a range of **communication methods** and styles to meet individual needs
- 2.4 demonstrate how to respond to an individual's reactions when communicating

Range

Communication methods include:

- a. non-verbal communication, eg
 - eye contact
 - touch
 - physical gestures
 - body language
 - behaviour.
- b. verbal communication, eg
 - vocabulary
 - linguistic tone
 - pitch.

Learning outcome

The learner will:

3. Be able to overcome barriers to communication

Assessment criteria

The learner can:

- 3.1 explain how people from different backgrounds may use and/or interpret communication methods in different ways
- 3.2 identify barriers to effective communication
- 3.3 demonstrate ways to overcome barriers to communication
- 3.4 demonstrate strategies that can be used to clarify misunderstandings
- 3.5 explain how to access extra support or **services** to enable individuals to communicate effectively

Range

Services may include:

- translation services
- · interpreting services
- speech and language services
- advocacy services.

The learner will:

4. Be able to apply principles and practices relating to confidentiality

Assessment criteria

- 4.1 explain the meaning of the term confidentiality
- 4.2 demonstrate ways to maintain confidentiality in day to day communication
- 4.3 describe the potential tension between maintaining an individual's confidentiality and disclosing concerns

Unit 309

Engage in personal development in health, social care or children's and young people's settings

UAN:	A/601/1429
Level:	3
Credit value:	3
GLH:	10
Relationship to NOS:	This unit is linked to CCLD 304, GCU 6, GEN 12, GEN 13 and HSC 33. Themes recur as knowledge requirements, performance criteria and core values throughout HSC NOS.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit is aimed at those who work in health or social care settings or with children or young people in a wide range of settings. The unit introduces the concepts of personal development and reflective practice which are fundamental to such roles, and ways to implement these.

Learning outcome

The learner will:

1. Understand what is required for competence in own work role

Assessment criteria

The learner can:

- 1.1 describe the duties and responsibilities of own work role
- 1.2 explain expectations about own work role as expressed in relevant **standards**

Range

Standards may include:

- Codes of practice
- Regulations
- Minimum standards
- National occupational standards

The learner will:

2. Be able to reflect on practice

Assessment criteria

The learner can:

- 2.1 explain the importance of reflective practice in continuously improving the quality of service provided
- 2.2 demonstrate the ability to reflect on practice
- 2.3 describe how own values, belief systems and experiences may affect working practice

Learning outcome

The learner will:

3. Be able to evaluate own performance

Assessment criteria

The learner can:

- 3.1 evaluate own knowledge, performance and understanding against relevant standards
- 3.2 demonstrate use of feedback to evaluate own performance and inform development

Learning outcome

The learner will:

4. Be able to agree a personal development plan

Assessment criteria

The learner can:

- 4.1 identify **sources of support** for planning and reviewing own development
- 4.2 demonstrate how to work with others to review and prioritise own learning needs, professional interests and development opportunities
- 4.3 demonstrate how to work with **others** to agree own **personal development plan**

Range

A **personal development plan** may have a different name but will record information such as agreed objectives for development, proposed activities to meet objectives, timescales for review, etc.

Sources of support may include:

- Formal support
- Informal support
- Supervision
- Appraisal
- Within the organisation
- Beyond the organisation

Others may include:

• The individual

- Carers
- Advocates
- Supervisor, line manager or employer
- Other professionals

The learner will:

5. Be able to use learning opportunities and reflective practice to contribute to personal development

Assessment criteria

- 5.1 evaluate how learning activities have affected practice
- 5.2 demonstrate how reflective practice has led to improved ways of working
- 5.3 show how to record progress in relation to personal development

Unit 310 Promote equality and inclusion in health, social care or children's and young

people's settings

UAN:	Y/601/1437
Level:	3
Credit value:	2
GLH:	8
Relationship to NOS:	This unit is linked to CCLD 305, GCU 5, HSC 34, HSC 35 and HSC 3116. Themes recur as knowledge requirements and core values throughout HSC and CCLD NOS.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	This unit is aimed at those who work in health or social care settings or with children or young people in a wide range of settings. The unit introduces the concepts of equality, diversity and inclusion which are fundamental to such roles.

Learning outcome

The learner will:

1. Understand the importance of diversity, equality and inclusion

Assessment criteria

- 1.1 explain what is meant by
 - Diversity
 - Equality
 - Inclusion
- 1.2 describe the potential **effects** of discrimination
- 1.3 explain how inclusive practice promotes equality and supports diversity

Range

Effects may include effects on:

- the individual
- families or friends of the individual
- those who inflict discrimination
- wider society.

Learning outcome

The learner will:

2. Be able to work in an inclusive way

Assessment criteria

The learner can:

- 2.1 explain how legislation and codes of practice relating to equality, diversity and discrimination apply to own work role
- 2.2 show interaction with individuals that respects their beliefs, culture, values and preferences

Learning outcome

The learner will:

3. Be able to promote diversity, equality and inclusion

Assessment criteria

- 3.1 demonstrate actions that model inclusive practice
- 3.2 demonstrate how to support others to promote equality and rights
- 3.3 describe how to challenge discrimination in a way that promotes change

Unit 311 Principles for implementing duty of care in health, social care or children's and young people's settings

UAN:	R/601/1436
Level:	3
Credit value:	1
GLH:	5
Relationship to NOS:	This unit is linked to HSC 24, 34, 35, CCLD, LDSS and GEN.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit is aimed at those who are newly commencing or plan to work in health or social care settings with adults or children. It introduces ways to address the dilemmas, conflicts or complaints that may arise where there is a duty of care.

Learning outcome

The learner will:

1. Understand how duty of care contributes to safe practice

Assessment criteria

The learner can:

- 1.1 explain what it means to have a duty of care in own work role
- 1.2 explain how duty of care contributes to the safeguarding or protection of individuals

Learning outcome

The learner will:

2. Know how to address conflicts or dilemmas that may arise between an individual's rights and the duty of care

Assessment criteria

- 2.1 describe potential conflicts or dilemmas that may arise between the duty of care and an individual's rights
- 2.2 describe how to manage risks associated with conflicts or dilemmas between an individual's rights and the duty of care

2.3 explain where to get additional support and advice about conflicts and dilemmas

Learning outcome

The learner will:

3. Know how to respond to complaints

Assessment criteria

- 3.1 describe how to respond to complaints
- 3.2 explain the main points of agreed procedures for handling complaints

Unit 312 Context and principles for early year's provision

UAN:	J/600/9781
Level:	3
Credit value:	4
GLH:	24
Relationship to NOS:	This unit is linked to:
	 CCLD 301 Develop and promote positive relationships
	 CCLD 303 Promote children's development
	 CCLD 304 Reflect on and develop practice
	 CCLD 306 Plan and organise environments for children and families
	 CCLD 308 Promote children's well-being and resilience
	 CCLD 309 Plan and implement curriculum frameworks for early education
	 CCLD 312 Plan and implement positive environments for babies and children under 3 years.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit aims to familiarise learners with the requirements and principles of the early year's framework within which they work. The unit also requires skills and knowledge relating to the implementation of the relevant framework.

The learner will:

1. Understand the purposes and principles of early years frameworks

Assessment criteria

The learner can:

- 1.1 explain the legal status and principles of the **relevant early years framework/s**, and how national and local guidance materials are used in settings
- 1.2 explain how **different approaches** to work, with children in the early years has influenced current provision in the UK
- 1.3 explain why early years frameworks emphasise a personal and individual approach to learning and development

Range

Relevant early years framework/s

The early years framework/s relevant to the UK home nation **Different approaches** may include:

- Reggio Emilia
- High/Scope
- Montessori
- Steiner
- Common core
- Country specific: statutory or guidance.

Learning outcome

The learner will:

Be able to provide environments within the work setting that support and extend children's development and learning in their early years

Assessment criteria

- 2.1 prepare an area/s within the work setting, explaining how the area supports and extends children's learning and development
- 2.2 monitor how children use the prepared area/s and evaluate how effective it has been in:
 - Extending children's learning and development
 - Encouraging high expectations of their achievement
- 2.3 explain how the environment meets the needs of individual children

The learner will:

3. Understand how to work in partnership with carers

Assessment criteria

- 3.1 explain the partnership model of working with carers
- 3.2 review barriers to participation for carers and explain ways in which they can be overcome
- 3.3 explain strategies to support carers who may react positively or negatively to partnership opportunities
- 3.4 explain how effective multi agency working operates within early years provision and benefits children and carers

Promote Learning and Unit 313 Development in the Early Years

UAN:	L/600/9782
Level:	3
Credit value:	5
GLH:	40
Relationship to NOS:	This unit is linked to:
	 CCLD 303 Promote children's development
	 CCLD 304 Reflect on and develop practice
	 CCLD 309 Plan and implement curriculum frameworks for early education
	 CCLD 310 Assess children's progress according to curriculum frameworks for early education.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit aims to prepare the learner to work with children in supporting their learning and development within the relevant early year's frameworks within the UK Home Nations. The unit assesses competence in planning to meet children's needs and providing and supporting learning and development activities.

Learning outcome

The learner will:

Understand the purpose and requirements of the areas of learning and development in the relevant early year's framework

Assessment criteria

- 1.1 explain each of the areas of learning and development and how these are interdependent
- 1.2 describe the **documented outcomes** for children that form part of the relevant early years framework
- 1.3 explain how the **documented outcomes** are assessed and recorded

Relevant early years framework

This refers to the frameworks for early years provision used within the relevant UK Home Nation.

Each of the areas of learning and development

As required by the frameworks within the relevant UK Home Nation

Documented outcomes

These are the desired outcomes for children that form the basis of the early years framework. They will vary according to the early years frameworks used in the relevant UK Home Nation.

Learning outcome

The learner will:

2. Be able to plan work with children and support children's participation in planning

Assessment criteria

The learner can:

- 2.1 use **different sources** to plan work for an individual child or group of children
- 2.2 engage effectively with children to encourage the child's participation and involvement in planning their own learning and development activities
- 2.3 support the planning cycle for children's learning and development

Range

Different sources may include:

- Children's interest and preferences
- Observations and assessments
- Mothers, fathers and carers
- Colleagues in setting
- Professionals such as health visitors.

Learning outcome

The learner will:

3. Be able to promote children's learning and development according to the requirements of the relevant early years framework

Assessment criteria

- 3.1 explain **how practitioners promote children's learning** within the relevant early years framework
- 3.2 prepare, set out and support activities and experiences that encourage learning and development in each area of the relevant early years framework

How practitioners promote children's learning may include:

- Effective organisation and management
- Sensitive intervention
- Following child's interest and stage of development
- Supporting and facilitating
- Modelling
- Coaching
- Providing balance of child-initiated and adult-initiated play and activity.

Learning outcome

The learner will:

4. Be able to engage with children in activities and experiences that support their learning and development

Assessment criteria

The learner can:

- 4.1 work alongside children engaging with them in order to support their learning and development
- 4.2 explain the importance of engaging with a child to support sustained shared thinking
- 4.3 use **language** that is accurate and appropriate in order to support and extend children's learning when undertaking activities

Range

Language includes:

- a. Mathematical language that enhances learning of mathematical concepts
- b. Open questions designed to promote and extend children's:
 - thinking and communication
 - curiosity
 - problem solving and investigation
- c. Modelling use of language that is accurate and grammatically correct
- d. Using language in ways that extend children's vocabulary.

Learning outcome

The learner will:

5. Be able to review own practice in supporting the learning and development of children in their early years

Assessment criteria

- 5.1 reflect on own practice in supporting learning and development of children in their early years
- 5.2 demonstrate how to use reflection to make changes in own practice

Unit 314 Promote children's welfare and well-being in the early years

UAN:	Y/600/9784
Level:	3
Credit value:	6
GLH:	45
Relationship to NOS:	This unit is linked to:CCLD 302 Develop and maintain a
	healthy, safe and secure environment for children
	 CCLD 306 Plan and organise environments for children and families
	 CCLD 307 Promote the health and physical development of children
	 HSC 32 Promote, monitor and maintain health, safety and security in the working environment
	 CWDC Training support and development standards for Foster care Standard 3: understand health and safety, and healthy care.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This is a unit that is focused on children's welfare and well-being. It assesses the learner's ability to provide basic care in a hygienic environment. It includes understanding nutritional needs and the promotion of health and well-being.

Learning outcome

The learner will:

1. Understand the welfare requirements of the relevant early year's framework

Assessment criteria

- 1.1 explain the welfare requirements and guidance of the **relevant** early year's framework
- 1.2 explain the lines of reporting and responsibility within the work setting

Relevant early years framework

The framework used within the relevant UK Home Country.

Learning outcome

The learner will:

2. Be able to keep early years children safe in the work setting

Assessment criteria

The learner can:

- 2.1 demonstrate safe supervision of children whilst allowing the child to explore and manage risk and challenge
- 2.2 explain systems for supporting children's safety when:
 - · Receiving children into the setting
 - Ensuring their safety on departure
 - During off site visits
- 2.3 demonstrate and evaluate how the environment, both inside and outside, and equipment and materials are checked and used to ensure safety
- 2.4 explain, giving examples, why minimum requirements for:
 - Space
 - Staff ratios

are necessary for children's safety

Learning outcome

The learner will:

3. Understand the importance of promoting positive health and well being for early year's children.

Assessment criteria

The learner can:

- 3.1 explain how to promote children's health and well being in an early years work setting
- 3.2 describe the roles of key health professionals and sources of professional advice in promoting positive health and well being for early year's children and their families and carers

Learning outcome

The learner will:

4. Be able to support hygiene and prevention of cross infection in the early years setting

Assessment criteria

- 4.1 demonstrate how equipment and each area of the setting is kept clean and hygienic
- 4.2 demonstrate and evaluate measures taken in the setting to prevent cross infection
- 4.3 explain how to prepare and store food, formula and breast milk safely according to health and safety guidelines

The learner will:

5. Understand how to ensure children in their early years receive high quality, balanced nutrition to meet their growth and development needs

Assessment criteria

The learner can:

- 5.1 identify balanced meals, snacks and drinks for children in their early years, following current government guidance on nutritional needs
- 5.2 recognise why it is important to follow carer's instructions in respect of their child's food allergies or intolerances.
- 5.3 identify the dietary requirements of different cultural or religious groups
- 5.4 describe methods of educating children and adults in effective **food management**

Range

Food management to include:

- a. portion control
- b. tackling under- and over-weight children
- c. food phobias.

Learning outcome

The learner will:

6. Be able to provide physical care for children

Assessment criteria

The learner can:

- 6.1 demonstrate how to **support children's personal care routines**, showing respect to the child and using opportunities to encourage learning and development
- 6.2 explain the regulations concerning management of medicines and how these are interpreted in the work setting
- 6.3 explain how to protect themselves when lifting and handling children and equipment in the work setting

Range

Support children's personal care routines may include:

- Care of skin, hair, teeth allowing for differences based on carer's choice, ethnicity and culture.
- Sun awareness
- Care of nappy area
- Dressing and undressing
- Toileting
- Supporting independence and self care
- Encouraging and modelling good personal hygiene with children

• Engaging with the child during care routines to support learning and development within the responsibilities of your role within the setting.

Unit 315 Professional practice in early year's settings

UAN:	H/600/9786
Level:	3
Credit value:	3
GLH:	20
Relationship to NOS:	This unit is linked to:
	 CCLD 305 Protect and promote children's rights
	UN Convention on Rights of the Child.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	This unit introduces the competence required for the application of principles and values in day-to-day practice. The unit includes the importance of evidence-based practice. It revisits the issues of professional practice, reflection and review and requires a focused approach to the development of strategies to address professional development in areas identified as challenging.

Learning outcome

The learner will:

1. Understand the scope and purposes of the early year's sector

Assessment criteria

The learner can:

1.1 explain how the range of early year's settings reflects the scope and purpose of the sector

The learner will:

2. Understand current policies and influences on the early years sector

Assessment criteria

The learner can:

- 2.1 identify **current policies, frameworks and influences** on the early years
- 2.2 explain the impact of **current policies**, **frameworks and influences** on the early year's sector
- 2.3 describe what is meant by evidence-based practice and give examples of how this has influenced work with children in their early years

Range

Current policies, frameworks and influences that are appropriate to the relevant UK Home Nation may include:

- United Nations Convention on the Rights of the Child (UNCRC)
- Current Equalities legislation
- Current research
- Social and economic influences such as work patterns and financial constraints.

Learning outcome

The learner will:

3. Understand how to support diversity, inclusion and participation in early year's settings

Assessment criteria

- 3.1 explain what is meant by:
 - Diversity
 - Inclusion
 - Participation
- 3.2 explain the importance of anti-discriminatory/anti bias practice, giving examples of how it is applied in practice with children and carers
- 3.3 explain how the active participation of children in decisions affecting their lives promotes the achievement of positive outcomes

The learner will:

4. Be able to review own practice in promoting diversity, inclusion and participation in early years settings

Assessment criteria

- 4.1 explain the importance of reviewing own practice as part of being an effective practitioner
- 4.2 undertake a reflective analysis of own practice
- 4.3 develop strategies to deal with areas of difficulty and challenge encountered in professional practice in early years settings

Support children's speech, **Unit 316** language and communication

UAN:	T/600/9789
Level:	3
Credit value:	4
GLH:	30
Relationship to NOS:	This unit links to:
	 The Speech, language and communication framework
	 CCLD 301 Develop and promote positive relationships
	 CCLD 312 Plan and implement positive environments for babies and children under 3 years
	This unit covers, or links to competences from the SLCF:
	 Universal: A1, A5, A6, A8, A9, B1, B5, C1, C2, C3, C5, D1, D2
	• Enhanced: A4, B7, C1, C2, C3, C4, C15
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development and the Communication Trust
Aim:	The unit aims to provide a basis for understanding the importance of speech, language and communication for a child's overall development and explores the ways in which those working with children can support the development of speech, language and communication skills.

Learning outcome

The learner will:

Understand the importance of speech, language and communication for children's overall development

Assessment criteria

- 1.1 **explain** each of the terms:
 - Speech
 - Language
 - Communication
 - Speech, language and communication needs
- 1.2 **explain** how speech, language and communication skills support each of the following areas in children's development:

- Learning
- Emotional
- Behaviour
- Social
- 1.3 describe the potential impact of speech, language and communication difficulties on the overall development of a child, both currently and in the longer term

Explain

Taken from a leaflet produced by the Communications Consortium, 'Explaining Speech, Language and Communication Needs (SLCN)': Children and young people with speech, language and communication needs (SLCN) have difficulties in communicating with others; it may be that they cannot express themselves effectively or they may have difficulties in understanding what is being said to them. Alternatively those who support them may not understand their way of communicating.

Children and young people may have difficulties across one or many of the different elements of speech, language and communication resulting in a communication breakdown. This may be minor and temporary, or it may be complex and long-term. Under this umbrella term, there will be many different labels used. The term 'needs' refers both to the needs of the individual and to what society can do to support their inclusion. It implicitly looks both at the individual and the environment in which children play, learn, communicate and live.

Learning outcome

The learner will:

 Understand the importance and the benefits of adults supporting the speech, language and communication development of the children in own setting

Assessment criteria

- 2.1 explain the **ways** in which adults can effectively support and extend the speech, language and communication development of children during the early years
- 2.2 explain the relevant **positive effects** of adult support for the children and their carers
- 2.3 explain how levels of speech and language development vary between children entering early years provision and need to be taken into account during settling in and planning

Ways may include:

- The words and levels of language adults use with children (including the use of questions)
- Their conversations / interactions with children
- Information and activities used
- Work with parents / carers

Positive effects may include improvements in:

- speech, language and communication skills
- social interaction
- behaviour
- emotional development / self confidence.

Learning outcome

The learner will:

3. Be able to provide support for the speech, language and communication development of the children in own setting

Assessment criteria

The learner can:

- 3.1 demonstrate **methods** of providing support taking into account the:
 - Age
 - Specific needs
 - Abilities
 - Home language where this is different to that of setting
 - Interests

of the children in own setting

- 3.2 demonstrate how day to day activities within the setting can be used to encourage speech, language and communication development in young children
- 3.3 demonstrate in own practice how to work with children to develop speech, language and communication in:
 - 1:1 basis
 - Groups
- 3.4 evaluate the effectiveness of speech, language and communication support for children in own setting

Range

Methods may include:

- adapting own language
- scaffolding the child's language
- giving children the time and opportunity to communicate
- facilitating communication between children with each other
- learning through play
- working with carers.

The learner will:

4. Be able to contribute to maintaining a positive environment that supports speech, language and communication

Assessment criteria

The learner can:

- 4.1 explain the importance of the environment in supporting speech, language and communication development
- 4.2 review evidence about the **key factors** that provide a supportive speech, language and communication environment
- 4.3 demonstrate how settings use the environment to provide effective support for speech, language and communication for all children

Range

Key factors may include:

- the physical environment
- staff roles and responsibilities
- training needs and opportunities
- views of the child
- appropriate involvement of carers.

Unit 317 Early intervention models and programmes

UAN:	J/507/0909
Level:	3
Credit value:	4
GLH:	27
Aim:	This unit provides the learner with the knowledge and understanding of the important role early intervention has in improving the life chances of children and their families. Learners will explore the principles and purpose of early intervention in the lives of children and their families and how they link to government educational, health and economic priorities.

Learning outcome

The learner will:

1. Understand the principles and purposes of early intervention in the lives of children and their families

Assessment criteria

The learner can:

- 1.1 explain of the rationale for **early intervention**
- 1.2 describe how **early intervention** principles have evolved

Range

Early intervention

Definitions of 'early intervention' and underpinning principles (including Maslow; Kelmer- Pringle; Bowlby; Bronfenbrenner) Historical background to early intervention (Laming, ECM, Laming II)

The learner will:

2. Know how early intervention models link to government educational, health and economic priorities

Assessment criteria

The learner can:

- 2.1 explain why early intervention is an important part of national and local policy
- 2.2 identify the **Government priorities** for early intervention
- 2.3 explain how the **United Nations Convention on the Rights of the Child** underpins home nation government policies on early intervention
- 2.4 state the core aims of Children & Young People **outcome frameworks** in own home nation

Range

Government Priorities

Relevant to practitioner's own home nation

Reasons why early intervention is high on the national agenda eg tackling poverty, focussing on the child and family together, breaking the cycle of under-achievement in the poorest communities, working together to ensure positive change:

- social and economic benefit in the long term
- driving a whole system approach to early intervention
- addressing the root causes of social problems
- improving educational attainment of children
- improving health in the poorest communities
- supporting families with complex needs

United Nations Convention on the Rights of the Child

Basis of all work for children and young people

Outcome Frameworks/Policies (in own home nation)

Our Children and Young People: Our Pledge (Northern Ireland)
Delivery Social Change for Children and Young People (Northern Ireland)

Bright Start (Northern Ireland)

Seven Core Aims for Children and Young People (Wales)

Building a Brighter Future: Early Years and Childcare Plan (Wales)

Learning outcome

The learner will:

3. Understand a range of Early Intervention Programmes

Assessment criteria

- 3.1 identify early intervention programmes operating locally
- 3.2 describe the ways in which each programme meets the needs of children, young people and their families
- 3.3 explain how early intervention programmes link to own home nation government priorities

Early Intervention Programmes (Wales) including:

Families First – family integrated support programme

Communities First – community focused programme to support most disadvantaged people in most deprived areas

Flying Start – early years programme targeted at the most disadvantaged communities

Integrated Family Support Services (for families with complex needs) Other local early intervention programmes

Early Intervention Programmes (Northern Ireland) including:

Children and Young Peoples Strategic Partnership

Sure Start Northern Ireland

Development Programme for two – three year olds

Family Support NI

Parenting NI programmes

Preschool Education Programme

Family Nurse Partnership

Learning outcome

The learner will:

4. Understand how early intervention can improve the life chances of children and families

Assessment criteria

The learner can:

- 4.1 describe how **external factors** impact on outcomes and life chances for children and families
- 4.2 identify how early intervention programmes seek to **mitigate** external factors by improving the outcomes for children and families

Range

External factors

Poverty and deprivation, family environment and resilience, personal choices, looked after/care status, disability

Mitigate

Through strategies such as: earlier identification and assessment, integrated working (eg Team Around the Family), integrated service delivery models, preventative working practices, early intervention for families and children with additional needs and disabilities, improving access to services and information including childcare and employability support

Unit 318 Understand the principles of the flying start programme

UAN:	A/507/0969
Level:	3
Credit value:	8
GLH:	36
Aim:	Learners will gain a broad understanding of the principles of the Flying Start Programme, This includes an appreciation of Flying Start partners and the importance of partnership working with both parents and other professionals. The unit explores the importance of early intervention and the use of assessment tools, and learners will develop their knowledge of how to plan, implement and monitor play experiences and activities.

Learning outcome

The learner will:

1. Understand the aims and objectives of the Flying Start Programme

Assessment criteria

The learner can:

- 1.1 explain the aims and objectives of the Flying Start Programme
- 1.2 state the core elements of the Flying Start Progamme
- 1.3 explain the **additional benefits** to the child, and their family of being involved in the Flying Start Programme

Range

Additional benefits

Health, education, development, social, family

The learner will:

2. Understand the role of Flying Start Programme partners

Assessment criteria

The learner can:

- 2.1 describe **joint working** in the Flying Start Programme and the roles of the professionals involved
- 2.2 describe the support provided to families by the following key professionals in the Flying Start Programme:
 - Parenting support
 - Speech and language therapist
 - SENCO
 - Midwife
 - Health visitor
 - Key worker/person
 - Childcare professionals
- 2.3 explain the additional benefits that **joint working** offer the family and therefore the child

Range

Joint working

This is in relation to professionals involved the Flying Start programme

Learning outcome

The learner will:

3. Understand how to identify additional support needs of children and/or their families that may require enhanced joint working in the Flying Start Programme

Assessment criteria

The learner can:

- 3.1 describe the factors that may contribute to the identification of additional support needs in reference to:
 - family structure
 - personal, social and emotional development
 - language
 - physical development
 - socio-economic status
 - health and well-being
- 3.2 identify barriers which may prevent **working in partnership** with colleagues and other professionals
- 3.3 explain how barriers to joint working might be resolved

Range

Working in partnership

This is in relation to the additional professionals outside of the Flying Start programme which may be required – e.g. educational psychologist, GP, social workers etc.

The learner will:

4. Understand how to plan, provide for and evaluate play experiences and activities that support children in the Flying Start Programme in their learning, social development, independence and well-being

Assessment criteria

- 4.1 explain the importance of play in supporting children's learning, social development, independence and well-being in the Flying Start Programme
- 4.2 explain the practitioners' role in supporting and enabling play in the Flying Start Programme
- 4.3 explain possible **barriers** to play and how these might be overcome
- 4.4 describe how to **plan** the environment for **play** experiences and activities that support children in Flying Start Programme in their learning, social development, independence and well-being
- 4.5 describe how to provide play experiences and activities that support children in Flying Start Programme in their learning, social development, independence and well-being
- 4.6 explain how to monitor and evaluate children's use of different **areas of the environment** to support improvement

Range

Plan

Short-term, medium-term, long-term

Environment

Indoor, outdoor, emotional (eg play friendly spaces, key worker), familiar/unfamiliar

Areas of learning - as per Welsh Government, continuous provision, enhanced provision, focused activities

Learning outcome

The learner will:

5. Understand barriers to parents being involved in Flying Start Programme and in their children's early learning

Assessment criteria

- 5.1 explain personal, social and cultural barriers to parents being involved in Flying Start Programme and in their children's early learning
- 5.2 explain a range of **strategies** to help overcome barriers to parental involvement in Flying Start Programme and in their child's early learning
- 5.3 explain how attitudes can be barriers to engaging parents in Flying Start Programme and their children's early learning

Strategies

Include all professionals involved in joint working in terms of the core elements

Learning outcome

The learner will:

6. Understand the role of assessment tools in the Flying Start Programme

Assessment criteria

- 6.1 describe the **assessment tools** used in the Flying Start Programme in relation to:
 - The next steps for learning and development of children
 - The needs of the child
 - The interests of the child and their family
 - Own practice
 - Service provision
 - Referral process
- 6.2 explain the specific rationale for using the SOGS assessment tool in the Flying Start Programme settings
- 6.3 explain the importance of engaging the family in the assessment process

Range

Assessment tools such as – SOGS, CDP, ITERS

Unit 319 Professional principles of the foundation phase

UAN:	T/507/0968
Level:	3
Credit value:	4
GLH:	22
Aim:	Learners will gain knowledge and understanding of the Foundation Phase including its underpinning philosophy, the curriculum and the play-based approaches to learning. Learners will develop their knowledge of how to plan, implement and monitor play experiences and activities, and understand how to support assessment to measure children's progression.

Learning outcome

The learner will:

1. Understand the statutory requirements of the Foundation Phase and the philosophy, theories and approaches that underpin it

Assessment criteria

The learner can:

- 1.1 explain **statutory requirements** of the Foundation Phase
- 1.2 explain the relevant philosophy, **theories and approaches** that underpin the Foundation Phase

Range

Statutory requirements

UNCRC and the rights of the child, Welsh Government - 7 core aims and Foundation Phase guidance, Estyn inspection

Theories and approaches

Constructivist approach (Piaget) and the philosophies of Reggio Emilia, Te Whariki and the Scandinavian sociocultural theories (Vygotsky)

The learner will:

2. Understand the skills-based curriculum and outcomes of the Foundation Phase

Assessment criteria

The learner can:

- 2.1 state the seven **Areas of Learning** of the Foundation Phase
- 2.2 explain how the seven areas are interdependent
- 2.3 explain the purpose of the documented **outcomes** for children
- 2.4 explain how the **skills** are **assessed** and recorded

Range

Areas of Learning

As documented by the Welsh government

Outcomes

As documented by the Welsh government

Skills assessed

As documented by the Welsh government

Learning outcome

The learner will:

3. Understand how to plan, provide for and evaluate play experiences and activities that support learning, social development, independence and well-being in the Foundation Phase

Assessment criteria

- 3.1 explain the importance of play in supporting children's learning, social development, independence and well-being in the Foundation Phase
- 3.2 explain the practitioners' role in supporting and enabling play in the Foundation Phase
- 3.3 explain possible **barriers** to play and how these might be overcome
- 3.4 describe how to **plan** the environment for **play** experiences and activities that support children's learning, social development, independence and well-being in the Foundation Phase
- 3.5 describe how to provide for **play** experiences and activities that support learning, social development, independence and wellbeing in the Foundation Phase
- 3.6 explain how to monitor and evaluate children's use of different areas of the environment

Barriers

Environmental, attitudinal, organisational

Plan.

Short-term, medium-term, long-term

Play

Continuous provision, enhanced provision, focused activities

Areas of the environment

Indoor, outdoor, emotional (e.g. play friendly spaces, key worker), familiar/unfamiliar

Learning outcome

The learner will:

4. Understand how to support assessment in the Foundation Phase

Assessment criteria

- 4.1 Describe the role of assessment in the Foundation Phase
- 4.2 Explain the practitioners' role in supporting children's assessment in the Foundation Phase
- 4.3 Describe the support required for children's **transitions** to, from and within from the Foundation Phase

Unit 320

Understand the speech, language and communication needs of children and young People with behavioural, social and emotional difficulties

UAN:	M/601/2884
Level:	3
Credit value:	3
GLH:	25
Relationship to NOS:	This unit has some links to competencies from CCLD NOS Unit 337
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	This unit explores the way in which behaviour, social and emotional difficulties are linked with speech, language and communication and provides effective ways to support the speech, language and communication development of children and young people with behaviour, social and emotional difficulties.

Learning outcome

The learner will:

1. Understand the links between language, behaviour, emotional and social development difficulties

Assessment criteria

- 1.1 explain why behaviour can be seen as a means of communication
- 1.2 explain, with examples, how speech, language and communication needs may affect behavioural, emotional and social development in children and young people
- 1.3 review and report on relevant research about the incidence of speech, language and communication needs and behavioural, social and emotional difficulties in children and young people
- 1.4 describe the range of behavioural, emotional and social difficulties that children and young people may experience and how they can affect speech, language and communication development

The learner will:

 Understand how to support positive speech, language and communication development for children and young people with behavioural, emotional and social difficulties

Assessment criteria

The learner can:

- 2.1 identify key barriers to behavioural, social and emotional development that are experienced by children and young people with speech, language and communication needs
- 2.2 explain effective strategies to overcome barriers to support the speech language and development of children and young people with behavioural, emotional and social difficulties
- 2.3 explain how adapting adult language and interactions can support a child's behaviour, emotional, social skills, as well as support their communication development
- 2.4 explain how positive changes to the communication environment can support communication development for children and young people with behavioural, emotional and social difficulties

Learning outcome

The learner will:

 Understand how to adapt strategies and approaches to behavioural, emotional and social development to meet speech, language and communication needs

Assessment criteria

- 3.1 identify and explain current evidence based approaches to understanding children and young people's behavior
- 3.2 explain how setting wide strategies to promote positive behaviour and emotional and social development can be adapted to support children and young people with speech, language and communication needs
- 3.3 explain, using examples, how individual strategies to promote positive behaviour and emotional and social development can be adapted to support children and young people with speech, language and communication needs

The learner will:

4. Know how to work with others in order to support the speech, language and communication development of children and young people with behavioural, emotional and social development needs

Assessment criteria

- 4.1 explain ways to work with parents and families in supporting children and young people's speech, language and communication needs that also promotes positive behavior
- 4.2 explain the roles of other professionals who may be involved in joint or integrated working to promote positive behaviour and emotional and social development needs of children and young people

Unit 321 Work with babies and young children to promote their development and learning

UAN:	A/601/0121
Level:	3
Credit value:	6
GLH:	45
Relationship to NOS:	This unit is linked to:
	 CCLD 303 Promote children's development, 312 Plan and implement positive environments for babies and children under 3 years HSC 37 Care for and protect babies
Endorcoment by a	This unit is endorsed by Skills for Care and
Endorsement by a sector or regulatory body:	Development.
Aim:	This unit is designed to assess competence to work with babies and young children to support their learning and development. This would normally cover children from birth to their third birthday

Learning outcome

The learner will:

Understand the development and learning of babies and young children

Assessment criteria

- 1.1 explain the pattern of development in the first three years of life and the skills typically acquired at each stage
- 1.2 explain:
 - how development and learning are interconnected
 - how and why variations occur in rate and sequence of development and learning
 - that learning may take place in different ways.
 - the importance of play
- 1.3 explain the potential effects on development, of **pre** conceptual, pre birth and birth experiences
- 1.4 explain the impact of current research into the development and learning of babies and young children

Pre-conceptual, pre birth and birth experiences may include:

- Smoking
- Alcohol
- · Maternal ill health
- Poor maternal diet
- Substance abuse
- Assisted birth
- Birth trauma

Learning outcome

The learner will:

2. Be able to promote the development and learning of babies and young children

Assessment criteria

- 2.1 undertake assessments of babies or young children's development and learning needs
- 2.2 demonstrate in own practice how the indoor and outdoor **environment** is responsive to the development and learning needs of babies and young children
- 2.3 plan play based activities and experiences based on assessments to support development and learning
- 2.4 demonstrate in own practice the provision of play based activities and experiences to promote development and learning that are tailored to babies or young children's needs

Range

Environment may include:

- Well-equipped, clean and safe with age appropriate equipment and materials
- Provides appropriate challenge
- Offers appropriate levels of sensory stimulation
- Provides quiet calming spaces for babies and young children
- Planned and organised around individual needs of Babies and young children

Learning outcome

The learner will:

3. Understand the attachment needs of babies and young children

Assessment criteria

- 3.1 explain the benefits of the key worker/person system in early years settings
- 3.2 explain how babies and young children learn and develop best from a basis of loving, secure relationships with carers and with key persons in work settings.
- 3.3 analyse the **possible effects of poor quality attachments** on the development of babies and children

Possible effects of poor quality attachments may include:

- Effects on social and emotional development and emotional security
- Effects on ability to settle, take risks and make the most of learning opportunities
- Possible effects on short and long term mental health
- Effects on relationships with parents and professional carers

Learning outcome

The learner will:

4. Be able to engage with babies and young children and be sensitive to their needs

Assessment criteria

- 4.1 engage sensitively with babies and young children giving them time to respond
- 4.2 engage in playful activity with babies and young children
- 4.3 explain how babies express their emotions, preferences and needs and demonstrate **responsive care** in own practice.
- 4.4 explain why it is important to manage transitions for babies and young children
- 4.5 explain when and why babies and young children require periods of quiet to rest and sleep

Range

Responsive care may include:

nere carer responds sensitively, consistently and promptly sponses are sensitive to individual needs and preferences insistency of response

sponding promptly and managing situations to avoid delay

Learning outcome

The learner will:

5. Be able to work in partnership with carers in order to promote the learning and development of babies and young children

Assessment criteria

- 5.1 explain the primary importance of carers in the lives of babies and young children
- 5.2 demonstrate in own practice how to exchange information with carers
- 5.3 evaluate ways of working in partnership with carers

Unit 322 Care for the physical and nutritional needs of babies and young children

UAN:	D/601/0130
Level:	3
Credit value:	6
GLH:	45
Relationship to NOS:	This unit is linked to:
	 CCLD 303 Promote children's development, 314 Provide physical care that promotes the health and development of babies and children under 3 years
	 HSC 37 Care for and protect babies
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	The unit is designed to assess competence in caring for the physical and nutritional needs of babies and young children. This would normally cover children from birth to their third birthday.

Learning outcome

The learner will:

1. Be able to provide respectful physical care for babies and young children

Assessment criteria

- 1.1 demonstrate culturally and ethnically appropriate care for babies and young children for
 - Skin
 - Hair
 - Teeth
 - Nappy area
- 1.2 demonstrate in own practice how to take into account the preferences of carers in the provision of physical care and explain why this is important
- 1.3 demonstrate in own practice how you engage with babies or young children in a respectful manner and provide personalised physical care tailored to their needs

1.4 explain organisational or regulatory procedures that protect babies, young children and practitioners when providing personal care and why these are necessary

Learning outcome

The learner will:

2. Be able to provide routines for babies and young children that support their health and development

Assessment criteria

The learner can:

- 2.1 plan daily and weekly routines for babies and young children suitably personalised to meet individual needs
- 2.2 demonstrate in own practice how to treat babies or young children with respect and sensitivity during everyday care routines
- 2.3 explain the principles of effective **toilet training** and how this is incorporated into routines

Range

Toilet training may include:

Encouraging and praising

Treating child with respect and avoiding guilt

Working in partnership with carers

Flexible personalised approach

Starting training when the child is ready and not rushing process

Being positive and supportive to the child's efforts

Structuring physical environment to facilitate training

Avoiding confrontation

Providing plenty of fluids and fibre to prevent hard stools

Learning outcome

The learner will:

3. Be able to provide opportunities for exercise and physical activity

Assessment criteria

- 3.1 explain the importance of exercise and physical activity for babies and young children
- 3.2 demonstrate in own practice how to support babies or young children's exercise and physical activity

The learner will:

4. Be able to provide safe and protective environments for babies and young children

Assessment criteria

The learner can:

- 4.1 explain policies and procedures in own setting that cover health, safety and protection of babies and young children
- 4.2 demonstrate and evaluate the **safety features** within the environment for babies and young children
- 4.3 supervise babies or young children and demonstrate a balanced approach to risk management
- 4.4 explain current advice on minimising sudden infant death syndrome in everyday routines for babies

Range

Safety features may include:

Socket covers

Safety gates

Corner protectors

Cupboard locks

Finger guards on doors

Learning outcome

The learner will:

5. Be able to provide for the nutritional needs of babies under 18 months

Assessment criteria

The learner can:

- 5.1 identify, using current government guidance, the nutritional needs of babies until they are fully weaned and using information from carers plan a programme of weaning
- 5.2 prepare formula feeds hygienically following current guidance
- 5.3 evaluate the benefits of different types of formula that are commonly available

Learning outcome

The learner will:

6. Understand how to provide for the nutritional needs of young children from 18-36 months

Assessment criteria

- 6.1 plan meals for young children that meet their nutritional needs based on current government guidance and information from carers
- 6.2 explain food allergies and intolerances that a young child may experience and the importance of following carers instructions on the needs of their child

Unit 323 Support positive practice with children and young people with speech, language and communication needs

UAN:	L/601/2861
Level:	3
Credit value:	4
GLH:	28
Relationship to NOS:	There are links to:
	 Some of the competencies from CCLD Units 302, 306, 308, 312.
	 Speech, Language and Communication Framework: Universal: Strand C; Enhanced: Strand C
Endorsement by a sector or regulatory body:	This unit is endorsed by the Communications Trust, and Skills for Learning and Development
Aim:	This unit aims to ensure that practitioners work with children and young people at the centre of their practice and that they base their work on the strengths of the children and young people rather than their difficulties

Learning outcome

The learner will:

 Understand the concept of positive practice when working with children and young people with speech, language and communication needs

Assessment criteria

- 1.1 explain how to recognise and build on the strengths of a child or young person by giving different examples of **positive** strategies
- 1.2 compare the differences between strategies based on children and young people's strengths and abilities and those based around children's difficulties
- 1.3 provide examples of how current research evidence supports positive practice

Range

Positive strategies may include:

Adapting adult language

Adapting the environment to support communication
Modelling and expanding the child or young person's language
Demonstrating specific communication behaviours
Facilitating communication between children and young people
Providing time and supported opportunities to communicate
Supporting and developing confidence and self-esteem

Learning outcome

The learner will:

2. Know how to work alongside speech, language and communication specialists to use appropriate strategies and targets to support children and young people

Assessment criteria

The learner can:

- 2.1 identify and describe the different strategies and targets that can support children and young people's speech, language and communication needs
- 2.2 explain the process of how supportive strategies are selected and implemented to support children and young people's speech language and communication needs
- 2.3 explain own role in the process of how targets are set, monitored and evaluated along with specialist
- 2.4 compare different examples of how strategies and targets have been used to support children and young people with speech, language and communication needs

Learning outcome

The learner will:

3. Be able to place children and young people at the centre of professional practice when working with children and young people with speech, language and communication needs

Assessment criteria

- 3.1 review and identify the particular issues and implications of own work setting for children and young people's speech, language and communication
- 3.2 demonstrate ways to adapt and modify own communication, resources and tasks to support children and young people's speech, language and communication
- 3.3 demonstrate effective ways to find out the views of children and young people and take them into account in planning and delivering practice

Range

Resources and tasks may include:

Everyday activities within the work setting Specific resources or activities within, for example a curriculum Daily routines within the setting Published resources; written information

Learning outcome

The learner will:

4. Understand how to work with others to support the social, emotional and cognitive needs of children and young people

Assessment criteria

- 4.1 explain how speech, language and communication needs can affect social, emotional and cognitive development in children and young people
- 4.2 explain how social, emotional and cognitive needs can affect children and young people's speech, language and communication
- 4.3 review and report on the roles of other professionals in supporting children and young people and explain how to access additional support

Unit 324 Promote children in the early years settings acquiring a new language through immersion

UAN:	K/601/3225
Level:	3
Credit value:	4
GLH:	29
Relationship to NOS:	This unit is linked to CCLD 347.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to enable the learner to acquire the knowledge, understanding and skills to support children in early year's settings to acquire a new language through immersion.

Learning outcome

The learner will:

 Understand the needs of children and families within a new language learning environment

Assessment criteria

- 1.1 explain how the immersion method relates to the legal, policy and practice frameworks that are relevant for language acquisition in the country of the setting
- 1.2 explain the importance of sharing information with **carers** and involving them in the child's immersion language development
- 1.3 explain what is meant by recognising and valuing cultures and why it is important to demonstrate to families that you value diversity
- 1.4 explain why it is important to recognise and value a child's right to use their language of choice
- 1.5 explain ways in which communication issues with families might be addressed

Range
Carers may include:
Parents
Family members
Paid carers

The learner will:

2. Be able to implement the immersion method within the child care setting

Assessment criteria

The learner can:

- 2.1 explain the stages of language immersion
- 2.2 pronounce the immersion language clearly and accurately
- 2.3 respond appropriately to children according to the stage of their immersion language acquisition
- 2.4 demonstrate methods for supporting children to acquire the immersion language through play and active learning
- 2.5 use verbal and non-verbal communication to encourage and reassure children in a new language environment

Learning outcome

The learner will:

3. Be able to plan the environment to promote children's immersion language acquisition

Assessment criteria

The learner can:

- 3.1 outline the **factors** that create an environment conducive to immersion language acquisition
- 3.2 plan and provide activities where individual children have opportunities to use the immersion language with other children
- 3.3 provide individual activities where children are able to experiment with sounds and language

Range

Factors include oral and visual.

Learning outcome

The learner will:

4. Be able to support the acquisition of language skills that children need to speak a new language

Assessment criteria

- 4.1 explain how verbal interactions between adults in the setting might influence the children's acquisition of the language
- 4.2 encourage children to use the immersion language including verbal interaction with practitioners and **others**
- 4.3 demonstrate how literacy skills in the immersion language are supported and developed

Range

Others may include:

Parents, carers, guardians

Professionals

Multi-disciplinary teams

Colleagues

Learning outcome

The learner will:

5. Be able to review and evaluate the effectiveness of immersion language development within the setting

Assessment criteria

The learner can:

- 5.1 work with others to define the baseline at which each child operates linguistically
- 5.2 observe and record the child's language development during play activities including incidental use of the immersion language
- 5.3 work with **others** to review a child's immersion language development to plan for progression
- 5.4 share information of the child's immersion language development with **carers** following work setting processes
- 5.5 work with **others** to review and evaluate the effectiveness of the language environment of the setting in promoting language acquisition through immersion

Range

Others may include:

Parents, carers, guardians

Professionals

Multi-disciplinary teams

Colleagues

Carers may include:

Parents

Family members

Paid carers

Learning outcome

The learner will:

6. Be able to evaluate own contribution to children's language development

Assessment criteria

- 6.1 reflect on how own working practice has contributed to children's development within the immersion language
- 6.2 adapt own practice to meet the needs of individual children

Unit 325 Promote children's experiential learning

UAN:	T/602/1876
Level:	3
Credit value:	6
GLH:	44
Relationship to NOS:	This unit is linked to CCLD 303.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to assess the learner's knowledge, understanding and skills in supporting children's experiential learning.

Learning outcome

The learner will:

 Understand the importance of experiential learning for children's development

Assessment criteria

The learner can:

- 1.1 explain what is meant by experiential learning
- 1.2 explain how children's skills, development and learning is enhanced through active involvement in play and first hand experiences
- 1.3 explain the implications for a work setting of promoting experiential learning
- 1.4 evaluate the role in experiential learning of:
 - child initiated play
 - adult directed activities

Learning outcome

The learner will:

2. Be able to support a curriculum model that promotes experiential learning

Assessment criteria

- 2.1 explain how **curriculum models** for experiential learning provide a framework for good practice
- 2.2 contribute to curriculum planning for experiential learning.

- 2.3 show how the curriculum model in own work setting supports experiential learning
- 2.4 suggest ways to overcome barriers to experiential learning in own setting

Range

Curriculum models

The model used should be relevant to the learner's UK Home Country.

Learning outcome

The learner will:

3. Be able to support an environment that promotes experiential learning

Assessment criteria

The learner can:

- 3.1 explain why children need to feel comfortable in their environment in order to learn effectively
- 3.2 explain how the environment is organised and managed to support experiential learning through **continuous and enhanced provision**
- 3.3 plan an area of the environment to develop children's experiential learning
- 3.4 prepare an area/s within the work setting based on the plan and explain how it contributes to children's experiential learning
- 3.5 monitor how the play area supports experiential learning

Range

Continuous and enhanced provision

Continuous provision describes the basic provision in all the physical areas of the setting covering all the areas of learning. These provide the secure environment needed to foster children's confidence. Enhanced provision describes the adjustment and enrichment of the environment to meet individual child or group needs and interests.

Learning outcome

The learner will:

4. Be able to promote children's experiential learning through continuous and enhanced provision

Assessment criteria

- 4.1 demonstrate how experiential learning starts from what individual children already know and can do
- 4.2 ensure children have sufficient time to engage in, enjoy and complete activities
- 4.3 use equipment and resources to facilitate the active involvement of children
- 4.4 provide opportunities and stimuli that support children to lead discussions and shape idea

4.5 listen and respond to children in a way that supports their experiential learning

Learning outcome

The learner will:

5. Be able to promote children's experiential learning through focused tasks

Assessment criteria

- 5.1 use focused tasks to develop children's concepts, skills and knowledge using accurate language and context
- 5.2 meet the individual needs of children when undertaking focused teaching
- 5.3 demonstrate how children's experiential learning can be used to enhance children's engagement in focused tasks
- 5.4 demonstrate how focused tasks can be used to enhance children's experiential learning.

Unit 326 Understand models of disability

UAN:	F/601/3473
Level:	3
Credit value:	3
GLH:	26
Relationship to NOS:	This unit is linked to Sensory Services 1, 2, 3, 10, 11.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to provide the learner with knowledge and understanding of models of disability.

Learning outcome

The learner will:

1. Understand the difference between models of disability

Assessment criteria

The learner can:

- 1.1 outline the history and development of the medical, social and psycho-social models of disability
- 1.2 compare and contrast the medical, social and psycho-social models of disability

Learning outcome

The learner will:

2. Understand how the adoption of models of disability can shape an individual's identity and experience

Assessment criteria

The learner can:

2.1 analyse how the medical, social and psycho-social models of disability can impact on an individual's identity and experience

The learner will:

3. Understand how the adoption of models of disability can shape service delivery

Assessment criteria

- 3.1 analyse how the medical, social and psycho-social models of disability can shape service delivery
- 3.2 evaluate how own practice promotes the wellbeing and quality of life of individuals

Unit 327 Support children's learning in Welsh language development

UAN:	A/504/2184
Level:	3
Credit value:	5
GLH:	31
Relationship to NOS:	SCD CCLD 0309 – Implement frameworks for early education through the development of curriculum planning.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to enable learners to develop the knowledge, understanding and skills to develop plans that support children's Welsh language skills.

Learning outcome

The learner will:

Understand the importance of Welsh language for children's learning

Assessment criteria

- 1.1 explain why Welsh language development is important to children's learning
- 1.2 explain how Welsh language development links with other Areas of Learning and development Welsh

The learner will:

2. Be able to use assessments to develop plans for Welsh language development

Assessment criteria

The learner can:

- 2.1 explain the importance of undertaking assessments of children to support children's Welsh language development
- 2.2 use observations to assess children's current understanding and use of the Welsh language
- 2.3 use assessments as a basis for both short term and long term planning of the Welsh language provision
- 2.4 research sources of information in developing Welsh language provision
- 2.5 explain how Welsh language development is implemented through the combination of adult-led activities and child-initiated activities
- 2.6 explain how holistic plans support access to learning for every child in the setting including those with specific requirements
- 2.7 develop a **holistic plan** which incorporates the development of Welsh language development

Range

Holistic plans:

All aspects of learning are interlinked for young children

Learning outcome

The learner will:

Be able to use activities for children's Welsh language development

Assessment criteria

The learner can:

- 3.1 deliver a **holistic plan** which incorporates the development of Welsh language and culture
- 3.2 use Welsh language in everyday activities and routines to support children's Welsh language
- 3.3 provide both structured and spontaneous opportunities and activities that develop children's knowledge and understanding of Welsh language
- 3.4 use storytelling, rhyme and song to enrich children's Welsh language development
- 3.5 use accurate oral and written Welsh with children in activities and on visual displays
- 3.6 encourage children to use the Welsh language
- 3.7 use encouragement and praise when supporting children's Welsh language development

Range

Holistic plans:

All aspects of learning are interlinked for young children

Learning outcome

The learner will:

4. Be able to reflect on own performance in supporting children's Welsh language development

Assessment criteria

- 4.1 evaluate how own practice has contributed to children's Welsh language development
- 4.2 adapt own practice to meet children's Welsh language development needs
- 4.3 identify training and development needs for self to improve performance in provision in Welsh language development

Unit 328 Support children's physical development through activities

UAN:	L/504/2187
Level:	3
Credit value:	4
GLH:	27
Relationship to NOS:	SCD CCLD 0309 – Implement frameworks for early education through the development of curriculum planning SCD CCLD 0307 – Promote the health and physical development of children
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to develop learner's knowledge, understanding and skills of supporting children's physical development through activities.

Learning outcome

The learner will:

 Understand the importance of physical development for children's learning

Assessment criteria

- 1.1 explain why physical development is important to children's development
- 1.2 explain how physical development links with other areas of learning and development
- 1.3 explain the importance of using both the indoor and outdoor environment to develop children's physical development
- 1.4 evaluate sources of useful information in supporting children's physical development

The learner will:

2. Be able to plan and organise an effective environment to support physical development

Assessment criteria

The learner can:

- 2.1 explain the importance of undertaking assessments of children to support their physical development
- 2.2 contribute to assessments of children's physical development.
- 2.3 use assessments as basic for both short term and long term planning of physical activity provision within the learning environment
- 2.4 explain how physical development is implemented through the combination of adult-led and child-initiated activities
- 2.5 explain how holistic plans support access to physical activities for every child in the setting including those with specific requirements
- 2.6 develop a holistic plan which incorporates physical activities

Learning outcome

The learner will:

3. Be able to use activities for children's physical development

Assessment criteria

The learner can:

- 3.1 deliver a holistic plan which incorporates Physical Development.
- 3.2 use physical activities in everyday activities and routines to support children's physical development
- 3.3 provide both structured and spontaneous opportunities and activities that support children's physical development
- 3.4 use encouragement and praise when supporting children's physical development

Learning outcome

The learner will:

4. Be able to reflect on own performance in supporting physical development

Assessment criteria

- 4.1 evaluate how own practice has contributed to children's physical development
- 4.2 adapt own practice to meet children's physical development needs
- 4.3 identify training and development needs for self to improve performance in provision of physical development

Unit 329 Support children's learning in ICT

UAN:	R/504/2188
Level:	3
Credit value:	4
GLH:	27
Relationship to NOS:	SCD CCLD 0309 – Implement frameworks for early education through the development of curriculum planning SCD CCLD 0323 – Use information and communication technology to promote children's early learning
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to enable learners to develop the knowledge, understanding and skills to develop plans that support children's ICT skills.

Learning outcome

The learner will:

1. Understand the importance of ICT for children's learning

Assessment criteria

- 1.1 research current developments in ICT that enrich children's learning
- 1.2 explain why ICT is important to children's learning
- 1.3 explain how ICT can be used to support areas of learning and development

The learner will:

2. Be able to use assessments to develop plans for ICT skills development

Assessment criteria

The learner can:

- 2.1 explain the importance of undertaking assessments of children to support their ICT skills development
- 2.2 contribute to assessments of children's understanding and use of ICT
- 2.3 use assessments as a basis for both short term and long term planning of ICT provision within the learning environment
- 2.4 research sources of information in developing ICT provision within the learning environment
- 2.5 explain how ICT is implemented through the combination of adult-led activities and child-initiated activities
- 2.6 explain how holistic plans support access to ICT learning for every child in the setting including those with specific requirements
- 2.7 develop a holistic plan which incorporates ICT

Learning outcome

The learner will:

3. Be able to use activities for children's ICT skills development

Assessment criteria

The learner can:

- 3.1 deliver a holistic plan which incorporates the development of ICT
- 3.2 use ICT with children in everyday activities and routines to support their learning and development
- 3.3 provide both structured and spontaneous opportunities and activities that develop children's knowledge and understanding of ICT

Learning outcome

The learner will:

4. Be able to reflect on own performance in supporting children's' ICT skills development

Assessment criteria

- 4.1 evaluate how own practice has contributed to children's' ICT skills development
- 4.2 adapt own practice to meet children's' ICT development needs
- 4.3 identify training and development needs for self to improve performance in supporting the use of ICT

Unit 330 Support children's outdoor play

UAN:	Y/504/2189
Level:	3
Credit value:	4
GLH:	27
Relationship to NOS:	SCD CCLD 0309 – Implement frameworks for early education through the development of curriculum planning PW34 – Work with children and young people to create play spaces and support freely chosen self-directed play PW9 – Plan and support self directed play
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to enable learners to develop the knowledge, understanding and skills to support children's outdoor play.

Learning outcome

The learner will:

 Understand the importance of outdoor play for children's health, learning and development

Assessment criteria

The learner can:

- 1.1 analyse the benefits of outdoor play on children's health, learning and development
- 1.2 explain how outdoor play is linked to other areas of learning and development

Learning outcome

The learner will:

Be able to use assessments to develop plans to support outdoor play

Assessment criteria

- 2.1 explain the importance of making an assessment of children's outdoor play
- 2.2 contribute to making an assessment of children's outdoor play

- 2.3 use assessments as a basis for both short term and long term planning for the development of outdoor play
- 2.4 research sources of information to support the development of outdoor play
- 2.5 explain how the development of outdoor play is supported through the combination of adult-led activities and child-initiated activities
- 2.6 explain why children need to experiment, explore and take risk through outdoor play
- 2.7 explain how **holistic plans** support access to outdoor play for every child in the setting, including those with specific requirements
- 2.8 engage with children to develop a holistic plan which incorporates outdoor play to include:
 - Environments within the work setting
 - · Environments outside of the work setting

Range

Holistic plans:

All aspects of learning are interlinked for young children

Learning outcome

The learner will:

3. Be able to use activities for the development of children's outdoor play

Assessment criteria

The learner can:

- 3.1 deliver a **holistic plan** which incorporates the development of outdoor play
- 3.2 demonstrate how to make the best use of outdoor space
- 3.3 use outdoor play with children in everyday activities and routines to support their learning and development
- 3.4 encourage children to use the outdoor environment as a natural extension of their play
- 3.5 provide both structured and spontaneous opportunities and activities that develop children's outdoor play
- 3.6 encourage and praise children in their creative use of outdoor play

Range

Holistic plans:

All aspects of learning are interlinked for young children

Learning outcome

The learner will:

4. Be able to reflect on own performance in supporting the development of children's outdoor play

Assessment criteria

- 4.1 evaluate how own practice has contributed to the development of children's outdoor play
- 4.2 adapt own practice to support children's outdoor play
- 4.3 identify training and development needs for self to improve performance

Unit 331 Support children's mathematical development

UAN:	L/504/2190
Level:	3
Credit value:	4
GLH:	27
Relationship to NOS:	SCD CCLD 0309 – Implement frameworks for early education through the development of curriculum planning SCD CCLD 0345 – Promote literacy, numeracy and language development for children's early learning
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to enable learners to develop the knowledge, understanding and skills to develop plans that support children's mathematical development.

Learning outcome

The learner will:

 Understand the importance of mathematical development for children's learning

Assessment criteria

- 1.1 explain why mathematical development is important to children's learning
- 1.2 explain how mathematics can be used to support areas of learning and development

The learner will:

2. Be able to use assessments to develop plans for mathematical development

Assessment criteria

The learner can:

- 2.1 explain the importance of undertaking assessments of children to support their mathematical development
- 2.2 contribute to assessments of children's understanding and use of mathematics
- 2.3 use assessments as a basis for both short term and long term planning of mathematical development
- 2.4 research sources of information in supporting mathematical development
- 2.5 explain how mathematical development is supported through the combination of adult-led activities and child-initiated activities
- 2.6 explain how **holistic plans** support access to mathematical learning for every child in the setting including those with specific requirements
- 2.7 develop a holistic plan which incorporates mathematical learning

Range

Holistic plans:

All aspects of learning are interlinked for young children

Learning outcome

The learner will:

3. Be able to use activities for children's mathematical development

Assessment criteria

The learner can:

- 3.1 deliver a **holistic plan** which incorporates the development of mathematical learning
- 3.2 use mathematics with children in everyday activities and routines to support their learning and development
- 3.3 provide both structured and spontaneous opportunities and activities that develop children's knowledge and application of mathematics
- 3.4 use encouragement and praise when supporting children's mathematical development

Range

Holistic plans:

All aspects of learning are interlinked for young children

The learner will:

4. Be able to reflect on own performance in supporting children's mathematical development

Assessment criteria

- 4.1 evaluate how own practice has contributed to children's mathematical development
- 4.2 adapt own practice to meet children's mathematical development needs
- 4.3 identify training and development needs for self to improve performance in supporting the use of mathematics

Unit 332 Support children's language, literacy and communication

UAN:	R/504/2191
Level:	3
Credit value:	4
GLH:	27
Relationship to NOS:	SCD CCLD 0309 - Implement frameworks for early education through the development of curriculum planning SCD CCLD 0345 – Promote literacy, numeracy and language development for children's early learning
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to enable learners to develop the knowledge, understanding and skills to develop plans that support children's language, literacy and communication.

Learning outcome

The learner will:

1. Understand the importance of language, literacy and communication for children's learning

Assessment criteria

- 1.1 explain why language, literacy and communication are important to children's learning
- 1.2 explain how language, literacy and communication can be used to support other areas of learning and development

The learner will:

2. Be able to use assessments to develop plans for language, literacy and communication development

Assessment criteria

The learner can:

- 2.1 explain the importance of undertaking assessments of children to support their language, literacy and communication development
- 2.2 contribute to assessments of children's use of language, literacy and communication skills
- 2.3 use assessments as a basis for both short term and long term planning for the development of language, literacy and communication skills
- 2.4 research sources of information in supporting the development of language, literacy and communication
- 2.5 explain how the development of language, literacy and communication is supported through the combination of adult-led activities and child-initiated activities
- 2.6 explain how **holistic plans** support access to learning in language, literacy and communication for every child in the setting including those with specific requirements
- 2.7 develop a holistic plan which incorporates language, literacy and communication learning

Range

Holistic plans:

All aspects of learning are interlinked for young children

Learning outcome

The learner will:

3. Be able to use activities for the development of children's language, literacy and communication

Assessment criteria

- 3.1 deliver a **holistic plan** which incorporates the development of language, literacy and communication skills
- 3.2 use language, literacy and communication with children in everyday activities and routines to support their learning and development
- 3.3 use storytelling, rhyme and song to enrich the development of children's language, literacy and communication
- 3.4 provide both structured and spontaneous opportunities and activities that develop children's knowledge and use of language, literacy and communication
- 3.5 use encouragement and praise when supporting children's development of language, literacy and communication

Range

Holistic plans:

All aspects of learning are interlinked for young children

Learning outcome

The learner will:

4. Be able to reflect on own performance in supporting the development of children's language, literacy and communication

Assessment criteria

- 4.1 evaluate how own practice has contributed to the development of children's language, literacy and communication
- 4.2 adapt own practice to meet children's language, literacy and communication development needs
- 4.3 identify training and development needs for self to improve performance in supporting the development of language, literacy and communication skills

Unit 333 Support children's knowledge and understanding of the world

UAN:	Y/504/2192
Level:	3
Credit value:	4
GLH:	27
Relationship to NOS:	SCD CCLD 309 - Implement frameworks for early education through the development of curriculum planning
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to enable learners to develop the knowledge, understanding and skills to develop plans that support children's knowledge and understanding of the world.

Learning outcome

The learner will:

 Understand the importance of knowledge and understanding of the world for children's learning

Assessment criteria

- 1.1 explain why knowledge and understanding of the world are important to children's learning
- 1.2 explain how knowledge and understanding of the world can be used to support areas of learning and development

The learner will:

2. Be able to use assessments to develop plans for children's knowledge and understanding of the world

Assessment criteria

The learner can:

- 2.1 explain the importance of undertaking assessments of children to support their development of knowledge and understanding of the world
- 2.2 contribute to assessments of children's development of knowledge and understanding of the world
- 2.3 use assessments as a basis for both short term and long term planning for the development of children's knowledge and understanding of the world
- 2.4 research sources of information in supporting the development of children's knowledge and understanding of the world
- 2.5 explain how the development of knowledge and understanding of the world is supported through the combination of adult-led activities and child-initiated activities
- 2.6 explain how **holistic plans** support access to knowledge and understanding of the world for every child in the setting including those with specific requirements
- 2.7 develop a holistic plan which incorporates knowledge and understanding of the world

Range

Holistic plans:

All aspects of learning are interlinked for young children

Learning outcome

The learner will:

3. Be able to use activities for the development of children's knowledge and understanding of the world

Assessment criteria

- 3.1 deliver a holistic plan which incorporates the development of children's knowledge and understanding of the world
- 3.2 use knowledge and understanding of the world with children in everyday activities and routines to support their learning and development
- 3.3 use storytelling, rhyme and song to enrich the development of children's knowledge and understanding of the world
- 3.4 provide both structured and spontaneous opportunities and activities that develop children's knowledge and understanding of the world
- 3.5 use encouragement and praise when supporting children's development of knowledge and understanding of the world

The learner will:

4. Be able to reflect on own performance in supporting the development of children's knowledge and understanding of the world

Assessment criteria

- 4.1 evaluate how own practice has contributed to the development of children's knowledge and understanding of the world
- 4.2 adapt own practice to meet children's knowledge and understanding of the world development needs
- 4.3 identify training and development needs for self to improve performance in supporting the development of children's knowledge and understanding of the world

Unit 334 Contribute to effective team working in health and Social care or children and young people's setting

UAN:	H/504/2194
Level:	3
Credit value:	4
GLH:	25
Relationship to NOS:	SCD CCLD 0338 – Develop productive working relationships with others
	SCD HSC 3121 – Promote the effectiveness of teams
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	The purpose of this unit is to develop the knowledge, understanding and skills of learners to enable them to contribute to effective team work in health and social care or children and young people settings.

Learning outcome

The learner will:

1. Understand theories of teams and team working

Assessment criteria

The learner can:

- 1.1 outline models of **team** working
- 1.2 explain the process of **team** development
- 1.3 analyse how shared goals can lead to **team** cohesion

Range

Teams could include:

- Within the organisation / service
- Multi-disciplinary
- Multi-agency

The learner will:

2. Understand the principles that underpin effective teamwork

Assessment criteria

The learner can:

- 2.1 explain why teams need:
 - clear objectives
 - clearly defined roles and responsibilities
 - trust and accountability
 - confidentiality
 - effective communication
 - conflict resolution
- 2.2 explain why mutual respect and support promotes effective teamwork
- 2.3 explain how the values of own organisation influences the working of your team
- 2.4 explain how the teams manage change
- 2.5 explain the benefits of effective team performance

Learning outcome

The learner will:

3. Be able to work as part of a team.

Assessment criteria

The learner can:

- 3.1 identify own role and responsibility in the team
- 3.2 fulfil own responsibilities within the team
- 3.3 communicate effectively with team members
- 3.4 involve other team members in decision making
- 3.5 seek support and advice from **others**
- 3.6 offer support to other team members
- 3.7 explain lines of reporting and responsibility in the team
- 3.8 analyse the strengths and contributions of other team members to the work of the team

Range

Others could include:

- Team members and colleagues
- Other professionals
- Line manager

The learner will:

4. Be able to support individual team members

Assessment criteria

The learner can:

- 4.1 provide encouragement and support to individual team members within their roles
- 4.2 provide constructive feedback on performance to individual team members

Learning outcome

The learner will:

5. Be able to review the work of the team

Assessment criteria

- 5.1 reflect on own performance in working as part of a team
- 5.2 review team performance in achieving or working towards goals
- 5.3 contribute to the development of continuous improvement within the work of the team

Unit 335 Support the development of positive behaviour in children

UAN:	L/504/2206
Level:	3
Credit value:	3
GLH:	22
Relationship to NOS:	SCDHSC0326 – Promote the development of positive behaviour in children and young people
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to develop the knowledge, understanding and skills of the learner to support children to develop positive behaviour.

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Learning outcome

The learner will:

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1. Understand principles of supporting the development of positive behaviour in children

Assessment criteria

The learner can:

1.1 outline theories of behaviour development in children.

Learning outcome

The learner will:

2. Be able to establish behavioural goals and boundaries with children

Assessment criteria

- 2.1 communicate with a child about their behaviour according to their level of ability and understanding
- 2.2 support a child to gain understanding of expectations about their behaviour
- 2.3 support a child to gain understanding of why goals and boundaries must be set for their behaviour
- 2.4 work with a child, **key people** and **others** to identify behavioural goals and boundaries that will support positive behaviour
- 2.5 record agreed behavioural goals and boundaries in line with work setting requirements

Key people are those who are important to a child who can make a difference to his or her well-being. Key people include family, friends, carers and others with whom the individual has an important relationship

Others may include:

- Colleagues
- Other professionals

Learning outcome

The learner will:

3. Be able to support children to understand their behaviour

Assessment criteria

The learner can:

- 3.1 support a child to develop understanding of when their behaviour is acceptable and when it is unacceptable
- 3.2 support a child to develop understanding of the consequences of:
 - · Acceptable behaviour
 - Unacceptable behaviour
- 3.3 support a child to develop recognition of the benefits of positive behaviour for themselves, key people and others
- 3.4 work with a child to develop an understanding of why they behave in certain ways
- 3.5 work with a child to develop an understanding of how they are feeling when they engage in unacceptable behaviour

Learning outcome

The learner will:

4. Be able to support children to achieve behavioural goals and adhere to agreed boundaries

Assessment criteria

- 4.1 support a child to identify behaviours that show that they are meeting behavioural goals or plans
- 4.2 work with key people and others to provide consistent support to a child to help them meet behavioural goals and agreed boundaries
- 4.3 use stimulating and achievable activities to engage children to support them to meet agreed behavioural goals and boundaries
- 4.4 provide constructive feedback to a child on meeting behavioural goals and agreed boundaries
- 4.5 use praise to reinforce positive behaviour in a child, support the positive behaviour of children through own actions
- 4.6 support the positive behaviour of children through own actions
- 4.7 use agreed interventions to help a child end an instance of unacceptable behaviour
- 4.8 work with a child to develop their understanding of why they engaged in unacceptable behaviour

- 4.9 work with a child to develop their understanding of how they might have behaved differently
- 4.10 record progress towards the achievement of behavioural goals in line with work setting requirements
- 4.11 record instances of unacceptable behaviour in line with work setting requirements
- 4.12 Access help and support where there are concerns about the behaviour of a child

Unit 336 Promote nutrition and hydration in early years and childcare settings

UAN:	A/503/2576
Level:	3
Credit value:	4
GLH:	32
Relationship to NOS:	Links to NOS CCLD 307
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	This unit is aimed at learners who work in early years or childcare settings. The unit develops the learners' knowledge and skills in contributing to the promotion of nutrition and hydration

Learning outcome

The learner will:

1. Understand the principles of a balanced diet for children

Assessment criteria

The learner can:

- 1.1 describe current government **nutritional guidelines** for a balanced diet for children
- 1.2 define the main food groups
- 1.3 identify sources of essential nutrients
- 1.4 explain the importance of a balanced diet
- 1.5 evaluate the impact of poor diet on **health** and **wellbeing**
- 1.6 explain how dietary requirements change across the span of the early years

Range

Nutritional guidelines refers to the latest national guidance for appropriate age groups

Health refers to general physical health and healthy weight (i.e. BMI in the accepted range for the individual's group)

Wellbeing refers to a state where human needs are met and one can meaningfully pursue goals and enjoy a satisfactory quality of life

The learner will:

2. Be able to plan and promote a balanced diet for children

Assessment criteria

The learner can:

- 2.1 evaluate the **factors** that may affect nutritional intake
- 2.2 explain how a **healthy diet** can be promoted for children
- 2.3 plan a balanced diet for a child that meets their individual dietary requirements
- 2.4 encourage children to eat a healthy balanced diet
- 2.5 evaluate own and **others** contribution to the balanced diet of a child

Range

Factors can include:

- Culture and religion
- Individual preferences and habits
- Physical factors positioning, oral hygiene etc
- Psychological factors depression, eating disorders etc
- Income, lifestyle and social convention
- Advertising and fads
- Family and peer group influences
- Ethics, morals and political beliefs
- Neglect

Healthy diet is one based on sound nutritional principles. It would usually feature

- High consumption of fruits & vegetables
- Low consumption of red meat & fatty foods
- Meals based on starch foods
- Raw foods & whole grains are preferred to processed or refined foods
- Protein primarily from fish, dairy products, nuts
- Low consumption of salt, pepper, sugar, saturated fats, coffee & other caffeinated beverages
- Low consumption of alcohol
- Drinking plenty of water
- Organic and/or unprocessed foods—ie, produced without pesticides and chemical preservatives

Others may include:

- parents or carers
- colleagues
- other professionals eg health visitors, school nurses, dieticians, speech and language therapis

The learner will:

3. Understand the principles of hydration for babies and children

Assessment criteria

The learner can:

- 3.1 explain the importance of hydration
- 3.2 describe the signs of dehydration in babies and children
- 3.3 explain the impact of dehydration on health and wellbeing

Learning outcome

The learner will:

4. Be able to promote hydration in babies and/or children

Assessment criteria

The learner can:

- 4.1 evaluate the factors that may affect hydration
- 4.2 explain how hydration can be promoted for babies and children
- 4.3 demonstrate different approaches to promote hydration for babies or children
- 4.4 evaluate the effectiveness of different ways of promoting hydration for babies and/or children

Learning outcome

The learner will:

5. Understand how to contribute to the prevention of malnutrition in babies and children

Assessment criteria

The learner can:

- 5.1 describe the signs of malnutrition
- 5.2 explain the risk factors that may lead to malnutrition
- 5.3 explain ways of increasing nutritional density of foods and drinks

Learning outcome

The learner will:

6. Understand the principles of infant feeding

Assessment criteria

The learner can:

- 6.1 compare the benefits of breast feeding and infant formula feeding
- 6.2 explain current **UN and national guidance** on breast feeding.
- 6.3 describe current national guidance on the introduction of solid foods
- 6.4 discuss suitable choices of foods and drinks for weaning

Range

UN and national guidance refers to the latest guidance supporting breast feeding which may include the UN Baby Friendly Initiative

The learner will:

7. Understand the importance of special dietary requirements for babies and children

Assessment criteria

The learner can:

- 7.1 explain circumstances where babies or children have **special dietary requirements**
- 7.2 describe special diets
- 7.3 analyse the potential risks of not following a special diet

Range

Special diets/special dietary requirements in this context may include therapeutic diets for an illness or condition (e.g. food allergy, diabetes, eating, drinking or swallowing difficulty - Dysphagia, coeliac disease) or may include those that may *prevent / limit / promote / meet* one or more of the following:

- Aspiration/choking
- Appetite
- Weight (i.e. underweight or overweight)
- Personal choice and control (e.g. vegan and vegetarian or cultural and religious choices)

Learning outcome

The learner will:

8. Be able to contribute to the monitoring of nutrition and hydration for babies or children

Assessment criteria

- 8.1 describe own responsibilities in relation to monitoring nutrition and hydration
- 8.2 explain the responsibilities of others in relation to monitoring the nutrition and hydration of babies or children
- 8.3 complete records for the monitoring of nutrition and hydration in line with agreed ways of working
- 8.4 explain actions to take when there are concerns about the nutrition and hydration of babies or children

Unit 337 Understand playwork principles

UAN:	J/602/1798
Level:	3
Credit value:	4
GLH:	35
Relationship to NOS:	 This unit reflects the NOS from PW8 Develop and promote positive relationships PW11 Work with colleagues in a team
Endorsement by a sector or regulatory body:	This unit is endorsed by SkillsActive
Aim:	This unit covers knowledge and understanding of the principles underpinning playwork practice

Learning outcome

The learner will:

1. Understand the role of, and need for, play

Assessment criteria

The learner can:

- 1.1 explain the innate drive for children and young people to play
- 1.2 analyse how play is necessary for all children and young people's development and well being
- 1.3 explain what is meant by play being a biological, psychological, sociological necessity

Learning outcome

The learner will:

2. Understand children and young people's rights in relation to play

Assessment criteria

- 2.1 evaluate the importance of the **UN Convention on the Rights of the Child** in relation to play provision
- 2.2 explain how playwork **organisations** seek to meet the rights of all children and young people for play

UN Convention on the Rights of the Child

Ratified by the UK

Organisations

Before/after school club, holiday play scheme, play centre, open access centre, adventure playground, play bus / mobile unit, youth groups, local authorities/councils

Learning outcome

The learner will:

3. Understand the role of the playwork team in supporting children and young people's play

Assessment criteria

The learner can:

- 3.1 explain the importance of a team approach to supporting children and young **people** to create play spaces
- 3.2 explain the role of playworkers acting as **advocates for play**
- 3.3 evaluate different interventions a playwork team can use to support children and young people's play
- 3.4 explain the importance of balancing the needs and rights of individual children and young people with the needs and rights of others
- 3.5 evaluate the impact of playworkers on the play space
- 3.6 evaluate the impact of children and young people's play on members of the playwork team
- 3.7 explain the concept of reflective practice in the context of a playwork team

Range

People

Playworkers, assistant playworkers, playground staff, play development officers, Playwork coordinators, trainers, facility manages

Advocates for play

A spokes person for the support of children and young peoples play

Unit 338 Understand children and young people's self-directed play

UAN:	L/602/1799
Level:	3
Credit value:	5
GLH:	35
Relationship to NOS:	 This unit reflects the following NOS PW9 Plan and support self-directed play PW13 Contribute to children's health and well-being PW7 Develop and maintain a healthy, safe and secure environment for children
Endorsement by a sector or regulatory body:	This unit is endorsed by SkillsActive
Aim:	This unit covers the knowledge, understanding and some elements of practice that a playworker requires to support children and young people's freely chosen, self-directed play and reflect on their practice.

Learning outcome

The learner will:

1. Understand the nature of freely chosen, self-directed play

Assessment criteria

- 1.1 explain the **characteristics** of freely chosen, self-directed play
- 1.2 explain the importance of **observation to analyse** children and young people's play
- 1.3 explain why it is important to collect **information** other than by observation in order to analyse children and young people's play preferences

Characteristics

Engaging, accessibility to resources/environment, without adult agenda, child/young person led, child/young person initiated, child/young persons own agenda

Observing and analysing

Observing and checking on children and young people's play behaviour, looking at what is happening and why

Information

What the child or young person wants/wishes

Learning outcome

The learner will:

Understand the key concepts involved in children and young people's play

Assessment criteria

The learner can:

- 2.1 explain the following terms, giving an example for each:
 - play needs and play preferences
 - the play cycle and its component parts
 - loose parts
 - play spaces
- 2.2 list the 16 play types and give examples for each

Range

Play types

Communication play, creative play, deep play, dramatic play, exploratory play, fantasy play, imaginative play, locomotor play, mastery play, object play, role play, rough and tumble, social play, socio-dramatic play, symbolic play, evolutionary play

Learning outcome

The learner will:

3. Understand how to balance requirements for health, safety and welfare with the need for stimulation, challenge and risk

Assessment criteria

- 3.1 summarise the main health, safety and security **requirements** that apply to a play environment
- 3.2 explain the benefits of risk, stimulation and challenge during children and young people's play
- 3.3 explain the concept of acceptable and unacceptable risk in the context of all children and young peoples play
- 3.4 evaluate the different **approaches** to managing risk and risk benefit analysis during children and young people's play
- 3.5 explain the value of enabling children and young people to manage risk for themselves
- 3.6 explain how playwork **organisations** seek to balance the health, safety and security of the play environment with children and young people's need for stimulation, risk and challenge

Requirements

Current for home counties, risk assessments, suitability of staff (criminal record checks), staff:child/young person ratios, legislation, policies and procedures, code of conduct, safeguarding

Approaches

Empowering and enabling linked to intervention styles

Organisations

Before/after school club, holiday play scheme, play centre, open access centre, adventure playground, play bus / mobile unit, youth groups, local authorities/councils

Learning outcome

The learner will:

4. Be able to reflect on children and young people's play

Assessment criteria

The learner can:

- 4.1 **observe** play in a way that is sensitive to the children and young people involved
- 4.2 **reflect** on observations of children and young people's play
- 4.3 collect further information about children and young people's play and play preferences
- 4.4 identify a range of different play types from own observations
- 4.5 evaluate the impact of adult **intervention** on children and young people's play

Range

Observe

Looking at and sometimes recording children and young peoples play behaviours and needs. The observation is not for the use of monitoring children and young peoples development or planning a curriculum of activities

Reflect

Thinking about the observations and identifying what is going well and what could be improved on to support self direct play

intervention

Intervention styles, play cycle.

Unit 339 Understand the organisational frame-work for play

UAN:	T/602/1800
Level:	3
Credit value:	4
GLH:	35
Relationship to NOS:	This unit links to the following NOS
	 PW6 Contribute to an organisational framework that reflects the needs and protects the rights of children and young people
	 UK Codes of Practice for Social Care Workers
Endorsement by a sector or regulatory body:	This unit is endorsed by SkillsActive
Aim:	This unit covers the knowledge and understanding that a playworker needs to develop a framework of policies and procedures that reflect children and young people's rights

Learning outcome

The learner will:

 Understand the rights of children and young people in a playwork context

Assessment criteria

- 1.1 summarise the key **legal requirements** covering the rights of children and young people and those who care for them in a play context
- 1.2 explain the importance of the **play environment** having policies and procedures that reflect legal requirements
- 1.3 evaluate different **theories and models** of good practice relating to inclusion
- 1.4 explain how to recognise **attitudinal**, **environmental** and **institutional** barriers to **inclusion** in a play environment
- 1.5 explain how to promote children and young people's rights in the play environment
- 1.6 clarify the difference between separate, segregated, integrated and inclusive play provision

Legal requirements

Current laws and regulations (Home Country) that playwork settings must follow

Play environment

Any play setting or area that supports children and young people's play

Theories and models

Social model of disability, accessibility, anti-discriminatory

Attitudinal barriers

Preconceived perceptions of staff and volunteers

Environmental barriers

Lack of access, lack of resources

Institutional barriers

Restrictions dictated by the organisation or building

Inclusion

Open and accessible to all, with barriers removed

Learning outcome

The learner will:

2. Understand how to contribute to strategies, policies and procedures that reflect children and young people's rights

Assessment criteria

The learner can:

- 2.1 evaluate a playwork organisation's **strategies**, **policies** and **procedures** in relation to the children and young people's rights
- 2.2 explain how to develop policies and procedures for a play environment to cover:
 - play and social activities
 - · health and safety
 - anti-discriminatory practice
 - child protection and bullying
 - responding to behavior
- 2.3 explain how to **ensure** that policies and procedures are put into practice
- 2.4 clarify the importance of reviewing policies and procedures
- 2.5 explain how to review policies and procedures

Range

Strategies

Overall plans and aims

Policies

Specific aims of what the organisation wishes to do

Procedures

Actions that need to be followed to ensure the policy is put into practice

Ensure

Monitoring, review, appraisal, quality assurance, supervision

Unit 340 Understand relationships in the play environment

UAN:	A/602/1801
Level:	3
Credit value:	3
GLH:	20
Relationship to NOS:	This unit links to the following NOS
	 PW8 Develop and promote positive relationships
	 PW14 Engage with parents and carers in the play environment
Endorsement by a sector or regulatory body:	This unit is endorsed by SkillsActive
Aim:	This unit covers the knowledge and understanding that a playworker needs to build relationships with children, young people and other adults in a play environment. Other adults must include parents and others involved in the care of children and young people

Learning outcome

The learner will:

 Understand how to develop relationships with children and young people

Assessment criteria

- 1.1 explain how the **development** of children and young people affects the way they relate to playworkers
- 1.2 evaluate different **strategies** for helping children and young people to feel welcome and valued in the play environment
- 1.3 explain what is meant by 'appropriate' and 'inappropriate' behaviour when a playworker interacts with children
- 1.4 explain why it is important to involve children and young people in decision making
- 1.5 evaluate different **strategies** that can be used to involve children and young people in decision making
- 1.6 explain how to negotiate with children and young people at different **stages of development**
- 1.7 explain different approaches that can be used to show children and young people that the playworker respects their individuality

Development

Physical, intellectual, emotional, relationships, human growth from birth through adolescence

Strategies

Key person, positive images, open door policy, consultation

Strategies

Children's forum, suggestion box, questionnaires, idea board, children/young person representation on management committee

Stages of development

Physical, emotional, intellectual, relationships, communication, age related

Learning outcome

The learner will:

2. Understand how to support communication with children and young people

Assessment criteria

The learner can:

- 2.1 explain the importance of the playworker **communicating clearly** with children and young people
- 2.2 explain why it is important for children and young people to be able to ask questions, offer ideas and make suggestions in the play environment
- 2.3 explain the importance of listening to children and young people
- 2.4 explain different **strategies** that can be used to communicate with children and young people who have communication difficulties

Range

Communicating clearly

Speaking, listening and body language that is consistent and transparent so that no misunderstanding of meaning can be given to the children and young people

Strategies

Alternative methods, technological, translation

Learning outcome

The learner will:

3. Be able to support communication with children and young people

Assessment criteria

- 3.1 demonstrate two-way communication with a range of children and young people
- 3.2 demonstrate behaviour that shows children and young people's ideas and feelings are valued
- 3.3 demonstrate different methods of supporting children and young people to communicate with others

The learner will:

4. Understand how to support children and young people in developing relationships with others

Assessment criteria

The learner can:

- 4.1 summarise different ways in which a playworker can help children and young people understand the value and importance of positive relationships with others
- 4.2 explain the importance of children and young people valuing and respecting other people's **individuality** and feelings
- 4.3 summarise different **strategies** a playworker can use to help children and young people value and respect other people's **individuality** and feelings
- 4.4 justify why it is important to be consistent and fair when responding to behaviour in the play environment
- 4.5 summarise different **strategies** a playworker can use when responding to children and young peoples behavior
- 4.6 explain why it is important for children and young people to be able to deal with conflict themselves
- 4.7 explain the types of **support** a playworker might need to give to help children and young people deal with conflict themselves

Range

Individuality

Diversity, differing strengths, weaknesses, personality, identity, culture and way of being

Strategies

Value and respect - role-modelling, positive images, celebrating diversity, information sharing

Reinforce positive behaviour - role-modelling, positive images, celebrating diversity, information sharing, praise

Deal with negative behaviour - time-out, rewards and sanctions, involve parents/carers, group agreements, appropriate responsibility, keeping an open mind

Support

Opportunities for discussion, debate, fairness without taking the conflict away, acknowledgement of emotions

Learning outcome

The learner will:

5. Understand how to communicate with adults

Assessment criteria

- 5.1 explain why it is important to have positive relationships with adults in the play environment
- 5.2 explain the importance of clear communication with adults in the play environment
- 5.3 summarise different **strategies** the playworker can use to communicate with adults who have **communication difficulties**

- 5.4 evaluate types of **situations** that might lead to conflict between playworkers and other adults
- 5.5 explain different **strategies** the playworker can use to deal with conflict situations involving other adults

Strategies - communicate

Translation, technology, positive images, avoiding use of jargon **Communication difficulties**

Visual/hearing impairment, English as a second language, literacy issues

Situations

With other staff, with parents/carers

Strategies - deal with conflict

Clear communication (written and verbal), policies and procedures, whistle blowing, reporting

Unit 341 Understand health, safety and security in the play environment

UAN:	F/602/1802
Level:	3
Credit value:	2
GLH:	15
Relationship to NOS:	This unit links to the following NOS PW7 Develop and maintain a healthy, safe and secure environment for children
Endorsement by a sector or regulatory body:	This unit is endorsed by SkillsActive
Aim:	This unit covers the knowledge and understanding that a playworker requires to maintain health, safety and welfare in a play environment

Learning outcome

The learner will:

1. Understand the requirements for health, safety and security in the play environment

Assessment criteria

The learner can:

- 1.1 summarise the **statutory and regulatory requirements** covering the health, safety and security in a play environment for:
 - children and young people
 - workers
 - families and visitors
- 1.2 explain the **regulations** covering manual handling and the risks associated with lifting and carrying children
- 1.3 explain how child development affects health, safety and security arrangements in a play environment

Range

Statutory and regulatory requirements

Current laws and regulations (Home Country) that playwork settings must follow

Regulations

Manual Handling Operations Regulations

The learner will:

2. Understand health, safety and security procedures in a play setting

Assessment criteria

The learner can:

- 2.1 explain the **procedures** to follow for safety checking the following in a play environment:
 - facilities
 - · equipment
 - toilets
 - washing areas
 - movement and activity of children and young people
- 2.2 explain the **security procedures** to follow for the arrival and departure of children and young people at a play environment
- 2.3 explain the **procedures** for the storage and administration of medicines at a play environment

Range

Procedures

Checklists, manufacturers' instructions, reporting faulty equipment, fire-drills, attendance register, risk assessment

Security Procedures

Signing in/out of children, appropriate adult collection

Procedures – storage and administration of medicines

Actions that need to be followed to ensure the policy is put into practice, including safe storage, appropriate training where needed (epipen)

Learning outcome

The learner will:

3. Understand how to assess risk in a play environment

Assessment criteria

The learner can:

- 3.1 explain the **theories and models** of risk assessment that are used for the following:
 - indoor play environment
 - outdoor play environment
 - outings
- 3.2 explain the difference between formal and informal risk assessments

Range

Theories and models

Five Steps to Risk Assessment (HSE), Risk Benefit

The learner will:

4. Understand how to respond to accidents and other emergencies In a play environment

Assessment criteria

The learner can:

- 4.1 explain the **procedures** to follow to record and report **accidents and incidents**
- 4.2 explain the required contents of a first aid kit
- 4.3 explain how to respond to a range of situations involving **accidents and injuries**, taking account of the age of the children and young people involved
- 4.4 describe the signs and symptoms of the common types of childhood **illnesses and allergies** that a playworker is likely to encounter
- 4.5 explain appropriate responses to a range of common childhood illnesses and allergies
- 4.6 evaluate the emergency procedures in a play environment for:
 - fire
 - missing children
 - evacuation

Range

Procedures-

Accident book, RIDDOR, reporting to regulatory bodies

Accidents and injuries

Falls/trips, collisions, use of equipment/resources, head injury, cuts/grazes, bruises, burns/sunburn, sprains, broken bones

Illnesses and allergies

Meningitis, nut allergy, chickenpox, stomach bug, dairy allergy, mumps, head lice, cold/flu

Learning outcome

The learner will:

5. Understand hygiene practices in a play environment

Assessment criteria

- 5.1 explain good hygiene practices in relation to:
 - cross infection
 - systems for the disposal of different types of waste
 - food handling
 - handling bodily fluids
 - issues concerning the spread of HIV and hepatitis

Unit 342 Understand how to plan for and support children and young people's self-directed play

UAN:	J/602/1803
Level:	3
Credit value:	5
GLH:	40
Relationship to NOS:	This unit links to the following NOS - PW9 Plan and support self-directed play
Endorsement by a sector or regulatory body:	This unit is endorsed by SkillsActive
Aim:	This unit covers the knowledge, understanding and some elements of practice that a playworker requires to support children and young people's freely chosen, self-directed play and reflect on their practice

Learning outcome

The learner will:

 Understand how to plan for children and young people's selfdirected play

Assessment criteria

- 1.1 explain why it is important to identify children and young people's play needs and preferences
- 1.2 explain how the **development** of children and young people affects their play needs and preferences
- 1.3 evaluate a range of **methods** for consulting with children and young people on their play needs and preferences
- 1.4 summarise the types of **indicators and objectives** that can be used to evaluate play provision

Development

Physical, intellectual, emotional, relationships, human growth from birth through adolescence

Methods

Discussion, speaking, questionnaires, games, idea board, suggestion box

Indicators and objectives

Feedback (formal and informal), observation, self-assessment forms linked to regulatory bodies, quality assurance (e.g. First Claim)

Learning outcome

The learner will:

2. Understand how to create play spaces for children and young people's self-directed play

Assessment criteria

The learner can:

- 2.1 explain how to create the following types of **play spaces**: physical, transient affective, permanent
- 2.2 explain how these **play spaces** could offer opportunities for a range of play experiences
- 2.3 explain why it is important to create **play spaces** that children and young people can adapt to their own needs
- 2.4 explain how to obtain and create **resources** for play spaces
- 2.5 explain how to work with children and young people in the creation of **play spaces**

Range

Play spaces

Physical, affective, permanent or transient that supports and enriches the potential for children and young people's self-directed play

Play types

Communication play, creative play, deep play, dramatic play, exploratory play, fantasy play, imaginative play, locomotor play, mastery play, object play, role play, rough and tumble, social play, socio-dramatic play, symbolic play, evolutionary play

Resources

Loose Parts, staff, recyclable materials, natural resources – outside environment, the elements

The learner will:

 Understand how to support children and young people's selfdirected play

Assessment criteria

The learner can:

- 3.1 explain why it is important for children and young people to choose and explore play spaces for themselves
- 3.2 explain how to decide when is the appropriate time to provide support during children and young people's play
- 3.3 explain why it is important to leave the content and intent of play to children and young people
- 3.4 explain why it is important to allow play to continue uninterrupted
- 3.5 explain why it is important not to show children and young people 'better ways' of doing things, unless they ask
- 3.6 explain how to identify and respond to a play cue

Range

Play Cue

Communication signs from the child or young person wishes to play or invite others to play eg:language, facial expression or body language.

Learning outcome

The learner will:

4. Understand how to help children and young people manage risk during play

Assessment criteria

The learner can:

- 4.1 justify why it is important to encourage and support **acceptable risk** taking during self-directed play
- 4.2 explain the levels of risk that are acceptable according to a play organisation's policies and procedures
- 4.3 explain how the development of children and young people affects the assessment and management of risk during self-directed play
- 4.4 evaluate different **strategies** for enabling children and young people to manage risk for themselves

Range

Acceptable Risk

An understanding of the possibility of the hazard causing harm eg: the use of sharp craft knives in den building activity

Strategies

Enabling, empowering, appropriate, intervention styles

Unit 343

Develop children's sense of self-identity and their awareness of cultural diversity in a Welsh medium early years setting

UAN:	K/506/8151
Level:	3
Credit value:	3
GLH:	21
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development

Learning outcome

The learner will:

1. Understand how the environment within the Welsh medium early years setting encourages a positive sense of identity in children

Assessment criteria

The learner can:

1.1 explain how a welsh medium early years setting can enhance a child's positive self-image

Learning outcome

The learner will:

2. Be able to provide activities and experiences to develop children's sense of belonging and awareness of cultural diversity

Assessment criteria

- 2.1 prepare play experiences that develop a child's sense of belonging to a family and close community within the Welsh medium early years setting
- 2.2 plan activities that reflect the cultural heritage of Wales
- 2.3 prepare a play activity in a welsh medium early years setting that builds on children's understanding of another country and its celebrations
- 2.4 reflect on how planned activities raise awareness of cultural diversity in a welsh medium early years environment

The learner will:

Be able to encourage the ethos of cultural diversity within a Welsh medium early years setting

Assessment criteria

- 3.1 demonstrate how an ethos of cultural diversity is developed through positive practice within a Welsh medium early years
- 3.2 develop an area for role play that will promote cultural diversity
- 3.3 carry out a role play to enhance cultural diversity3.4 evaluate how role play activities support children in their understanding of cultural diversity

Unit 344 Developing children's Welsh language skills within the outdoor environment in Welsh

medium early years settings

UAN:	M/506/8152
Level:	3
Credit value:	3
GLH:	21
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development

Learning outcome

The learner will:

1. Understand frameworks for and approaches to creating and working in outdoor learning environments in a Welsh medium early years setting

Assessment criteria

- 1.1 explain statutory frameworks in Wales which influence outdoor learning
- 1.2 understand the role of the practitioner in promoting Welsh language within the outdoor environment
- 1.3 identify different approaches which influence the planning of outdoor environments for children in Wales
- 1.4 explain barriers to creating an outdoor learning environment in a Welsh medium early years setting
- 1.5 explain how nature walks and outings can enhance Welsh language skills

The learner will:

2. Be able to plan, prepare and evaluate outdoor areas which encourage the development of Welsh language skills

Assessment criteria

- 2.1 develop continuous provision for an outdoor area to meet the individual needs of children in developing Welsh language skills
- 2.2 engage children in preparing an outdoor area which encourages the development of a specific Welsh language skills
- 2.3 demonstrate how to enrich the continuous provision of an outdoor area whilst enhancing Welsh language skills
- 2.4 implement a focus task in an outdoor area which encourages a specific Welsh language skill
- 2.5 evaluate the effectiveness of the outdoor area in enhancing children's Welsh language skills
- 2.6 reflect on how own work practice has contributed to children's development of Welsh language skills in the outdoor environment

Unit 345

Enrich the linguistic skills of children whose first language is Welsh within the Welsh medium early years settings

UAN:	H/506/8150
Level:	3
Credit value:	3
GLH:	23
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development

Learning outcome

The learner will:

1. Understand how theories, frameworks and curriculum influence the development of Welsh language skills in Welsh medium early year's settings.

Assessment criteria

The learner can:

- 1.1 explain how curriculum framework in Wales influences the provision of linguistic learning opportunities
- 1.2 explain how theories of linguistic development influence current practice
- 1.3 explain ways of developing the language skills of Welsh speaking children through activities in a Welsh medium early years setting

Learning outcome

The learner will

2. Be able to plan, prepare and use resources to support the linguistic development of Welsh speaking children

Assessment criteria

- 2.1 plan resources and activities which enrich children's Welsh linguistic development within children's play
- 2.2 organise areas within a Welsh medium early years setting which support the linguistic development of Welsh speaking children
- 2.3 use resources and activities to support and enrich children's Welsh linguistic development
- 2.4 reflect on how the use of resources and activities support the progression of the linguistic development of Welsh speaking children

The learner will

3. Be able to use evaluation skills to support practice in a Welsh medium early years setting

Assessment criteria

The learner can:

3.1 evaluate how the learning of songs, rhymes and stories in the Welsh language enriches the linguistic development of children in a Welsh medium early years setting

Unit 346 Partnership working in a Welsh medium early years setting

UAN:	J/506/8156
Level:	3
Credit value:	3
GLH:	21
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development

Learning outcome

The learner will:

1. Understand how to work in partnership with others involved in Welsh medium early years setting

Assessment criteria

- 1.1 explain how to work collaboratively with others
- 1.2 explain how to establish a committee to take responsibility for the management of a Welsh medium early years setting
- 1.3 explain how to establish and maintain links with local Welsh medium primary schools in order to ensure consistency and ease of transition for children
- 1.4 explain how to access Welsh speaking professionals who can provide additional advice and guidance to support children's needs
- 1.5 describe how to work in partnership with other professionals to support the delivery of the Welsh medium early years setting

The learner will:

2. Be able to develop, implement and evaluate procedures for children to be involved in the planning and evaluation of activities in a Welsh medium early years setting

Assessment criteria

- 2.1 develop a procedure which ensures that children are active participants in the planning and evaluation of the setting and its activities
- 2.2 implement a procedure which ensures that children are active participants in the planning and evaluation of the setting and its activities
- 2.3 evaluate a procedure designed to ensure that children are active participants in the planning and evaluation of the setting and its activities

Unit 347

Supporting an understanding of Welsh traditions, celebrations and community in a Welsh medium early years setting

UAN:	F/506/8155
Level:	3
Credit value:	3
GLH:	19
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development

Learning outcome

The learner will:

1. Understand how children learn about communities in Wales

Assessment criteria

The learner can:

1.1 identify ways in which children can learn about their own and other communities in Wales

Learning outcome

The learner will:

2. Be able to provide activities to support children's understanding of Welsh celebrations, events and traditions

Assessment criteria

- 2.1 identify celebrations, events and traditions which are unique to Wales
- 2.2 plan activities which enhance and support children's learning in:
 - welsh food traditions from past to present
 - celebrations, events and traditions in Wales
 - stories and legends from Wales
- 2.3 use activities which enhance and support children's learning in:
 - welsh food traditions from past and present
 - celebrations, events and traditions in Wales
 - stories and legends from Wales
- 2.4 evaluate activities which enhance and support children's learning in:
 - welsh food from past and present
 - celebrations, events and traditions in Wales

- stories and legends from Wales
 2.5 support children in learning welsh songs, nursery rhymes and simple poems

Unit 348 Supporting non-welsh speaking parents in their children's Welsh language acquisition

UAN:	A/506/8154
Level:	3
Credit value:	2
GLH:	13
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development

Learning outcome

The learner will:

1. Understand how to support non-welsh speaking parents/carers in developing their children's welsh language skills

Assessment criteria

The learner can:

- 1.1 explain how to support non-welsh speaking parents/carers to learn simple welsh words and phrases relating to a child's daily life within the home and setting
- 1.2 explain how non-welsh speaking parents/carers can learn welsh songs and rhymes alongside their children
- 1.3 describe how non-welsh speaking parents/carers can learn to read simple welsh stories to their children at home
- 1.4 identify how non-welsh speaking parents/carers can access resources and materials which assist and support the use of simple welsh at home
- 1.5 identify how to support non-welsh speaking parents/carers to access welsh language courses

Learning outcome

The learner will:

2. Be able to plan and provide activities and opportunities in Welsh medium early years settings which support non-welsh speaking parents/carers

Assessment criteria

- 2.1 enable the participation of non-welsh speaking parents/carers in planned language activities with their children in the setting
- 2.2 support non-welsh speaking parents/carers to practice their use of the welsh language by participating in group sessions with welsh speaking parents/carers

Unit 349 Supporting transition within early years Welsh medium settings

UAN:	T/506/8153
Level:	3
Credit value:	3
GLH:	22
Endorsement by a sector or regulatory body:	This unit is endorsed Skills for Care and Development

Learning outcome

The learner will:

1. Understand how to support young children experiencing transitions within a Welsh medium setting

Assessment criteria

The learner can:

- 1.1 identify a range of transitional experiences for children within the early years Welsh medium setting.
- 1.2 identify strategies to deal with challenges during transitions within the Welsh medium environment.
- 1.3 explain how play and other activities within the Welsh medium setting extend children's ability to cope with new language experiences.

Learning outcome

The learner will:

2. Be able to support children's transitions

Assessment criteria

- 2.1 support children during transitions to encourage their:
 - well being
 - communication
 - intellectual development
- 2.2 plan for integration of new children within Welsh medium early years immersion settings
- 2.3 engage with children to encourage participation in planning their own transition
- 2.4 provide children with opportunities to reflect on their experiences during transitions
- 2.5 support children's transitions by working in partnership with parents/carers and others

Unit 350 Engage parents in their children's early learning

UAN:	M/502/3812
Level:	3
Credit value:	3
GLH:	20
Relationship to NOS:	This unit has been mapped on to the national occupational standards for Work with Parents (WWP) units WWP 310 and WWP 312 (optional units within the Work with Parents qualification) and for Children's Care, Learning and Development (CCLD) units CCLD 304, CCLD 317 and CCLD 301. This unit has been informed by the Common Core of Skills and Knowledge for the Children's Workforce
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	This unit aims to enable the learner to gain the understanding and ability to engage parents in their children's early learning.

Learning outcome

The learner will:

1. Understand the policy context and research that underpins parental involvement in their children's early learning

Assessment criteria

- 1.1 explain key research findings which show the importance of parental involvement in their children's learning in their early years
- 1.2 explain the concept of positive home learning environments and identify ways of promoting and supporting them
- 1.3 explain why it is important to work in partnership with parents, including fathers
- 1.4 explain the importance and clear principles and policies to support the engagement of parents in their child's early learning

The learner will:

2. Understand how to work in partnership with parents to support their children's early learning

Assessment criteria

The learner can:

- 2.1 explain and demonstrate how parents are engaged as partners in their children's early learning
- 2.2 explain and demonstrate key relationship building strategies and/or skills involved in working with parents in partnership
- 2.3 explain and demonstrate key communication strategies and/or skills involved in working with parents in partnership
- 2.4 explain and demonstrate a range of strategies that can be used to build confidence in parents as their child's first educator

Learning outcome

The learner will:

 Understand barriers to parents being involved in their children's early learning

Assessment criteria

The learner can:

- 3.1 explain personal, social and cultural barriers to parents being involved in their children's early learning
- 3.2 explain and demonstrate a range of strategies to help overcome barriers to parental involvement in their child's early learning
- 3.3 explain how attitudes can be barriers to engaging parents in their children's early learning

Learning outcome

The learner will:

4. Understand how to use reflection to challenge and develop existing practice in working with parents to support their children's early learning

Assessment criteria

- 4.1 explain culturally sensitive ways of working with parents to help them provide appropriate support for their children's early learning
- 4.2 reflect on ways of working with parents to help them provide appropriate support for their children's early learning
- 4.3 identify and explain support and changes needed to improve own skills and knowledge and build on their own practice.

Unit 352 Manage a Welsh medium setting for babies and children under 2

UAN:	L/506/8157
Level:	3
Credit value:	2
GLH:	10
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.

Learning outcome

The learner will:

1. Be able to work in partnership with others to manage a Welsh medium setting

Assessment criteria

- 1.1 explain how to establish a committee of parents and members of the local community to take responsibility for the management of the setting
- 1.2 work in partnership with relevant agencies in the community to support a Welsh medium setting
- 1.3 engage with a committee of parents and members of the local community in the management of the setting
- 1.4 share operational plans and reports with a management committee
- 1.5 implement agreed operational plans

The learner will:

 Be able to plan and use a variety of Welsh medium resources to support play and learning activities for babies and children under

Assessment criteria

The learner can:

- 2.1 plan a programme of Welsh medium play and learning activities for babies and children under 2
- 2.2 use a variety of welsh medium resources and play equipment which meet the needs of babies and children under 2
- 2.3 provide parents with access to Welsh language resources which are appropriate for babies and children under 2

Learning outcome

The learner will:

3. Be able to support parents of babies and children under two to enhance their parenting and Welsh language skills

Assessment criteria

- 3.1 implement a programme of activities within a Welsh medium early years setting for parents and children under 2 which enhance their parenting skills
- 3.2 support non-Welsh speaking parents to develop their Welsh language skills

Unit 400 Theories which underpin practice in the early year's sector

UAN:	N: M/506/0195	
Level:	4	
Credit value:	7	
GLH:	46	
Aim:	The purpose of this unit is for learners to understand the theories that underpin current practice. Learners will have a knowledge and understanding of significant and emerging theories and principles of children's personal, social, emotional, intellectual, behavioural, cognitive and biological development. Learners will identify how these have influenced current practice in three significant areas: child development and behaviour, enabling environments, practitioner interaction. The unit integrates the topics of cognition, attachment, play and early year's pedagogy with historical and emerging theories. Learners should be encouraged to relate their research across units included in the Diploma and discuss the affect that consistency of care in the very early stages of life can have on long term development and outcomes. This will provide links to parent-infant relationships and parenting styles. This unit can be delivered in association with the Child development and observation and assessment units.	

The learner will:

1. Understand the theories that underpin current early years practice

Assessment criteria

The learner can:

- 1.1 outline the key features of the theories of child development **theorists**:
 - a. cognitive
 - b. humanist
 - c. social learning
 - d. constructivist
 - e. behaviourist
- 1.2 explain how the key features of the theories influence current practice in:
 - a. child behaviour
 - b. enabling environments
 - c. practitioner interaction

Range

Theorists and approaches to be covered should be a minimum of two per area – suggestions are:-

- Cognitive Vygotsky, Bruner
- Humanist Maslow, Rogers
- Social learning Bandura, Dewey
- Constructivist Piaget, Donaldson
- Behaviourist Pavlov, Skinner, Bandura

Learning outcome

The learner will:

2. Understand the significance of attachment and how to promote it

Assessment criteria

The learner can:

- 2.1 outline the key features of the theories of attachment and the **theorists** and their theories
- 2.2 explain why positive attachment is important for children
- 2.3 explain the potential impact on the well-being of children of not forming positive attachments
- 2.4 explain the role of practitioners in supporting children to form positive attachments

Range

Theorists

Ainsworth

Bowlby

Robinson

Olfer, Goldshmeid and Selleck

The learner will:

3. Understand the importance of play in supporting children's learning and development

Assessment criteria

The learner can:

- 3.1 outline the key features of the play theories and the **theorists**
- 3.2 explain the requirements of **relevant legislation** on the rights of the child in relation to play
- 3.3 describe the importance of play in relation to learning and development
- 3.4 describe the practitioner's role in supporting learning and development through play

Range

Play theorists

Froebel

Isaac

Athey

Bruce

Smilansky

Parton

Relevant Legislation

- National
- International

Learning outcome

The learner will:

4. Understand the purposes and principles of early years pedagogy and systems in the early years sector

Assessment criteria

The learner can:

- 4.1 explain how early years pedagogical principles can be applied in working with children:
 - a. as individuals
 - b. in group settings
- 4.2 explain how **different approaches and systems** to working with children in the early years sector has influenced current provision

Range

Different approaches and systems

Bronfenbrenner

Reggio Emilia

High/Scope

Montessori

Steiner

Te Whariki

Unit 401 Child development from conception to 7 years

UAN:	H/506/0193
Level:	4
Credit value:	7
GLH:	31
Aim:	The purpose of this unit is for learners to gain knowledge and understanding of child development from conception to 7 years where appropriate. The unit will provide learners with the required understanding of the sequence and rate of development for children as well as factors that may influence development in both a positive and negative manner. Learners will research the different ways in which children develop to gain an in depth understanding of the areas of development including: neurological and brain development stages, physical, communication, intellectual/cognitive,

personal, social, emotional and behavioural

Learning outcome

The learner will:

Understand the expected pattern and holistic aspects of development for children from birth to 7 years

development.

Assessment criteria

- 1.1 describe the pattern/sequence and rate of each aspect of development from birth to 7 years in relation to:
 - a. physical
 - b. communication
 - c. intellectual/cognitive
 - d. personal, social, emotional and behavioural
- 1.2 explain the difference between sequence of development and rate of development and why the difference is important
- explain the importance of holistic development in relation to:
 - a. speech, language and communication
 - b. personal, social and emotional development
 - c. physical development

The learner will:

2. Understand pre and post natal neurological and brain development in children from conception to 7 years

Assessment criteria

The learner can:

- 2.1 explain the critical pre-natal brain development stages that occur
- 2.2 explain the critical post-natal brain development stages that occur
- 2.3 describe the possible adverse factors which could affect neurological and brain development in relation to:
 - a. communication
 - b. attachment
 - c. memory formation
 - d. sensory pathways
 - e. physical

Learning outcome

The learner will:

3. Understand the factors that influence the development of children from conception to 7 years

Assessment criteria

- 3.1 identify the areas of development that may not follow the expected patterns for the following reasons:
 - a. disability
 - b. emotional
 - c. physical
 - d. environmental
 - e. cultural
 - f. social
 - g. learning needs
 - h. communication
- 3.2 explain how the development of children from conception to 7 years is influenced by personal factors:
 - a. maternal health
 - b. health status
 - c. disability
 - d. sensory impairment
 - e. learning difficulties
- 3.3 analyse how the development of children from conception to 7 years is influenced by external factors:
 - a. poverty and deprivation
 - b. family environment and background
 - c. domestic violence
 - d. exposure to substance use or misuse

Unit 402 Observation and assessment in the early years sector

UAN:	A/506/0197
Level:	4
Credit value:	4
GLH:	25
Aim:	The purpose of this unit is for learners to gain knowledge and understanding of the use of observation and assessment of children and how this can be used to record, monitor and support children's holistic development and practice within the early years sector. The learner will also be able to use observation and assessment in the early years linking it to supporting and promoting children's learning and development in a manner that is appropriate to their age, stage of development and individual circumstances.

Learning outcome

The learner will:

1. Understand the purpose and value of observation and assessment in the early years sector

Assessment criteria

- 1.1 explain the importance of observation and assessment in the early years sector
- 1.2 describe how observation and assessment can be used to inform **service provision** in the early years sector
- 1.3 evaluate how observation and assessment can be used to **monitor** children in the early years sector

Range

Service provision

- Appropriateness of provision
- Staff
- Environment
- Planning
- Room layout
- Session/day
- Sharing information
- Current early years curriculum framework

Monitor

- Understand child's current development level
- Assess interactions (adult/child; adult/child/child)
- Assess specific events
- Identify and support additional needs
- Identify and support skills
- Identify and support likes/dislikes

Learning outcome

The learner will:

2. Understand the principles of observations and assessments in an early years setting

Assessment criteria

The learner can:

- 2.1 explain the **factors** that need to be considered when observing or assessing in the early years setting
- 2.2 describe the **ethical considerations** that need to be followed when observing or assessing
- 2.3 explain the importance of adhering to **relevant legislation and statutory guidance** for recording and storing observations and assessments

Range

Factors

- Staff resource
- Timeliness
- Method
- Setting/area
- Safety
- Child development
- Health and well-being of child
- Child's age, stage and interests
- Additional needs

Ethical considerations

- Permissions to observe
- Rights to refuse to be observed
- Confidentiality

- Appropriate behaviour of observer
- Freedom from bias objectivity rather than subjective

Relevant legislation and statutory guidance

- Data Protection Act 1998
- Welfare standards

Learning outcome

The learner will:

3. Know observation and assessment methods available in an early years setting

Assessment criteria

The learner can:

- 3.1 analyse **observation methods** in an early years setting
- 3.2 analyse **assessment methods and tools** used in an early years setting to include formative and summative assessments

Range

Observation methods

- Time sample
- Event sample
- Focused or Target child
- ABC/STAR
- Tracking
- Web
- Check list
- Free description
- Snapshot
- Video

Assessment methods and tools such as

- Two year progress check
- EYFS profile
- Common Assessment Framework as per DfE website
- SATs

Learning outcome

The learner will:

4. Know how to involve others in observation and assessment for early years sector

Assessment criteria

- 4.1 explain the contribution that **others** can make to observations or assessments
- 4.2 explain how and when to involve others in observations or assessments
- 4.3 explain how observations and assessments must be used in the referral process

4.4 explain the importance of involving the child and parent/carer in observations and assessments

Range

Others

- Parents/carers
- Child
- Practitioners
- Key Persons
- SENCO
- Other settings
- Support services, eg Local Safeguarding Children Board
- Speech and Language Therapist

Learning outcome

The learner will:

5. Be able to carry out observations and assessments of children in the early years sector

Assessment criteria

The learner can:

- 5.1 identify the purpose of the observation and assessment being undertaken
- 5.2 select **observation** and **assessment methods or tool** for purpose identified
- 5.3 undertake observations and assessment in an early years setting
- 5.4 record observation and assessments in a **professional manner**

Range

Observation methods

- Time sample
- Event sample
- Focused or Target child
- ABC/STAR
- Tracking
- Web
- Check list
- Free description
- Snapshot
- Video

Assessment methods or tool

- Formative
- Summative
- Two year progress check
- EYFS profile
- Common Assessment Framework

Professional manner

- permission to observe
- safeguarding issues are observed
- observer's name
- time and date stamped
- setting including others who are present (confidentiality)
- name and age of child/children
- if written, must be legible and show a good command of the English language
- objective

The learner will:

6. Be able to use observations and assessments to evaluate and inform practice in an early years setting

Assessment criteria

The learner can:

- 6.1 reflect on observations undertaken and **assessment methods** used
- 6.2 explain how observations and assessment are used to inform:
 - a. the next steps for learning and development of children
 - b. the needs of the child
 - c. the interests of the child
 - d. own practice
 - e. service provision

Range

Assessment methods

- Formative
- Summative

And assessment requirements such as

- Two year progress check
- EYFS profile
- Common Assessment Framework

Interests

- Child's style of learning
- Schemas

Unit 403

Understand the needs of children and young people who are vulnerable and experiencing poverty and disadvantage

UAN:	F/600/9777
Level:	4
Credit value:	5
GLH:	40
Relationship to NOS:	This unit is linked to: DCSF Narrowing the Gap Guidance 2008.
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development
Aim:	This unit aims to provide learners with an in-depth understanding of the effects of poverty and disadvantage on children and young people.

Learning outcome

The learner will:

1. Understand the factors that may impact on the outcomes and life chances of children and young people.

Assessment criteria

- 1.1 identify the **factors** that impact on outcomes and life chances for children and young people.
- 1.2 explain the critical importance of poverty in affecting outcomes and life chances.
- 1.3 analyse a strategic national or local policy that has positive impact on outcomes and life chances for children and young people.
- 1.4 explain why strategic direction from national and local policy is required to address factors impacting on outcomes and life chances for children and young people.

Range

Factors impacting on children and young people's life chances may include:

- Poverty
- Social and community pressures
- Health status
- Abuse and neglect
- Violent and/or offending family or personal backgrounds
- Race, gender, sexual orientation
- Asylum seeking or victims of trafficking

Learning outcome

The learner will:

2. Understand how poverty and disadvantage affect children and young people's development.

Assessment criteria

The learner can:

- 2.1 analyse how poverty and disadvantage may affect children and young people's:
 - Physical development
 - Social and emotional development
 - Communication development
 - Intellectual development
 - Learning

Learning outcome

The learner will:

3. Understand the importance of early intervention for children and young people who are disadvantaged and vulnerable.

Assessment criteria

The learner can:

- 3.1 explain what is meant by both disadvantage and vulnerability.
- 3.2 explain the importance of early intervention for disadvantaged and/or **vulnerable children and young people**.
- 3.3 evaluate the impact of early intervention.

Range

A vulnerable child/young person is defined as:

A child/young person and their family who needs some additional support in order to reach the best outcomes, because of their social, economic, physical, emotional or family circumstances.

The learner will:

4. Understand the importance of support and partnership in improving outcomes for children and young people who are experiencing poverty and disadvantage.

Assessment criteria

The learner can:

- 4.1 research the policy and guidance impacting on support services at national level, and evaluate how this operates at local level.
- 4.2 explain how carers can be engaged in the strategic planning of services
- 4.3 analyse how practitioners can encourage carers to support children and young people's learning and development.
- 4.4 explain how the interface with adult services is structured so that the needs of children and young people whose carers are users of services are taken into account.

Learning outcome

The learner will:

 Understand the role of the practitioner in supporting children and young people who are vulnerable and experiencing poverty and disadvantage.

Assessment criteria

- 5.1 explain how positive practice with children and young people who are experiencing poverty and disadvantage may increase resilience and self confidence.
- 5.2 explain why it is important for practitioners to have high expectations of, and ambitions for, all children and young people regardless of their circumstances and background.
- 5.3 analyse how and why practitioners should act as agents and facilitators of change in own work setting.

Unit 404 Promote young children's physical activity and movement skills

UAN:	M/601/0133	
Level:	3	
Credit value:	3	
GLH:	22	
Relationship to NOS:	This unit is linked to:	
	 CCLD 303 Promote children's development 	
	 CCLD 307 Promote the health and physical development of children 	
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.	
Aim:	The unit is designed to introduce learners working with children in their early years to the importance of physical activity with an emphasis on gross motor and movement skills. It assesses the learner's competence in planning and implementing physical activities and routines and encourages evaluation of the effectiveness of practice.	

Learning outcome

The learner will:

 Understand the importance of physical activity and the development of movement skills for young children's development, health and well being

Assessment criteria

- 1.1 explain why physical activity is important to the short and long term health and well being of children.
- 1.2 explain the development of **movement skills** in young children and how these skills affect other aspects of development

Range

Movement skills

- Travel (travelling movements where the child moves from one point to another, such as running, jumping, skipping)
- Object control (movements such as throwing, catching, dribbling, which involve objects being sent, received, travelled with)
- Balance and co-ordination

Learning outcome

The learner will:

2. Be able to prepare and support a safe and challenging environment for young children that encourages physical activity and the development of movement skills

Assessment criteria

The learner can:

- 2.1 prepare the environment and explain how it allows **all children** to develop, practice and extend their movement skills according to their age, needs and abilities
- 2.2 demonstrate in own practice how young children are kept safe when undertaking challenging physical activities
- 2.3 explain the importance of natural outdoor environments for young children's physical activity and movement skills.

Range

All Children includes:

- Girls and boys
- Disabled children
- Children with specific/additional needs
- Children of different ages, including babies

Learning outcome

The learner will:

 Be able to plan and implement physical activities for young children

Assessment criteria

- 3.1 plan opportunities for physical activity for young children
- 3.2 explain how the plan:
 - meets the individual movement skills needs of children
 - includes activities that promote competence in movement skills
 - encourages physical play
- 3.3 demonstrate in own practice how planned physical activities are implemented

The learner will:

4. Be able to build opportunities for physical activity into everyday routines for young children

Assessment criteria

The learner can:

- 4.1 explain the importance of building physical activity into everyday routines
- 4.2 demonstrate in own practice how young children are provided with opportunities for physical activity within everyday routines

Learning outcome

The learner will:

5. Be able to evaluate the effectiveness of provision in supporting young children's physical activity and movement skills

Assessment criteria

The learner can:

- 5.1 **assess** effectiveness of planned provision in:
 - supporting physical activity
 - supporting confidence and progression in movement skills.
- 5.2 identify and record areas for improvement
- 5.3 reflect on own practice in supporting young children's physical development and movement skills

Range

Assess may include:

- Observing and assessing children's participation and developmental progress
- Getting direct feedback from children on their participation in and enjoyment of activities
- Getting feedback from parents, colleagues and others

Unit 405 Promote creativity and creative learning in young children

UAN:	A/601/0135	
Level:	4	
Credit value:	5	
GLH:	35	
Relationship to NOS:	This unit is linked to:	
	 CCLD 410 Evaluate, assess and support children's creativity 	
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.	
Aim:	The unit is designed to deepen knowledge and understanding of the importance of creativity and creative learning for young children and competence in promoting this in early year's settings. The unit also encourages the learner to support change and improvement in practice.	

Learning outcome

The learner will:

 Understand the concepts of creativity and creative learning and how these affect all aspects of young children's learning and development

Assessment criteria

- 1.1 analyse the differences between creative learning and creativity
- 1.2 explain current theoretical approaches to creativity and creative learning in early childhood.
- 1.3 critically analyse how creativity and creative learning can support young children's emotional, social, intellectual, communication and physical development

The learner will:

2. Be able to provide opportunities for young children to develop their creativity and creative learning

Assessment criteria

The learner can:

- 2.1 demonstrate in own practice how to promote creativity and creative learning
- 2.2 explain why young children require extended and unhurried periods of time to develop their creativity

Learning outcome

The learner will:

3. Be able to develop the environment to support young children's creativity and creative learning

Assessment criteria

The learner can:

- 3.1 explain the features of an environment that supports creativity and creative learning.
- 3.2 monitor and evaluate the effectiveness of aspects of the environment in supporting young children's creativity and creative learning

Learning outcome

The learner will:

4. Be able to support the development of practice in promoting young children's creativity and creative learning within the setting

Assessment criteria

- 4.1 evaluate and reflect on own practice in promoting creativity and creative thinking.
- 4.2 support others to develop their practice in promoting creativity and creative learning
- 4.3 develop a programme of change to the environment to enhance creativity and creative learning giving a justification and expected outcomes for each area of change

Unit 406 Support children and young people to have positive relationships

UAN:	R/601/1369	
Level:	3	
Credit value:	3	
GLH:	20	
Relationship to NOS:	This unit is linked to:	
	HSC NOS Unit 311	
	 CCLD NOS Unit 301 	
	 Professional Practice in residential child care, Standard: 4.7 	
	 Training support and development standards for Foster Care, Standard 2.3 	
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.	
Aim:	This unit provides a basic knowledge and competence to support children and young people in the relationships they have with family, friends or professionals.	

Learning outcome

The learner will:

1. Understand the importance of positive relationships for the development and well being of children and young people

Assessment criteria

- 1.1 identify the **different relationships** children and young people may have
- 1.2 explain the importance of positive relationships for development and wellbeing
- 1.3 explain the possible effects of children having restricted, or supervised contact in order to maintain relationships

Range

Different relationships may include:

- Parental
- Carer
- Sibling
- Family
- Friendship
- Emotional/Sexual
- Acquaintance
- Professional

Learning outcome

The learner will:

2. Be able to support children and young people to make and maintain positive relationships

Assessment criteria

The learner can:

- 2.1 demonstrate how to support children or young people to maintain relationships with carers or professionals who are important to them
- 2.2 explain how to support children or young people to make new relationships
- 2.3 provide practical and emotional support to encourage children or young people to commit to and enjoy positive relationships

Learning outcome

The learner will:

3. Understand how to support children and young people when there are relationship difficulties

Assessment criteria

- 3.1 explain why it is important to encourage children or young people to resolve conflict for themselves if possible
- 3.2 explain how to support a child or young person who is distressed by **relationship difficulties**
- 3.3 explain how to support a child or young person to end relationships that are making them unhappy
- 3.4 describe the circumstances that would result in a relationship causing concern and the actions that should follow
- 3.5 explain how to support children or young people to recognise and take action when they are involved in abusive or exploitative relationships

Range

Relationship difficulties may include:

- Parents or carers
- Families
- Peers
- Close friends
- Colleagues or other professionals

Unit 407 Understanding professional supervision practice

UAN:	H/602/3185
Level:	4
Credit value:	3
GLH:	22
Relationship to NOS:	LMCS A1, B1, HSC 41, 43, 45
Endorsement by a sector or regulatory body:	This unit is endorsed by Skills for Care and Development.
Aim:	The purpose of this unit is to assess the learner's knowledge and understanding of professional supervision practice. It could be used to support those wishing to prepare for a supervisory role or to enhance the practice of those already in such a role.

Learning outcome

The learner will:

1. Understand the purpose of supervision

Assessment criteria

The learner can:

- 1.1 evaluate theoretical approaches to professional supervision
- 1.2 analyse how the requirements of legislation, codes of practice, policies and procedures impact on professional supervision

Learning outcome

The learner will:

2. Understand how the principles of supervision can be used to inform performance management

Assessment criteria

- 2.1 explain key principles of effective professional supervision
- 2.2 analyse the importance of managing performance in relation to
 - governance
 - safeguarding
 - key learning from critical reviews and inquiries

The learner will:

3. Understand how to support individuals through professional supervision

Assessment criteria

The learner can:

- 3.1 analyse the concept of anti oppressive practice in professional supervision
- 3.2 explain methods to assist individuals to deal with challenging situations
- 3.3 explain how conflict may arise within professional supervision
- 3.4 describe how conflict can be managed within professional supervision

Learning outcome

The learner will:

4. Understand how professional supervision supports performance

Assessment criteria

- 4.1 explain the responsibility of the supervisor in setting clear targets and performance indicators
- 4.2 explain the performance management cycle
- 4.3 compare methods that can be used to measure performance
- 4.4 describe the indicators of poor performance
- 4.5 explain how constructive feedback can be used to improve performance
- 4.6 evaluate the use of performance management towards the achievement of objectives

Appendix 1 Sources of general information

The following documents contain essential information for centres delivering City & Guilds qualifications. They should be referred to in conjunction with this handbook. To download the documents and to find other useful documents, go to the **Centres and Training Providers homepage** on **www.cityandguilds.com**.

Centre Manual - Supporting Customer Excellence contains detailed information about the processes which must be followed and requirements which must be met for a centre to achieve 'approved centre' status, or to offer a particular qualification, as well as updates and good practice exemplars for City & Guilds assessment and policy issues. Specifically, the document includes sections on:

The centre and qualification approval process

Assessment, internal quality assurance and examination roles at the centre

Registration and certification of candidates

Non-compliance

Complaints and appeals

Equal opportunities

Data protection

Management systems

Maintaining records

Assessment

Internal quality assurance

External quality assurance.

Our Quality Assurance Requirements encompasses all of the relevant requirements of key regulatory documents such as:

SQA Awarding Body Criteria (2007)

NVQ Code of Practice (2006)

and sets out the criteria that centres should adhere to pre and post centre and qualification approval.

Access to Assessment & Qualifications provides full details of the arrangements that may be made to facilitate access to assessments and qualifications for candidates who are eligible for adjustments in assessment.

The **centre homepage** section of the City & Guilds website also contains useful information on such things as:

Walled Garden: how to register and certificate candidates on line

Events: dates and information on the latest Centre events **Online assessment**: how to register for e-assessments.

Useful contacts

UK learners General qualification information	T: +44 (0)844 543 0033 E: learnersupport@cityandguilds.com
International learners General qualification information	T: +44 (0)844 543 0033 F: +44 (0)20 7294 2413 E: intcg@cityandguilds.com
Centres Exam entries, Certificates, Registrations/enrolment, Invoices, Missing or late exam materials, Nominal roll reports, Results	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413 E: centresupport@cityandguilds.com
Single subject qualifications Exam entries, Results, Certification, Missing or late exam materials, Incorrect exam papers, Forms request (BB, results entry), Exam date and time change	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413 F: +44 (0)20 7294 2404 (BB forms) E: singlesubjects@cityandguilds.com
International awards Results, Entries, Enrolments, Invoices, Missing or late exam materials, Nominal roll reports	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413 E: intops@cityandguilds.com
Walled Garden Re-issue of password or username, Technical problems, Entries, Results, e-assessment, Navigation, User/menu option, Problems	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413 E: walledgarden@cityandguilds.com
Employer Employer solutions, Mapping, Accreditation, Development Skills, Consultancy	T: +44 (0)121 503 8993 E: business@cityandguilds.com
Publications Logbooks, Centre documents, Forms, Free literature	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413

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