

Purpose statement

The following purpose is for the **Level 3 Diploma in ICT Professional Competence (501/1788/9)**

Area	Description
OVERVIEW	
<p>What does this qualification cover?</p>	<p>The Level 3 Diploma in ICT Professional Competence qualifications primary purpose is to lead onto employment and comprises of two mandatory units that provide skills in self development and the knowledge to remain safe in the work place. You will then select from a wide range of optional vocational units that comprises over 80% of the qualification to provide skills and knowledge to underpin a range of job roles within the ICT industry. The two mandatory units are:</p> <ul style="list-style-type: none"> • Develop own effectiveness and professionalism • Health and safety in ICT <p>Optional units include such topics as;</p> <ul style="list-style-type: none"> • Customer care in ICT • Interpersonal and written communication • Remote support for products or services • Security of ICT system • Software installation and upgrade • System operation • Technical advice and guidance • Technical fault diagnosis • Testing ICT systems • Working with ICT hardware and equipment • Imaging software • Database software <p>For further information on the structure and the units that must be taken, please refer to the qualification handbook on the website:</p> <p>http://www.cityandguilds.com/qualifications-and-apprenticeships/it/it-professional/4520-ict-professional-competence#tab=information</p>
WHAT COULD THIS QUALIFICATION LEAD TO?	
<p>Why choose this qualification over similar qualifications?</p>	<p>This provides some basic skills and knowledge for you to undertake roles such as;</p> <ul style="list-style-type: none"> • Database administrator

	<ul style="list-style-type: none"> • Internet/Web support technician and developer • IT Product developer • Multimedia designer • Network support technician • Office equipment service technician • Software/application developer • Telecommunications support technician
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<p>Alternatives routes to achieve the same outcome?</p>	<p>You can also take this qualification as part of the Apprenticeship for IT, Software, Web & Telecoms Professionals, however, taking this as a stand alone course allows a flexible route for those in employment and looking for a career change.</p> <p>Apprenticeships can be limited to the employer's environment, whereas this flexible qualification allows providers to deliver skills in a classroom based environment. The qualification also caters for those that are unemployed and those progressing from Level 2 who may not wish to take on or be able to afford an apprenticeship.</p> <p>You can alternatively take the knowledge component of the IT, Software, Web & Telecoms apprenticeship framework, however, this requires taking assignments which is not possible if you are unable to reach a training provider. The portfolio based assessment of the Diploma in ICT Professional Competence means that you can complete the course remotely.</p>
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<p>How this qualification supports the identified outcome(s)?</p>	<p>The qualification will allow you to demonstrate practical skills to enable you to perform in a specific area of the ICT industry and gain the required set of skills and knowledge for the role.</p>
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WHO SUPPORTS THIS QUALIFICATION?

<p>Employer/Higher Education Institutions</p>	<p>The qualification is supported by the following employers and trade body:</p> <p>Employers: Cisco, ForgeRock, Optimity, Microsoft, IBM, Esuasive</p> <p>Trade Body: CompTIA</p>
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