CompTIA UK
15th Floor, CityPoint
1 Ropemaker Street
London
EC2Y 9HT

4th September 2015

Dear Mark Whitehouse

CompTIA is the voice of the world's information technology (IT) industry. As a non-profit trade association, we advance the global interests of IT professionals and IT channel organisations and enable them to be more successful with industry-leading IT certifications and IT business credentials, IT education, resources and the ability to connect with like-minded, leading IT industry experts. We have an active, vibrant membership community here in the UK and work across multiple initiatives to support the skills development of the IT workforce.

We support the submission of this qualification, as City and Guilds continue to include industry recognised certification within their qualifications to support the needs of learners seeking employment in the IT sector. The three pathways within the qualification are relevant and significant to the sector:

- City & Guilds Level 2 Technical Certificate in Digital Technologies

  Pathways:
  - Software and Application Support
  - Systems and Infrastructure Support
  - Web and Social Media Support

The qualification has been developed with the needs of the industry/sector in mind and therefore the following skills and knowledge have been included:-

- Understanding hardware requirements
- Understanding types of software
- Implementing networks
- Supporting end users
- Understanding Cyber security threats and vulnerabilities

We feel that once the learner has gained this qualification which covers the skills and knowledge needed for the Digital Industry they could take a position in:

- Software and Application Support
- Systems and Infrastructure Support
- Web and Social Media Support

We confirm that we consent to our company name (and logo) being made publicly available on the DfE and City & Guilds websites.

Yours sincerely

Graham Hunter
Vice President, Europe & Middle East