

9628-07 Level 3 Award in Mobile and Operating Systems (for the Level 3 Infrastructure Technician Apprenticeship)

9628-807 Mobile and Operating Systems

Sample question paper answer sheet

Pass mark: 21/30 (70%)

| Question | Answer Key | Test specification reference |
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| 1 | B | 1.1 Describe the overall features of servers and scenarios in which they are used. |
| 2 | B | 1.1 Describe the overall features of desktop and mobile platforms and scenarios in which they are used. |
| 3 | C | 1.1 Describe the overall features of virtualised platforms, and scenarios in which they are used. |
| 4 | B | 1.2 Describe the basic elements of hardware components or firmware. |
| 5 | D | 1.2 Describe the basic elements of software or Operating Systems. |
| 6 | C | 1.2 Describe the basic elements of applications. |
| 7 | D | 1.2 Describe health and safety considerations for working with computing devices. |
| 8 | A | 1.3 Describe the process and considerations for end-to-end testing. |
| 9 | B | 1.3 Describe the process and considerations for end-to-end testing. |
| 10 | D | 1.3 Describe the process and considerations for end-to-end testing. |
| 11 | A | 1.4 Describe the use of built-in system utilities. |
| 12 | C | 1.4 Describe the use of built-in system utilities. |
| 13 | B | 1.4 Describe the use of built-in system applications. |
| 14 | B | 1.5 Describe the security principles related to password and account security. |
| 15 | D | 1.5 Describe the security principles related to users and groups or permissions and rights. |
| 16 | B | 1.5 Describe the security principles related to encryption. |
| 17 | A | 1.5 Describe the purpose of policy enforcement and auditing. |
| 18 | B | 1.5 Describe anti-malware tools used for ensuring the security of platforms and Operating Systems. |
| 19 | D | 1.5 Describe security tools used for ensuring the security of platforms and Operating Systems. |

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| 20 | A | 2.1 Describe the set-up of a network when using mobile technology. |
| 21 | D | 2.1 Describe the set-up of a network when using mobile technology. |
| 22 | D | 2.1 Describe encryption technology standards (e.g. WPA2, WEP) when using mobile technology. |
| 23 | A | 2.1 Describe VPN when using mobile technology. |
| 24 | D | 2.2 Describe considerations for authentication when delivering remote support. |
| 25 | B | 2.2 Describe considerations for authorisation when delivering remote support. |
| 26 | C | 2.2 Describe considerations for carrying out a remote wipe when delivering remote support. |
| 27 | D | 2.2 Describe considerations for the use of remote desktop when delivering remote support. |
| 28 | D | 2.2 Describe considerations for BYOD management when delivering remote support. |
| 29 | D | 2.3 Describe the key elements of policies for remote management. |
| 30 | C | 2.3 Describe the key elements of policies for remote management. |