

Virtual Assessment Service

Packet Tracer

Minimum Technical Requirements V1.1

Packet Tracer - Minimum Technical Requirements

Packet Tracer is a downloadable standalone application used to provide a simulated network infrastructure where networking assessment evidence can be developed. For use in the EPA of Apprentices who have registered with City & Guilds for the purposes of EPA through organisations receiving City & Guilds' EPA Service (**City & Guilds' Customers**) To successfully install and run the Packet Tracer 7.2.1 application (**Packet Tracer**), the following minimum prerequisites must be met:

Minimum

- CPU: Intel Pentium 4, 2.53 GHz or equivalent
- OS: Microsoft Windows 7, Microsoft Windows 8.1, Microsoft Windows 10, Ubuntu 14.04 LTS, macOS High Sierra and Mojave
- RAM: 2 GB
- Storage: 500 MB of free disk space
- Display resolution: 1024 x 768
- Language fonts supporting Unicode encoding (if viewing in languages other than English)
- Latest video card drivers and operating system updates

Recommended

- CPU: Intel Pentium 4, 3.0 GHz or better
- RAM: 4 GB
- Storage: 700 MB of free disk space
- Display resolution: 1920 x 1080
- Sound card and speakers
- Internet connectivity (if using the Multiuser feature or tutorials)

Terms of use

Packet Tracer is provided by a 3rd party company, CISCO Systems Inc. (**CISCO**), and not affiliated to City & Guilds.

City & Guilds will provide reasonable user support of Packet Tracer only to help enable Apprentices produce the necessary output files for assessment by City & Guilds' Assessors as part of City & Guilds' EPA Service.

Access to Packet Tracer is free to Apprentices who have registered with City & Guilds for the purposes of EPA that require the use of Packet Tracer and the City & Guilds' Customers through which they have registered (**Users**). The duration of access is restricted by City & Guilds to the duration of the [qualification].

CISCO have responsibility for the operation and availability of Packet Tracer. All Users who access the application must abide by CISCO's own terms and conditions and incorporated policies from time to time (**CISCO'S Terms and Conditions**), which can be found [here](#) or by pasting the link below into your browser:

https://www.netacad.com/portal/sites/default/files/resources/terms/cisco_networking_academy_terms_and_conditions_july_2016_v3_english.pdf

Personal data relating to Users processed by Cisco in connection with provision of Packet Tracker shall be processed in accordance with Cisco's own privacy policy, which can be found [here](#) or by pasting the link below into your browser:

<https://www.cisco.com/c/en/us/about/legal/privacy.html>

City & Guilds reserves the right to suspend and/or terminate any Users access to Packet Tracer for the purposes of EPA in the event of (i) any non-compliance with CISCO's Terms and Conditions (ii) any requirement by CISCO (iii) any misuse and/or misconduct involving Users' use of Packet Tracer or (iv) any other act(s) and/or omission(s) by Users which in the reasonable opinion of City & Guilds justifies suspension and/or termination.

City & Guilds provides no warranty or representation of any kind, whether express or implied, with respect to Packet Tracer (including, without limitation, as to quality, non-infringement, availability or fitness for purpose) and to the fullest extent permitted by law excludes all liability, whether of a direct or indirect nature, for any costs, charges or losses which Users may suffer or incur in connection with their use of Packet Tracer in connection with City & Guilds' EPA Service.

This Minimum Technical Requirements Document shall form part of the Agreement between City & Guilds and City & Guilds' Customers with respect to and/or to the extent that any Apprentices register with City & Guilds for the purposes of EPA that require the use of Packet Tracer through Customers receiving City & Guilds' EPA Service.