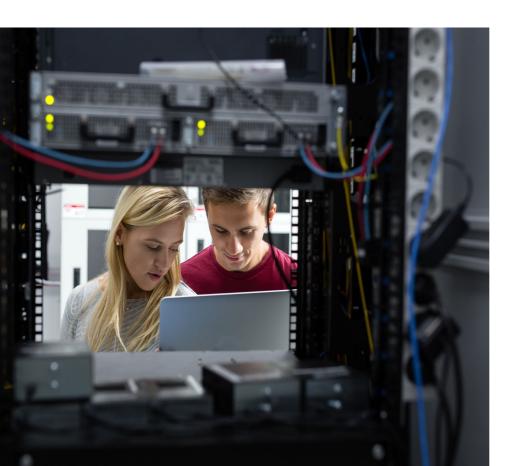




Digital Technologies
SmartScreen Factsheet
Level 3 Digital Support
Technician: Apprenticeship
Training Manual



## SmartScreen Factsheet

# Level 3 Digital Support Technician: Apprenticeship Training Manual

## City & Guilds SmartScreen

City & Guilds SmartScreen is our dedicated online resource portal, supporting over 120 qualifications. It currently boasts more than 80,000 resources and pages of content for tutors and learners.

#### How can SmartScreen help me?

SmartScreen materials have been designed specifically for each individual qualification. They have been developed to assist tutors, and others, delivering the qualification to obtain the best possible results for their learners.

Price: £350 + VAT (SS039700)

#### About this manual

This form-fillable PDF training manual aligns directly to the Level 3 Digital Support Technician standard and provides coverage of the key skills.

It is an invaluable supporting resource which will help learners, tutors and employers in understanding what is required of them as part of the on-programme learning.

In completing the tasks contained within the manual, which can be saved electronically, learners will gain first-hand experience of the standards required to become a digital support technician. The manual includes:

- a list of key terms and a glossary to aid learner understanding
- a guide on best practice use of the manual while onprogramme

- a guide on how learners should use reflective practice to make the most of their learning
- a series of practical work-based tasks so that learners can relate their learning to their own experiences and organisation.

Each task is split into three sections:

- Know it questions covering the knowledge required to work competently.
- Show it activities to allow apprentices to apply their knowledge and skills in a practical setting.
- Reflect questions which allow learners to reflect on how the task was carried out and how this could be improved.

## Why choose SmartScreen?

Shake learning up Offers flexibility in lesson delivery and learning styles.

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the classroom resources can be accessed at any time and in any location.

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their heads out of the paperwork and teach.

Peace of mind Peace of mind that the resources fully support the qualification.

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