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Entry Level 3 (4249-01, -51)

Centre information, Candidate information and Unit recording forms

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Certificate - 500/6001/8

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Recording forms for Start IT (iTQ) candidate portfolios



City & Guilds has developed these recording forms, for new and existing centres to use as appropriate. Although it is expected that new centres will use these forms, centres may devise or customise alternative forms, which must be approved by the external verifier before they are used by Start IT (iTQ) candidates and assessors at the centre.

Forms 5, 6, 7, 8, 10, 11 and 12, or approved alternatives, are a requirement. The other forms have been designed to help the assessment and recording process.

Candidate and centre details (Form iTQ01)

Form used to record candidate and centre details. This should be the first page of the candidate portfolio.

Contact details and signatures (Form iTQ02)

Form used to record details and signatures of assessor(s) and internal verifier(s).

Candidate résumé (Form iTQ03)

Form used if the candidate does not have an appropriate Curriculum Vitae (CV) for inclusion in the portfolio.

Skill scan (Form iTQ04)

Form used to record the candidate's existing skills and knowledge.

Expert/witness status list (Form iTQ05)

Form used to record the details of all those who have witnessed candidate evidence.

Assessment plan, review and feedback form (Form iTQ06)

Form used to record unit assessment plans, reviews and feedback to the candidate. The form allows for a dated, ongoing record to be developed.

Performance evidence record (Form iTQ07)

Form used to record details of activities observed, witnessed or for which a reflective account has been produced.

Questioning record (Form iTQ08)

Form used to record the focus of, and responses to, assessor devised questions. (Where question banks or online testing is used, the location of this evidence should be recorded on Form iTQ10.).

Professional discussion record (Form iTQ09)

Form used to record the scope and outcome of professional discussion if it is used

Evidence location and summary sheet (Form iTQ10)

Form used to identify what requirements each piece of evidence covers and where it is located, including questioning records which are held elsewhere (for example, because they were conducted online).

Assessment and verification declaration (Form iTQ11)

Form used as attestation that the evidence contained in the portfolio is authentic and is the work of the candidate undertaken in accordance with the requirements of the iTQ.

Summary of achievement (Form iTQ12)

Form used to record the candidate's on-going completion of units and progress to final achievement of the complete iTQ.

Please photocopy or print the forms as required.

MS Word amendable versions of these forms are also available on the City & Guilds website.





City & Guilds number:	4 2 4 9	0 1 Level	E3
Candidate name:			
Candidate contact details:			
City & Guilds candidate enrolm	ent number:		
Date enrolled with centre:		1	
Date registered with City & Gui	ilds	1	/
Centre number			
Centre Name:		Workplace name (if ap	ppropriate):
Centre address:		Workplace address (if	appropriate):
Centre telephone number:			
Email:			
Centre contact/quality assuran (QAC) name:	ce co-ordinator		
Centre contact/quality assuran (QAC) contact details:	ce co-ordinator		
Centre contact/quality assuran	ce co-ordinator		
(QAC) email address:		_	

Form iTQ02 Contact details and signatures

Candidate name:	Signature:
Internal verifier name:	
Signature:	
Position:	
Contact details: (Tel/email)	
Workplace manager name:	
Signature:	
Position:	
Contact details: (Tel/email)	
Assessor name (1):	
Signature:	
Position:	
Contact details: (Tel/email)	
work-based / peripatetic / independ	ent* (*delete as necessary)
Assessor name (2):	
Signature:	
Position:	
Contact details: (Tel/email)	
work-based / peripatetic / independ	ent* (*delete as necessary)
Assessor name (3):	
Signature:	
Position:	
Contact details: (Tel/email)	
work-based / peripatetic / independ	ent* (*delete as necessary)

Form iTQ03 Candidate résumé

C	ity	v8	
	ìui	ilc	S

Name:		Date of Birth:	1 1
Address:			
Post Code:	Telephone number:		
Education:			
(University, college and school name attended, – towns and dates)			
Qualifications gained:		Da	ate:
_			
_			
_			
_			
Current work role/responsibilities: —			
_			
Employment history and/or voluntary work: —		D	ate:
_			
_			
_			
_			
Courses attended in the last 5 years: —		D	ate:
_			
_			
_			
Interests			

Form iTQ04 Skill scan

Candidat	e name:	
Unit ref	Do you currently do this? Provide examples (if possible)	Have you evidence of doing this in the past? Provide examples (if possible)
Relevant	qualifications held	
Further tr	aining/experience needed	
	-	

Attach additional sheets as required

Form iTQ05 Expert / witness status list



Candidate name:						
Please ensure that all witnesses who have signed the candidate's evidence or written a report are included on this witness status list. All necessary details must be included and signed by the witness as being correct.						
Name and contact address of witness	Witness status	Professional relationship to candidate	Unit or elements witnessed	Witness signature	Date	
Vitness status catego		z opogifia	2 00000004:000	Love out not formiller with	tla c	
 Occupational endualification red Witness 			2. Occupationa standards	l expert not familiar with	icne	
3. Non expert fam	iliar with the	standards	4. Non expert n	ot familiar with the stan	dards	

Assessor name: Signature:

(photocopy	as	required)

Form iTQ06 Assessment plan, review and feedback

Candida	te name:					
Assesso	r name:					
Unit num	ber(s):		Unit Title(s)			
			_			
			_			
			_			
			-			
This recor	d can be us	ed for single an	- d multiple unit pla	anning		
Date	Assessme judgemer	ent planning, i nt record	review, feedbac	k and	Candidate and assessor signatures	Evidence reference

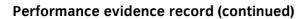
Assessment plan, review and feedback (continued)



Date	Assessment planning, review, feedback and	Candidate and	Evidence
שמנפ	judgement record	assessor signatures	reference
The above i	s an accurate record of the discussion		
Candidat	e signature:	Date:	
	r signature:	Date:	

Candidate name:				<u> </u>
iTQ Unit: IT Fundan	nentals	U	nit No.:	4249-001
Use this form to record d observed by yo seen by expert	_	opriate):seen by withself reflectiv		

Outcome	Assessment criteria	Performance evidence	Date(s)	Assessor
			Achieved	signature
4249-001.1 Interact with and use IT system to meet needs	4249-001.1.1 Use correct procedures to start and shutdown an IT system			
	4249-001.1.2 Use IT systems and interface features effectively to meet needs			
	4249-001.1.3 Use appropriate terminology when describing IT systems			
4249-001.2 Organise, store and retrieve appropriately	4249-001.2.1 Work with files and folders so that it is easy to find and retrieve information			
	4249-001.2.2 Identify types of storage media that can be used to store information			
4249-001.3 Understand the need for safety and security practices	4249-001.3.1 Follow guidelines and procedures for the safe and secure use of IT			
	4249-001.3.2 Understand the need to keep information secure			
	4249-001.3.3 Keep information secure and manage access to information sources securely			
	4249-001.3.4 Identify why it is important to control access to hardware, software and data			





Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-001.4 Maintain system and respond to common IT system problems	4249-001.4.1 Respond to IT problems and take appropriate action 4249-001.4.2 Identify where to get expert advice and help to solve problems		710	3.g.meu. c
I confirm that the evidence in the standards.	listed is my own work and was	I s carried out under the condit	L tions and cont	L ext specified
Candidate signature:			Date:	
Assessor/Expert witness signature: *delete as appropriate			Date:	
Internal Verifier signature (if sampled):		_	Date:	

Candidate name:			
iTQ Unit: IT Fundan	nentals	Unit No.:	4249-001
Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	
The above is an accurat	e record of the questioning.		
Assessor/Expert witness signature:		Date:	
*delete as appropriate			
Internal Verifier signature (if sampled):		Date:	



Candidate name:				
iTQ Unit: Database so	oftware	Unit No.	: 4249	9-002
Use this form to record det	ails of activities (tick as appr	ropriate):		
observed by you	· · · <u>-</u>	seen by witness		
seen by expert w	vitness	self reflective acco	unt	
	_			
		s relating to this activity. The sed your activity must sign a		
Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-002.1 Enter, edit and organise structured information in a database	4249-002.1.1 List the main components of a database			
	4249-002.1.2 Create a database table for a purpose using specified fields			
	4249-002.1.3 Enter structured data into records to meet requirements			
	4249-002.1.4 Locate and amend data records			
	4249-002.1.5 Respond appropriately to data entry error messages			
	4249-002.1.6 Check data meets needs, making corrections as appropriate			
4249-002.2 Use database software tools to produce reports	4249-002.2.1 State the type information that may be required in a report			
	4249-002.2.2 Generate and print predefined database reports			
I confirm that the evidence I in the standards.	isted is my own work and was o	carried out under the conditior	ns and contex	t specified
Candidate signature:		Da	ate:	
Assessor/Expert witness signature: *delete as appropriate		Da	ate:	
Internal Verifier signature (if sampled):		Da	ate:	

Candidate name:					
iTQ Unit:	Database s	software		Unit No.:	4249-002
Links to: Asse	ssment	Assessor's questioning re	ecord		
Criteria		Questions	Answ	vers	
The above is a	an accurate	record of the questioning	5.		
Assessor/Exp witness sign	ature:			Date:	
*delete as appropriat	te				
Internal Veri signature (if s				Date:	

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Candida	ate name:			
iTQ Unit	: Desktop publishing software		Unit No.:	4249-003
Use this fo	orm to record details of activities (tick as	appropriate	e):	
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-003.1 Use appropriate designs and page layouts for publications	4249-003.1.1 Identify what types of information can be used in a publication			- g
	4249-003.1.2 Identify page layouts that could be used for the publication			
	4249-003.1.3 Use an appropriate page design and layout for a publication in line with local guidelines, where relevant			
	4249-003.1.4 Use appropriate media for the publication			
4249-003.2 Input text and other information into a publication	4249-003.2.1 Input information into a publication ready for editing and formatting			
	4249-003.2.2 Identify copyright constraints on using other's information			
	4249-003.2.3 Combine information from different sources in line with any copyright constraints			
	4249-003.2.4 Store and retrieve document files effectively, in line with local guidelines and conventions			

Performance evidence record (continued)

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-003.3 Use desktop publishing software techniques to edit and format a publication	4249-003.3.1 Identify what editing and formatting was used for the publication 4249-003.3.2 Use appropriate techniques to edit publications 4249-003.3.3 Use appropriate techniques to format text 4249-003.3.4 Manipulate images and graphic elements accurately 4249-003.3.5 Check publications meet needs, making corrections as appropriate		Acnieved	signature

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

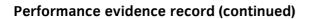
Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	



	6		Uullu
Candidate name:			
iTQ Unit: Desktop	publishing software	Unit No.:	4249-003
Links to: Assessment	Assessor's questioning record	1	
Criteria	Questions	Answers	
The above is an accura	te record of the questioning.		
Assessor/Expert witness signature:		Date:	
*delete as appropriate			
Internal Verifier signature (if sampled):	:	Date:	

Candid	ate name:				
iTQ Uni	it: Audio and video	software		Unit No.:	4249-004
Use this f	orm to record details o	f activities (tick as	appropriate	e):	
	observed by your asse	essor		seen by witness	
	seen by expert witnes	S		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-004.1 Use audio and/or video hardware and software to capture sequences	4249-004.1.1 Identify what input device and associated software to use			
	4249-004.1.2 Use input devices and built- in audio and/or video software to record information			
4249-004.2 Use audio and /or video software tools to combine and edit sequences	4249-004.2.1 Identify what audio and/or video software editing software to use			
	4249-004.2.2 Cut and paste short sequences to meet needs			
	4249-004.2.3 Respond to common problems with audio and/or video sequences			
	4249-004.2.4 Identify copyright constraints on using others' information			



Internal Verifier

signature (if sampled):



				Julia
Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-004.3 Play and present audio and/or video sequences	4249-004.3.1 Select audio and/or video software to playback and display audio and/or video sequences 4249-004.3.2 Use appropriate device to playback and display audio and/or video sequences			
I confirm that the evidence in the standards.	listed is my own work and was	carried out under the conditi	ons and contex	t specified
Candidate signature:		1	Date:	
Assessor/Expert witness signature: *delete as appropriate			Oate:	

(photocopy as required)

Date:

• •	8					
Candidate name:						
iTQ Unit: Audio and	d video software	Unit No.:	4249-004			
Links to: Assessment						
Criteria	Questions	Answers				
	1	1				
The above is an accurat	te record of the questioning.					
	-					
Assessor/Expert		Date:				
witness signature:						
*delete as appropriate						
Internal Verifier		Date:				
signature (if sampled):		Date.				
Signature (ii Sampica).						



Candidate name:				
iTQ Unit: Design and	imaging software	Unit No	.: 424	9-005
Use this form to record det	tails of activities (tick as appr	ropriate):		
observed by you	· · · -	seen by witness		
seen by expert v	vitness	self reflective acco	ount	
			3.	
	sh to ask you some question			
for recording these. The pe	erson who observed/witness	sed your activity must sign a	and date ove	rieai.
Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-005.1 Obtain and insert information for designs or images	4249-005.1.1 Identify what designs or images are needed			
images	4249-005.1.2 Obtain, input and prepare images to meet needs			
	4249-005.1.3 Identify what copyright constraints apply to selected images			
	4249-005.1.4 Use an appropriate file format to save design or image files			
4249-005.2 Use design and imaging software tools to manipulate and edit drawings or images	4249-005.2.1 Identify which manipulation and editing tools and techniques to use			
urawings or images	4249-005.2.2 Use suitable tools and techniques to create			
	drawings and images 4249-005.2.3 Use appropriate tools and techniques to manipulate and edit designs or images			
I confirm that the evidence I the standards.	isted is my own work and was	carried out under the conditio	ns and contex	at specified in
Candidate signature:		D	ate:	
Assessor/Expert witness signature:		D	ate:	
*delete as appropriate Internal Verifier signature (if sampled):		D	ate:	

	aconoming record	•	
Candidate name:			
iTQ Unit: Design ar	nd imaging software	Unit No.:	4249-005
Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	
The above is an accura	I te record of the questioning.		
Assessor/Expert witness signature:		Date:	
*delete as appropriate	-		
Internal Verifier signature (if sampled):		Date:	



Canalaat	——————————————————————————————————————				
iTQ Unit:	Using email			Unit No.:	4249-006
Use this for	m to record detail	s of activities (tick	as appropriate):	
	bserved by your a	ssessor		seen by witness	
S	een by expert witr	iess		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-006.1 Use e-mail software tools to send and compose messages	4249-006.1.1 Use software tools to compose e-mail messages			
messages	4249-006.1.2 Attach a file to an e-mail message			
	4249-006.1.3 Send and receive e-mail messages using appropriate tools			
	4249-006.1.4 Identify how to stay safe and respect others when using e-mail			
4249-006.2.1 Manage incoming email	4249-006.2.1 Follow guidelines and procedures for using e-mail			
	4249-006.2.2 Identify when to respond to e-mail messages			
	4249-006.2.3 Read and respond to e-mail messages			
	4249-006.2.4 Store email messages appropriately for future use			

Performance evidence record (continued)

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	



rulli i i Quo i	Questioning record		Gulla			
Candidate name:						
iTQ Unit: Using em	nail Unit N		4249-006			
Links to: Assessment	Assessor's questioning record					
Criteria	Questions	Answers				
The above is an accura	te record of the questioning.					
Assessor/Expert witness signature:		Date:				
*delete as appropriate						
Internal Verifier signature (if sampled)	:	Date:				

Candidate name:				
iTQ Unit: Using the	Internet		Unit No.:	4249-007
Use this form to record of observed by your seen by expert		appropriate): seen by witness self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s)	Assessor
4240.007.1	4240 007 1 1		Achieved	signature
4249-007.1 Connect to the Internet	4249-007.1.1 Get online with an Internet connection			
	4249-007.1.2 Identify at least two types of connection methods that can be used to access the Internet			
4249-007.2	4249-007.2.1			
Use browser software to navigate webpages	Use browser tools to navigate web pages			
	4249-007.2.2			
	Use browser help facilities			
	to solve problems			
	4249-007.2.3			
	Identify why you might			
	need to change settings to			
	aid navigation			
4249-007.3	4249-007.3.1			
Use browser tools to	Use appropriate search			
search for information	techniques to locate			
from the Internet and the	information			
world-wide web or an intranet	4249-007.3.2			
Intrariet	Use references to make it			
	easier to find information			
	another time			
	4249-007.3.3			
	Identify a means of saving			
	a page for quick access in			
	the future			
4249-007.4 Use browser software to	4249-007.4.1 Use tools to access and			
communicate information online	complete on-line forms			
	4249-007.4.2			
	Identify an opportunity			
	interact with a website			

Performance evidence record (continued)



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-007.5 Follow and understand the need for safety and security practices when working online	4249-007.5.1 Work responsibly when working online 4249-007.5.2 Identify common threats to information security 4249-007.5.3 Keep information secure 4249-007.5.4 Manage personal access to online sources securely 4249-007.5.5 Identify common threats to user safety 4249-007.5.6 Follow relevant laws, guidelines and procedures for the use of the Internet			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	

Candidate name:			
iTQ Unit: Using the	e Internet	Unit No.:	4249-007
Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	
Assessor/Expert	te record of the questioning.	Date:	
witness signature:			
*delete as appropriate			
Internal Verifier signature (if sampled)	:	Date:	
			(photocopy as required)



Candidate	name:			
iTQ Unit:	Using mobile IT devices		Unit No.:	4249-008
Use this form	to record details of activities (tick a	is app <u>rop</u> riate	9):	
ob:	served by your assessor		seen by witness	
see	en by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-008.1 Set up mobile devices to meet needs	4249-008.1.1 Use correct procedures to start and shutdown a mobile device			3
	4249-008.1.2 Use standard interface features and settings			
	4249-008.1.3 Identify any specific health and safety issues associated with the use of mobile devices			
4249-008.2 Input and store data on a mobile device	4249-008.2.1 Input data into a mobile device			
	4249-008.2.2 Store and retrieve data on a mobile device			
	4249-008.2.3 State why it is important to stay safe, keep information secure and to respect others when using mobile devices			
4249-008.3 Transfer data between mobile devices	4249-008.3.1 Use a connection between devices			
	4249-008.3.2 Transfer information between mobile devices			
	4249-008.3.3 Recognise copyright constraints on the use of information 4249-008.3.4 Identify requirements for devices to connect			

Performance evidence record (continued)

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-008.4 Maintain the performance of mobile devices	4249-008.4.1 Identify common problems that occur with mobile devices and where to get expert advice to solve them			
	4249-008.4.2 Respond appropriately to common device problems			
	4249-008.4.3 Identify factors that can affect the performance of the mobile device			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

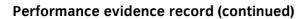
Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	
		-



Candidate name:	Gulia					
iTQ Unit: Using mo	obile IT devices	Unit No.:	4249-008			
Links to: Assessment	Assessor's questioning recor	record				
Criteria	Questions	Answers				
The above is an accura	te record of the questioning.					
Assessor/Expert witness signature:		Date:				
*delete as appropriate						
		D-t-				
Internal Verifier signature (if sampled)	<u>.</u>	Date:				

Callulu	— — —				
iTQ Uni	t: Presentation	on software		Unit No.:	4249-009
Use this f	orm to record de	tails of activities (tick	as appropriate	2):	
	observed by you	ır assessor		seen by witness	
	seen by expert	witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-009.1 Input and combine text and other information within presentation slides	4249-009.1.1 Identify what types of information can be used in a presentation			o g
	4249-009.1.2 Enter information into presentation slides so that it is ready for editing and formatting			
	4249-009.1.3 Combine information from different sources for presentations in line with any copyright constraints			
	4249-009.1.4 Identify copyright constraints on using other's information			
	4249-009.1.5 Store and retrieve presentation files effectively, in line with local guidelines			
4249-009.2 Use presentation software tools to structure, edit and format slides	4249-009.2.1 Select a template and theme for slides			
	4249-009.2.2 Use appropriate techniques to edit slides			
	4249-009.2.3 Apply format techniques to slides			





Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-009.3 Prepare slides for presentation	4249-009.3.1 Identify how the slides should be presented			
	4249-009.3.2 Prepare and present slides for presentation			
	4249-009.3.3 Check presentation using IT tools making corrections as appropriate			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	

Candidate name:				
iTQ Unit: Presntati	on software	Unit No.:	4249-009	
Links to: Assessment	Assessor's questioning re	ecord		
Criteria	Questions	Answers		
The above is an accura	te record of the questioning	g.		
Assessor/Expert witness signature:		Date:		
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Candidate nan	ne: 			
iTQ Unit: S	oreadsheet software		Unit No.:	4249-010
Use this form to 1	record details of activities (tick as ap	propriate):	
observ	red by your assessor		seen by witness	
seen b	y expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-010.1 Enter and edit numerical and other information using spreadsheets	4249-010.1.1 Enter and edit numerical and other information accurately			g
	4249-010.1.2 Store and retrieve spreadsheet files effectively, in line with local guidelines			
4249-010.2 Use appropriate formulas and tools to summarise and display spreadsheet information	4249-010.2.1 Identify how to summarise and display the required information			
	4249-010.2.2 Use formulas and tools as needed to summarise data and process information			
4249-010.3 Use appropriate tools and techniques to present spreadsheet information effectively	4249-010.3.1 Use appropriate tools and techniques to format spreadsheet cells, rows and columns			
	4249-010.3.2 Identify the chart or graph type used to display information			
	4249-010.3.3 Use appropriate tools to generate a chart or graph			

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-010.3 Use appropriate tools and techniques to present spreadsheet information	4249-010.3.4 Select a page layout to present and print spreadsheet information			
effectively	4249-010.3.5 Check spreadsheet information using IT tools making corrections as appropriate			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

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Assessor/Expert witness signature:	Date:	
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Candidate name:	guestioning receive	-	Gulla
i TQ Unit: Spreadsh	neet software	Unit No.:	4249-010
Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	
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Assessor/Expert		Date:	
witness signature:			
*delete as appropriate			
Internal Verifier signature (if sampled)		Date:	

Cariuiu	ate name.				
iTQ Uni	it: Word pro	cessing software		Unit No.:	4249-011
Use this f	form to record d observed by yo	etails of activities (tick as our assessor	appropriate	e): seen by witness	
	seen by expert	witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor
4249-011.1 Input text and edit word processing documents	4249-011.1.1 Use keyboard or other input method to enter or insert text		Achieved	signature
	4249-011.1.2 Give examples of the types of document that you could create using a word processor			
	4249-011.1.3 Store and retrieve document files, in line with local guidelines			
	4249-011.1.4 Identify why you would use a word processor to create documents			
	4249-011.1.5 Use editing tools			
	4249-011.1.6 Identify editing used to aid meaning			
4249-011.2 Structure information within word processing documents	4249-011.2.1 Use appropriate templates to create a new document			
	4249-011.2.2 Identify the templates used			
	4249-011.2.3 Use appropriate page layout to present and print documents			
	4249-011.2.4 Name common items that can used to affect page layout			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-011.3 Use word processing software tools to format and present documents	4249-011.3.1 Use appropriate techniques to format characters			
	4249-011.3.2 Identify formatting used to aid meaning			
	4249-011.3.3 Use appropriate techniques to format paragraphs			
	4249-011.3.4 Identify tools that can aid in checking documents for accuracy and consistency			
	4249-011.3.5 Check documents meet needs, using IT tools and making corrections as appropriate			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	

i omi m que questioning record					
Candidate name:					
iTQ Unit: Word pro	cessing software	Unit No.:	4249-011		
Links to: Assessment	Assessor's questioning reco	rd			
Criteria	Questions	Answers			
The above is an accurat	e record of the questioning.				
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Internal Verifier signature (if sampled):		Date:			

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Candida	ate name:			
iTQ Unit	t: Personal management information	n software	Unit No.:	4249-012
Use this fo	orm to record details of activities (tick as	appropriate	2):	
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-012.1 Use a calendar to schedule appointments	4249-012.1.1 Create, edit and delete calendar entries 4249-012.1.2 Organise and display appointments as required			
4249-012.2 Use a task list to prioritise activities	4249-012.2.1 Create, edit and delete task information 4249-012.2.2 Organise and display tasks, setting targets for completion			
4249-012.3 Use an address book to store, organise and retrieve contact information	4249-012.3.1 Create, edit and delete contact information 4249-012.3.2 Organise and display contact information			

Performance evidence record (continued) 4249-012.3 4249-012.3.3 Describe why it is Use an address book to important to use personal store, organise and data responsibly and safely retrieve contact information 4249-012.3.4 Outline why and how to keep contact information up to date I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards. **Candidate signature:** Date: Assessor/Expert Date: witness signature: *delete as appropriate **Internal Verifier** Date: signature (if sampled):



Candidate name:			
iTQ Unit: Personal i	nformation management software	Unit No.:	4249-012
Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	
The above is an accurate	e record of the questioning.		
Assessor/Expert witness signature: *delete as appropriate		Date:	
Internal Verifier signature (if sampled):		Date:	

Candidate name:				
iTQ Unit: Specialist or	bespoke software	Unit No.	.: 4249	-013
Use this form to record deta	ails of activities (tick as appr	opriate):		
observed by you	· '' <u>-</u>	seen by witness		
seen by expert w	itness	 self reflective acco	unt	
<u> </u>	_			
	h to ask you some questions rson who observed/witness			
Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-013.1 Input and organise information using specialist or bespoke applications	4249-013.1.1 Use a keyboard or other input method to enter the relevant information into existing templates and/or files so that it is ready for processing			
	4249-013.1.2 Store and retrieve data in line with local guidelines and conventions where available			
4249-013.2 Use tools and techniques to edit, process, format and present information	4249-013.2.1 Use appropriate tools and techniques to process, edit and format information 4249-013.2.2 Check information meets needs making corrections as appropriate			
	4249-013.2.3 Use appropriate presentation methods and accepted layouts			
I confirm that the evidence lin the standards.	sted is my own work and was o	carried out under the condition	ns and contex	t specified
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Assessor/Expert witness signature: *delete as appropriate		D:	ate: 	
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Candidate name:			
iTQ Unit: Specialist	t or bespoke software	Unit No.:	4249-013
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Internal Verifier signature (if sampled):		Date:	

Candida	ate name.				
iTQ Uni	t: Data man	agement software		Unit No.:	4249-014
Use this f	orm to record d	etails of activities (tick	as appropriate	e):	
	observed by yo	our assessor		seen by witness	
	seen by expert	witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-014.1 Enter, edit and maintain data records in a data management system	4249-014.1.1 Identify the security procedures used to protect data			
	4249-014.1.2 Enter data accurately into records			
	4249-014.1.3 Locate and amend individual data records			
	4249-014.1.4 Check data records for accuracy making corrections as necessary			
	4249-014.1.5 Respond appropriately to data entry error messages			
	4249-014.1.6 Follow local or legal guidelines for the storage and use of data where available			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-014.2 Retrieve and display data records to meet requirements	4249-014.2.1 Search for and retrieve information to meet given requirements 4249-014.2.2 Identify what report to run to output the required information 4249-014.2.3 Select and view specified reports to output information			
			l	

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	
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Candidate	name:			
iTQ Unit:	Computer Basics (based on Microsoft Dig Curriculum)	ital Literacy	Unit No.:	4249-091
	n to record details of activities (tick as ap eserved by your assessor	propriate)	: seen by witness	
se	en by expert witness		self reflective account	
Su	ccessfully completed multi-choice test			

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-091.1 Introduction to computers	4249-091.1.1 Describe the importance of computers in today's world			3
	4249-091.1.2 Identify the main parts of a computer			
	4249-091.1.3 Identify the steps for starting and shutting down a computer			
	4249-091.1.4 Identify the different groups of keys on a keyboard			
	4249-091.1.5 Perform different tasks by using a mouse			
4249-091.2 Common computer terminology	4249-091.2.1 Identify the primary hardware components of a computer			
	4249-091.2.2 Explain an operating system			
	4249-091.2.3 Explain programs and data			
	4249-091.2.4 Describe a network and the types of networks			
	4249-091.2.5 Explain the terms <i>Internet,</i> World Wide Web, and intranet			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-091.3 Computer performance and features	4249-091.3.1 Compare the features of different types of computers		Acineved	Signature
	4249-091.3.2 Explain the role of memory			
	4249-091.3.3 Explain the basics of computer performance			
	4249-091.3.4 Describe the types of productivity programs and their uses			
	4249-091.3.5 Describe the types of communication programs and their uses			
	4249-091.3.6 Describe the uses of educational and entertainment programs			
4249-091.4 Computer operating systems	4249-091.4.1 Explain the common functions of an operating system			
	4249-091.4.2 Identify the main components of the interface			
	4249-091.4.3 Explain the options available at start up			
	4249-091.4.4 Work with the interface within programs			
	4249-091.4.5 Manage files and folders			
	4249-091.4.6 Perform basic file operations			

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-091.5	4249-091.5.1			
Career opportunities	Describe how computers have become a central part of everyday life			
	4249-091.5.2 Identify the career opportunities available for a computer-literate person			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:
Assessor/Expert witness signature:	Date:
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Candidate name:				Gulia	
iTQ Unit:	Compute Curriculum	er Basics (based on Microsoft Digital Literacy a)	Unit No.:	4249-091	
Links to: As	sessment	Assessor's questioning record			
Criteria		Questions	Answers		
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Candid	ate name:					
iTQ Uni		net and World Wide Web (acy Curriculum)	based on Mic	rosoft	Unit No.:	4249-092
Use this f	orm to record d observed by yo	etails of activities (tick as our assessor	appropriate		/ witness	
	seen by expert	witness		self refl	ective account	
	Successfully co	mpleted multi-choice tes	t			

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor
4249-092.1	4249-092.1.1		Achieved	signature
The Internet	Describe the uses of the Internet			
	4249-092.1.2 Identify the requirements for an Internet connection			
	4249-092.1.3 Identify the features of two types of Internet connections			
	4249-092.1.4 Relate the term bandwidth to types of Internet connections			
4249-092.2	4249-092.2.1			
The World Wide Web	Describe the components of the Web			
	4249-092.2.2 Explain how Web addresses work			
	4249-092.2.3 Explore Web sites by using a browser			
	4249-092.2.4 Search for reliable information on the Web			
	4249-092.2.5 Explain how to perform transactions over the Web			



	T	T	
4249-092.3	4249-092.3.1		
Using e-mail	Explain how e-mail		
	works		
	4249-092.3.2		
	Write and send e-mail		
	messages		
	4249-092.3.3		
	Manage e-mail		
	messages		
	8.1		
	4249-092.3.4		
	Identify correct e-mail		
	etiquette		
	Cliquette		
4249-092.4	4249-092.4.1		
Other Methods of	Identify the features of		
Communicating on the	online communities		
Internet			
Internet	4249-092.4.2		
	Explain how instant		
	messaging works		
	The saging works		
	4249-092.4.3		
	Explain how to create		
	and publish Web pages		
	and publish web pages		
I confirm that the evidence	isted is my own work and was o	carried out under the condit	cions and context specified
in the standards.			
Candidate signature:			Date:
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TQ Unit:		net and World Wide Web (based on Microsof acy Curriculum)	ft Unit No.:	4249-092	
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iTQ Unit:	Productivity Programmes (based on Mi Curriculum)	crosoft Digit	tal Literacy Unit No.:	4249-093
	to record details of activities (tick as aperved by your assessor	opropriate	e): seen by witness	
see	n by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-093.1 Introduction to productivity programmes	4249-093.1.1 Describe the functionality of various productivity programmes			
4249-093.2 Common features and commands	4249-093.2.1 Identify the main components of the graphical user interface (GUI) of a productivity program			
	4249-093.2.2 Use the pointer to navigate in a program			
	4249-093.2.3 Identify the purpose of tabs, groups, and commands or the commands on the menu bar relevant to the operating system used			
	4249-093.2.4 Use the buttons on the toolbars to perform various tasks			
	4249-093.2.5 Type text and characters in a program by using the keyboard			
	4249-093.2.6 Explain the use of keyboard shortcuts and key combinations			

Performance evidence		T	Τ
4249-093.3	4249-093.3.1		
Introduction to word	Perform basic tasks in a		
processors	word processor		
	40400000		
	4249-093.3.2		
	Edit and format text		
	4249-093.3.3		
	Work with tables and		
	pictures		
	4249-093.3.4		
	Proofread a document		
	4240.002.2.5		
	4249-093.3.5		
	Identify the benefits of		
	desktop publishing		
4240.002.4	4240.002.4.1		
4249-093.4	4249-093.4.1		
Introduction to	Identify the components of		
spreadsheet programmes	a spreadsheet		
	4249-093.4.2		
	Enter data into a		
	spreadsheet		
	4249-093.4.3		
	Perform basic		
	mathematical tasks in a		
	spreadsheet		
	4249-093.4.4		
	Insert charts in a		
	spreadsheet		
	spreadsneet		
	4249-093.4.5		
	Identify the options		
	available for printing and		
	print a spreadsheet		
	print a spreadsheet		
4249-093.5	4249-093.5.1		
Introduction to	Identify the elements of a		
presentation programmes	presentation program		
prosentation programmes	prosentation program		
	4249-093.5.2		
	Create a presentation		
	or oute a prosentation		
	4249-093.5.3		
	Add graphics and		
	multimedia to a		
	presentation		
	[]		
	4249-093.5.4		
	Identify and use the		
	options available to print		
	presentations in different		
	formats in a presentation		
	programme		



			,
4249-093.6	4249-093.6.1		
Introduction to database	Explain basic concepts of a		
programmes	database		
	4249-093.6.2		
	Create a database		
	Create a database		
	4249-093.6.3		
	Work with records in a		
	database		
	4249-093.6.4		
	Explain what database		
	queries are and how they		
	work		
	4249-093.6.5		
	Explain what reports are		
	and their uses, and work		
	with reports		
I confirm that the evidence list in the standards.	sted is my own work and was c	arried out under the conditio	ns and context specified
Candidate signature:		D	ate:
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TQ Unit:	Productiv Curriculum	rity Programmes (based on Microsoft)	Digital Literacy Unit No.:	4249-093		
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Calluluate					
iTQ Unit:	Computer Security and Privacy (based Literacy Curriculum)	on Microso	ft Digital	Unit No.:	4249-094
	to record details of activities (tick as ap served by your assessor	propriate		witness	
see	en by expert witness		self refl	ective account	
Suc	ccessfully completed multi-choice test				

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-094.1 Introduction to computer security and privacy	4249-094.1.1 Explain computer security and privacy			o.gaaa
	4249-094.1.2 Identify natural threats to your computer			
	4249-094.1.3 Identify measures to protect your computer against natural threats			
	4249-094.1.4 Identify threats to your computer from human actions			
	4249-094.1.5 Identify measures to protect your computer against threats from human actions			
4249-094.2 Protecting your computer and your data	4249-094.2.1 Identify guidelines for protecting your computer, including the operating system, software and data			
	4249-094.2.2 Identify best practices for securing online and network transactions			
	4249-094.2.3 Identify measures for securing e-mail and instant messaging transactions			

Performance evidence record (continued) 4249-094.3.1 4249-094.3 Identify measures that you Protecting yourself and your family from security can use to protect your threats privacy 4249-094.3.2 Explain how online predators operate 4249-094.3.3 Identify guidelines to protect your family from online predators 4249-094.4 4249-094.4.1 Keeping your computer Explain the security secure and updated settings on your computer and their purpose 4249-094.4.2 Identify the options for keeping your computer upto-date 4249-094.5.1 4249-094.5 Explain intellectual Computer ethics property and copyright as they apply to computing 4249-094.5.2 Identify acts of copyright violation and the measures to prevent those acts 4249-094.5.3 Identify the legal concerns associated with information exchange I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards. **Candidate signature:** Date: Assessor/Expert Date: witness signature: *delete as appropriate **Internal Verifier** Date: signature (if sampled):



Candidate	Gulia			
iTQ Unit:	Productiv Curriculum		osoft Digital Literacy Unit No.:	4249-093
Links to: As	sessment	Assessor's questioning reco	ord	
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iTQ Uni	it: Digital Lif	estyle (based on Microso	oft Digital Literacy C	urriculum)	Unit No.:	4249-095
Use this f	form to record o observed by y	letails of activities (tic our assessor	ck as appropriate	e): seen by	witness	
	seen by exper	t witness		self refle	ctive account	
	Successfully co	ompleted multi-choice	e test			

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
4249-095.1 The digital experience	4249-095.1.1 Describe the benefits of digital technology			
	4249-095.1.2 Explain how digital technology expands the features of digital devices			
4249-095.2 Introduction to digital audio	4249-095.2.1 Identify the characteristics of digital audio			
	4249-095.2.2 Explain the concepts of recording, copying, and converting digital audio			
	4249-095.2.3 Identify the features of speech technologies			
4249-095.3 Introduction to digital video	4249-095.3.1 Identify the characteristics of digital video			
	4249-095.3.2 Explain what digital video editing is and the output formats for digital video			
	4249-095.3.3 Identify the features of Web video technologies			



4249-095.4	4249-095.4.1		
Introduction to digital	Explain the benefits,		
photography	features, and workings of a		
	digital camera		
	4249-095.4.2		
	Explain how to edit and		
	manage digital images		
	4249-095.4.3		
	Identify the features of		
	different types of printers		
	that are available for		
	printing photos		
10.10.005.5	40.40.005.5.4		<u> </u>
4249-095.5	4249-095.5.1		
Digital technology and	Explain how digital		
career opportunities	technology helps people		
	work from any location		
	4249-095.5.2		
	Identify the career		
	opportunities available for		
	information workers		
	morniquen workers		
	4249-095.5.3		
	Identify the career		
	opportunities available for		
	IT professionals		
	4249-095.5.4		
	Identify the career		
	opportunities available for		
	developers		
I confirm that the evidence lis	sted is my own work and was c	arried out under the conditio	ns and context specified
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TQ Unit:	Digital Lifestyl	e (based on Microsof	t Digital Literacy Curric	culum) Unit No.:	4249-095
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Form iTQ09 Professional discussion record



Candidate name:		
Assessor/Expert witness name:		
Areas to be covered within the discussion	Unit / element reference	Unit/s knowledge reference
Outline record of discussion content (continues overleaf, use additional sheets as required)		Counter ref (if recording used)

Professional discussio					Counter ref
Outline record of discuss	sion content (use addition	al sheets as require	d)		(if recording
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Start time:		Finish time:			
he above is an accurate	record of the discussion.				
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Candidate signature:			— Da —	te:	
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signature (if sampled):					
ohotocopy as required)					



Form iTQ10 Evidence location and summary sheet

City & Guil	ds number:	4 2 4 9		Lev	rel .	E	intry le	vel 3										
Candidate	name:								City &	& Guild	ls enro	lment	numbe	r:				
Unit No(s).	Item of evidence	Loc.	Ref	Link t	o Outo	ome (<u>/)</u>		Link t	o Asses	ssment	criteria	(√)					
				1	2	3	4	5	1	2	3	4	5	6	7	8	9	10
								1										

Location key: p = portfolio, o = office (add further categories as appropriate)

Form iTQ11 Assessment and verification declaration



Certificate for IT Users (iTQ)	
City & Guilds number:	Level
Candidate declaration:	
Candidate name:	
City & Guilds enrolment number:	
I confirm that the evidence listed for the units un own work.	dertaken is authentic and a true representation of my
Candidate signature:	Date:
Assessor declaration:	
I confirm that this candidate has achieved all the (Where there is more than one assessor, the co-declaration.)	requirements of this unit with the evidence listed. ordinating assessor for the unit should sign this
Assessment was conducted under the specified current and sufficient.	conditions and context, and is valid, authentic, reliable,
Assessor name:	
Assessor signature:	Date:
Counter signature (if relevant):	Date:
Internal verifier Declaration: This section to be left blank if sampling of this c	andidate's work did not take place.
I have internally verified the assessment work on	this unit in the following ways (please tick):
sampling candidate and assessment evidence	observation of assessment practice
discussion with candidate	other – please state:
I confirm that the candidate's sampled work mee external verification and/or certification.	ets the standards specified and may be presented for
Internal verifier name:	
Internal verifier signature:	Date:
Counter signature (if relevant):	Date:



Form iTQ12 Summary of achievement

Certi	ficate for IT Users (iT(Q) Le	evel:						
Candidate name: Centre Name:				City & Guilds candida	ate enrolment nu	ımber:			
				Centre number:					
Unit Title		Date internally verified Most used types of evidence (use key below)		Assessor signature (if there is a second line assessor – both must sign)	Candidate signature	IV signature (If there is a second line IV - both must sign)	EV signature (if sampled)		
Compete currency,	nce has been demonstrated in all of the u reliability and sufficiency.	nits/award recorded above	using the required assessme	ent procedures and the specified	conditions/contexts. The	evidence meets the requiren	nents for validity, authenticity,		
	al verifier signature:		Da	te:	_				

Key for most used evidence type:

^{1.} observation 2. expert witness testimony 3. witness testimony 4. work products 5. questioning 6. professional discussion 7. simulation 8. accreditation of prior experience/learning 9. assignments, projects/case studies (photocopy as required)

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