# **Level 3 IT Principles 3 (7266-141)**



e-Quals 07 Sample Multiple Choice Paper

www.cityandguilds.com/e-quals07 July 2008 Version 1.0



#### **About City & Guilds**

City & Guilds is the UK's leading provider of vocational qualifications, offering over 500 awards across a wide range of industries, and progressing from entry level to the highest levels of professional achievement. With over 8500 centres in 100 countries, City & Guilds is recognised by employers worldwide for providing qualifications that offer proof of the skills they need to get the job done.

### City & Guilds Group

The City & Guilds Group includes City & Guilds, ILM (the Institute of Leadership & Management) which provides management qualifications, learning materials and membership services, NPTC which offers land-based qualifications and membership services, and HAB (the Hospitality Awarding Body). City & Guilds also manages the Engineering Council Examinations on behalf of the Engineering Council.

#### **Equal opportunities**

City & Guilds fully supports the principle of equal opportunities and we are committed to satisfying this principle in all our activities and published material. A copy of our equal opportunities policy statement is available on the City & Guilds website.

#### Copyright

The content of this document is, unless otherwise indicated, © The City and Guilds of London Institute 2008 and may not be copied, reproduced or distributed without prior written consent.

However, approved City & Guilds centres and learners studying for City & Guilds qualifications may photocopy this document free of charge and/or include a locked PDF version of it on centre intranets on the following conditions:

- centre staff may copy the material only for the purpose of teaching learners working towards a City & Guilds qualification, or for internal administration purposes
- learners may copy the material only for their own use when working towards a City & Guilds qualification

The Standard Copying Conditions on the City & Guilds website also apply.

Please note: National Occupational Standards are not © The City and Guilds of London Institute. Please check the conditions upon which they may be copied with the relevant Sector Skills Council.

#### **Publications**

City & Guilds publications are available on the City & Guilds website or from our Publications Sales department at the address below or by telephoning +44 (0)20 7294 2850 or faxing +44 (0)20 7294 3387.

Every effort has been made to ensure that the information contained in this publication is true and correct at the time of going to press. However, City & Guilds' products and services are subject to continuous development and improvement and the right is reserved to change products and services from time to time. City & Guilds cannot accept liability for loss or damage arising from the use of information in this publication.

City & Guilds 1 Giltspur Street London EC1A 9DD T +44 (0)20 7294 2800 F +44 (0)20 7294 2400

www.cityandguilds.com learnersupport@cityandguilds.com

## Outcome 1 – Plan and cost hardware acquisition

- 1. Which one of the following is required to connect a computer to a Local Area Network?
  - a Integrated Systems Digital Network.
  - b Modem Interface Card.
  - c Network Interface Card.
  - d Asynchronous Digital Subscriber Line.
- 2. Which one of the following requires line of sight for communication?
  - a Infrared.
  - b Wireless.
  - c Cable.
  - d Bluetooth.
- 3. Which of the following is a protocol for Internet communication on a mobile phone?
  - a Transmission Control Protocol/Internet Protocol.
  - b Wireless Application Protocol.
  - c NetBIOS Extended User Interface.
  - d Infrared Communications Service.
- 4. A web cam can be used
  - a to transmit documents across the Internet
  - b to transmit video images across the Internet
  - c in place of a browser to view web pages
  - d in place of e-mail software.
- 5. Which device uses Optical Character Recognition software?
  - a Optical Digital Storage Device.
  - b Digital Barcode Reader.
  - c Multifunction Scanner.
  - d Close Coupled Charge Device.
- 6. Which type of printer lays colour down in a number of layers?
  - a Solid Ink
  - b Dye Sublimation
  - c Inkjet
  - d Colour Laser.

- 7. Surge protection devices are intended to?
  - a Reduce the risk of damage caused by voltage spikes.
  - b Be used to eliminate the risk of lightning damage.
  - c Reduce the effects of radio interference.
  - d Provide multiple power outlets for many different appliances.
- 8 When setting up a new computer, if it fails to work the first step is to

a open the box and re-seat the CPU b test that the memory is seated correctly c change the keyboard and mouse d check all power supply connections.

### Outcome 2 - Plan and cost software acquisition

- 9. Setting up a new PC for broadband connection requires the installation of
  - a new systems software
  - b an ISDN modem
  - c a 56Kbps modem
  - d peripherals to the correct ports.
- 10. The main purpose of software customisation is to
  - a increase productivity and ease of use
  - b restrict its network availability
  - c make the software harder to learn and operate
  - d make the software execute faster limiting its function.
- 11. Software can only be installed when the user has
  - a compatible device drivers
  - b a compatible operating system
  - c connected all peripheral devices
  - d minimum recommended RAM is available.
- 12. Application based help resources are
  - a available from the software supplier
  - b available from Internet web pages
  - c supplied as a paper-based manual
  - d integrated in the software.

- 13. New software is usually more reliable if
  - a its working environment is altered
  - b it is rolled out and then thoroughly tested
  - c it is first tested in its target environment
  - d any licensing agreements are disregarded.
- 14. A copyleft license uses copyright law to ensure
  - a it is a given the same protection as copyright
  - b a programme cannot be reverse engineered
  - c that it can be copied, used and modified freely
  - d the open source when used is copyright.
- 15. Which of the following will compromise system integrity if deleted when uninstalling software?
  - a DLL files shared between applications.
  - b Data files shared between users.
  - c Data files shared between applications.
  - d DLL files used by one application.
- 16. DDR and DDR2 memory modules
  - a can fit in the same memory slots
  - b must always be installed together
  - c cannot be used together
  - d are always used singly.

## Outcome 3 – Plan, use and maintain files and directory structures on networks

- 17. A read only file can only be modified by
  - a changing the attribute
  - b the file creator
  - c a programmer
  - d Senior Managers.
- 18. Permissions are set on a network to
  - a prevent all access to shared hardware
  - b give priority to certain groups of users
  - c limit the number of users using applications
  - d restrict the actions that a user can take.

- Which of the following can create the strongest password?
  a 10 letters.
  b 5 letters and 5 numbers.
  c 10 numbers.
  d 10 character word.
- 20. The difference between incremental and differential file backups is
  - a differential does not change the archive setting
  - b differential does change the archive setting
  - c differential adds to a previous backup
  - d differentials are usually very small.
- 21. To enable data recovery in the event of a fire, backups should be
  - a stored on workstations
  - b kept in a central location
  - c a backup file on the sever
  - d stored off site.
- 22. A file association is made so that a
  - a file extension is specific to a software application
  - b file extension is connected to a specific peripheral
  - c a file cannot be opened without a password
  - d a file cannot be amended.
- 23. A back up which is recovered from a tape, is read
  - a dynamically
  - b randomly
  - c sequentially
  - d non-sequentially.
- 24. Disk fragmentation is when
  - a. disk access is faster
  - b. errors are found on the disk
  - c. files are stored in one location on a disk
  - d. files are split up and stored on a disk.
- 25. An identified fault in software programming can be corrected by
  - a. reinstallation of the same version
  - b. installation of a new device driver
  - c. running diagnostic software
  - d. reinstallation using an upgrade.

- 26. Which device would be best suited to regular backing up of approximately 4 gigabyte data that alters on a daily basis?
  - a DVDRW.
  - b CDRW.
  - c DVDROM.
  - d CDROM.
- 27. It is advisable to run defragmentation software prior to application installation to ensure that the programme is
  - a correctly read from the installation CD
  - b contiguous on the hard drive
  - c written to the correct directory
  - d free from viruses.
- 28. A firewall is installed to prevent
  - a any external access to a network
  - b unauthorised external access to a network
  - c users accessing the network
  - d users accessing the Internet.

## Outcome 4 – Use networks to gather, collate and distribute information

- 29. Which of the following requires checking when setting up a computer for a local area network?
  - a Available memory for network applications.
  - b Communications protocols.
  - c Modulation-demodulation software.
  - d Available hard disk capacity.
- 30. A dumb terminal
  - a relies on server side processing
  - b processes data before sending it to the server
  - c does client side processing
  - d cannot use TCP/IP Protocol.
- 31. Network interface cards are required to
  - a access printers with different protocols
  - b access computers on different network
  - c link networked computers to the internet
  - d access computers on the same network.

- 32. In a peer to peer network (P2P) the network is based upon
  - a equal capabilities and responsibilities
  - b client / server relationships
  - c the computing power of the network
  - d centralised large corporate networks.

#### 33. A server based network

- a processes the data before sending the result to the client
- b sends the data to the client for processing
- c processes data in 512 kilobyte packets only
- d only sends tokens when requested by the client.
- 34. The function of an Internet browser package is to
  - a prepare a webpage for transmission by HTTP
  - b enable the user to access HTTP
  - c allow for using FTP over HTTP
  - d decode and compile HTML.
- 35. A local area network (LAN)
  - a can access a WAN through a gateway
  - b links more than one site
  - c requires a mainframe computer
  - d is limited to a maximum of 50 workstations.

### Outcome 5 – Describe Health and Safety regulations

- 36. To reduce the risk of repetitive strain injury (RSI), you should
  - a work in well lit areas
  - b use an anti glare screen
  - c use an adjustable chair
  - d take regular breaks.
- 37. Provision of a safe working environment is the responsibility of
  - a the workstation user only
  - b the health and safety officer
  - c both users and management
  - d the systems administrator.

- 38. When working inside computers there are no problems as they work on 12 and 6 volts only high voltage areas are isolated from accidental contact b always have the power turned on to check for faults С d they should always be turned off at the mains. 39. To be safe when cleaning a computer monitor, always use clean water а always turn it off b get the user to stop typing С do not use anti static wipes. d
- 40. If a computer catches fire, the correct extinguisher to use is
  - a carbon dioxide or powder
  - b foam or water
  - c carbon dioxide or foam
  - d water or carbon dioxide.

End of test

## **ANSWER KEYS**

Paper number: 7266-141 Paper title: IT Principles 3

Question Number	Answer	Outcome Reference
1	С	01.01
2	A	01.01
3	В	01.01
4	В	01.02
5	C	01.02
6	В	01.02
7	A	01.04
8	D	01.08
9	D	02.07
10	Α	02.01
11	В	02.02
12	D	02.03
13	С	02.04
14	С	02.05
15	Α	02.06
16	С	02.07
17	Α	03.01
18	D	03.02
19	В	03.03
20	Α	03.04
21	D	03.06
22	Α	03.07
23	С	03.08
24	D	03.11
25	D	03.10
26	A	03.05
27	В	03.11
28	В	03.03
29	В	04.01
30	Α	04.01
31	D	04.02
32	A	04.02
33	A	04.02
34	D	04.04
35	A	04.01
36	D	05.03
37	С	05.01
38	D	05.02
39	В	05.04
40	Α	05.05