### Unit GH7 (City & Guilds Unit 010) Remove hair extensions *Optional*

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Hair extensions are becoming part of mainstream hairdressing, with more and more clients wanting immediate, interchangeable looks. Nobody wants to be tied down to the same look for long, and adding hair to give colour, length and volume is the perfect solution. In this unit you will learn how to

change hair length by removing both hot and cold hair extension systems. You will also learn how to use a variety of products and tools. Safety is a key word here – you will see why safe working methods are important. Listen and act on your stylist's instructions to ensure that the client is in safe hands.



# Unit GH7 (City & Guilds Unit 010) Remove hair extensions *Optional*

This unit has two outcomes. You could be observed by your assessor for both during the same client service, or they may be assessed for different services. Outcome 1 **Maintain effective** and safe methods of working when removing hair extensions **Outcome 2 Remove hair** extensions



Wearing bair extensions beyond the recommended time can damage the bair, making the removal service an important part of extension services. Maurice Lister

### Evidence requirements

You must practically demonstrate in your everyday work that you have met the standard for removing hair extensions. The standards cover things that you must do (performance criteria), things that you must cover (range) and things that you must know.

### What you must do

Your assessor will observe your performance on at least **two** occasions, which must include the removal of one hot and one cold extension system. You must do correctly all the things listed under 'What you must do' on the sign-off sheets that follow.

Simulation is not allowed for any performance evidence within this unit. It is likely most evidence of your performance will be gathered from the observations made by your assessor, but you may be required to produce other evidence to support your performance if your assessor has not been present.

### What you must cover

You will see key words in bold on the 'What you must do' list. For each of these, there is a range of things that you must cover. You must show that you have:

# Used two of the following removal tools and products:

seam releasers scissors seal breakers solutions

### Used both of the following methods of removal:

hot hair extension systems cold hair extension systems

### What you must know

You will be assessed on your knowledge of the following:

Salon and legal requirements

How to work safely, effectively and hygienically when removing hair extensions

Communication

Hair and skin

Hair extension removal techniques

This will be completed through written and oral questioning by your assessor. For details of what you must know, see pages 10–11.



To achieve long, healthy-looking hair, you must learn to add and remove hair extensions correctly.



Recommend aftercare products to your clients to keep their added hair shiny and sleek.



### Useful words

Some terms that you will come across in this unit are explained below.

**Aftercare products** Products such as lotions, sprays and serums that are used to help maintain a style.

Attachment systems There are several methods of attaching added hair. Some examples are glue in, dip in, grip in, bonded, sewn in and plaited in. Refer to the glossary at the back of this logbook to see more.

**Pull test** This is a test that will help you to evaluate excessive hair loss. Separate a handful of hair and gently pull at the roots – if more than 12 hairs are lost this may be an indication of abnormal hair loss.

**Tension** How tightly the hair is pulled. Be careful not to pull too much when removing extensions, as damage may occur that could result in hair breakage or even traction alopecia.

**Traction alopecia** Hair loss due to excessive tension on the hair and scalp. This is usually seen around hairlines and partings – check regularly for early signs to avoid permanent hair loss.

#### Hints and tips

Avoid damaging hair by carefully removing extensions.



# Observation sign-off sheet *Unit GH7 Remove hair extensions* What you must do

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Within your work, you must show your assessor that you can do the following. You will be observed a number of times (as a guide, at least twice, which must include the removal of one hot and one cold extension system).

Each time you achieve all the points listed within a single client service, your assessor will tick the circle and enter the date.

#### Hints and tips

Check your client is comfortable throughout the service. Removing hair extensions can be painful if done incorrectly.

### Outcome 1

# Maintain effective and safe methods of working when removing hair extensions

- a Ensure your client's clothing is effectively protected throughout the service
- b Wear personal protective equipment, when required
- c Position your client to meet the needs of the service without causing them discomfort
- d Ensure your own posture and position whilst working minimises fatigue and the risk of injury
- e Keep your work area clean and tidy throughout the service
- f Use working methods that
  - minimise the risk of damage to **tools**
  - minimise the wastage of **products**
  - minimise the risk of cross-infection
  - make effective use of your working time
  - ensure the use of clean resources
  - minimise the risk of harm or injury to yourself and others
- g Ensure your personal standards of health and hygiene minimise the risk of cross-infection, infestation and offence to your clients and colleagues
- h Use **tools and products** that are safe and fit for the purpose
- i Complete the hair extension **removal** service within a commercially viable timeframe

| Observation               | 1 | 2 |   |   |
|---------------------------|---|---|---|---|
| Achieved                  | 0 | 0 | 0 | 0 |
| Date                      |   |   |   |   |
| Candidate signature       |   |   |   |   |
| Assessor signature        |   |   |   |   |
| IV signature (if sampled) |   |   |   |   |

### Outcome 2

#### **Remove hair extensions**

- a **Remove** hair extensions in the sequence instructed by the stylist
- b Use the specified tools and products effectively and minimise damage to your client's hair
- c Check your client's comfort at regular intervals throughout the service
- d Ensure the **removal** process minimises the discomfort to your client
- e Ensure the hair is free from unwanted extensions
- Detangle your client's hair from point to root, f minimising damage to the natural hair
- g Ensure the **removal** of the hair extensions is to the satisfaction of the stylist and ready for the next service



#### Hints and tips

Traction alopecia can occur if extensions are worn over a long period of time.

| Observation               | 1 | 2 |   |   |
|---------------------------|---|---|---|---|
| Achieved                  | 0 | 0 | 0 | 0 |
| Date                      |   |   |   |   |
| Candidate signature       |   |   |   |   |
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| IV signature (if sampled) |   |   |   |   |







# Observation sign-off sheet Unit GH7 Remove hair extensions

What you must cover

Before ticking the circles below, you must make sure that you have achieved 'What you must cover' in all the outcomes in which it occurs.

### Removal tools and products

#### Tick the removal tools and products used in each observation. You must use at least **two**.

|                | 1 | 2 |   |   |
|----------------|---|---|---|---|
| Seam releasers | 0 | 0 | 0 | 0 |
| Scissors       | 0 | 0 | 0 | 0 |
| Seal breakers  | 0 | 0 | 0 | 0 |
| Solutions      | 0 | 0 | 0 | 0 |

#### Removal

Tick the type of removal covered in each observation. You must cover **both** of them.

|                     | 1 | 2 |   |   |
|---------------------|---|---|---|---|
| Hot hair extension  | 0 | 0 | 0 | 0 |
| systems             |   |   |   |   |
| Cold hair extension | 0 | 0 | 0 | 0 |
| systems             |   |   |   |   |

| Observation               | 1 | 2 |   |   |
|---------------------------|---|---|---|---|
| Achieved                  | 0 | 0 | 0 | 0 |
| Date                      |   |   |   |   |
| Candidate signature       |   |   |   |   |
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| IV signature (if sampled) |   |   |   |   |

# Comment form Unit GH7



This form can be used to record oral questioning, or for assessor/candidate comments, if required.

| Comments | Date |                    |
|----------|------|--------------------|
| 1        |      | Hints and tips     |
|          |      | —— Make sure you   |
|          |      | remove the         |
| 2        |      | extensions in the  |
|          |      | —— sequence stated |
|          |      | by the stylist.    |



Extensions are great for adding volume to hair.

Image courtesy of Errol Douglas MBE



You will be assessed on your knowledge and understanding of all the following points. This will be completed by your assessor, either through oral or written questions (evidence type E3) or a mandatory written paper (evidence type E4). **Either of these could** be an online test. The form tells you which evidence type is needed for each point. Your mandatory test papers will be kept by your assessor, so they won't appear in your portfolio.

Some areas appear in more than one unit (shaded in darker green). These are covered in a cross-unit knowledge test. You only need to be tested on these once.

Once you have been assessed on each point, fill in the date and reference any written evidence that you've put in your portfolio.

# Knowledge sign-off sheet *Unit GH7 Remove hair extensions* What you must know

| Υοι | uneed to understand:                                                                                                        | Evidence type |
|-----|-----------------------------------------------------------------------------------------------------------------------------|---------------|
| Sa  | lon and legal requirements                                                                                                  |               |
| 1   | Your salon's requirements for client preparation                                                                            | E3            |
| 2   | Your salon's expected service times for removing hair extensions                                                            | E3            |
| 3   | Your salon's requirements for the disposal of waste                                                                         | E3            |
| 4   | Your salon's image and expected standards of service                                                                        | E3            |
|     | w to work safely, effectively and<br>gienically when removing hair extensions                                               |               |
| 5   | What contact dermatitis is and how to avoid developing it whilst carrying out hair attachment services                      | E4            |
| 6   | The range of protective clothing that should be available for clients                                                       | E3            |
| 7   | The type of personal protective equipment that should be available and used by yourself                                     | E3            |
| 8   | Why it is important to use personal protective equipment                                                                    | E4            |
| 9   | How the position of your client and yourself<br>can affect the desired outcome and reduce<br>fatigue and the risk of injury | E3            |
| 10  | The safety considerations which must be taken into account when removing hair extensions                                    | E3            |
| 11  | Why it is important to avoid cross-infection and infestation                                                                | E3            |
| 12  | Why it is important to keep your work area clean and tidy                                                                   | E3            |
| 13  | Methods of cleaning, disinfecting and/or sterilisation used in salons                                                       | E3            |

Continues on next page

| Yo  | u need to understand:                                                                                                          |   | Evidence type |
|-----|--------------------------------------------------------------------------------------------------------------------------------|---|---------------|
| 14  | Methods of working safely and hygienically<br>and which minimise<br>the risk of cross-infection and<br>cross-infestation       |   | E3            |
| 15  | The correct use and maintenance of removal tools                                                                               |   | E3            |
| 16  | The importance of personal hygiene                                                                                             |   | E3            |
| Со  | mmunication                                                                                                                    |   |               |
| 17  | The types of anxieties commonly experienced<br>by clients undergoing the hair extension<br>removal process                     | k | E3            |
| 18  | How to give reassurance to clients                                                                                             |   | E3            |
| 19  | The importance of checking you have<br>understood the instructions given by the<br>stylist (eg by asking questions to clarify) |   | E3            |
| На  | ir and skin                                                                                                                    |   |               |
| 20  | The average rate of hair growth                                                                                                |   | E4            |
| 21  | The potential consequences of excessive tension on the hair                                                                    |   | E4            |
| 22  | How to identify the signs of traction alopecia                                                                                 |   | E4            |
| 23  | How wearing extensions beyond their recommended time period can affect the removal process                                     |   | E4            |
| На  | ir extension removal techniques                                                                                                |   |               |
| 24  | How to remove hot and cold hair extension systems                                                                              |   | E3            |
| 25  | The generally accepted sequence of working for removing hair extensions                                                        |   | E3            |
| 26  | The types of products to use when removing hot and cold hair extension systems                                                 |   | E3            |
| Tic | k if E3 was an online test                                                                                                     | 0 | Date          |
| Tic | k if E4 was an online test                                                                                                     | 0 | Date          |
| Tic | k if E3 was a written test                                                                                                     | 0 | Date          |
|     |                                                                                                                                | 0 | Date          |
|     | k if cross-unit knowledge test was an online test (                                                                            | 0 | Date          |
| Tic | k cross-unit knowledge (                                                                                                       | 0 | Date          |



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### Hints and tips

Clients who have hair extensions regularly may be more likely to show signs of traction alopecia.



### Supplementary notes Unit GH7

Level 1 NVQ/4 SVQ Hairdressing

Your assessor may use this space for any additional comments they may have about your work.

| Comments | Date |
|----------|------|
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|          |      |

# Unit sign-off

### This section must be signed when the unit is complete.

We confirm that this evidence is authentic and the assessments were conducted under specified conditions and that all the performance criteria, range and essential knowledge requirements have been met for this unit.

| Candidate signature | Date |
|---------------------|------|
|                     |      |
| Assessor signature  | Date |
| IV signature        |      |
| (if sampled)        | Date |

