

6002-509/009 – Level 2 Cutting & Styling Services – Theory Exam

March 2020

Examiner Report

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Introduction

This document has been prepared by the Chief Examiner, it is designed to be used as a feedback tool for centres to use in order to enhance teaching and preparation for assessment. It is advised that this document be referred to when preparing to teach and then again when candidates are preparing to sit examinations for City & Guilds Technical qualifications.

This report provides general commentary on candidate performance and highlights common themes in relation to the technical aspects explored within the assessment, giving areas of strengths and weakness demonstrated by the cohort of candidates who sat the **March 2020** examination series. It will explain aspects which caused difficulty and potentially why the difficulties arose, whether it was caused by a lack of knowledge, incorrect examination technique or responses that failed to demonstrate the required depth of understanding.

The document provides commentary on the following assessment;
6002-509/009 Level 2 Cutting & Styling Services – Theory Exam.

Theory Exam – March 2020

Grade Boundaries and distribution

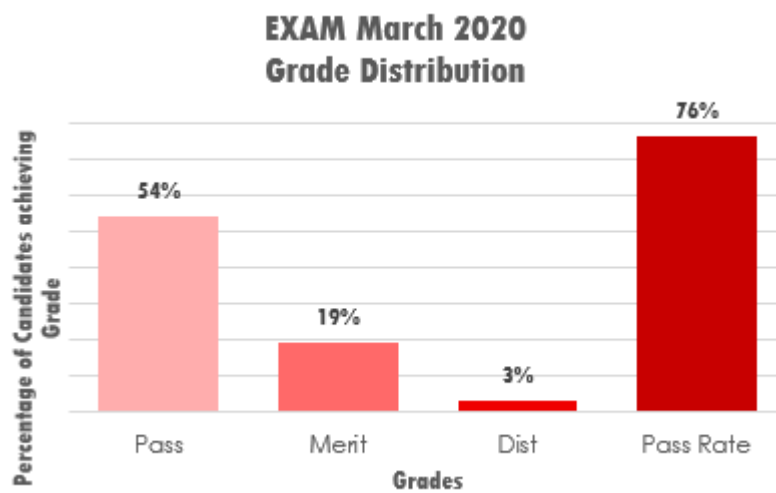
Assessment: **6002-509/009**

Series: **March 2020**

Below identifies the final grade boundaries for this assessment, as agreed by the awarding panel:

Total marks available	
Pass mark	24
Merit mark	33
Distinction mark	42

The graph below shows the approximate distribution of grades and pass rates for this assessment:



Chief Examiner Commentary

General Comments on Candidate Performance

Assessment component: 6002-509/009

Series 1 (March)

Overall candidates' performance on this examination paper was comparable to last year's. The paper covered a range of topics from across the qualification specification which enabled candidates at all levels to achieve marks in the areas covered. The majority of candidates had attempted all questions. Candidates that were successful in this examination showed that they have technical knowledge and understanding across a range of cutting and styling services, the techniques, products and tools for use. Higher achieving candidates evidenced the ability to discuss the effects on services of contra-indications / influencing factors and were able to provide reasoning and justification to demonstrate the depth of understanding required.

The majority of candidates demonstrated a good level of knowledge in areas such as communication methods, client positioning, shampooing techniques, common contra-indications and techniques for styling hair which resulted in higher marks being achieved in these topics. The higher achieving candidates demonstrated wider breadth of knowledge and were able to show greater understanding when adapting a service by giving justified responses that linked to the scenario.

Some candidates were unable to accurately identify relevant areas of legislation and explain scientific aspects. Some candidates identified key points when discussing adaptations, but struggled to link accurate reasoning when explaining how services may need to be adapted which limited their opportunity to gain higher marks.

For the Extended Response Question, a particular area of weakness was candidates' ability to address the scenario. Responses covered many areas of the syllabus that were not relevant to the scenario, for example contra-indications, influencing factors and procedures. This resulted in majority of candidates at all levels achieving lower marks. Candidates that achieved marks in the higher band showed a range of knowledge and understanding and their responses considered the specifics of the scenario. Relevant options were discussed in detail demonstrating their understanding.

Candidates are encouraged to practise examination techniques to link factual points with clear explanations to justify their responses. They are also advised to revisit knowledge areas relevant to the industry. Candidates would also benefit from developing the skills required to adapt and apply their knowledge and understanding to given scenarios, ensuring all points have been addressed.

Centres are reminded of the City & Guilds Technicals 'Exam Guides' available here

<https://www.cityandguilds.com/qualifications-andapprenticeships/hairdressing/hairdressing/6002-hairdressing-andbarbering#tab=documents>

<https://www.cityandguilds.com/techbac/resources-and-support>