



6002-511 MARCH 2022 Level 2 Technical Certificate for Hair Colouring Services

Level 2 Hair Colouring Services - Theory exam

If provided, stick your cand barcode label here.		y 10 March 2022 1:30
Candidate name (first, last)		
First		
Last		
Candidate enrolment number	Date of birth (DDMMYYYY)	Gender (M/F)
Assessment date (DDMMYYYY)	Centre number	Candidate signature and declaration*
If additional answer sheets are	,	

- Before taking the examination, all candidates must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.
- *I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.

You should have the following for this examination

• a pen with blue or black ink

General instructions

- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains **15** questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.

2-511	10 March 202
Give two reasons for following manufacturer's instructions when using colouring products.	(2 marks
Explain one impact the Regulatory Reform Order (Fire Safety) legislation has on working practice in the salon.	(3 marks
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State three functions of sebum secreted from the sebaceous gland.	- (3 marks
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Describe the role of the dermal papilla during hair growth.	(4 marks
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5	Another stylist has accidentally spilt colour on the floor that they have just mixed. State four actions that could be taken to support the stylist following the spillage.	(4 mark
6	Explain the importance of maintaining the direction of the airflow during a blow-dry service.	(5 mark
7	State why the hair should be cool before dressing.	(2 mark
8	State two benefits of using thermal heat protectors on the hair.	(2 mark

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9	State three steps followed during the elasticity test process.	(3 marks)
10	Explain the importance of restoring the pH of the hair and scalp at the end of the colouring service.	(6 marks)

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11	a)	State one product that could be used when lifting the hair by three shades.	(1 mar
	b)	State the hydrogen peroxide strength used to lift the hair by three shades.	(1 mai
12	Stat	te two effects of using temporary hair colour.	(2 marl
13		ient had a lightening service at a salon which unexpectedly resulted in too many ow tones being present in the client's hair. Describe the reasons for the colour result.	(3 marl
	b)	Explain how to correct the colour result.	(3 mar

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(4 marks)

15 Clare is a new client and is booked for a colouring service at the salon. She has been colouring her hair at home which has resulted in having areas where the hair is much darker. Discuss the possible causes for the uneven colour, suggestions to correct the problem and recommendations for the future. (12 marks)

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