



**6002-507 MARCH 2018**  
**Level 2 Technical Certificate in Hairdressing**  
 Level 2 Hairdressing – Theory exam (1)

If provided, stick your candidate barcode label here.

**Tuesday 13 March 2018**  
**09:30 – 12:10**

Candidate name (first, last)

First

Last

Candidate enrolment number

Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration\*

• If any additional answer sheets are used, enter the additional number of pages in this box.

• Please ensure that you **staple** additional answer sheets to the **back** of this answer booklet, clearly labelling them with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.

• All candidates need to use a **black/blue pen**. **Do not** use a pencil or gel pen.

• If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. **Do not** write on the source documents.

**\*I declare that I had no prior knowledge of the questions in this assessment and that I will not divulge to any person any information about the questions.**

**You should have the following for this examination**

- a pen with blue or black ink

**General instructions**

- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains 15 questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.



1 State **five** safe ways of working when using thermal styling equipment in a salon. (5 marks)

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2 a) Explain the importance of protecting a client before a hairdressing service. (3 marks)

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b) Explain the importance of completing a thorough consultation before a hair-up service. (4 marks)

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3 Explain the impact that poor hair elasticity has on a cut and blow-dry service.

(5 marks)

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4 Name **four** visual aids that can be used when consulting with a client before hairdressing services.

(4 marks)

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5 Amber has type 4, very curly hair and regularly uses oils at home during styling. She has not washed her hair in 5 days.

Explain the factors to consider when carrying out the shampoo and conditioning service.

(6 marks)

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6 a) Identify **two** massage techniques that can be used during conditioning services. (2 marks)

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b) Describe **one** massage technique identified in part a). (2 marks)

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7 Explain the adjustments that could be made when cutting a fringe for a client with a cowlick. (4 marks)

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8 State **three** methods used to check the accuracy of a haircut. (3 marks)

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9 Identify **two** external factors that could impact the structure of the hair. (2 marks)

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- 10 Sarah is booked in for a cutting service. She would like to remove bulk and encourage the natural movement of her hair.

Describe how this might be achieved.

(5 marks)

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11 Gemma's client wants a quasi-permanent colour service. She has identified that her client's hair has uneven porosity.

a) What product would she need to apply prior to the colouring service? (1 mark)

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b) Describe the likely outcomes of applying quasi-permanent colour on hair that has uneven porosity. (4 marks)

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12 Name **one** test that is carried out before a permanent colour service. (1 mark)

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13 State **four** peroxide strengths and the levels of lift that can be expected from each. (4 marks)

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14 Katie has virgin hair and is having a permanent colour service.

a) Explain why relevant tests should take place throughout the service.

(5 marks)

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