

6002-532/032 – Level 3 Hairdressing – Theory Exam

March 2020

Examiner Report

Contents

Introduction.....	3
Theory Exam – March 2020.....	4
Grade Boundaries.....	4
Chief Examiner Commentary.....	5

Introduction

This document has been prepared by the Chief Examiner, it is designed to be used as a feedback tool for centres to use in order to enhance teaching and preparation for assessment. It is advised that this document be referred to when preparing to teach and then again when candidates are preparing to sit examinations for City & Guilds Technical qualifications.

This report provides general commentary on candidate performance and highlights common themes in relation to the technical aspects explored within the assessment, giving areas of strengths and weakness demonstrated by the cohort of candidates who sat the **March 2020** examination series. It will explain aspects which caused difficulty and potentially why the difficulties arose, whether it was caused by a lack of knowledge, incorrect examination technique or responses that failed to demonstrate the required depth of understanding.

The document provides commentary on the following assessment;
6002-532/032 Level 3 Hairdressing – Theory Exam.

Theory Exam – March 2020

Grade Boundaries and distribution

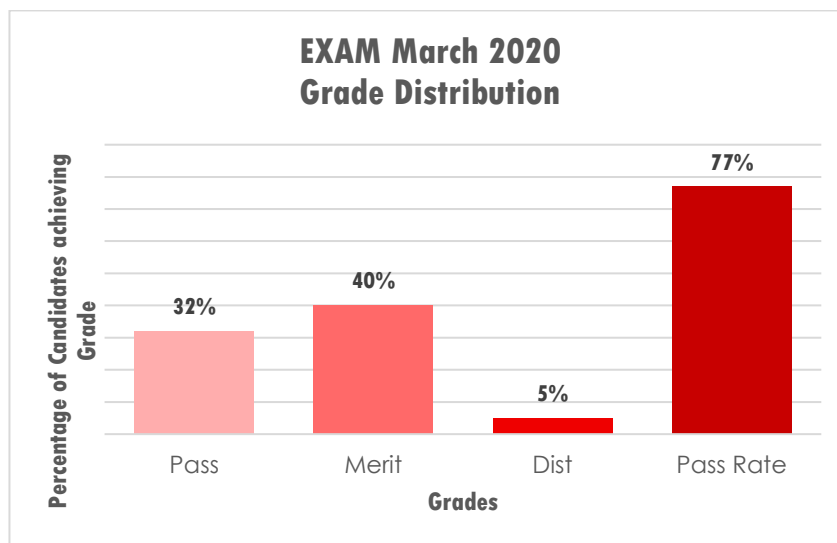
Assessment: **6002-532/032**

Series: **March 2020**

Below identifies the final grade boundaries for this assessment, as agreed by the awarding panel:

Total marks available	
Pass mark	30
Merit mark	43
Distinction mark	56

The graph below shows the approximate distribution of grades and pass rates for this assessment:



Chief Examiner Commentary

General Comments on Candidate Performance

Assessment component: 6002-532/032

Series 1 (March)

This examination paper covered a wide range of learning outcomes across the qualification and was comparable to previous series in relation to accessibility, level and topic range, enabling candidates to gain marks across the whole paper. Candidate responses generally showed a good level of recall of facts across most topics. Candidates that showed planning before writing their ERQ often performed better. Overall candidates' performance in scenario type questions that require explanations, were often weaker than questions that require knowledge.

In this paper, the questions relating to the functions of the skin and legislation saw many candidates achieve good marks. Many candidates also showed good knowledge of working practices relating to skin conditions. The use of industry terminology was attempted by all candidates across most questions, this was particularly evident in the detailed responses attempted for scenario-type questions on cutting and colouring. One further area which attracted good responses across most candidates was related to the use of tools.

Many candidates showed a particular weakness in consultation methods. Majority of candidates demonstrated minimum knowledge of factors relating to the salon environment, with many incorrectly giving examples of sustainable working practices.

For the Extended Response Question, responses showed that candidates were able to access marks across all three bands. A high proportion of candidates provided incorrect justifications for their product choices. Candidates that achieved higher marks explained in detail a wide range of factors that were relevant to the scenario and their accurate discussions were well reasoned and justified across the key aspects.

Candidates need to focus on reading the full question before answering as responses sometimes did not always fully relate to the question, seen in areas covering storage of chemicals. Many candidates continued to focus their discussion heavily around the consultation process of the service, candidates need to ensure that their responses consider across all key aspects of the scenario.

Centres are reminded of the City & Guilds Technicals 'Exam Guides' available here which will help with supporting candidates exam techniques.

<https://www.cityandguilds.com/qualifications-andapprenticeships/hairdressing/hairdressing/6002-hairdressing-andbarbering#tab=documents>

<https://www.cityandguilds.com/techbac/resources-and-support>