

Re: 6008-604 and 6009-604 Colour and Lighten Hair (CH4) evolve tests in relation to the assessment of K41 - *the importance of preparing your client's hair and protect their skin prior to service.*

A recent technical issue within the 6008/9-604 Colour and Lighten Hair (CH4) evolve test caused question 4 of the test to display an incorrect question up until 27th April 2016. This issue only affected question 4 of the assessment, it did not affect the rest of the test. The incorrect question has since been removed and all Colour and Lighten Hair (CH4) tests taken from 27th April 2016 display correctly.

Centres **must** identify any learners that:

- sat the test between 1st May 2015 to 27th April 2016
- achieved a pass of 68.29%, and
- have **not** yet completed the qualification.

For these affected learners, centres should assess the candidate on *The importance of preparing your client's hair and protect their skin prior to service*. Centres may use the question included in the assessment pack to orally question the learner. Evidence of the additional questioning and answer should be included in the learners portfolio.