

Award in Contact Dermatitis Prevention at SCFQ Level 5 (6909-05)

September 2019 Version 1.0

Qualification Handbook

Qualification at a glance

Subject area	Hair and Beauty
City & Guilds number	6909-05
Age group approved	16+
Entry requirements	None
Assessment	Assignment
Support materials	Centre handbook Assessment pack
Registration and certification	Consult the Walled Garden/Online Catalogue for last dates

Title and level	City & Guilds number
Award in Contact Dermatitis Prevention at SCFQ Level 5	6909-05

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1 Introduction

This document tells you what you need to do to deliver the qualification:

Area	Description
Who is are the qualification for?	The aim of this qualification is to increase the learner's awareness of work-related contact dermatitis. Those working in industries such as: cleaning, hairdressing, catering and beauty therapy are more likely to develop contact dermatitis than in any other occupations. Contact dermatitis is an occupational risk and can affect home life, social life and future career opportunities, as well as being painful and debilitating.
What does the qualification cover?	<p>The knowledge acquired by the learner will enable them to understand and explain the signs and symptoms of contact dermatitis, its causes and methods of prevention.</p> <p>The aims of this qualification are to:</p> <ul style="list-style-type: none">• meet the needs of candidates who work or want to work as hairdressers, beauty therapists, caterers or cleaners in the service industries sector• provide valuable accreditation of skills and/or knowledge for candidates, without requiring or proving occupational competence.
What opportunities for progression are there?	<p>They allow candidates to progress into employment or to the following City & Guilds qualifications:</p> <ul style="list-style-type: none">• 6909-04 Certificate in an Introduction to the Hair and Beauty Sector at SCQF Level 4• 6909-04 Diploma in an Introduction to the Hair and Beauty Sector at SCQF Level 4• 6909-07 Diploma in Management and Practice & Advanced Techniques In the Hair and Beauty Sector at SCQF Level 7

Structure

To achieve the **Award in Contact Dermatitis Prevention at SCFQ Level 5** learners must achieve unit 505.

Award in Contact Dermatitis Prevention at SCFQ Level 5

City & Guilds unit number	Unit title	Unit level	Credit value	GLH
505	Contact dermatitis prevention	SCQF Level 5	1	9

Total Qualification Time

Total Qualification Time (TQT) is the total amount of time, in hours, expected to be spent by a Learner to achieve a qualification. It includes both guided learning hours (which are listed separately) and hours spent in preparation, study and assessment.

Title and level	GLH	TQT
Level 2 Award in Contact Dermatitis Prevention (6911-02)	9	10

2 Centre requirements

Approval

To offer this qualification, new centres will need to gain both centre and qualification approval. Please refer to the *City & Guilds Centre Manual* for further information.

Centre staff should familiarise themselves with the structure, content and assessment requirements of the qualification before designing a course programme.

Resource requirements

Centre staffing

Staff delivering this qualifications must be able to demonstrate that they meet the following occupational expertise requirements. They should:

- be occupationally competent or technically knowledgeable in the area for which they are delivering training and/or have experience of providing training. This knowledge must be to the same level as the training being delivered
- have recent relevant experience in the specific area they will be assessing
- have credible experience of providing training.

Centre staff may undertake more than one role, eg tutor and assessor or internal verifier, but cannot internally verify their own assessments.

Learner entry requirements

City & Guilds does not set entry requirements for this qualification. However, centres must ensure that candidates have the potential and opportunity to gain the qualifications successfully.

Age restrictions

There are no age limits attached to candidates undertaking the qualification unless this is a legal requirement of the process or the environment.

3 Delivering the qualification

Initial assessment and induction

An initial assessment of each candidate should be made before the start of their programme to identify:

- if the candidate has any specific training needs
- support and guidance they may need when working towards their qualification
- any units they have already completed, or credit they have accumulated which is relevant to the qualification
- the appropriate type and level of qualification.

We recommend that centres provide an induction programme so the candidate fully understands the requirements of the qualification, their responsibilities as a candidate, and the responsibilities of the centre. This information can be recorded on a learning contract.

Support materials

The following resources are available for this qualification:

Description	How to access
Qualification handbook	www.cityandguilds.com
Assessment pack	www.cityandguilds.com

4 Assessment

Summary of assessment methods

Candidates must complete:

- one externally set multiple-choice test covering unit 505

Further guidance about the test and the papers can be found in a separate document called 'assessment pack'

Test specification

The way the knowledge is covered by the test is laid out in the table below:

Test: 505	Duration: 45 minutes		
Unit	Outcome	Number of questions	%
505	1 Identify the characteristics and causes of contact dermatitis	17	57
505	2 Explain how to prevent contact dermatitis	13	43
Total		30	100

Grading and marking

The assessment is pass/fail. The multiple-choice test marking guide and pass mark is provided in a separate document called 'answer pack'.

5 Units

Structure of units

The units in this qualification are written in a standard format and comprise the following:

- City & Guilds reference number
- title
- SCQF level
- credit value
- unit aim
- statement of guided learning hours
- assessment and grading
- learning outcomes which are comprised of a number of practical and/or knowledge-based assessment criteria
- guidance notes.

SCQF Level:	Level 5
Credit value:	1
GLH:	9
Aim:	<p>The aim of this unit is to increase the learner's awareness of work-related contact dermatitis. Contact dermatitis is an occupational risk and can affect home life, social life and future career opportunities, as well as being painful and debilitating.</p> <p>The knowledge acquired by the learner will enable them to understand and explain the signs and symptoms of contact dermatitis, its causes and methods of prevention.</p>
Assessment type:	Externally set, internally marked multiple choice test covering the underpinning knowledge. This is pass/fail only

Learning outcome:

The learner will:

1. Identify the characteristics and causes of contact dermatitis

Underpinning knowledge

The candidate will be able to:

- 1.1 define **contact dermatitis**
- 1.2 identify the **early signs and symptoms** of contact dermatitis
- 1.3 identify the **developing signs and symptoms** of contact dermatitis
- 1.4 state the **causes of irritant contact dermatitis**
- 1.5 state the **causes of allergic contact dermatitis**
- 1.6 describe what is meant by **wet work**
- 1.7 list the **tasks** associated with wet working
- 1.8 state how the skin is **exposed to substances**.

Range

Contact dermatitis

Inflammatory condition of the skin that can vary in severity, not infectious.

Early signs and symptoms

Dryness, itching, redness.

Developing signs and symptoms

Flaking, scaling, cracking, bleeding, blistering.

Causes of irritant contact dermatitis

External factors; wet work, chemicals, cleaning products, washing products.

Causes of allergic contact dermatitis

perfumes, preservatives, nickel, latex.

Irritant contact dermatitis

Chemicals, wetwork (repetitive washing), cumulative reaction, harsh chemicals.

Allergic contact dermatitis

Sensitising chemicals – allergic reaction, delayed reaction, for life.

Wetwork

Repetitive washing, long term exposure to: warm water, chemicals, washing/cleaning.

Tasks

Washing, cleaning, basic housekeeping.

Exposed to substances

Direct handling, touching contaminated surfaces, splashing, depositing, soiled gloves.

Learning outcome

The learner will:

2. Explain how to prevent contact dermatitis

Underpinning knowledge

The candidate will be able to:

- 2.1 outline the relevant health and safety legislation
- 2.2 state **employees health and safety responsibilities**
- 2.3 state **employers health and safety responsibilities**
- 2.4 describe the **steps** to prevent contact dermatitis.

Range

Health and safety legislation

Health and Safety at Work Act, Personal Protective Equipment at Work Regulations, Control of Substances Hazardous to Health Regulations (COSHH), Reporting Injuries, Diseases and Dangerous Occurrences (RIDDOR).

Employee health and safety responsibilities

Safe working equipment, safe working environment, PPE.

Employers health and safety responsibilities

Information, instruction and training on risks and precautions

Steps

Avoid, Protect, Check www.hse.gov.uk/pubns/indg233.pdf

Unit 505 Contact dermatitis prevention

Supporting Information

Guidance

For further information for industry specific guidance see:

Appendix 1 Hair

Appendix 2 Beauty

Appendix 3 Catering

Appendix 4 Cleaning

Appendix 1 Industry specific guidance - Hair

Causes of allergic contact dermatitis in Hairdressing

Persulphate salts – bleaching agents, oxidising agents
Paraphenylenediamine (PPD) – Permanent Hair Colourants
Resorcinol – Hair dyes
Glyceryl thioglycolate/thioglycolate salts – Perm lotion
Sodium Hydroxide – Hair straighteners and relaxers
Sodium Bromate – Oxidising agent
Hydrogen Peroxide – Oxidising agent
Perfumes – Products and cosmetics
Preservatives – Products and cosmetics
Detergents – Shampoo, soap
Nickel - Tools, equipment and jewellery
Latex gloves

Habia: Dermatitis information

http://www.habia.org/news_article.asp?numRecordPosition=1&P_ID=857&strPageHistory=cat&strKeywords=&SearchFor=&PT_ID=245

Habia: Dermatitis Booklet

http://www.habia.org/news_article.asp?numRecordPosition=3&P_ID=859&strPageHistory=cat&strKeywords=&SearchFor=&PT_ID=245

HSE website

www.hse.gov.uk/pubns/indg233.pdf

HSE website

www.badhandday.gov.uk

Appendix 2 Industry specific guidance - Beauty

Causes of allergic contact dermatitis in Beauty Therapy

Persulphate salts – bleaching agents, oxidising agents

Hydrogen Peroxide – Oxidising agent

Paraphenylenediamine (PPD) – Permanent Hair Colourants for Lash and Brow treatments

Perfumes – Products and cosmetics

Preservatives – Products and cosmetics

Detergents – Shampoo, soap

Nickel – Tools, equipment and jewellery

Latex gloves

Habia: Dermatitis information

http://www.habia.org/news_article.asp?numRecordPosition=1&P_ID=857&strPageHistory=cat&strKeywords=&SearchFor=&PT_ID=245

Habia: Dermatitis Booklet

http://www.habia.org/news_article.asp?numRecordPosition=3&P_ID=859&strPageHistory=cat&strKeywords=&SearchFor=&PT_ID=245

HSE website

www.hse.gov.uk/pubns/indg233.pdf

Appendix 3 Industry specific guidance – Catering

Contact dermatitis can affect staff working in the following areas of work

Chefs

Cooks

Kitchen and catering assistants

Counter service staff

Bar staff

Waiters and waitresses

Housekeeping and general cleaning

Causes of allergic contact dermatitis in Catering

Water - prolonged contact

Detergents, soap

Latex Gloves

Rubber gloves

Food including the following meat, poultry fish, shellfish, vegetables, fruits flour, dough, sugar spices herbs and seasonings

Nickel – coins etc

Chemicals and cleaners

Hand sterilizes – isopropyl alcohol

HSE website

www.hse.gov.uk/pubns/indg233.pdf

Appendix 4 Industry specific guidance – Cleaning

Causes of allergic contact dermatitis in Cleaning

Wetwork – when an area of the body i.e. the hands are in contact with water and a combination of soaps, detergents or solvents and the skin is eventually stripped of its natural protection.

Detergents and Soaps – when added to water, increases its cleaning performance by improving the ability of the water to dissolve greasy substances.

- Detergents – most detergents in the cleaning industry are synthetic products derived from petrochemicals.
- Soap – available in a number of forms, soft soap, liquid soap, hard soap, toilet soap and soap flakes. Animal fats boiled with sodium hydroxide or potassium hydroxide (soft soap).

Disinfectants – products may be based upon hypochlorides, phenolics, peroxides iodine complexes, ammonium compounds and detergents.

Bleaches – based upon perborates (laundry detergents), peroxides, hypochlorites and peroxsulphates.

Washing Powders – including sodium dodecylbenzene sulfonate.

Acid Cleaners – having a pH of 0-7. Used in the descaling of sanitary ware, cleaning of bricks, some stain removal and neutralising of floors after a alkaline stripper. Can contain phosphoric, hydrochloric sulphurous and sulphamic acids.

Alkaline Cleaners – having a pH of 7-14. Examples are ammonia a weak alkali and caustic soda (sodium hydroxide) a strong alkaline. Hard surface cleaners tend to be alkaline cleaners.

Inappropriate practice on hand washing and hand drying.

Gloves – rubber, latex and vinyl.

Relevant Legislation

The Health and Safety at Work etc Act 1974

The Control of Substances hazardous to health Regulations 2002

The Management of Health and Safety at work Regulations 1999 (risk assessments).

HSE websites

www.hse.gov.uk/cleaning - Health and Safety in the cleaning industry.

www.hse.gov.uk/pubns/indg233.pdf - general information.

www.hse.gov.uk/pubns/cais22.pdf - safe use of chemicals in the hospitality industry.

www.hse.gov.uk/skin - information on COSHH regulations

www.hse.gov.uk/pubns/indg330.pdf - Selecting protective gloves for work with chemicals.

Appendix 5 Sources of general information

The following documents contain essential information for centres delivering City & Guilds qualifications. They should be referred to in conjunction with this handbook. To download the documents and to find other useful documents, go to the **Centres and Training Providers homepage** on www.cityandguilds.com.

City & Guilds Centre Manual contains detailed information about the processes which must be followed and requirements which must be met for a centre to achieve 'approved centre' status, or to offer a particular qualification, as well as updates and good practice exemplars for City & Guilds assessment and policy issues. Specifically, the document includes sections on:

- The centre and qualification approval process
- Assessment, internal quality assurance and examination roles at the centre
- Registration and certification of candidates
- Non-compliance
- Complaints and appeals
- Equal opportunities
- Data protection
- Management systems
- Maintaining records
- Assessment
- Internal quality assurance
- External quality assurance.

Our Quality Assurance Requirements encompasses all of the relevant requirements of key regulatory documents and sets out the criteria that centres should adhere to pre and post centre and qualification approval.

Access to Assessment & Qualifications provides full details of the arrangements that may be made to facilitate access to assessments and qualifications for candidates who are eligible for adjustments in assessment.

The **centre homepage** section of the City & Guilds website also contains useful information on such things as:

- **Walled Garden:** how to register and certificate candidates on line
- **Events:** dates and information on the latest Centre events
- **Online assessment:** how to register for e-assessments.

Centre Guide – Delivering International Qualifications contains detailed information about the processes which must be followed and requirements which must be met for a centre to achieve 'approved centre' status, or to offer a particular qualification. Specifically, the document includes sections on:

- The centre and qualification approval process and forms
- Assessment, verification and examination roles at the centre
- Registration and certification of candidates
- Non-compliance
- Complaints and appeals
- Equal opportunities
- Data protection
- Frequently asked questions.

Linking to this document from web pages

We regularly update the name of documents on our website, therefore in order to prevent broken links we recommend that you link to our web page that the document resides upon, rather than linking to the document itself.

Useful contacts

UK learners

General qualification information

E: learnersupport@cityandguilds.com

International learners

General qualification information

E: intcg@cityandguilds.com

Centres

Exam entries, Certificates, Registrations/enrolment, Invoices, Missing or late exam materials, Nominal roll reports, Results

E: centresupport@cityandguilds.com

Single subject qualifications

Exam entries, Results, Certification, Missing or late exam materials, Incorrect exam papers, Forms request (BB, results entry), Exam date and time change

E: singlesubjects@cityandguilds.com

International awards

Results, Entries, Enrolments, Invoices, Missing or late exam materials, Nominal roll reports

E: intops@cityandguilds.com

Walled Garden

Re-issue of password or username, Technical problems, Entries, Results, e-assessment, Navigation, User/menu option, Problems

E: walledgarden@cityandguilds.com

Employer

Employer solutions including, Employer Recognition: Endorsement, Accreditation and Quality Mark, Consultancy, Mapping and Specialist Training Delivery

E: business@cityandguilds.com

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City & Guilds Group

The City & Guilds Group is a leader in global skills development. Our purpose is to help people and organisations to develop their skills for personal and economic growth. Made up of City & Guilds, City & Guilds Kineo, The Oxford Group and ILM, we work with education providers, businesses and governments in over 100 countries.

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