

Apprenticeship standard (England only)

# Hair Professional

Industry: Hair and beauty

City & Guilds code: 7002

 **Typical duration:** 24 months  
 **Maximum funding:** £7,000\*  
 **Level 2**

\*Funding information accurate as of March 2019. For the most up-to-date information, check the [IfA website](#).

## About this standard

The new standard was approved by the ESFA in March 2016 and replaces the current Specification of Apprenticeship Standards for England (SASE) framework.

## About the role

Hairdressers shampoo and condition hair, cut hair using a range of techniques, style and finish hair to create a variety of looks, and colour and lighten hair for women and men. Barbers shampoo and condition hair, cut hair using barbering techniques, style and finish hair, cut facial hair into shape and provide shaving services for men.

City & Guilds has a long-standing relationship with the hair and beauty sector and our industry advisory group made up of specialists and professionals help us keep our approach up to date and in line with what the industry needs.



## On-programme: what apprentices need to learn

Apprentices need to complete 20% off-the-job training during the on-programme phase of their apprenticeship. Specific rules govern this and it must take place in the apprentice's contracted hours.

The learning for this standard is mainly through on-the-job experience in a salon environment. Apprentices start a Level 2 Diploma for Hair Professionals (Hairdressing/Barbering) in the on-programme stage, and complete it at EPA. The core behaviours apprentices develop include: awareness of health and safety, working without supervision to a high level of precision, effective communication with colleagues and customers and an exceptional level of customer care.

There are two occupational routes – hairdressing and barbering:

### Hairdressing units:

- Unit 201: Consultation
- Unit 202: Shampoo, condition and treat the hair and scalp
- Unit 203: Cut hair using a range of techniques to create a variety of looks
- Unit 204: Style and finish hair using a range of techniques to create a variety of looks
- Unit 205: Colour and lighten hair using a range of techniques
- Unit 206 (optional unit): Perming hair
- Unit 207 (optional unit): Hair relaxing treatments and techniques
- Unit 208 (optional unit): Hair extension services

### Barbering units:

- Unit 201: Consultation
- Unit 202: Shampoo, condition and treat the hair and scalp
- Unit 209: Cutting hair using barbering techniques to create a variety of looks
- Unit 210: Style and finish men's hair
- Unit 211: Cut facial hair into shape
- Unit 212: Shaving services

There are no optional units for barbering.

Refer to the [IfA website](#) further detail on the standard and assessment plan.

City & Guilds has developed teaching and learning materials to support employers and learning providers to deliver on and off-the-job learning for this standard. For more information, visit our webpage for hair professional [here](#).



## Gateway requirements

Before you can book end-point assessment, the provider and employer sign off that the apprentice will be ready for EPA.

For this standard, the employer and provider will need to sign a declaration to agree the apprentice shows evidence of the relevant knowledge, skills and behaviours as set out in the standard. Apprentices must complete all the on-programme

assessment requirements for the Diploma for Hair Professionals and achieved Level 1 English and maths and take the test for Level 2 if they haven't already achieved this.

As part of our EPA service, City & Guilds will check all gateway evidence before the EPA event so you can have the confidence that the apprentice is ready for EPA.





## End-point assessment (EPA): how apprentices demonstrate their learning

As defined in the assessment plan, the assessment events for this standard are:



### Practical observation

The apprentices must complete a range of services on at least two models to industry standards and within commercial timings.

**Our assessment delivery:** On-site, the IEPA will assess the apprentice in the workplace.



### Oral questioning

The apprentice's consultation skills, communication skills, safe working practices, professionalism, values and behaviours will also be assessed by oral questioning.

**Our assessment delivery:** On-site, the IEPA will assess the apprentice in the workplace.

Depending on the assessment component, you can most likely select one of the following for each assessment

City & Guilds will allocate a skilled and experienced professional to assess the apprentice objectively against the standard. All assessments are standardised and quality assured.

To help you prepare apprentices and ensure they feel ready for assessment, we have created a suite of preparation resources, including:

- **End-point assessment pack:** details behind the standard and assessment plan, guidance on EPA tasks and grading, procedures for re-sits, timelines, venue and resource requirements for EPA. It is important that you are familiar with this information.
- **EPA exemplar materials:** available for tutors, providing real assessment examples for each assessment type, such as transcripts and examples of good practice.

- **EPA preparation tool:** Personalised login for each apprentice with useful learning resources relevant to the assessment skills required for their standard, ensuring they feel ready for their EPA experience.
- **Recording forms:** supporting you to complete key stages of EPA readiness, we have prepared forms to give you peace of mind and confidence that everything is covered.
- **LIEPA report:** A report produced by our lead independent end assessor (LIEPA) with insight into the EPA results for this standard and findings across all centres. These reports can help you refine your delivery to improve success rates.
- Our dedicated **EPA customer success team** will be on hand to support you through your EPA journey and can be contacted at [epasupport@cityandguilds.com](mailto:epasupport@cityandguilds.com)



## Apprenticeship certification

As well as receiving their Institute for Apprenticeships (IfA) apprenticeship certificate, the apprentice will receive a City & Guilds statement of achievement for end-point assessment.

## Why choose City & Guilds?

**Personal support:** Our dedicated EPA customer success team, Technical Advisors, Business Managers and Customer Service teams are on hand to help you throughout your apprenticeship journey.

**Teaching tools and resources:** All of our resources are mapped comprehensively to the standard and designed to draw out the skills, knowledge and behaviour apprentices need so they are confident for assessment and you know that everything is covered.

**EPA support resources:** Our specially created EPA resources will help you to prepare apprentices and ensure a smooth booking process.

**EPA delivery:** We are growing our EPA service, using new technologies to enhance the delivery and management of EPA.

**Pricing that works for you:** When you choose us for EPA, you pay a small registration fee and the balance once the EPA has taken place and results submitted.

**Events and webinars:** We deliver a range of events and webinars run by industry specialists to advise and guide you.

**Progression:** The journey never stops and we're committed to helping learners progress into a job, develop on the job and move into the next job. Visit our website [cityandguilds.com](http://cityandguilds.com) for our wider offering in this sector and information about leadership and management apprenticeships.



### More information

If you're a City & Guilds centre, visit Walled Garden or contact your Business Manager for prices and any further information.

If you're a new customer, contact [apprenticeships@cityandguilds.com](mailto:apprenticeships@cityandguilds.com) to find out more.

Or visit [cityandguilds.com/apprenticeships](http://cityandguilds.com/apprenticeships) for full information on our apprenticeship products and services.

Visit [i-l-m.com/apprentice](http://i-l-m.com/apprentice) for information on management apprenticeships.