3625-520 MARCH 2019
Level 2 Technical Certificate in Healthcare, Care and Childcare
Level 2 Healthcare, Care and Childcare – Theory Exam

Thursday 14 March 2019
09:30 – 11:30

You should have the following for this examination
• a pen with blue or black ink

General instructions
• Use black or blue ball-point pen.
• The marks for questions are shown in brackets.
• This examination contains 15 questions. Answer all questions.
• Answer the questions in the spaces provided. Answers written in margins or on blank pages will not be marked.
• Cross through any work you do not want to be marked.

* I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.
1 a) Describe the term 'long-term condition' used in healthcare. (1 mark)

b) State three different health and care services an individual with a 'long-term condition' may use. (3 marks)

2 State two types of donor services. (2 marks)

3 Describe two factors that may prevent an individual from seeking and making use of health and care services. (4 marks)
4 Describe two reasons why effective communication is an important transferrable skill across roles in childcare.

5 Describe the role of one specialist professional who may be involved with supporting children in a nursery setting.

6 Jenna is 19-years-old and visits her local sexual health clinic. She is concerned she is pregnant and may have a sexually transmitted disease.

Describe four different services the clinic can provide which may be useful to Jenna.
7  a) Define the term ‘statutory education services’. (1 mark)

b) List five services available for children who are of statutory education age. (5 marks)

8  Identify two pieces of legislation or regulation that keeps service users and staff safe in the workplace. (2 marks)

9  State two different substances found in the workplace which may pose a risk to health. (2 marks)

10 Fred lives in a residential home. He had a stroke some time ago, which resulted in him being unable to walk. Julie works at the residential home and is supporting Fred today.

   Explain three reasons for carrying out a risk assessment before assisting Fred to move. (3 marks)
11 Claire is 22-years-old and has Down syndrome. She tells her carer that her sister keeps taking her money from her bank account.

a) Describe two possible reactions that Claire may have to this financial abuse. (2 marks)

b) State five other categories of abuse. (5 marks)

12 Describe three reasons for using theories when working in a healthcare, care or childcare setting. (3 marks)
13 a) Define the term ‘life stages’ as used in theories relating to human lifespan. (2 marks)

b) State two physical changes that only occur to boys during the adolescence stage. (2 marks)

14 Gender, sexuality and getting older are all influences on development, growth and maturity through life stages and transitions between them.

State three other influences. (3 marks)
Sarah is 78 years old and has recently started to show signs of depression and confusion. Sarah's daughter takes her to the GP as she is worried her mother is neglecting her personal care needs and is losing weight.

Evaluate Sarah's situation and recommend how her health and wellbeing needs can be met. (12 marks)