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3625-520 MARCH 2022
Level 2 Technical Certificate in Healthcare, Care and Childcare
Level 2 Health, Care and Childcare – Theory exam

If provided, stick your candidate barcode label here.

Tuesday 15 March 2022
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number

Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration*

- If additional answer sheets are used, enter the additional number of pages in this box. ➡ 0 0
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

***I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

You should have the following for this examination
- a pen with blue or black ink

General instructions
- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains **14** questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.

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1 Give **four** examples of health and care services available to adults aged 65 and over. (4 marks)

2 State **two** responsibilities employees have under the Health and Safety at Work Act 1974. (2 marks)

3 Describe **four** ways a day nursery supports working parents. (4 marks)

4 Explain the impact of technology on the health and care sector. (4 marks)

5 Tony works as a Care Assistant, supporting Ben who lives with Down's Syndrome. Ben has asked Tony to support him to go on public transport to a regular college class he wants to attend.

Describe the potential hazards that Ben and Tony could encounter when using public transport. (3 marks)

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6 List **four** care tasks that require employees to wear Personal Protective Equipment (PPE). (4 marks)

7 State **three** organisations that influence standards of working in childcare, care and health settings. (3 marks)

8 State **three** working practices that can ensure confidentiality. (3 marks)

9 a) State **four** examples of transitions young people between the ages of 14 and 18 could experience. (4 marks)

b) Parenting style is one of the factors influencing transitions between life stages.

List **three** other influences. (3 marks)

10 Sam is a childcare assistant working in a nursery supporting children aged 2 – 3 years old. She regularly facilitates outdoor play with groups of children.

Describe the skills that children develop when playing outdoors. (3 marks)

11 a) Explain why teamwork is an essential part of any job in the health and care sector. (2 marks)

b) State **two** different job roles which could be part of a team working in a residential childcare home. (2 marks)

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12 a) State **two** potential signs of neglect. (2 marks)

b) Describe **two** reasons why an individual who is living with dementia may be at greater risk of neglect from others. (2 marks)

13 Identify **three** health and care services available to babies, children, young people or families in an individual's own home. (3 marks)

14 Orla works as a Care Assistant, supporting individuals in their own homes. Her first client of the day is Mrs Bielinski, who is 89 years old. Mrs Bielinski is frail and walks with the help of a walking frame. She occasionally becomes confused and requires support to prompt her to take medication, help her to carry out personal care tasks and prepare meals.

When Orla arrives at Mrs Bielinski's home Orla finds her on the bedroom floor. Mrs Bielinski is conscious but is unable to explain what has happened.

Discuss the actions that must be taken. (12 marks)

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End of examination