



### 3625-530 JUNE 2019

## 3625-30 Level 3 Advanced Technical Diploma in Health and Care (540) / 3625-31 Level 3 Advanced Technical Extended Diploma in Health and Care (1080)

### Level 3 Health and Care – Theory Exam (1)

If provided, stick your candidate barcode label here.

Thursday 13 June 2019  
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number


Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration\*

- If additional answer sheets are used, enter the additional number of pages in this box. 
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

**\*I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

#### You should have the following for this examination

- a pen with blue or black ink

#### General instructions

- The marks for questions are shown in brackets.
- This examination contains **15** questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.



1 Identify **three** different types of settings in which health and/or care is delivered. (3 marks)

---

---

---

2 Explain how the Poor Law 1834 contributed to the development of the welfare state. (2 marks)

---

---

---

---

---

3 Describe **four** types of relationships that may display discriminatory behaviour within a nursing home. (4 marks)

---

---

---

---

---

---

---

---

---

---

4 Anthony is 79 years old and lives in a care home with his husband Michael.

Describe **two** types of discrimination and mechanisms of oppression that may occur when providing care for Anthony and Michael.

(4 marks)

---

---

---

---

---

---

---

---

---

---

5 Describe the concept of institutionalisation.

(2 marks)

---

---

6 Explain **two** strategies which could be used to promote equality in a day centre for adults with learning disabilities.

(4 marks)

---

---

---

---

---

---

---

---

---

---

7 Identify **three** professional standards or working practices, which can impact interpersonal communication and interaction.

(3 marks)

---

---

---

8 Describe how cultural differences can cause verbal and non-verbal communication to be misinterpreted.

(4 marks)

---

---

---

---

---

---

---

---

---

---

9 List **three** ways individuals can be supported to communicate their needs and wishes through a third party.

(3 marks)

---

---

---











