



3625-530 MARCH 2019

3625-30 Level 3 Advanced Technical Diploma in Health and Care (540)/

3625-31 Level 3 Advanced Technical Extended Diploma in Health and Care (1080)

Level 3 Health and Care – Theory Exam (1)

If provided, stick your candidate barcode label here.

**Thursday 14 March 2019
09:30 – 11:30**

Candidate name (first, last)

First

Last

Candidate enrolment number

Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration*

- If additional answer sheets are used, enter the additional number of pages in this box.
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

***I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

You should have the following for this examination

- a pen with blue or black ink

General instructions

- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains **15** questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.



1 Identify **three** different types of care roles involved in supporting individuals in receipt of health or care services. (3 marks)

2 Explain **one** reason why individuals with mental health issues may require health and care support. (2 marks)

3 Identify **two** current standards or codes of practice which embed equality and inclusion in **each** of the following areas:

a) care practice (2 marks)

b) education. (2 marks)

4 Describe how prejudice is learned. (4 marks)

- 10 Rafal is a support worker and has started working in a new care home for adults. He has already adapted the physical environment to enable effective communication between himself and the individuals in receipt of care services.

Explain **two** other factors that contribute to effective interpersonal communication with the individuals in receipt of care services.

(4 marks)

- 11 State in order the **first three** steps of carrying out a risk assessment.

(3 marks)
