3625530032 2

3625-530 MARCH 2022
Level 3 Advanced Technical Diploma in Health and Care (540)
Level 3 Health and Care – Theory exam (1)

If provided, stick your candidate barcode label here.

Monday 7 March 2022
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number

Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration*

- If additional answer sheets are used, enter the additional number of pages in this box. ➡ 0 0
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

***I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

You should have the following for this examination
- a pen with blue or black ink

General instructions
- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains **15** questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.

© City & Guilds Limited
ST00060121 A4 PO4500151795 10494797

1 State **three** changes to the provision of services that occurred after The NHS and Community Care Act (1990) was passed. (3 marks)

2 Describe **one** purpose of domiciliary care. (2 marks)

3 Describe the meaning of the following terms:

a) cultural competence. (1 mark)

b) inequality. (1 mark)

c) equity. (1 mark)

4 Describe **two** effects of discrimination that transgender people may experience. (4 marks)

5 List **three** types of equality that support individuals in society. (3 marks)

See next page

6 William is 36 years old and is quadriplegic after an accident. He is wheelchair dependent and has significant care needs requiring a team of care workers to support him.

Describe **four** practices care workers must undertake to support William's sense of inclusion and equality as directed by the Care Act (2014). (4 marks)

7 State **three** factors that may restrict the use of emerging technology in providing health and care support. (3 marks)

8 The staff at a nursing home want to improve communication with their residents who have severe brain injuries resulting in both physical and cognitive impairment.

Describe **five** potential barriers that need to be overcome when communicating with these individuals. (5 marks)

9 List **three** types of written communication that staff in a day centre may use to communicate with the people in receipt of care. (3 marks)

See next page

10 Explain the potential effects of drug and alcohol misuse on interpersonal communication. (5 marks)

11 State **three** risks that care workers might experience when visiting individuals in their own homes. (3 marks)

12 Joseph needs to attend hospital regularly for dialysis treatment. His health status puts him at risk of infection from Methicillin-Resistant Staphylococcus Aureus (MRSA).

Describe **six** infection control measures that must be taken by staff to prevent Joseph from becoming infected. (6 marks)

13 State **three** policies that are widely used in health and care service provision. (3 marks)

See next page

14 Albert has Parkinson's and uses a walking frame to walk around the residential home. He recently had a fall on his way to the dining room which has left him bruised and shaken but not seriously hurt.

Explain what the Care Quality Commission (CQC) would expect staff to do following the incident. (4 marks)

15 Justine is 26 years old and has moved into a new community residential setting. She has severe learning difficulties, epilepsy and limited communication skills. Justine is looking forward to having the opportunity to work on the community farm as part of a small team of other service users and staff.

Discuss how Justine's carers can support her to enhance her communication skills whilst working safely within the farm environment. (9 marks)

See next page

End of examination