




Apprenticeship standard (England only)

# Dental Nurse

**Industry:** Health and science

**City & Guilds code:** 5234-01  
(on-programme qualification) 9752

 **Typical duration:** 18 months  
 **Maximum funding:** £6,000\*  
 **Level 3**

\*Funding information accurate as of March 2019.  
For the most up-to-date information, check the [Institute for Apprenticeships and Technical Education \(IfATE\) website](#).

## About this standard

The new standard is a direct replacement of the SASE framework Health (Dental Nursing) England. **9752-22** supports the Dental Nurse apprenticeship assessment plan published by the Institute for Apprenticeships and Technical Education (IfATE) on 7 November 2018 ST0113/AP02. City & Guilds is already assessing for the first version of the Dental Nurse assessment plan. If apprentices require this version please refer to **9752-12**.

## About the role

The dental nurse is a key role in the dental care professionals team and complements the role of other members of the team. A primary role is to provide chairside support to dental professionals and deliver a high level of patient care. Dental nurses work in clinical environments.

The mandatory on-programme qualification is approved by the General Dental Council (GDC) and means the apprentice will meet the qualification requirements which will allow them to apply to the GDC professional register as a dental nurse.

## On-programme: what apprentices need to learn

Apprentices need to complete 20% off-the-job training during the on-programme phase of their apprenticeship. Specific rules govern this and it must take place in the apprentice's contracted hours.

Formative assessment of knowledge, skills and behaviours required in the delivery of the level 3 dental nurse apprenticeship are broken down as follows.

### Knowledge

- Dental and regional anatomy
- Respiratory and circulatory systems
- Health promotion and disease prevention
- Transmission of infectious diseases and their prevention
- Materials, equipment and resources
- Medical emergencies
- Legislative compliance and regulatory requirements
- The Dental team and GDC guidelines
- Communication
- Self-management.

### Skills

- Health promotion
- Clinical skills
- Patient care
- Patient management
- Professionalism
- Management skills
- Communication skills.

### Behaviours

- Ethical
- Professional
- Commitment
- Responsible
- Reflection and self awareness.

Refer to the [IfATE website](#) for further details on the standard and assessment plan.

City & Guilds has developed teaching and learning materials to support employers and learning providers to deliver on and off-the-job learning for this standard. For more information, [visit our webpage for Dental Nurse here](#).





## Gateway requirements

Before you can book end-point assessment, the provider and employer sign off that the apprentice will be ready for EPA.

For this standard, the employer and provider will need to sign a declaration to agree the apprentice shows evidence of the relevant knowledge, skills and behaviours as set out in the standard. The apprentice also must have achieved a GDC-approved

qualification in dental nursing (the City & Guilds Level 3 Diploma in Dental Nursing) and have passed maths and English at Level 2.

As part of our EPA service, City & Guilds will check all gateway evidence before the EPA event so you can have the confidence that the apprentice is ready for EPA.



## EPA: how apprentices demonstrate their learning

As defined in the assessment plan, the assessment events for this standard are:

### Version 1



#### Project

This will be a third party, independent assessment of a project which links and tests skills and knowledge in a holistic way. The project themes will be work related and relevant to the role of the dental nurse.



#### Interview

This will be a third party, independent assessor, face-to-face review of the project and whole apprenticeship.

### Version 2



#### Practical observation

Apprentices will be observed in the workplace and demonstrate skills, knowledge and behaviours.



#### Professional discussion

Based on a scenario covering defined areas of the standard.

**Our assessment delivery:** On-site, the IEPA will assess the apprentice in the workplace.

City & Guilds will allocate a skilled and experienced professional to assess the apprentice objectively against the standard. All assessments are standardised and quality assured.

To help you prepare apprentices and ensure they feel ready for assessment, we have created a suite of preparation resources, including:

- **EPA pack:** Details behind the standard and assessment plan, guidance on EPA tasks and grading, procedures for re-sits, timelines, venue and resource requirements for EPA. It is important that you are familiar with this information
- **EPA preparation tool:** Personalised login for each apprentice with useful learning resources relevant to the assessment skills required for their standard, ensuring they feel ready for their EPA experience

- **recording forms:** Supporting you to complete key stages of EPA readiness, we have prepared forms to give you peace of mind and confidence that everything is covered
- **LIEPA report:** A report produced by our lead independent end-point assessor (LIEPA) with insight into the EPA results for this standard and findings across all centres. These reports can help you refine your delivery to improve success rates
- our dedicated **EPA customer success team** will be on hand to support you through your EPA journey.





## Apprenticeship certification

As well as receiving their IfATE apprenticeship certificate, the apprentice will receive a City & Guilds statement of achievement for EPA.

## Why choose City & Guilds?

**Personal support:** Our dedicated EPA customer success team, Technical Advisors, Business Managers and Customer Service teams are on hand to help you throughout your apprenticeship journey.

**Teaching tools and resources:** All of our resources are mapped comprehensively to the standard and designed to draw out the skills, knowledge and behaviour apprentices need so they are confident for assessment and you know that everything is covered.

**EPA support resources:** Our specially created EPA resources will help you to prepare apprentices and ensure a smooth booking process.

**EPA delivery:** We are growing our EPA service, using new technologies to enhance the delivery and management of EPA.

**Pricing that works for you:** When you choose us for EPA, you pay a small registration fee and the balance once the EPA has taken place and results submitted.

**Events and webinars:** We deliver a range of events and webinars run by industry specialists to advise and guide you.

**Progression:** The journey never stops and we're committed to helping learners progress into a job, develop on the job and move into the next job. Visit our website [cityandguilds.com](https://www.cityandguilds.com) for our wider offering in this sector and information about leadership and management apprenticeships.



### More information

If you're a City & Guilds centre, visit Walled Garden or contact your Business Manager for prices and any further information.

If you're a new customer, contact [apprenticeships@cityandguilds.com](mailto:apprenticeships@cityandguilds.com) to find out more.

Or visit [cityandguilds.com/apprenticeships](https://www.cityandguilds.com/apprenticeships) for full information on our apprenticeship products and services.

Visit [i-l-m.com/apprentice](https://www.i-l-m.com/apprentice) for information on management apprenticeships.