




Apprenticeship standard (England only)

# Healthcare Assistant Practitioner

Industry: Health and Science

City & Guilds code: 9576 -12 (EPA) and 3576-05 (on-programme qualification)



 **Typical duration:** 18 months  
 **Maximum funding:** £12,000\*  
 **Level 5**

\*Funding information accurate as of March 2019. For the most up-to-date information, check the [IfA website](#).

## About the role

Assistant practitioners provide high-quality and compassionate care to patients, service users or clients, with whom they're in direct contact. They work in a range of areas such as cancer services, physiotherapy, genito-urinary medicine, orthopaedics, palliative care, mental health, integrated care, community, occupational therapy, learning disabilities as well as hybrid roles that cross traditional occupational areas.

Typical activities include helping in total patient assessment, coordinating care (including referrals to other practitioners) and higher clinical skills such as catheterisation, wound care and discharge planning.

Assistant practitioners work at a level above senior healthcare support workers and have an in-depth understanding about factors that influence health and ill-health. The title is applied to a variety of roles that have been developed by local employers to meet individual service needs.



## On-programme: what apprentices need to learn

Apprentices need to complete 20% off-the-job training during the on-programme phase of their apprenticeship. Specific rules govern this and it must take place in the apprentice's contracted hours.

The apprentice must meet the 15 standards required by the Care Quality Commission (as set out in the Care Certificate), complete a regulated Level 5 occupational competence qualification and complete a reflective journal during the final three months of their apprenticeship. They must also reach maths and English at Level 2 if not already achieved.

Refer to the [IfA website](#) for further detail on the standard and assessment plan.

The City & Guilds Level 5 Diploma for Assistant Practitioners in healthcare is available for the mandatory on-programme learning. We have also created a mapping document and evidence log. For more information, visit our webpage for healthcare assistant practitioner [here](#)



## Gateway requirements

Before you can book end-point assessment, the provider and employer sign off that the apprentice will be ready for EPA.

For this standard, the apprentice must evidence that they've completed their induction based on the 15 standards of the Care Certificate, achieved the mandatory Level 5 qualification and

passed maths and English at Level 2. They must also have their completed reflective journal.

As part of our EPA service, City & Guilds will check all gateway evidence before the EPA event so you can have the confidence that the apprentice is ready for EPA.





## End-point assessment (EPA): how apprentices demonstrate their learning

As defined in the assessment plan, the assessment events for this standard are:



### Synoptic knowledge test

40 multiple-choice and four short answer questions.



### Practical Observation

A 90-minute observation of practice undertaken in the workplace based on set criteria.



### Interview

This is a chance for the apprentice to showcase the knowledge skills and behaviours learnt over their apprenticeship. The assessor will ask questions relating to the knowledge skills and behaviours after reviewing the multiple choice test, results, responses to the short answer questions, the reflective journal and the outcome of the observation of practice.

**Our assessment delivery:** Via e-volve, our platform for online testing.

**Our assessment delivery:** On-site, the IEPA will assess the apprentice in the workplace.

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City & Guilds will allocate a skilled and experienced professional to assess the apprentice objectively against the standard. All assessments are standardised and quality assured.

To help you prepare apprentices and ensure they feel ready for assessment, we have created a suite of preparation resources, including:

- **End-point assessment pack:** details behind the standard and assessment plan, guidance on EPA tasks and grading, procedures for re-sits, timelines, venue and resource requirements for EPA. It is important that you are familiar with this information.
- **EPA preparation tool:** Personalised login for each apprentice with useful learning resources relevant to the assessment skills

required for their standard, ensuring they feel ready for their EPA experience.

- **Recording forms:** supporting you to complete key stages of EPA readiness, we have prepared forms to give you peace of mind and confidence that everything is covered.
- **LIEPA report:** A report produced by our lead independent end assessor (LIEPA) with insight into the EPA results for this standard and findings across all centres. These reports can help you refine your delivery to improve success rates.
- Our dedicated **EPA customer success team** will be on hand to support you through your EPA journey and can be contacted at [epasupport@cityandguilds.com](mailto:epasupport@cityandguilds.com)



## Apprenticeship certification

As well as receiving their Institute for Apprenticeships (IfA) apprenticeship certificate, the apprentice will receive a City & Guilds statement of achievement for end-point assessment.

## Why choose City & Guilds?

**Personal support:** Our dedicated EPA customer success team, Technical Advisors, Business Managers and Customer Service teams are on hand to help you throughout your apprenticeship journey.

**Teaching tools and resources:** All of our resources are mapped comprehensively to the standard and designed to draw out the skills, knowledge and behaviour apprentices need so they are confident for assessment and you know that everything is covered.

**EPA support resources:** Our specially created EPA resources will help you to prepare apprentices and ensure a smooth booking process.

**EPA delivery:** We are growing our EPA service, using new technologies to enhance the delivery and management of EPA.

**Pricing that works for you:** When you choose us for EPA, you pay a small registration fee and the balance once the EPA has taken place and results submitted.

**Events and webinars:** We deliver a range of events and webinars run by industry specialists to advise and guide you.

**Progression:** The journey never stops and we're committed to helping learners progress into a job, develop on the job and move into the next job. Visit our website [cityandguilds.com](http://cityandguilds.com) for our wider offering in this sector and information about leadership and management apprenticeships.



### More information

If you're a City & Guilds centre, visit Walled Garden or contact your Business Manager for prices and any further information.

If you're a new customer, contact [apprenticeships@cityandguilds.com](mailto:apprenticeships@cityandguilds.com) to find out more.

Or visit [cityandguilds.com/apprenticeships](http://cityandguilds.com/apprenticeships) for full information on our apprenticeship products and services.

Visit [i-l-m.com/apprentice](http://i-l-m.com/apprentice) for information on management apprenticeships.