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## City & Guilds

600/0448/4 Level 1 Award in Introduction to Employment in the Hospitality Industry

### OVERVIEW

- What does this qualification cover?

This qualification covers the required knowledge for preparing to work in the Hospitality & Catering Industry. It is designed to meet the needs of learners who want to work in the industry. This qualification can provide the learner with a basic introduction to differing areas before deciding which specific route they would focus on.

The following areas that will be covered within this qualification:

- Introduction to the hospitality industry
- Introduction to personal workplace skills
- Principles of customer service in hospitality leisure travel and tourism
- Food safety in catering
- Health and safety for the workplace

Learners will complete all units to achieve the full qualification.

This is a Framework qualification.

- Who could take this qualification?

For learners starting out in hospitality & catering and want a basic understanding of the industry, this qualification is designed for learners who want to prepare for further learning or training in the hospitality & catering sector or to progress on to an apprenticeship or into employment. It is ideal for those looking for a career in this area.

This qualification is suitable for anyone from 14 years old or over to take this qualification.

## WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

- Kitchen assistant
- Food service assistant
- Accommodation assistant

The learner could progress onto an apprenticeship at level 2 in hospitality & catering, such as professional cookery or food & beverage service or other qualifications such as:

- Level 2 Diploma in Professional Food and Beverage Service
- Level 2 Diploma in Culinary Skills
- Level 2 NVQ Diploma in Food and Beverage Service
- Level 2 NVQ Diploma in Food production and cooking
- Level 2 NVQ Diploma in Professional Cookery (Preparation and Cooking)
- Level 2 NVQ Diploma in Hospitality Services

## WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by City College Norwich, Lambeth College and South Thames College.