

26 August 2014

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City & Guilds

500/8698/4 Level 2 Certificate in General Food and Beverage Service Skills

OVERVIEW

Who is this qualification aimed at?

This qualification is aimed at you if you are currently in school and see your self working in the service side of a restaurant. You might have progressed from achieving the level 1 qualification but this is not a requirement.

What does this qualification cover?

You will gain knowledge and skills within the food and beverage service area. At level 2 you are likely to undertake topics around understanding menus, legislation, the industry as a whole and dealing with payments. You will further your learning by undertaking practical elements around providing a hot drinks service and also working in a food service area such as a restaurant or café.

Centres and providers may work with local employers who will contribute to the knowledge and delivery of training. Employers may provide demonstrations and talks on the industry. You will also be given the opportunity to visit restaurants of all types from gastro pubs to top-quality (eg Michelin star) establishments. Where possible work placements will also be provided by the employers.

What could this qualification lead to?

Once you have achieved this qualification you have the choice of whether to further your learning within college, or enter employment where you can further your skills whilst working full time. The type of roles that you can go into are **Front of House** or **Food Service**, working in one of these establishment:

Restaurants/Hotels
Hospitality events

You can progress into employment and undertake an apprenticeship, or continue in further education achieving one of the following industry related qualifications.

- Level 3 Diploma in Professional Food and Beverage Service
- Level 3 Hospitality Supervision and Leadership apprenticeship

This qualification is part of the Professional Food and Beverage Service suite and is primarily aimed at the 14-16 age group. If you are in school then this is more suitable for your learning due to the nature of the content of units.

Who supports this qualification?

This qualification is supported by the Academy of Food & Wine Service.

This is intended for use as a substantial level 2 vocational qualification.

For further information on this qualification please go to:

http://cdn.cityandguilds.com/ProductDocuments/Hospitality_and_Catering/Hospitality_and_Catering/7103/7103_Level_2/Centre_documents/7103-02-12_Level_2_Diploma_Qualification_handbook_v35.pdf