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## City & Guilds

500/8698/4 Level 2 Certificate in General Food and Beverage Service Skills

### OVERVIEW

- What does this qualification cover?

This qualification covers the required skills and knowledge for working in the Hospitality & Catering Industry. It is designed to meet the needs of learners who work or want to work in the industry with a focus on front of house in service.

The following areas that will be covered within this qualification:

- Food safety in catering
- Legislation in food and beverage service
- Menu knowledge and design
- Principles of beverage product knowledge
- Service of hot beverages
- Food and beverage service skills
- Handling payments and maintaining the payment point

Learners will complete all the mandatory units to achieve the full qualification.

This is a Framework qualification.

- Who could take this qualification?

For learners to ensure they have the full range of skills in being in a restaurant environment. It is likely the learner will be on a cookery qualification and have achieved the level 1 qualification although not essential.

This qualification is designed for learners who want to prepare for further learning or training in the hospitality & catering sector or to progress on to an apprenticeship and/or into employment..

This qualification is suitable for anyone from 16 years old or over to take this qualification.

#### WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

- Front of house/service
  - Restaurants
  - Hotels
  - Events
  - Sporting events
  - Private dining events

The learner could progress into employment and undertake an apprenticeship, or continue in further education achieving one of the following industry related qualifications.

- Level 3 Diploma in Food and Beverage Service Supervision
- Level 3 Diploma in Professional Cookery
- Level 3 Diploma in Patisserie and Confectionery
- Level 3 Diploma in Hospitality Supervision and Leadership NVQ

#### WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by City College Plymouth, City of Bristol College and South Downs College..