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## City & Guilds

600/2079/9 Level 3 Certificate in Food and Beverage Service Supervision

### OVERVIEW

- What does this qualification cover?

This qualification covers the required skills and knowledge for working in the Hospitality & Catering Industry. It is designed to meet the needs of learners who work or want to work in the industry with a focus on front of house in service.

The following areas that can be covered within this qualification:

- Legal and social responsibilities of a Personal Licence Holder
- Barista skills
- Principles of supervising food and beverage services
- The principles of food safety supervision for catering
- Principles of promoting food and beverage services and products
- Principles of supervising customer service performance in hospitality, leisure, travel and tourism
- Supervise food and beverage service
- Legislation in food and beverage service
- Prepare and serve wines
- Prepare and serve alcoholic and cold non-alcoholic beverages

Learners will complete all the required mandatory units to achieve the qualification.

This is a Framework qualification.

- Who could take this qualification?

For learners who have achieved their level 2 qualification in a similar area, or for those in employment who wish to be recognised for the skills they have been delivering.

This qualification is designed for learners who want to prepare for further learning or training in the hospitality & catering sector.

This qualification is suitable for anyone from 16 years old or over to take this qualification.

#### WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

- Front of house/service
  - Restaurants
  - Hotels
  - Events
  - Sporting events
  - Private Dining

It is likely the learner would progress into employment and/or undertake an apprenticeship.

- Level 4 Diploma in Hospitality Management Skills

Other specialist CPD classes are often taken in this sector such as:

- Sommelier
- Wine & Spirits

#### WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by Blackburn College, City of Bristol College and South Downs College..