

14 May 2014

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City & Guilds

601/0603/7 Level 2 Certificate in Professional Food and Beverage Service Skills

OVERVIEW

- What does this qualification cover?

This qualification covers the required skills and knowledge for working in the Hospitality & Catering Industry. It is designed to meet the needs of learners who work or want to work in the industry with a focus on front of house in service.

The following areas that can be covered within this qualification:

- Food safety in catering
- Health and safety in catering and hospitality
- Legislation in food and beverage service
- Menu knowledge and design
- Principles of beverage product knowledge
- Service of hot beverages
- Food and beverage service skills
- Handling payments and maintaining the payment point
- Principles of Customer Service in Hospitality, Leisure, Travel and Tourism
- Developing skills for employment in the catering and hospitality industry

Learners will complete the required units to achieve the qualification, but will have the choice of which units to undertake.

This is a Framework qualification.



- Who could take this qualification?

For learners to ensure they have the full range of skills in being in a restaurant environment. It is likely the learner will be on a cookery qualification and have achieved the level 1 qualification although not essential.

This qualification is designed for learners who want to prepare for further learning or training in the hospitality & catering sector or to progress on to an apprenticeship and/or into employment..

This qualification is suitable for anyone from 16 years old or over to take this qualification.

WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

- Front of house/service
 - Restaurants
 - Hotels
 - Events
 - Sporting events

The learner could progress into employment and undertake an apprenticeship, or continue in further education achieving one of the following industry related qualifications.

- Level 3 Diploma in Food and Beverage Service Supervision
- Level 3 Diploma in Professional Cookery
- Level 3 Diploma in Patisserie and Confectionery
- Level 3 Diploma in Hospitality Supervision and Leadership NVQ

WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by City College Plymouth, City of Bristol College and South Downs College..