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City & Guilds

601/0299/8 Level 1 Certificate in Introduction to the Hospitality Industry

OVERVIEW

- What does this qualification cover?

This qualification covers the skills and knowledge required for working in the Hospitality & Catering Industry.

It is designed to meet the needs of learners who are looking for work and have an interest in the hospitality industry.

An example of this are those learners seeking employment and getting support from JobCentre+ who provide them with the skills to enter the sector.

The following key topics are included within this qualification and provide key industry specific skills:

- Customer service in the hospitality industry
- Food service
- Introduction to healthy eating
- Basic food preparation and cooking
- Preparing and serving drinks
- Introduction to food commodities
- Front office operations
- Housekeeping and guest services
- Using kitchen equipment
- Introduction to personal workplace skills
- Health and safety and food safety awareness in catering
- Introduction to kitchen equipment
- Applying for jobs and courses

This is a Framework qualification designed for learners over 14 years of age who must complete all mandatory units as well as the required number of optional units to achieve this qualification.



- Who could take this qualification?

This qualification is designed for learners who want to work in the hospitality & catering sector. Learners will likely to be seeking an understanding of what the industry has to offer and provide options for which route in the sector they wish to pursue a career in.

- What could this qualification lead to?

This qualification could lead to role in the industry as a:

- Kitchen porter
- Team member – in either café's/pubs or fast food restaurants
- Accommodation specialist
- Food service operative

The type of positions that the learner might find themselves in include:

- Hotels
- Bistros
- Restaurants/Fast food restaurants/Pubs
- Cafés

The learner would progress into employment, potentially onto an apprenticeship or further full time learning in a college undertaking one of the following qualifications:

- Level 2 Diploma in Professional Cookery
- Level 2 Diploma in Professional Food & Beverage Service
- Apprenticeship in either professional cookery or food service

- Who supports this qualification?

- Cambridge Regional College
- Waltham Forest College
- Buxton & Leek College