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## City & Guilds

500/9867/6 Level 1 NVQ Certificate in Food and Beverage Service

### OVERVIEW

- What does this qualification cover?

This qualification covers the required skills and knowledge for preparing to work in the Hospitality & Catering Industry. It is designed to meet the needs of learners who work or want to work in the industry with a focus on service.

The following areas that can be covered within this qualification:

- Maintain a safe, hygienic and secure working environment
- Maintain customer care
- Work effectively as part of a hospitality team
- Prepare and clear areas for table and tray service
- Provide a table/tray service
- Prepare and clear areas for drinks service
- Serve drinks
- Service public areas at front of house
- Collect and deliver items for customers and staff
- Maintain and deal with payments
- Prepare and serve dispensed and instant hot drinks

Learners will complete the mandatory units, plus the required optional units to achieve the full qualification.

This is a Framework qualification.



- Who could take this qualification?

For learners starting out in hospitality & catering and want a basic understanding of the industry, this qualification is designed for learners who want to prepare for further learning or training in the hospitality & catering sector or to progress on to an apprenticeship or into employment..

This qualification is suitable for anyone from 14 years old or over to take this qualification.

#### WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

- Food service assistant

The learner could progress onto an apprenticeship at level 2 in hospitality & catering, such as professional cookery or food & beverage service or other qualifications such as:

- Level 2 Diploma in Professional Cookery
- Level 2 Diploma in Professional Food and Beverage Service
- Level 2 Certificate in Professional Patisserie and Confectionery
- Level 2 Diploma in Culinary Skills
- Level 2 NVQ Diploma in Food and Beverage Service
- Level 2 NVQ Diploma in Food production and cooking
- Level 2 NVQ Diploma in Professional Cookery (Preparation and Cooking)
- Level 2 NVQ Diploma in Professional Cookery
- Level 2 NVQ Diploma in Hospitality Services

#### WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by the Craft Guild of Chefs the association for the hospitality & catering industry.