14 May 2014

City & Guilds

500/9867/6 Level 1 NVQ Certificate in Food and Beverage Service

OVERVIEW

• What does this qualification cover?

This qualification covers the required skills and knowledge for preparing to work in the Hospitality & Catering Industry. It is designed to meet the needs of learners who work or want to work in the industry with a focus on service.

The following areas that can be covered within this qualification:

• Maintain a safe, hygienic and secure working environment
• Maintain customer care
• Work effectively as part of a hospitality team
• Prepare and clear areas for table and tray service
• Provide a table/tray service
• Prepare and clear areas for drinks service
• Serve drinks
• Service public areas at front of house
• Collect and deliver items for customers and staff
• Maintain and deal with payments
• Prepare and serve dispensed and instant hot drinks

Learners will complete the mandatory units, plus the required optional units to achieve the full qualification.

This is a Framework qualification.
• Who could take this qualification?

For learners starting out in hospitality & catering and want a basic understanding of the industry, this qualification is designed for learners who want to prepare for further learning or training in the hospitality & catering sector or to progress on to an apprenticeship or into employment.

This qualification is suitable for anyone from 14 years old or over to take this qualification.

WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

• Food service assistant

The learner could progress onto an apprenticeship at level 2 in hospitality & catering, such as professional cookery or food & beverage service or other qualifications such as:

• Level 2 Diploma in Professional Cookery
• Level 2 Diploma in Professional Food and Beverage Service
• Level 2 Certificate in Professional Patisserie and Confectionery
• Level 2 Diploma in Culinary Skills
• Level 2 NVQ Diploma in Food and Beverage Service
• Level 2 NVQ Diploma in Food production and cooking
• Level 2 NVQ Diploma in Professional Cookery (Preparation and Cooking)
• Level 2 NVQ Diploma in Professional Cookery
• Level 2 NVQ Diploma in Hospitality Services

WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by the Craft Guild of Chefs the association for the hospitality & catering industry.