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## City & Guilds

500/9546/8 Level 2 NVQ Diploma in Beverage Service

### OVERVIEW

- What does this qualification cover?

This qualification covers the required skills and knowledge for preparing to work in the Hospitality & Catering Industry. It is designed to meet the needs of learners who work or want to work in the industry with a focus on beverage service.

The following areas that can be covered within this qualification:

- Maintain a safe, hygienic and secure working environment
- Work effectively as part of a hospitality team
- Give customers a positive impression of self and your organisation
- Prepare and clear the bar area
- Serve alcoholic and soft drinks
- Prepare and serve cocktails
- Prepare and serve wines
- Prepare and serve dispensed and instant hot drinks
- Prepare and serve hot drinks using specialist equipment
- Maintain cellars and kegs
- Clean drinks dispense lines
- Receive, store and issue drinks stock

Learners will complete the mandatory units, plus the required optional units to achieve the full qualification.

This is a Framework qualification.

- Who could take this qualification?

For learners who either have gone straight into employment or for those who have achieved their level 1 qualification and want to prepare for further learning or training in the hospitality & catering sector.

This qualification is suitable for anyone from 16 years old or over to take this qualification.

#### WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs in:

- Hotels
- Restaurants
- Hospitality events
- Catering events
- Bars

The learner could progress onto an apprenticeship at level 3 in hospitality & catering, or other qualifications such as:

- Level 3 Diploma in Hospitality Supervision and Leadership (NVQ)
- Level 3 Certificate in Food and Beverage Service Supervision
- Level 3 Diploma in Food and Beverage Service Supervision

#### WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by the Craft Guild of Chefs the association for the hospitality & catering industry.