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City & Guilds

500/9981/4 Level 2 NVQ Diploma in Hospitality Services

OVERVIEW

- What does this qualification cover?

This qualification covers the required skills and knowledge for preparing to work in the Hospitality & Catering Industry. It is designed to meet the needs of learners who work or want to work in the industry and will give them a taste of various areas within hospitality & catering.

The following areas that can be covered within this qualification:

- Maintain a safe, hygienic and secure working environment
- Work effectively as part of a hospitality team
- Prepare and clear areas for counter and takeaway service
- Provide a counter and takeaway service
- Maintain food safety when storing, preparing and cooking food
- Maintain food safety when storing, holding and serving food
- Prepare and clear areas for table service
- Serve food at the table
- Provide a silver service
- Collect linen and make beds
- Clean windows from the inside
- Cleaning and servicing a range of housekeeping areas
- Use of different chemicals and equipment in housekeeping
- Maintain housekeeping supplies
- Complete kitchen documentation
- Set up and close kitchen
- Prepare and present food for cold presentation
- Produce basic fish dishes
- Produce basic vegetable dishes
- Produce basic rice, pulse and grain dishes

Learners will complete the mandatory units, plus the required optional units to achieve the full qualification.

This is a Framework qualification.



- Who could take this qualification?

For learners who either have gone straight into employment or for those who have achieved their level 1 qualification and want to prepare for further learning or training in the hospitality & catering sector.

This qualification is suitable for anyone from 14 years old or over to take this qualification.

WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs in:

- Chef
- Kitchen assistant
- Food service
- Accommodation services
- Front of house

The learner could progress onto an apprenticeship at level 3 in hospitality & catering, or other qualifications such as:

- Level 3 Diploma in Hospitality Supervision and Leadership (NVQ)
- Level 3 NVQ Diploma in Professional Cookery
- Level 3 NVQ Diploma in Professional Cookery (Preparation & Cooking)
- Level 3 NVQ Diploma in Professional Cookery (Patisserie and Confectionery)
- Level 3 Certificate in Food and Beverage Service Supervision

WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by the Craft Guild of Chefs the association for the hospitality & catering industry.