



City & Guilds
1 Giltspur Street
London
EC1A 9DD
9th August 2016

To whom it may concern,

City & Guilds Level 2 Technical Certificate in Food Preparation and Service

The Academy of Food & Wine Service is the professional body for front-of-house food and beverage service in the UK Hospitality Industry, and the benchmark for best practice standards. We are passionate about continually raising standards of service to the consumer.

We do this by boosting the status and awareness of food and beverage service as a viable, exciting and rewarding career choice; providing education on the commercial impact of the front-of-house experience; and offering the right support, advice, inspiration and training to anyone following, or considering, a career as a sommelier, wine waiter, waiter, bar manager or restaurant manager.

As a Professional Association for the hospitality sector, we value the following qualification because it allows an individual to gain a wide range of skills in food preparation and service sector to help them enter employment, such as a kitchen/catering assistant or food & beverage service assistant.

City & Guilds Level 2 Technical Certificate in Food Preparation and Service

The qualification has been developed with the needs of the hospitality industry in mind.

The following skills and knowledge have been included in the qualification:-

- Food preparation (including preparation of raw ingredients, knowledge of different ingredients, provenance, sustainability, knowledge of different dishes/products, regeneration, portion control, costs and margins, dietetic knowledge, cultural needs)
- Food and beverage service (including counter service, table service, hot and cold beverage preparation)
- Customer service skills
- Personal behaviours (including time management, personal presentation, communication skills)
- Food safety (including allergens), health & safety, waste management

These skills and knowledge are essential for a new employee entering this sector skills needed to prepare food and beverages

We believe that they would give a young person an advantage when seeking employment in front of house in the hospitality industry because these are the skills and knowledge that employers are looking for when recruiting for such a position.

We also confirm that we consent to our company name and logo being made publicly available on City & Guild website.

Yours sincerely,

A handwritten signature in black ink that reads "Suzanne Weekes." The signature is written in a cursive, flowing style.

Suzanne Weekes
Executive Director
Academy of Food & Wine Service