

Unit 201: Understanding the hospitality industry

Worksheet 2: Job roles

1. State which is the most senior role in the following teams:

- Professional kitchen
- Food and beverage service restaurant team
- Hotel front of house service
- Housekeeping

2. Describe the following job roles found in the hospitality industry:

- Commis/Line chef
- Sous chef
- Sommelier
- Waiter/waitress
- Concierge
- Receptionist
- Executive housekeeper
- Room attendant