

Unit 202: Understand business success

Sample lesson plan 8

Course number: _____ Course title: _____

Tutor's name: _____ Date: _____ Time: _____ Lesson length: 2 hours Room: _____

Lesson topic: The risks to guest health and safety within the hospitality industry and the procedure to be followed when a major incident is reported

Aims:

- By the end of the session the learner will know the risks to guest health and safety within the hospitality industry.

Learning outcomes:

To enable learners to:

- identify risks to guest health and safety within the hospitality industry.

Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
2.5	Registration and welcome	Take register.		
2.5	Aims and objectives	Discuss the aims and objectives for the lesson.	Learner discussion and Q&A.	Whiteboard
10	Recap previous session	Briefly recap on summary from previous class. Direct questions to the class recalling knowledge from previous lesson. Discuss any follow-up points or questions the learners may have from previous lesson.		Whiteboard
15	Introduction task 1	Outline the focus of the lesson to include the risks to guest health and safety within the hospitality industry and the procedure to be followed when a major incident is reported. Activity: Put the learners into groups and ask them to identify and list examples of risks to guest health and safety within the hospitality industry. Set a time limit of 10 minutes. Discuss/fill gaps as a class.	Listen Q&A. Identify and list examples of risks to guest health and safety within the hospitality industry. Discuss with the class.	Whiteboard

Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
50	Main body of lesson: Identify risks to guest health and safety within the hospitality industry	<p>Deliver PowerPoint presentation 8</p> <p>Activity: Put the learners into groups and ask them to produce a vision board using magazines, internet pictures and words associated with one of the following risks:</p> <ul style="list-style-type: none"> • fire • suspicious luggage • natural disaster • terrorism • self-harm. <p>Set a time limit of 20 minutes.</p>	Learner groups to present their vision boards to the rest of the group.	<p>PowerPoint Presentation 8</p> <p>Whiteboard</p> <p>Flip chart paper</p> <p>Magazines/media</p> <p>Internet</p> <p>Printer</p>
20	Main body of lesson: Identify risks to guest health and safety within the hospitality industry	Ask learners to complete Worksheet 8	Learner to complete Worksheet 8 and discuss the answers	Worksheet 8

Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
15	Summary of session	<p>Activity 1: 1-minute paper: Learners to summarise the key points covered in the lesson.</p> <p>Encourage peer-to-peer reflection and feedback on the exercise. Direct the discussion, and identify any points not picked up by the learners.</p> <p>Group question and answer session: Ask individual learners oral questions specific to the topic.</p>	<p>Complete Activity 1</p> <p>Learner discussion and Q&A.</p>	Activity 1
5	Next session	<p>Explain content of next session. Q&A</p>	Listen and ask questions.	

How learning is to be measured:	
<ul style="list-style-type: none"> • Oral questions and answers 	
Homework/research work:	
<p>Lesson evaluation (delete as appropriate)</p> <ul style="list-style-type: none"> • Was the lesson better than expected • As expected • Worse than expected 	

Lesson evaluation/comments

- Was the lesson better than expected
- As expected
- Worse than expected

Suggestions/modifications for next lessons