

Unit 202: Understand business success

Sample lesson plan 9

Course number: _____ Course title: _____

Tutor's name: _____ Date: _____ Time: _____ Lesson length: 2 hours Room: _____

Lesson topic: The procedure to be followed when a major incident is reported

<p>Aims:</p> <ul style="list-style-type: none"> • By the end of the session the learner will know the procedure to be followed when a major incident is reported. 	<p>Learning outcomes:</p> <p>To enable learners to understand:</p> <ul style="list-style-type: none"> • outline the procedure to be followed when a major incident is reported.
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Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
2.5	Registration and welcome	Take register.		
2.5	Aims and objectives	Discuss the aims and objectives for the lesson.	Learner discussion and Q&A.	Whiteboard
10	Recap previous session	Briefly recap on summary from previous class. Direct questions to the class recalling knowledge from previous lesson. Discuss any follow-up points or questions the learners may have from previous lesson.		Whiteboard
15	Introduction task 1	Outline the focus of the lesson to include the procedure to be followed when a major incident is reported. Encourage Q&A and discussion in order to engage and develop ideas and thinking which will help with the completion of this unit.	Learner discussion and Q&A.	Whiteboard

Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
50	Main body of lesson: Outline the procedure to be followed when a major incident is reported.	Deliver PowerPoint Presentation 9 Put the learners into groups and ask them to research and list using the internet an example of a recent major incident that affected a hospitality or tourist destination. Set a time limit of 20 minutes. Discuss/fill gaps as a class.	Learners to research and list using the internet an example of a recent major incident that affected a hospitality or tourist destination.	PowerPoint presentation 9 Handout 2 Whiteboard
25	Main body of lesson: Outline the procedure to be followed when a major incident is reported.	Put the learners into groups or individuals, ask them to complete Worksheet 9	Learners to complete Worksheet 9 and present their findings and list of examples of a recent major incident that effected a hospitality or tourist destination.	Whiteboard Worksheet 9
15	Summary of session	Activity 1: 1-minute paper: Learners to summarise the key points covered in the lesson. Encourage peer-to-peer reflection and feedback on the exercise. Direct the discussion, and identify any points not picked up by the learners. Group question and answer session: Ask individual learners oral questions specific to the topic.	Learner discussion and Q&A.	Activity 1

Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
5	Next session	Explain content of next session. Q&A	Listen and ask questions.	

How learning is to be measured:	
<ul style="list-style-type: none"> Oral questions and answers 	
Homework/research work:	
Lesson evaluation (delete as appropriate)	<ul style="list-style-type: none"> Was the lesson better than expected As expected Worse than expected
Lesson evaluation/comments	
<ul style="list-style-type: none"> Was the lesson better than expected As expected Worse than expected 	
Suggestions/modifications for next lessons	