

## Unit 202: Understand business success

### Worksheet 11: Understand the importance of profitability to hospitality businesses

Describe how standard operating procedures can increase operational efficiency and performance:

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Explain how staff training can reduce costs within a hospitality business:

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Describe how the following contribute to cost saving:

	Explain how they contribute to saving costs
Time management	
Sustainability of resources	
Reducing waste	
Maintaining or replacing equipment	
Manage or reduce stock	
Technology	

**Business success**

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**Solve the word scramble**

1. ETIM TNMENMAGEA \_\_\_\_\_
2. OTSC AVGISNS \_\_\_\_\_
3. PWROE EMAGTENNMA \_\_\_\_\_
4. RUCDNIGE STOCS \_\_\_\_\_
5. FATFS SCOST \_\_\_\_\_
6. LESHNTIEGOCO \_\_\_\_\_
7. ALTNEOJARPO YCCIEFFIEN \_\_\_\_\_
8. MEOEACNFRRP \_\_\_\_\_
9. RADSATND AORNIEGPT PRERODEUC \_\_\_\_\_
10. NORTMOI AND AVEAEULT \_\_\_\_\_

**Make recommendations on how you would advise staff on reducing costs**

Source	Practical advice	Method/reminder
Electricity	Turn off when not in use	Auto light switches/signage,
Water		
Food wastage		
Staff costs		