

Unit 202: Understand business success

Worksheet 3: Importance of compliance with legislation and regulations within the hospitality industry

Keeping guests and staff safe: Risk management helps both employers and employees to identify, analyse and avoid risk from various sources. In the hospitality industry there are plenty of potential risks to identify and address to ensure the wellbeing of your staff and guests.

	Give a reason why is it important to comply with	What are the potential outcomes from non-compliance (risks)	Identify who is responsible in the workplace for this legislation or regulation (✓)
Health and safety			<input type="checkbox"/> Employee <input type="checkbox"/> Supervisor/Manager <input type="checkbox"/> Business
Food safety			<input type="checkbox"/> Employee <input type="checkbox"/> Supervisor/Manager <input type="checkbox"/> Business
Fire safety			<input type="checkbox"/> Employee <input type="checkbox"/> Supervisor/Manager <input type="checkbox"/> Business
Occupational safety			<input type="checkbox"/> Employee <input type="checkbox"/> Supervisor/Manager <input type="checkbox"/> Business

You are king or queen of a Caribbean island of great beauty and limited food sources.

There are other people on the island, but you're in charge.

What rules would you make and why ?	
How would you make the rules?	
How would you make people follow (comply) the rules ?	
What would happen if they didn't ?	
Is it different for each rule ?	

Sample:

If I was queen of this Island first, I would make a rule that no one can go outside after dark without getting my 'ok'. I would make this rule, so they stay safe and monsters don't hurt them.

I would make the rules on my own. Other people can suggest rules, but I decide. This is because it's faster if I just do it.

If people didn't follow my rules they might get hurt. But they would also pay me to say sorry.

Another rule is they do not cut trees every day or there will be none left. If they break this rule, they have to give me all of their wood.

Sign on island:

- No taking flowers from other people
- No building on my island
- No hurting my wall
- If not followed I'll attack you and take your things
- This is fair rules by Queen XXX