

Unit 202: Understand business success

Worksheet 1: Know how legislation and regulations affects hospitality businesses (Tutor)

Identify three different examples of legislation or regulation affecting the hospitality sector:

Any of the following examples:

- company law
- environmental Health and food safety
- employment law
- equality law
- licensing
- data protection

Describe the purpose of key legislation or regulation within the hospitality sector:

To promote employee welfare, ensure adequate safe service to guests, manage business exposure to risk and maintain complete compliance within legislation.

List three reasons why it is important to know what legislation or regulation applies within the hospitality industry:

Any of the following examples:

- reduces health and safety issues
- reduces customer complaints
- work within the law
- less employee disputes
- reduces the risk of legal action

Unscramble words

1. MALNPCIEOC compliance
2. THELAH DAN TSEYFA health and safety
3. OYNACMP WAL company law
4. INICNGSEL LAW licensing law
5. TAAD POCTTNEIRO data protection
6. TYSAFE SITFR safety first
7. OEPYLEME WELERFA employee welfare
8. ODGO IENOTTPURA good reputation