

## Unit 203: Provide guest service

### Handout 1: A–Z

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You are asked to think of as many different ways of communicating.

Fill in as many different types of communication as possible e.g.

A – apps  
B – blogs  
C – contract  
D –  
E –  
F – Fax, Facebook  
G –  
H –  
I –  
J –  
K –  
L –  
M –  
N –  
O –  
P –  
Q –  
R –  
S –  
T –  
U –  
V –  
X –  
Y –  
Z –

Don't forget to use older methods like semaphore, Morse code, but also allowing phone, telephone.