

## Unit 203: Provide guest service

### Handout 1: A–Z

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You are asked to think of as many different ways of communicating.

Fill in as many different types of communication as possible e.g.

A – apps

B – blogs

C – contract

D –

E –

F – Fax, Facebook

G –

H –

I –

J –

K –

L –

M –

N –

O –

P –

Q –

R –

S –

T –

U –

V –

X –

Y –

Z –

Don't forget to use older methods like semaphore, Morse code, but also allowing phone, telephone.