

Unit 302: Supervise and monitor own section

Activity 13: Outcomes of supervision

The outcomes of supervision can have both a positive and negative impact on the team and business depending on whether it is effective or poor.

Working independently complete the table with examples of positive/negative impacts on both the team and the business.

Effective supervision		Poor supervision	
Impacts on the team	Impacts on the business	Impacts on the team	Impacts on the business
<i>Motivated team</i>	<i>Improved staff retention</i>	<i>Unable to meet standards</i>	<i>Increased customer complaints</i>

Effective supervision		Poor supervision	
Impacts on the team	Impacts on the business	Impacts on the team	Impacts on the business