

## Unit 303: Contribute to business success

### Unit introduction

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#### Unit information

**Level:** 3  
**GLH:** 50

#### Unit aims

Business success within hospitality industry relies on multiple factors. Whether in a fast food take away, a 5\* hotel or hostel business are guided by legislation, health and safety and regulation. In such a competitive industry, businesses need to find ways in which to achieve a competitive advantage whilst complying with the demands of legislation and health and safety regulation. The aim of this unit is to introduce supervisors, and aspiring supervisors to the key areas where they can make a positive contribution to business success to support their hospitality establishment in having a competitive advantage. Through this unit learners will understand the relevant legislation and how they have a role to play in its compliance. Learners will understand the benefits of technology, how to contribute effectively to resources and how to ensure that training can be delivered successfully.

#### Learning outcomes

The learner will:

1. Understand relevant legislation for own section
2. Understand how technology supports kitchen operations
3. Understand how to contribute effectively to managing resources within budget
4. Understand how skills training can be delivered in own section.

#### Summary of assessment methods and conditions

#### Externally marked knowledge exam

The assignment is **externally set and internally marked** and can be taken either online through City & Guilds' computer-based testing platform, or as a paper-based exam. The exam is designed to assess the candidate's depth and breadth of understanding across content in the qualification at the end of the period of learning, using assignment-based paper and will be sat under invigilated examination conditions.